# **JAMES LABARRE**

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# SOFTWARE QUALITY ENGINEER, LINUX ENGINEERING

#### SOFTWARE / HARDWARE / TECHNICAL EXPERIENCE:

AIX | Ansible | AS/400 | Automation | Bugzilla | CD-ROM mastering | Ceph | Debian | desktop | EDI | Fedora | Git | HotMedia | IBM High-Performance Switch (SP3 & Federation) | IBM Power | Jenkins | laptop | Linux | Linux Mint | Lotus Notes | Macintosh/MacOS X | Microsoft Office | Microsoft Windows | multimedia | NetWare | OpenOffice/LibreOffice | OpenStack | OS/2 | ppc64le | pSeries | QEMU | quality engineering | RedHat | RHEL | RS/6000 | scripting | Servers | shell scripting | software test | Solaris | Systems | Administration | troubleshooting | Ubuntu | VirtualBox | virtualization | VMWare

#### PROFESSIONAL EXPERIENCE:

**SOFTWARE QUALITY ENGINEER** | *Red Hat, Inc.*, Remote | 2020-2024

- OpenStack QE test and engineering for MultiArch development (Power8 & Power9).
- Worked with IBM's MultiArch team to coordinate testing and validation of OpenStack and other products being ported for support under Linux on Power/ppc64le.
- Validated install/configuration documentation posted online for customer evaluation of MultiArch x86\_64/ppc64le installations.
- Maintained tests and triaged testing failures with OpenStack Hardware Provisioning team.
- Collaborated with component teams to develop test scenarios for the next generation of Red Hat's OpenStack (Red Hat OpenStack Services on OpenShift 18.0).

#### **QE SOFTWARE ENGINEERING/TEST (RED HAT)** | *SelectGroup*, Remote | 2017-2020

- OpenStack QE test and engineering for MultiArch development (Power8 & Power9).
- Worked with IBM's MultiArch team to coordinate testing and validation of OpenStack and other products being ported for support under Linux on Power/ppc64le.
- Validated install/configuration documentation posted online for customer evaluation of MultiArch x86\_64/ppc64le installations.

### LINUX SYSTEM ADMINISTRATOR (IBM) | Collabera, Remote | 2016-2017

- RFS Ring Fence was an IBM-internal staffing group to provide extra/fill-in staffing for other delivery teams at IBM that find themselves short-staffed for impending deliverables.
- Tracked down, analyzed and correct security violations on customer systems.
- Assisted development teams as they migrated customer's Oracle/SAP systems from HP-UX and Solaris to Linux on VMWare ESX.
- Configured, customized and secured servers for customer accounts as new systems came online.

#### **CLOUD STORAGE ENGINEER (CISCO)** | *SelectGroup*, Remote | 2015

- QA/test for cloud storage automation group at Cisco.
- Tested for Ceph and OpenStack for Cisco's cloud systems projects.

#### **CLOUD ORCHESTRATION AND AUTOMATION (CIGNA)** | *TEKsystems*, Remote | 2014-2015

- The cloud group's (CPC Engineering) function at Cigna was to provide virtual compute resources for development and test internally, resources that could be quickly brought online using a custom written control center (written by a member of the team). This way developers could quickly standup and also quickly decommission standardized configuration test servers (RedHat Linux and Microsoft Windows) within 30 minutes, eliminating the long wait times normally needed
- Researched & implemented OpenStack (Havana and Icehouse), Ceph (Ceph Enterprise), Puppet, & other opensource resources for the development group at Cigna.
- Worked with RedHat on troubleshooting & optimizing internal cloud computing solutions.
- Built new compute images to be made available for deployment in OpenStack.
- Had been the initial team member researching & building out Ceph, after which I instructed the rest of the team on the concepts, install procedures and maintenance of Ceph.
- Managed and re-configured blades and servers hosting our OpenStack and Ceph clusters through the UCS management tools for the Cisco server hardware.
- We were also working with Sensu, Logstash, Elasticsearch, Graphana, managing a Git host for developer code. Assisted other team members as they were installing, and configuring systems to work with these services.

## **SERVER SYSTEMS OPERATIONS (IBM)** | *Infinite Computer Solutions*, Poughkeepsie, NY | 2013

- Server floor admin for AmerisourceBergen in IBM Poughkeepsie data center.
- Achieved certification for HIPAA before department was drastically reduced in size.

#### SENIOR SYSTEM ADMINISTRATOR (IBM) | Collabera, Armonk, NY | 2013

- Senior System Administrator, Wallstreet Systems/Treasury Support (IBM).
- Managed & updated test servers for IBM's Global Business Services/Treasury management.
- Provided support for production servers in IBM's Business Services.

# **SYSTEM ADMINISTRATOR, FUNCTIONAL VERIFICATION TEST, (IBM)** | *Computer Task Group,* Poughkeepsie, NY | 2004-2012

- SYSTEM ADMINISTRATOR Capacity on Demand and Benchmark Centers, IBM
- Installed & upgraded management nodes and compute clusters (Linux clusters for the most part) for customers on System X for CoD group in Poughkeepsie, NY.
- Managed, installed & re-configured System P servers (AIX, SUSE Linux & Red Hat Enterprise Linux).
- Troubleshot software & hardware for management & compute nodes in Linux & Windows servers.
- FUNCTIONAL VERIFICATION TEST RS/6000-SP systems, Server Group
- Developed & ran verification tests for IB and High-Performance switch (Federation) system.
- Using design documentation & input from developers, performed functional verification testing. Test systems were running AIX 5.x as well as SUSE Linux.
- Handled administration, upgrades & installs on test systems for FVT team. Systems consisted of RS/6000 servers (which could be running either AIX or SLES) & Linux controllers for servers.

**EDUCATION:** Syracuse University – Film/TV Communications