piedmontng.com 800.752.7504

# **Your Natural Gas Bill**

Bill date Sep 9, 2024

page 1 of 2

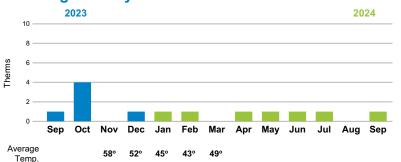
Service address TECHNIMARK LLC 75-TADM ACIS 180 COMMERCE PL ASHEBORO, NC 27203 For service Aug 7 - Sep 5 30 days

Account number 6100 0188 6268

# **Account summary**

Previous bill amount	\$22.00
Payment(s) received as of Sep 06 - thank you	-22.00
Previous balance	0.00
Current billing and other basic charges	
Gas - Current month charges	23.05
Total current charges	23.05
Total account balance	23.05
Total amount due Sep 24	\$23.05
Late fees will be assessed after due date	

## Gas usage history



## One-year comparison

	Days in Service Period	Total Therms Used	Average Therms Used Per Day
Current	30	1	0.0333
Sep 2023	33	1	0.0303

Your current rate is 102 Small General Service. Rate schedule and calculation information are available at piedmontng.com.

## Current reading — based on actual read on Sep 5

Meter	Service Period	Meter Reading				Therms Calcul	ation	
789210 Aug 7 to Sep 5 30 days	Previous	Current	Difference	Billed Units	X Meter Multiplier	= Gas Used (CCF	X Heat Factor =	Total Therms Used
		2100	2101	1	1	1.339	1.339	1.03347

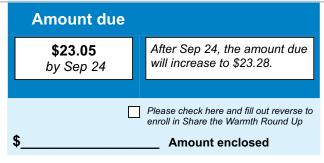
See back of bill for explanation of terms and late fee calculation. To further understand your bill, visit piedmontng.com/UnderstandMyBill.

Please return this portion with your payment. Thank you for your business.

Piedmont Natural Gas.

Account number 6100 0188 6268

PO Box 1090 Charlotte, NC 28201-1090 Make check payable to Piedmont Natural Gas or pay instantly at piedmontng.com/payment. Be sure to write your account number on your check.



**TECHNIMARK LLC** 75-TADM ACIS PO BOX 2068 ASHEBORO, NC 27204-2068

Piedmont Natural Gas PO Box 1246 Charlotte, NC 28201-1246



#### **Explanation Of Terms**

piedmontng.com

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CCF - 100 cubic feet, a measurement of the volume of natural gas used.

METER MULTIPLIER - some meters require that the registration be multiplied by a factor to arrive at the actual usage.

**HEAT FACTOR** - a factor that measures the energy content of natural gas.

**THERM** - a unit of heating value equal to 100.000 British thermal units (BTU's).

MONTHLY CHARGE - A fixed charge to recover a portion of the total cost to provide regulated natural gas service, not including the cost of gas.

#### **Customer Service Options**

At your convenience, visit our website at www.piedmontng.com 24 hours a day, 7 days a week for all of your customer service needs:

- · Answer questions about your bill
- Start or stop Service
- Bank draft enrollment
- Pay by credit card
- Payment options and locations
- Equal Payment Plan (EPP) enrollment
- Natural gas rate schedules
- Money and energy saving tips
- Search for natural gas contractors and dealers near you
- Contact us via email



# 800.752.7504

## Important Phone Numbers Automated Account Information Or Customer Service International 1.704.382.7644 Digging in your yard or elsewhere? Locate underground lines before digging.

#### Explicación de Términos

CCF - 100 pies cúbicos, medida del volumen de gas natural utilizado.

MULTIPLICADOR DEL MEDIDOR - Algunos medidores requieren que se multiplique el registro por un factor para llegar al verdadero uso.

FACTOR CALORÍFICO - factor que mide el contenido energético del gas natural.

TERMIA - unidad de valor térmico equivalente a 100.000 unidades térmicas británicas

CARGO MENSUAL - Un cargo fijo para recuperar una parte del costo total para brindar el servicio regulado de gas natural, sin incluir el costo del gas.

#### Opciones del Servicio de Atención al Cliente

Visite nuestro sitio web: www.piedmontng.com las veinticuatro horas del día, los siete días de la semana pa ra todas sus necesidades de servicio al cliente:

- Responder preguntas sobre su factura
- Iniciar o suspender el servicio
- Inscripción de giro bancario
- Pagar con tarjeta de crédito
- Opciones y lugares de pago
- Inscripción en el Plan de pagos iguales (EPP)
- Tarifarios de gas natural
- Consejos para ahorrar dinero y energía
- Buscar contratistas y concesionarios de gas natural cerca de usted
- Comunicarse con nosotros mediante correo electrónico

Números Teléfonicos Importantes	
Información automatizada de cuenta o Servicio a Clientes	800.752.7504
Internacional	1.704.382.7644
¿Necesita excavar en su terreno o en otro lugar? Ubicar líneas subterráneas de servicios públicos antes de excavar	811

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. You may opt out of this process by calling Customer Service.

Late Payment: All bills are payable by the due date. A late payment charge of 1.0% will be added to natural gas balances if not paid by the due date. A late charge of 1.5% (\$0.50 minimum) will be added to appropriate non-utility balances not paid by the due date. Late fees will not be applied to "Share the Warmth" donations.

Share the Warmth Round up - Enrollment Form				
Piedmont Natural Gas introduces <i>Share the Warmth</i> Round Up, a simple way for Piedmont customers to help local families and individuals in need pay their home energy bills.	Join Us!  To enroll in Share the Warmth Round Up, please complete and return this enrollment form.			
Enroll today and we'll round up your monthly bill to the nearest dollar and contribute the difference to an approved Share the Warmth agency in your area.	☐ I would like to enroll in Piedmont's <i>Share the Warmth</i> Round Up Program.			
	Customer name:			
Piedmont Natural Gas <sub>®</sub>	Mailing address:			
piedmontng.com	Signature (must match name on account)			