



Contact

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Address

Talamban, Cebu City
Philippines

Education

2019-2023

Bachelor of Science in Information Technology

University of Southern Philippines
Foundation

Skills

- Front-end and back-end web development
- HTML, CSS, JAVASCRIPT
- PHP, Laravel, MySQL, Wordpress, Bootstrap,
- Agile Development
- Web performance optimization
- Exceptional communication and interpersonal skills
- Strong organizational and time-management skills
- Detail-oriented and able to handle multiple tasks simultaneously

Certificates and Trainings

- 2023 Transformation Summit- Cebu Interschool Hackathon
- USPF CCS Hackathon 2022
- Array List
- Customer Service Digital Approach
- Designing Infographics
- Discover What's #Next: Data Science
- Intro GIT and GITHUB
- Web Development
- Workplace Communication

Jojie Lad M. Lanete

Experience

2023

Proweaver Inc.

Web Developer

- Write clean, efficient and well-documented code using HTML, CSS, JavaScript and PHP.
- Ensure website performance by optimizing images, and code for faster loading times and better SEO.
- Troubleshoot and debug website issues.
- Check website responsiveness and browser compatibility.
- QA task after implementing changes.

2023 - Current

Remie Australia

IT CONSULTANT (On-call)

- Ensures all Remies(Virtual Assitant) devices are safe from malware and secured.
- Troubleshoot any issues encountered between the Remie and client.
- Make monthly audit on all Remies and admins devices to make sure that it's still secured.
- Helps in the configuration of any software that's provided by the client

2023

Accenture Inc. Philippines

ADOBE ANALYTICS DEVELOPER (Internship)

- Worked closely with stakeholders and implements the necessary tracking codes, tags, and configurations to capture relevant data from different digital touchpoints. This may include setting up event tracking, e-commerce tracking, conversion goals, and other custom tracking requirements.
- Ensured that data is accurately collected and processed by Adobe Analytics.
- Created and maintained rules and conditions within the tag management systems (TMS) to control when and where data collection occurs.
- Troubleshoot technical issues, identify data discrepancies, and ensure data quality.

2018-2022

American Appraisal Alliance

REAL ESTATE VIRTUAL ASSISTANT

- Created and maintained detailed administrative processes and procedures to drive efficiency and accuracy.
- Set appointment schedule for the inspection of property through call or email.
- Research and upload property to the system for appraisers perusal.
- Conducted market analysis of real estate properties.

2015

Teletech

CHAT AND EMAIL SUPPORT

- Communicate with customers through live chat or email to answer questions, solve problems, and troubleshoot issues raised.
- Document each customer's question or problem as well as the resulting answer or solution.
- Prompt chat and email response to customers adhering to client policies.

Reference

Myka Misa

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