

Instructions from Rinkit Ltd

- ***** Important - Please Read *****

If your order is faulty or damaged, please message us directly and we can organise a refund or a replacement for you without you needing to return your order.

Please note that all returns are automatically accepted under the assumption that you are returning your order because it is unsuitable for you.

We do not offer free returns unless this has been explicitly stated by one of our customer services representatives in writing. In these instances, we will provide you with a pre-paid returns label or organise a collection for you. We will not retrospectively refund you for your returns postage costs under any circumstance.

We understand that sometimes your item is simply not suitable and you need to return it. If this is the case, please follow these instructions:

1. Package the items back up in the same way that they were dispatched to you.
2. Make sure to include a copy of the documents you received with the goods and a short note explaining your reason for return. Your Amazon Order ID must be included or we will not know who the return has come from.
3. You can visit the Hermes website and arrange to drop this off at a local drop off by visiting www.hermesparcelreturn.co.uk/directReturns/return?clientId=095&childId=000

For any larger items, please contact us.

Once the parcel has arrived back with us in good condition, your return will be inspected by our returns team and your refund will be submitted.

If you have any questions please do not hesitate to get in touch with me via email or by calling our office on 01903 726077.

Rinkit LTD
Unit 8
Chalker Way
Banbury
OX16 4XD

T: 01903 726077

Additional Instructions for mailing your parcel

- Securely package the item to avoid damage during return--if possible, please use the original packaging.
- Remember to include the Return Merchandise Authorisation inside the package.
- Affix the personalised return mailing label securely to the package, covering up any previous delivery address and barcode without overlapping any adjacent side.
- Affix the appropriate postage to your package. Please note that the return postage will be added to your refund if the return is a result of our error. See our Returns Policy for details.
- Send the parcel from your nearest post office or via the delivery method of your choice. If the value of the items you're returning is more than £20.00, it's recommended that you use a trackable return method.

Return Mailing Label

Cut this label and affix to the outside of the return package

03/11/2021

Online Return Center

FROM

POSTAGE
REQUIRED

CP

Rinkit Ltd
UNIT 8 CHALKER WAY
BANBURY OX16 4XD
GB

DJ5nDwnhRRMA

Problems with the label provided by Rinkit Ltd?

Contact Seller

If you can't use the label or carrier provided by Rinkit Ltd, you can send your return package using a carrier of your choice. You'll need to pay for return postage costs.

Rinkit Ltd
UNIT 8 CHALKER WAY
BANBURY, OX16 4XD
Phone: 01903726077

Return Authorisation Label

Cut this and place inside the return package

DJ5nDwnhRRMA

Amazon Return ID: DJ5nDwnhRRMA
Order ID: 203-0585156-7193924

Item Descriptions	Quantity
Granit Ekoline Ironing Board Frame - Adjustable Height 69-89cm 113 x 34cm Mesh Worktop - Grey	1