

Service address
PROCTER & GAMBLE
MANUFACTURING COMPANY
8868 BECKETT RD
WEST CHESTER OH 45069

Bill date Aug 13, 2024
For service Jul 11 - Aug 9
30 days

Account number **9101 1935 2594**

Billing summary

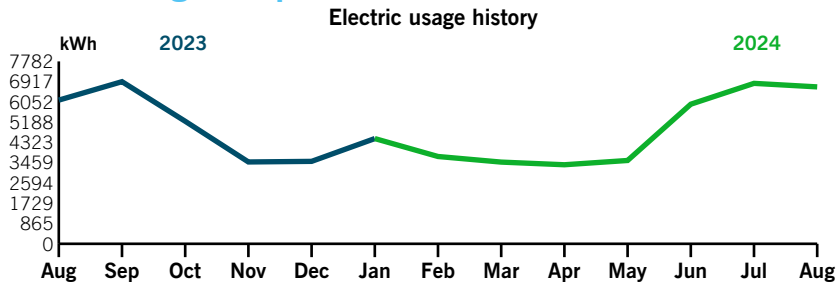
Previous Amount Due	\$513.68
<i>Payment Received Jul 23</i>	-513.68
Gas Delivery	141.94
Current Electric Charges	366.04
Other Charges and Credits	20.00
Total Amount Due Sep 03	\$527.98



Thank you for your payment.

You will receive a bill each month from Duke Energy for the delivery of electricity to your home. Your electric supplier is responsible for billing your electric generation charges. Therefore, you will also receive a separate bill each month from ENGIE Resources, LLC for your electric supply charges.

Your usage snapshot



Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

To help us repair malfunctioning streetlights, quickly: 1. Visit duke-energy.com/lightrepair 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best.

Average temperature in degrees

73° 67° 56° 43° 41° 32° 41° 48° 58° 68° 74° 75° 78°

	Current Month	Aug 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	6,694	6,130	57,277	4,773
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
9101 1935 2594

\$527.98
by Sep 3

After Sep 3, the amount due will increase to \$535.90.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

PROCTER & GAMBLE MANUFACTURING COMPANY
PROCTER & GAMBLE - BR
PO# G4P-452935487
10350 ORMSBY PARK PL STE 500
LOUISVILLE KY 40223-6181

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

8891011935259400022000000000000000005279800000527986

We're here for you

Report an emergency

Electric/Gas outage	duke-energy.com/outages
Electric	800.543.5599
Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8:30 a.m. to 5:30 p.m.)	877.742.5622
Online	occ.ohio.gov

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important to know

Your next meter reading: Sep 11

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$90 for electric service that is not eligible to be reconnected remotely, and \$70 for gas service.

Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Customer Charge - The fixed monthly charge covers the cost of providing service to your location as well as maintaining customer records, billing and transactions affecting your account.

Delivery Charge - Charges for the operating expenses and delivering energy.

Generation Charge - Charges associated with the production of electricity.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

Choice Service ID

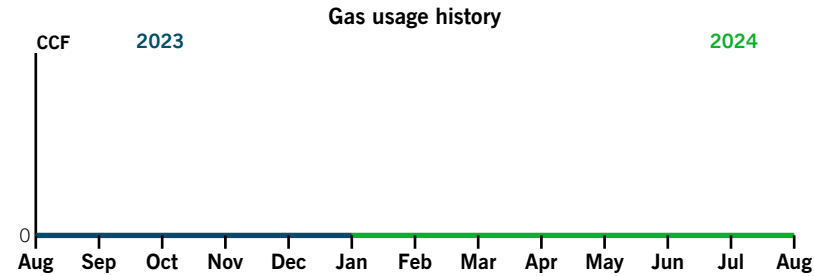
Once you have chosen a Certified Supplier to provide your energy supply, share this information with them so they can sign you up.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



Your usage snapshot - Continued



Average temperature in degrees

73° 67° 56° 43° 41° 32° 41° 48° 58° 68° 74° 75° 78°

	Current Month	Aug 2023	12-Month Usage	Avg Monthly Usage
Gas (CCF)	0	0	N/A	0
12-month usage based on most recent history				

Choice Service ID
910119352594Z109638856

Current Electric Usage

Meter Number	Usage Type	Billing Period
108091352	Actual	Jul 11 - Aug 9

Usage Values

Measured kWh	6,694.360 kWh
Billed kWh	6,694.360 kWh
Billed On Peak kWh	2,260.440 kWh
Billed Off Peak kWh	4,433.920 kWh
Actual Demand-kW	23.360 kW
Billed Demand-kW	23.360 kW
Billed Demand-kW On Peak	23.360 kW

Choice Service ID
910119352594Z109931132

Current Gas usage for meter number 789327

Actual reading on Aug 9	4854
Previous reading on Jul 11	- 4854

Gas Used	0 CCF
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Billing details - Electric

Billing Period - Jul 11 24 to Aug 09 24

Meter - 108091352

Duke Energy Delivery

Service Delivery

Distribution-Customer Charge	\$46.00
Distribution-Demand Charge	
23.360 kW @ \$6.96780000	162.77
Delivery Riders	157.27

Total Current Charges \$366.04

Your current rate is Service at Secondary Distribution Voltage (DS).

For a complete listing of all Ohio rates and riders, visit duke-energy.com/rates



If you have any questions about your electric supplier's service or charges, contact ENGIE Resources, LLC at 866.693.6443 or write to them at 1360 POST OAK BLVD STE 400, HOUSTON TX 77056.

To obtain a comparison of available competitive electric supplier offers, visit the Ohio Electric Choice website at energychoice.ohio.gov.

Billing details - Electric continued

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

Billing details - Gas

Billing Period - Jul 11 24 to Aug 09 24	
Meter - 789327	
Duke Energy Delivery	
Service Delivery	
Fixed Delivery Service Charge	\$132.46
Gas Delivery Riders	9.48
Total Delivery Charges	\$141.94
AEP Energy INC	
Gas Supplier Energy Charge	
0.000 CCF @ \$0.83900000	0.00
Total Current Charges	\$141.94

Your current rate is Firm Transportation Service - Small (FT-S).



Your current generation rate with AEP Energy INC is AE34. Your AEP Energy INC account number is 4860841. If you have any questions about your gas supplier's service or charges, contact AEP Energy INC at 866.258.3782 or write to them at P.O. BOX 340, ZELIENOPLE PA 16063-2300.

Price to compare: If you're considering using a different natural gas supplier, their rate would have to be lower than \$0.64580000 per CCF for you to save money. Visit energychoice.ohio.gov to compare rates of all natural gas suppliers or contact Duke Energy for a written explanation.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6773796 per CCF, which includes a base GCR of \$0.6458000 and Ohio excise tax of \$0.0315796.

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the gas cost recovery (GCR) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about the GCR and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

Billing details - Other Charges and Credits

En-Focus Program Charge	\$20.00
Total Other Charges and Credits	\$20.00