

Sum of avg cost

548.77

Sum of avg rating

68.11

\*\*\* This dashboard provides a comprehensive analysis of Netflix's customer service operations. It highlights average call durations across topics, enabling identification of areas where efficiency can be improved. The pie chart breaks down the distribution of total tickets by region, offering insights into regional workload and resource allocation. Additionally, the total tickets and average ticket costs provide a snapshot of operational capacity and expenditure. Together, these visualizations support data-driven decision-making to optimize customer service performance. \*\*\*

