



Facebook Sentiment Analysis (Data Mining)

EN.550.436 Data Mining

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Overview

Sentiment Analysis is more than figuring out how people feel about in the social media. With sophisticated analysis on how people react to certain topics, sentiment analysis can predict the following: campaign success, marketing strategy, product messaging, customer service, and stock market price.

We decided to take advantages of recent extension of reactions made by Facebook and do sentiment analysis on how people react differently for different posts.

Our dataset consist of all posts from “Opposing View” from Facebook Public page from August 2016 to April 2017.

Objective

- **Extract** data from Facebook Public Page
- **Label** topics using LDA (Latent Dirichlet Allocation)
- **Visualize** Facebook statuses using PCA
- **Unsupervised Learning**: assign most relevant topic to each status
- **Supervised Learning**: using labels we learned that we can classify topic

Method

1. Select a public Facebook page for user sentiment analysis
2. Collect data including status and user responses
3. Perform LDA (Topic Modeling algorithm, Latent Dirichile Allocation on status corpus and generate topic vectors
4. Assign most relevant topic label to each status (based on highest probability
5. Perform PCA to visualize topic distribution
6. Visualize correlation matrix of the topic distribution
7. Visualize user responses to each topic
8. Cluster status corpus using topic-features (KMeans, GMM)
9. Plot likelihood/inertia for each K-number of clusters for each method

Topic Distribution in LDA model

1. Topic 1 (Family, Urgent):

walked didn't time way man make decided called immediately getting wife realized baby away mom did hours rushed hospital boyfriend

2. Topic 2 (Offence):

woman man young words knew began didn't judge stop suddenly got went took felt inside later received way home offended

3. Topic 3 (School Crime):

old year girl boy school man mom little mother home just daughter happened police father got years son like killed

4. Topic 4 (Police/Crime/Satire):

police car officer woman saw wasn't life pulled just officers left door arrived won couple looked hard cop driver soon

5. Topic 5 (Donald Trump):

trump president donald obama just america think agree like says support new good news disagree right bad americans michelle office

6. Topic 6 (Teenage Abortion):

baby thought woman decide teen girl told just doctors man wrong took look decided right went gave did doctor teacher

7. Topic 7 (Marriage):

husband day decided years dog saw national wife hands anthem worked finally Kaepernick secret like Colin vote come having stand

8. Topic 8 (Crime Witness):

realized people noticed look took going saw closer picture house doing photo couldn't quickly thing lot viral white suddenly Walmart

9. Topic 9 (Attack/Terrorism):

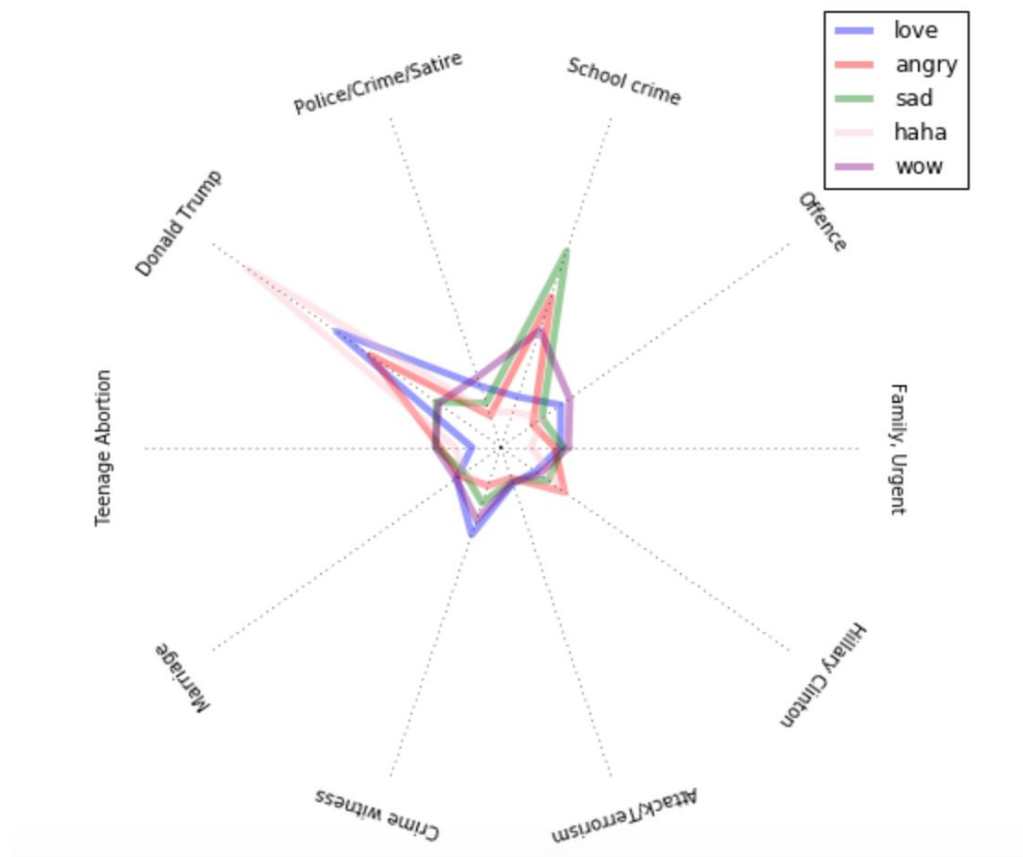
didn't message world children officials people think elderly trying wasn't say things just started long ISIS home expecting does brutal

