Jojie Lad M. Lanete

Contact

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Address
Sola Plains, Talamban, Cebu
City Philippines

Education

2019-2023

**Bachelor of Science in
Information Technology**

University of Southern Philippines
Foundation

Skills

- Problem Solving
- Computer Literacy
- Project Managements
- Strong Communication Tools
- Process Flows
- Agile Development
- Team Work

Certificates
and Trainings

- **2023 Transformation Summit- Cebu
  Interschool Hackathon**
- **USPF CCS Hackathon 2022**
- **Array List**
- **Customer Service Digital Approach**
- **Designing Infographics**
- **Discover What's #Next: Data Science**
- **Intro GIT and GITHUB**
- **Web Development**
- **Workplace Communication**
- **USPF CCS Hackathon**
- **Dean's Lister (since 2020)**

Experience

2023
Proweaver Inc.
Web Developer
- Write clean, efficient and well-documented code using HTML, CSS, JavaScript and PHP.
- Ensure website performance by optimizing images, and code for faster loading times and better SEO.
- Troubleshoot and debug website issues.
- Check website responsiveness and browser compatibilty.
- QA task after implementing changes.

2023 - Current
Remie Australia
IT CONSULTANT (On-call)
- Ensures all Remies(Virtual Assitant) devices are safe from malware and secured.
- Troubleshoot any issues encountered between the Remie and client.
- Make monthly audit on all Remies and admins devices to make sure that it's still secured.
- Helps in the configuration of any software that's provided by the client

2023
Accenture Inc. Philippines
ADOBE ANALYTICS DEVELOPER (Internship)
- Worked closely with stakeholders and implements the necessary tracking codes, tags, and configurations to capture relevant data from different digital touchpoints. This may include setting up event tracking, e-commerce tracking, conversion goals, and other custom tracking requirements.
- Ensured that data is accurately collected and processed by Adobe Analytics.
- Created and maintained rules and conditions within the tag management systems (TMS) to control when and where data collection occurs.
- Troubleshoot technical issues, identify data discrepancies, and ensure data quality.

2018-2022
American Appraisal Alliance
REAL ESTATE VIRTUAL ASSISTANT
- Created and maintained detailed administrative processes and procedures to drive efficiency and accuracy.
- Set appointment schedule for the inspection of property through call or email.
- Research and upload property to the system for appraisers perusal.
- Conducted market analysis of real estate properties.

2015
Teletech
CHAT AND EMAIL SUPPORT
- Communicate with customers through live chat or email to answer questions, solve problems, and troubleshoot issues raised.
- Document each customer's question or problem as well as the resulting answer or solution.
- Prompt chat and email response to customers adhering to client policies.

Reference

Myka Misa
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Alliance
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Myra Alolino
Supervisor, Proweaver Inc.
Phone: +639273092616
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