



## UNIFORM HOUSEHOLD GOODS BILL OF LADING

**Customer:** This bill of lading establishes a contract between you and the household goods carrier. It confirms instructions and authorizes the carrier to move, pack, store, and/or perform services shown. Before you sign this document *it is important that you first read the document, including the back*, and that you ask for an explanation of anything that is not clear or is different from any previous information received from the carrier or carrier's representatives. This contract is subject to conditions on the back of this form.

### A. CUSTOMER INFORMATION

	NAME			
	PHONE			EMAIL
	ORIGIN			
	OTHER STOPS			
	DESTINATION			
NOTES				

### B. ESTIMATE TYPE

\_\_\_\_\_ I understand this shipment is moving under a **NON-BINDING ESTIMATE**. It is time and material based and goes by 15 min increments. If the charges shown on the bill of lading exceed the charges on the non-binding estimate given to me by the carrier, the carrier must release the shipment to me upon payment of no more than 110% of the estimated charges and will extend credit for at least 30 days in which I must pay the remainder due. In no case will I be required to pay more than 125% of the estimate (plus any supplemental).

\_\_\_\_\_ I understand the shipment is moving under a **BINDING ESTIMATE** and that I will be required to pay the amount shown on the estimate.

### C. LOSS AND DAMAGE PROTECTION (VALUATION)

Customer must select and initial only one of the following options:

\_\_\_\_\_ **BASIC VALUE PROTECTION**. I release this shipment to a value of 60 cents per pound per article, at no cost to me. This means I will be paid 60 cents per pound for the net weight of the lost or damaged item, regardless of the actual value of the item.

\_\_\_\_\_ **REPLACEMENT COST COVERAGE WITH DEDUCTIBLE** which includes a \$300 deductible paid by me. This option will cost \$\_\_\_\_\_. The value I declare must be at least \$5.00 times the net weight of the shipment.

\_\_\_\_\_ **REPLACEMENT COST COVERAGE WITH NO DEDUCTIBLE** at a cost of \$\_\_\_\_\_. The value I declare must be at least \$5.00 times the net weight of the shipment.  
I declare a lump-sum total dollar valuation on this entire shipment of \$\_\_\_\_\_.

**(1) TOTAL VALUATION CHARGES:** \$\_\_\_\_\_.

Customer release: I have read and understand this contract, and release my household goods to the carrier subject to the terms and conditions of this contract.

\_\_\_\_\_  
Signature of Customer Date

\_\_\_\_\_  
Signature of Carrier Representative Date

\_\_\_\_\_ I did see attached **APPENDIX**, which states any information that did not fit on this bill of lading, and details storage or miscellaneous charges. (initial only if appendix exists)

### D. TIME, MILES, MATERIALS, RATES

<b>PERSONNEL</b> <small>CIRCLE DRIVER(S)</small>					
<b>HOURLY RATED MOVE (UNDER 55 MILES)</b>					
<b>START</b>	<b>ARRIVE</b>	<b>DEPART</b>	<b>END</b>		
<small>If hours for individual movers differ, or move takes more than a day please refer to appendix</small>					
<b>BREAKS, HRS.</b>	<b>TOTAL HRS.</b>	<b>RATE, \$/HOUR</b>	<b>TRAVEL FEE, \$</b>		
<b>OR MILEAGE RATED MOVE WITH _____ MILES</b>					
<b>GROSS WEIGHT, LBS</b>	<b>TARE WEIGHT, LBS</b>	<b>NET WEIGHT, LBS</b>	<b>RATE, \$/LBS</b>		
<b>(2) TOTAL TRANSPORTATION →</b>					
<b>ITEM</b>	<b>QTY.</b>	<b>RATE, \$/UNIT</b>	<b>TOTAL ITEM, \$</b>	<b>MISC. FEES</b>	<b>AMOUNT, \$</b>
<b>(3) TOTAL PACKING &amp; MATERIAL →</b>				<b>(4) TOTAL OTHER →</b>	

### E. TOTAL CHARGES

<b>SUBTOTAL (1+2+3+4), \$</b>	
Adjustment/Credit card fee (2.5%), \$	
<b>TOTAL MOVING CHARGES, \$</b>	
TOTAL AMOUNT PAID, \$	
TIPS / BALANCE DUE, \$	

Customer acknowledges carrier delivered goods:

\_\_\_\_\_  
Signature of Customer

\_\_\_\_\_  
Date

## **CONTRACT TERMS AND CONDITIONS OF UNIFORM HOUSEHOLD GOODS BILL OF LADING**

The following terms and conditions apply to all services performed by the carrier under this contract. This contract is also subject to all rules, rates, and charges in the current tariff published by, or on file with, the Washington Utilities and Transportation Commission:

**SECTION 1. (A) THE CARRIER IS LIABLE** for physical loss of, or damage to, any article from external cause while being packed, unpacked, loaded, unloaded, carried, or held in Storage-in-Transit, including breakage, if the articles are packed by the carrier and/or if the breakage results from negligence of the carrier. The carrier is liable directly to the customer for loss and damage, regardless of any cargo insurance policies the carrier may have. The carrier's liability is subject to the limitations of liability described in Section 2.