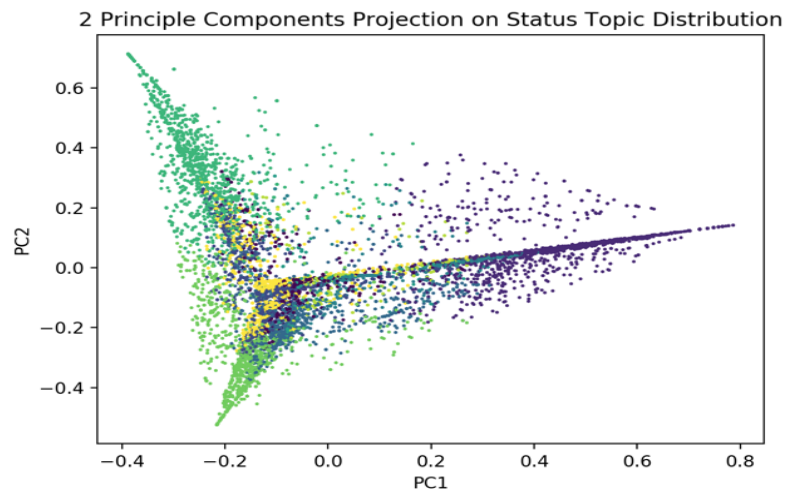
10. Topic 10 (Hillary Clinton):

Clinton Hillary just worse big doing son death entire mom simple question time sex worst going got woman did it

Figures

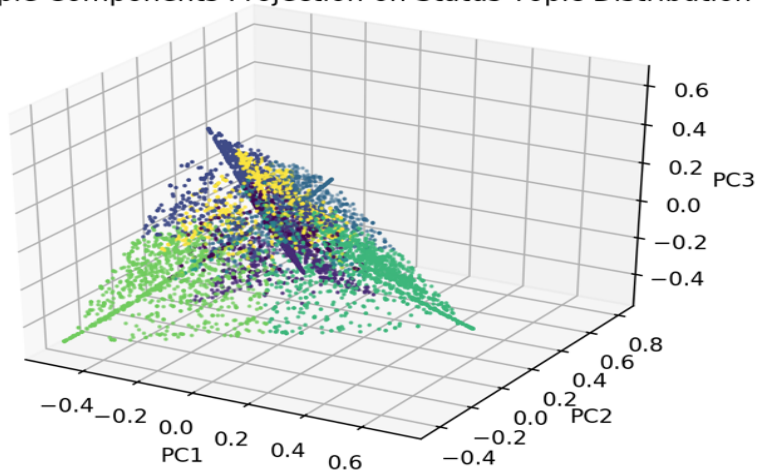
After extracting 10 set topics using LDA, we decided to plot it various ways to verify our results. First, we simply plotted the radar charts with 10 topics as circle and have 5 different emotion variables. As you can observe here, we had the most reactions, whichever, for Donald Trump. Which makes sense, since our data was collected from ... (recent data). Controversial topic. We observed that more of negative responses, sad, or angry appeared most for School crime and crime witness. After verifying this result by visualizing each emotional reaction, we went forward to compute Principal Component Analysis.



