

Jenny Hill

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Profile

Ambitious 1st Class Hons graduate from Birmingham University, currently enrolled on a UX & UI Bootcamp passionate about user-centered design. Strong communication and team working skills developed at summer camps and in the University accommodation department handling up to 60 phone calls a day solving customer problems collaboratively. Actively seeking a UX/UI designer/researcher role where able to build products from research to design.

Technical Skills

UX and Design Thinking, User Testing and Research, Prototyping, Information Architecture, Interaction Design, UI Design, Responsive Web Design, Heuristic Evaluation, Figma, Invision, Conversational in HTML, CSS, Java.

Projects

Charity Website Redesign: Group project, designed a responsive website with clear hierarchy and clean UI

Governmental Agency Redesign: Solo project, improved usability of CBC-Canada Radio website

Sustainable Clothes App: Group Project, researched, ideated, and designed prototypes for a new app

Education and Qualifications

Fundamentals of UX & UI Bootcamp (EdX & University of Birmingham) Certificate 2022 – Present
Women in STEM Scholarship

University of Birmingham (BA Liberal Arts and Sciences) **1st Class Hons** 2018 - 2022

Modules in: Entrepreneurial Start-Up, Geography, and History of Art

Online Year Abroad with University of Connecticut (2020 – 2012) **4.0 GPA**

Achievements: BNP Paribas Reverse Mentoring Bright Network Internship, U21 Global Citizen Program

School 2010 - 2017

A Levels (Shrewsbury School): Maths **A**, Chemistry **A**, Art **A***

GCSEs (RGS Worcester): **6A*s** and **5As**

Achievements: Head of School Boarding House, Grade 8 Jazz Flute, Gold Duke of Edinburgh Award

Experience

Volunteer Mentor, Digital Innovators Jan - Feb 2023

- Gave feedback on students' design thinking presentations
- Assisted in discussions and activities on Agile Working

Customer Service Assistant, Accommodation Services, University of Birmingham Jul 2021 – Sep 2022

- Solved a wide range of technical and logistical queries from prospective students and parents
- Collaborated with colleagues to manage a high volume of calls and emails, personally took 60 calls/day
- Marketed the University Halls of Residence on open days and online webinars

Life Drawing Secretary, University of Birmingham Art Society Sep 2019 – Jun 2020

- Solely organised the models, setup and ran the weekly sessions of up to 40 participants
- Created a welcoming inclusive environment with a diverse range of models and artists
- Art Society won Society of the Year 2020 out of 300 University Societies

Pastoral Team Member, Nike Sports Camps Jul – Aug 2019

- Supported, persuaded and encouraged young people to be fully involved in all activities
- Resilient, flexible and enthusiastic in a busy and tiring residential setting
- Protected the welfare and safety of 25 players throughout the day and night

General Interests

Enjoys travel (10 weeks solo travel in South East Asia on Gap Year), visiting art galleries, life drawing, making zines, salmon fishing, playing the flute, playing and watching tennis, and skiing.