# **Software System Proposal**

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## 1. Executive Summary

This proposal outlines the development of a healthcare monitoring system that facilitates communication between patients and healthcare providers. The system will streamline appointment scheduling, dietary plan updates, medication prescriptions, and dialysis session management. By providing a comprehensive platform, the solution aims to enhance patient care and reduce administrative overhead. The feasibility analysis confirms the project's viability, and a detailed workplan ensures the timely completion of the project.

## 2. System Request

#### **Business Problem:**

Currently, patients and healthcare providers struggle with fragmented communication and inefficient management of healthcare activities. There is no centralized platform to track appointments, medication, or dialysis sessions.

#### Objectives:

- Centralize all patient data and healthcare activities.
- Enable secure communication between patients and healthcare providers.
- Automate appointment scheduling and notifications.
- Provide dietary and medication management features.

#### Stakeholders:

- Patients
- General Practitioners
- Kidney Specialists
- Nutritionists
- Pharmacists
- Dialysis Units

#### Timeline:

Estimated project duration: 6 months.

# 3. Workplan

#### Tasks:

- 10. Requirements Gathering
- 11. System Design
- 12. Development
- 13. Testing
- 14. Deployment
- 15. Training and Support

### **Milestones:**

- Month 1: Requirements finalized.
- Month 2: Design phase completed.
- Month 4: Core system developed.
- Month 5: Testing completed.
- Month 6: System deployed.

#### **Resources:**

- Development Team (2 developers)
- QA Team (1 tester)
- Project Manager

# 4. Feasibility Analysis

#### **Technical Feasibility:**

The system will leverage existing healthcare IT infrastructure and be built using

secure web and mobile technologies.

#### **Economic Feasibility:**

Development costs are within budget, and long-term benefits include reduced administrative expenses and improved patient outcomes.

#### **Operational Feasibility:**

Healthcare providers and patients will adopt the system due to its user-friendly interface and comprehensive features.

## 5. Requirements Definition

#### **Functional Requirements:**

- Schedule, view, and manage appointments.
- Update and track dietary plans.
- Record and view prescribed medications.
- Schedule dialysis sessions.

#### **Nonfunctional Requirements:**

- Ensure system scalability.
- Provide high security and data privacy.
- Ensure system availability of 99.9% uptime.

### **6. Functional Model**

#### **Activity Diagram:**

Describes the patient's journey from scheduling an appointment to receiving treatment.

#### **Use Case Descriptions:**

- "Schedule Appointment": Allows patients to book appointments with healthcare providers.
- "Update Dietary Plan": Enables nutritionists to update patient diets.

**Use Case Diagram:** Visual representation of interactions between actors (patients, doctors, nutritionists, pharmacists, dialysis units) and the system.

## 7. Structural Models

#### **CRC Cards:**

Summarize responsibilities of system objects (e.g., Patient, Appointment, Doctor).

#### Class Diagram:

Displays relationships between system classes such as Patient, Appointment, and Medication.

#### **Object Diagram:**

Details specific instances of system classes.

### 8. Behavioral Models

#### **Sequence Diagrams:**

Illustrate interactions for scheduling an appointment and updating dietary plans.

#### **Communication Diagrams:**

Focus on the relationship between the patient and healthcare providers during medication prescription.

#### **Behavioral-State Machines:**

Represent state transitions for appointment statuses (e.g., Scheduled, Completed, Canceled).

#### **CRUDE Matrix:**

Maps data operations for system components (e.g., Create Appointment, Update Dietary Plan).

# 9. Appendices

- Survey Results: Patient feedback on healthcare management challenges.
- Interview Transcripts: Insights from healthcare providers.
- Industry Reports: Trends in healthcare IT systems.