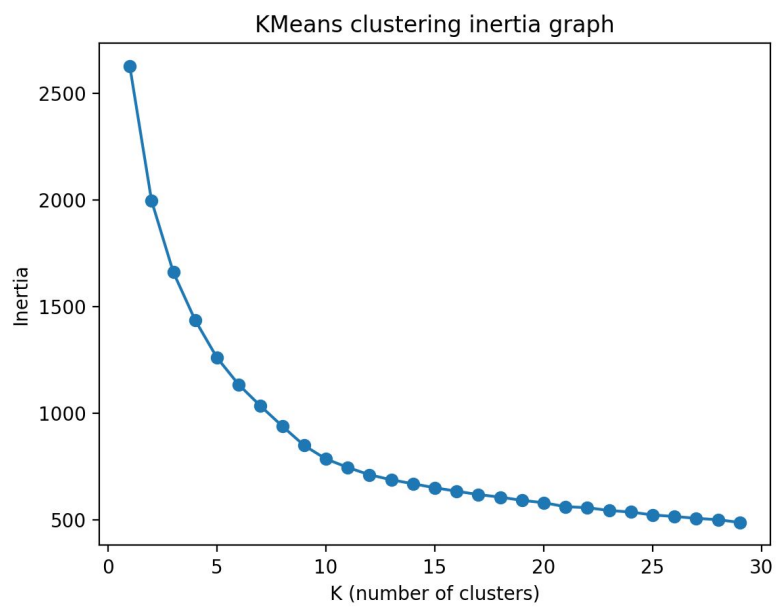
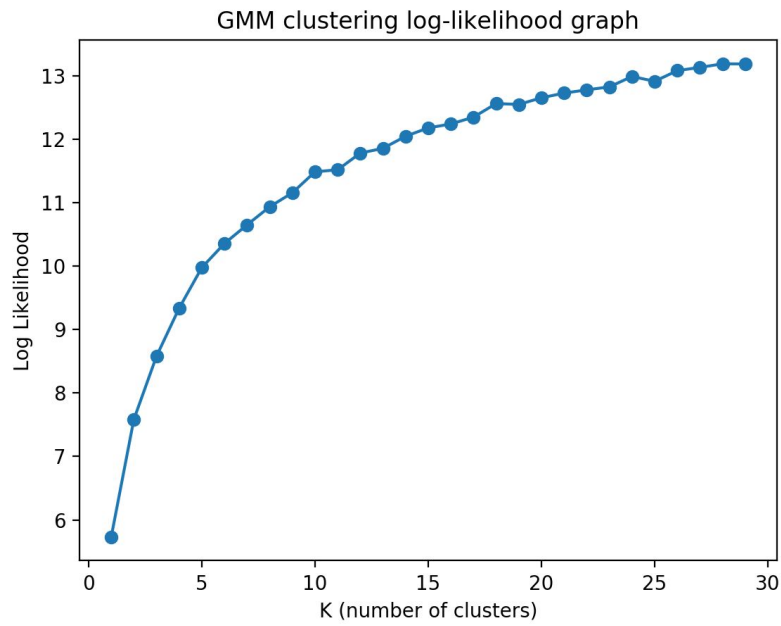


