



JELENA MARKOVIĆ

Currently a student of concept art and character design.

Tel.: 061 2449660

E-mail: jelenamarkovic009@gmail.com

EDUCATION

Concept art & Character design

The Academy of Applied Studies Polytechnic

GPA: 9.71

French language

Philology High School

SKILLS

- High level of proficiency in English
- French language (DELF B2 certificate)
- Microsoft Office Suite (Word, Excel, Access, PowerPoint)
- Adobe programs (Photoshop, Illustrator, InDesign)
- Knowledge of 3D modelling in AutoDesk Maya and ZBrush
- High level of computer literacy
- B category drivers license holder, active driver
- Digital painting and design

PROFESSIONAL DEVELOPMENT

HELEM NEJSE TALENT ACADEMY

Scholarship Recipient - 2024

Completed an intensive program focused on graphic design and animation. Worked with industry experts through workshops, teamwork, and practical projects

WORK EXPERIENCE

CONCEPT ART INTERN

June - September 2023

Capsule Game Studio

Designed characters and worked on concept art for an upcoming video game.

ASSISTANT IN FINANCE

May - September 2022

Europ Assistance

I was responsible for collecting and reviewing all necessary information to process and implement travel insurance policies. My role involved issuing payment guarantees to clinics where clients utilized their insurance coverage. Additionally, I communicated with international partners in English.

CUSTOMER SUPPORT AGENT

March - November 2021

Telekom Srbija

As a Customer Support Agent, I provided assistance to clients with Telekom services and devices, resolving their inquiries and technical issues via phone. When necessary I forwarded their requests to field support teams and ensuring effective coordination in both Serbian and English.