

## **PROFESSIONAL EXPERIENCE**

**Red Hat, Inc., (working remote)**  
**Software Quality Engineer**

2020-2024

- OpenStack QE test and engineering for MultiArch development (Power8 & Power9)
- Worked with IBM's MultiArch team to coordinate testing and validation of OpenStack and other products being ported for support under Linux on Power/ppc64le.
- Validated install/configuration documentation posted online for customer evaluation of MultiArch x86\_64/ppc64le installations.
- With OpenStack Hardware Provisioning team, maintained tests and triaged testing failures
- Worked with other component teams to develop test scenarios for the next generation of Red Hat's OpenStack (Red Hat OpenStack Services on OpenShift 18.0)

**SelectGroup, (working remote)**  
**QE Software Engineering/Test (Red Hat)**

2017-2020

- OpenStack QE test and engineering for MultiArch development (Power8 & Power9)
- Worked with IBM's MultiArch team to coordinate testing and validation of OpenStack and other products being ported for support under Linux on Power/ppc64le.
- Validated install/configuration documentation posted online for customer evaluation of MultiArch x86\_64/ppc64le installations.

**Collabera, (working remote)**  
**Linux System Administrator - RFS Ring Fence (IBM)**

2016-2017

- RFS Ring Fence was an IBM-internal staffing group to provide extra/fill-in staffing for other delivery teams at IBM that find themselves short-staffed for impending deliverables.
- Tracked down, analyzed and correct security violations on customer systems
- Assisted development teams as they migrated customer's Oracle/SAP systems from HP-UX and Solaris to Linux on VMWare ESX.
- Configured, customized and secured servers for customer accounts as new systems came online

**SelectGroup, (working remote)**  
**Cloud Storage Engineer (Cisco)**

2015

- QA/test for cloud storage automation group at Cisco. Tested for Ceph and Openstack for Cisco's cloud systems projects.

**TEKsystems, (working remote)**  
**Cloud Orchestration and Automation (Cigna)**

2014-2015

- The cloud group's (CPC Engineering) function at Cigna was to provide virtual compute resources for development and test internally, resources that could be quickly brought online using a custom-written control center (written by a member of the team). This way developers could quickly stand-up and also quickly decommission standardized configuration test servers (RedHat Linux and Microsoft Windows) within 30 minutes, eliminating the long wait times normally needed for requesting resources.
- Researched & implemented Openstack (Havana and Icehouse), Ceph (Ceph Enterprise), Puppet, & other opensource resources for the development group at Cigna.
- Worked with RedHat on troubleshooting & optimizing internal cloud computing solutions.

- Built new compute images to be made available for deployment in Openstack
- Had been the initial team member researching & building out Ceph, after which I instructed the rest of the team on the concepts, install procedures and maintenance of Ceph.
- Managed and re-configured blades and servers hosting our Openstack and Ceph clusters through the UCS management tools for the Cisco server hardware.
- We were also working with Sensu, Logstash, Elasticsearch, Graphana, managing a Git host for developer code. Assisted other team members as they were installing, and configuring systems to work with these services.

#### **Infinite Computer Solutions, (on client site)**

2013

##### **Server Systems Operations (IBM)**

- Hands/Feet SA for AmerisourceBergen in IBM Poughkeepsie data center. Achieved certification for HIPAA before department was pared down to much smaller size

#### **Collabera, (on client site)**

2013

##### **Senior System Administrator, Wallstreet Systems/Treasury Support, IBM**

- Managed & updated test servers for IBM's Global Business Services/Treasury management, and provide support for production servers in IBM's Business Services.

#### **Computer Task Group, Poughkeepsie, NY**

2004-2012

##### **System Administrator (IBM)**

- *Capacity on Demand and Benchmark Centers, IBM, 2007-2012*
- Installed & upgraded management nodes and compute clusters (Linux clusters for the most part) for customers on System X for CoD group in Poughkeepsie, NY
- Managed, installed & re-configured System P servers (AIX, SUSE Linux & Red Hat Enterprise Linux).
- Troubleshoot software & hardware for management & compute nodes in Linux & Windows computer clusters.

##### **Operations Supervisor (IBM)**

- *zSeries test group, IBM, 2007*
- Deskside support, installing & supporting Linux and Windows on automated testing hosts connected to their development mainframes.
- Supported Windows and Linux on user workstations.
- Inventoried and documented the connections for the fiber network on the mainframe systems test floor.

##### **Infiniband / High Performance Switch Functional Verification Test (IBM)**

- *RS/6000-SP systems, Server Group, 2004-2006*
- Developed & ran verification tests for IB and High-Performance switch (Federation) system.
- Using design documentation & input from developers, performed functional verification testing. Test systems were running AIX 5.x as well as SUSE Linux.
- Handled administration, upgrades & installs on test systems for FVT team. Systems consisted of RS/6000 servers (which could be running either AIX or SLES) & Linux controllers for servers.

#### **IBM**

2001-2004

##### **Communications Subsystem Functional Verification Test**

- *RS/6000-SP systems, Server Group, 2001-2004*
- Developed & ran verification tests for both Infiniband and High-Performance switch (Federation) system. Using design documentation & input from developers, performed functional verification

stage testing. Test systems were running AIX 5.x as well as well as Linux.

- Handled administration, upgrades & installs on test systems for FVT team. Systems consisted of RS/6000 servers (up through pSeries 690, which could be running either AIX or SuSE Enterprise Linux) & Linux controllers for p690 servers.
- Installed, maintained & used RedHat Linux 7.2-based diagnostic systems used to debug, control & upgrade the test systems.

### ***System administration, QA testing***

- *Internet Media Group division, 2001*
- Installed, upgraded, diagnosed & maintained servers & workstations used for software testing, Maintained Windows (95-2000), Macintosh (OS 7-9), AIX, Linux & Solaris systems used in testing.
- Developed & ran tests for HotMedia java authoring tool, and verified functionality of applets produced by tool against various client & server configurations.

### **SOFTWARE / HARDWARE / TECHNICAL EXPERIENCE:**

AIX, Ansible, AS/400, automation, CD-ROM mastering, Ceph, Debian, desktop, EDI, Fedora, Git, HotMedia, IBM Power, laptop, Linux, Linux Mint, Microsoft Windows, multimedia, NetWare, OpenOffice/LibreOffice, OpenStack, OS/2, Paradox, ppc64le, pSeries, QEMU, quality engineering, RedHat, RHEL, RS/6000, scripting, servers, shell scripting, SmartSuite, software test, Solaris, Systems Administration, troubleshooting, Ubuntu, VirtualBox, virtualization, VMWare, WordPerfect, workstations

### **ONLINE LINKS:**

- LinkedIn - <https://www.linkedin.com/in/james-labarre-a40a513>
- PDF - [https://jelabarre59.github.io/pages/James\\_E\\_LaBarre\\_resume.pdf](https://jelabarre59.github.io/pages/James_E_LaBarre_resume.pdf)
- HTML - [https://jelabarre59.github.io/pages/James\\_E\\_LaBarre\\_resume.html](https://jelabarre59.github.io/pages/James_E_LaBarre_resume.html)
- OpenDocument - [https://jelabarre59.github.io/pages/James\\_E\\_LaBarre\\_resume.odt](https://jelabarre59.github.io/pages/James_E_LaBarre_resume.odt)