Explained variance with 2 eigen vectors: 0.390087%

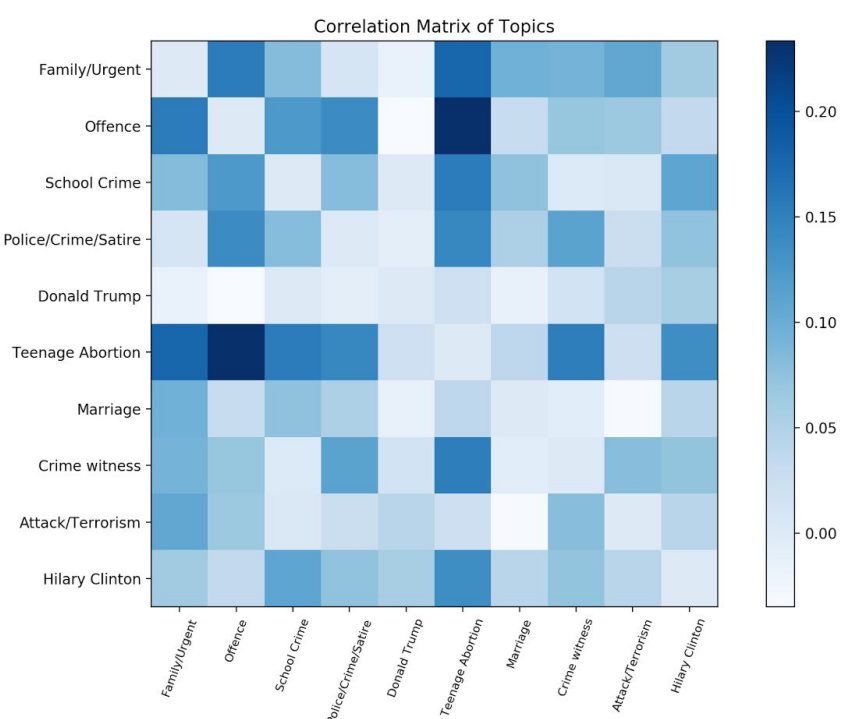
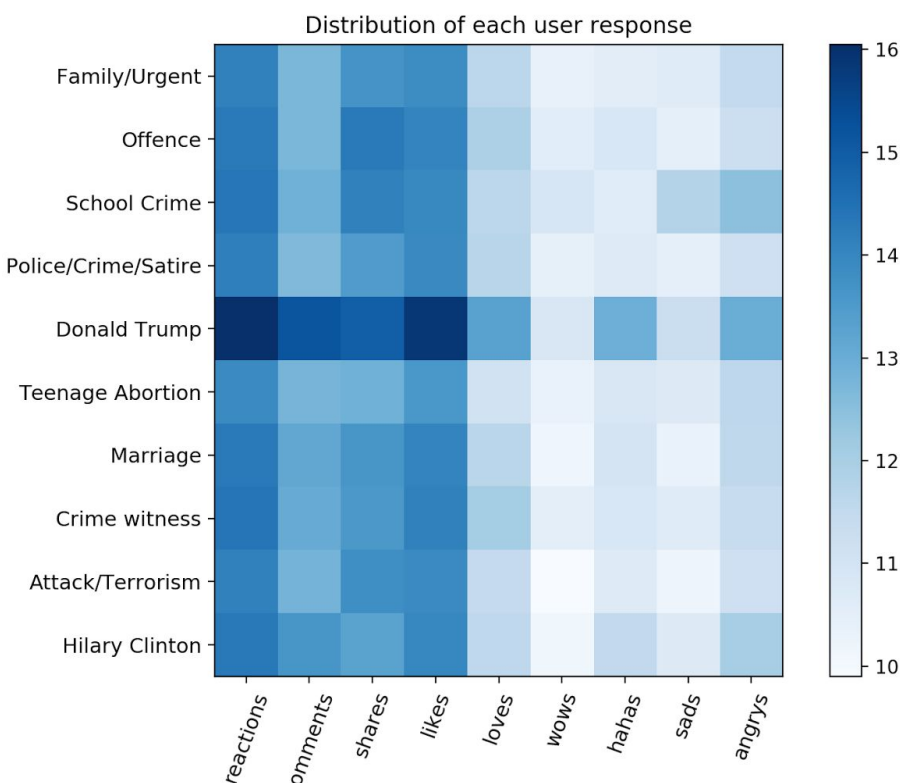
3 Principle Components Projection on Status Topic Distribution



Explained variance with 3 eigen vectors: 0.531836%



we could confirm 10



Conclusion

In conclusion, we were able to observe/tracked distributions of different topics under “Opposing View” in the facebook group page. We chose 10 topics to be able to interpret the results in a wide range of distribution. From August 2016 to April 2017, as we can see from the figures above, Donald Trump took the majority of attention, especially because it is politically highly debated topic.

From Clustering, both K-means and GMM, we observed that the likelihood approximately converges after 10 cluster mean, which shows that topics are usually combined with one another for each status. Also from the correlation matrix, we noticed that Teenage abortions, Family issues, and Offense are highly correlated with one another. Police Crime Satire is likely correlated with crime witness, while Donald Trump is not correlated with anything in topic distribution of each status.

References

<https://github.com/minimaxir/facebook-page-post-scraper>

<https://medium.com/@baditaflorin/understanding-facebook-reactions-using-sentiment-analysis-f17b6e561ff3>