MOOVIT COURIER MANAGEMENT

Abstract:

Courier Management System is the simplest solution for Courier & Cargo Tracking business.

Registration with email verification.
Forgot password with email confirmation.

Users of the system:

- **Admin**
  Manage customers:
  > Can block and unblock users

  Manage staff:
  > Add staff information , delete staff.

  Manage branch:
  > Add and delete branch

  Shipment details:
  > List all Shipment

  History:
  > History of customer activities

- **Customer**
  > Users can check status of their product after placing orders
  > Edit user

- **Office**
  > Receive shipment request.

Tools:

- PHP
- MYSQL
- JAVASCRIPT
- HTML

Main Project

New user staff will be added.

- **Staff**
  Confirmation:
  > Delivery confirmation updated by staff.

  Edit office details:
  > Office can edit their profile.

  Price automatically calculated:
  > After providing weight, the price is automatically calculated.

  Pdf generation:
  > Provide a bill.

- **Admin**
  Shipment details:
  > Admin gets details about all the shipments done for customers like add new, list, item accepted by courier, shipped, in-transit, arrived at destination, delivered, picked-up,unsuccessful attempt, search

  Edit staff :
  > Deactivate and activation of staff.
  > Search staff

  Branch:
  > Add branch
  > Search branch

  Report:
  > Feedback from users

- **User**
  Track product:
  > Customers can track parcels.

  Shipment detail:
  > User gets details about all the shipments done.

  Payment

Technologies:

Chatbot: A chatbot is a software application used to conduct an on-line chat conversation with customers facing difficulty.

Sentimental analysis: Allow the customers to give review about the service

Captcha: CAPTCHA (Completely Automated Public Turing test to tell Computers and Humans Apart) is a type of security measure known as challenge-response authentication.

Visual representation: Represent the highest service area so sub-branch can be added.