Customers may include the following items in a shipment however, the carrier is not responsible for the condition or safe delivery of:

- |  |  |  |
|--|--|--|
| ▪ Coins, currency, deeds, notes, postage stamps, letters, drafts or valuable papers of any kind. | ▪ Items of extraordinary value.        | ▪ Furniture or other items made of pressboard, particle board or similar pressed material. |
| ▪ Jewelry, precious stones, or precious metals.  | ▪ Items requiring temperature control. |  |
|  | ▪ Household pets.                      |  |
|  | ▪ Live Plants.                         |  |
|  | ▪ Perishable items.                    |  |

**(B) THE CARRIER IS NOT LIABLE** for the loss of or damage to any article from external cause while being carried or held in Storage-in-Transit, due to the following circumstances:

- Breakage, when items are packed by the customer or the customer's representative unless it can be proved that the breakage resulted from negligence by the mover in handling the articles.
- Internal damage to electronics (radios, stereos, VHS players, CD/DVD players, televisions, computers, printers, scanners, etc.) when no visible damage to the external packaging or contents exists or if the item was packed by the customer or the customer's representative.
- Loss or damage from insects, moths, vermin, mold, fungus or bacteria within the customer's belongings or that develop therein due to conditions present before the carrier picks up the customer's belongings.
- Loss or damage because the item was in an obvious state of disrepair at the time of shipment, provided that the carrier noted the disrepair on the inventory.
- An act, omission, or order of the customer, or loss or damage resulting from the customer's inclusion in the shipment of such articles as explosives, dangerous articles or dangerous goods.
- Defective design of an article, including susceptibility to damage because of atmospheric conditions such as temperature or humidity changes.
- Hostile or warlike action or use of any weapon of war (in time of peace or war), terrorism, insurrection, rebellion, revolution, civil war, usurped power, and action taken in hindering, combating, or defending against such occurrences: a) by any government or sovereign power, or by authority maintaining or using military forces; b) by military forces; or, c) by an agent of such government, power, authority or forces.
- Seizure, confiscation or destruction under quarantine by order of any government or public authority.
- Strikes, lockouts, labor disturbances, riots, civil commotions or the acts of any person or persons taking part in any such occurrence or disorder.
- Acts of God.

Carriers will not accept the following items for shipment: Explosives, Dangerous goods, Property liable to damage carrier equipment or other property.

The customer assumes all liability for goods he/she leaves unattended before pickup by the carrier. The customer also assumes all liability for goods when the customer directs the carrier, in writing, to unload or deliver property at a location that will be unattended.

**SECTION 2.** The carrier's maximum liability shall be determined based on the valuation option selected by the customer on the face of this contract.

- If the customer selected **Basic Value Protection**, the carrier's maximum liability shall be the actual loss or damage not exceeding \$0.60 per pound of weight of any lost or damaged article(s).
- If the customer selected **Replacement Cost Coverage with Deductible**, the carrier's maximum liability shall be the amount of the actual loss or damage less a \$300 deductible not exceeding \$5.00 times the net weight of the shipment, or the lump sum declared value, whichever is greater. **This option is the option that will apply if the customer fails to indicate a choice on the face of this contract and the customer will be liable for charges applying to this option.**
- If the customer selected **Replacement Cost Coverage**, the carrier's maximum liability shall be the amount of the actual loss or damage not exceeding \$5.00 times the net weight of the shipment, or the lump sum declared value, whichever is greater.

The customer is responsible for any additional insurance the customer wishes to purchase.

**SECTION 3.** Unless specific arrangements have been authorized by this contract, the carrier is not required to transport the customer's goods by any particular schedule, means, or vehicle and is not liable for delays resulting from causes other than negligence of the carrier. Further, in case of unforeseen circumstances which prevent the carrier from completing delivery, the carrier has the right to forward the customer's property by another carrier.

**SECTION 4.** (A) The customer must pay all legal charges. (B) If the carrier is required to refer this contract for collection of charges due to an attorney, shipper agrees to pay reasonable attorney fees and collection costs. (C) If this contract is referred to a court for resolution, the losing party shall be responsible for payment of the other party's reasonable attorney fees and court costs. (D) The customer shall be responsible to indemnify the carrier against any loss or damage caused by inclusion in the shipment of explosives, dangerous articles, or dangerous goods.

### **SECTION 5.**

- A carrier may place a shipment into storage at the public warehouse nearest the point of destination if the carrier is unable to make a delivery because:
  - The carrier was unable to locate a customer at the address given on the bill of lading or the correct address if known by the carrier.
  - The customer refused or was unable to accept delivery.
  - The customer (for a shipment moving on a non-binding estimate) was unable or refused to pay up to 110 percent of the amount of the original estimate plus supplements, if any.
- The carrier's liability as a common carrier ends with delivery to the public warehouse. The shipment becomes subject to the warehouse's liability, terms, and conditions.
- The carrier must notify the customer by every means of contact the carrier has for the customer, including telephone, e-mail, and fax, and the carrier must mail or deliver a written notice to the destination address advising that it was unable to make delivery and advising the customer of the name, address, e-mail address, if applicable, and telephone number of the warehouse where the shipment is stored.
- If the customer does not receive or claim the shipment within 30 days after the carrier mailed or delivered the written notice required in Item 40(3), the shipment becomes subject to disposition by the carrier in accordance with the Washington State Uniform Commercial Code, Chapter 62A.7 RCW.

**SECTION 6.** To receive compensation for a claim for loss, damage, overcharge, injury or delay, the customer must file a written claim with the carrier within nine months after delivery. In the case of failure to make delivery, the claim must be filed within nine months after a reasonable time for delivery has elapsed. Claims must contain sufficient information to identify the property involved. A copy of the original paid transportation bill, bill of lading contract or shipping receipt must accompany the written claim.