# JENN CHAN

#### **EDUCATION**

University of Washington, 2020 (expected) - Seattle, WA Master of Science: Human Centered Design & Engineering

University of Washington, Spring 2016 – Seattle, WA User-Centered Design Certificate

Rensselaer Polytechnic Institute, Class of 2014 - Troy, NY Bachelor of Science: Computer Science I Cum Laude

# **PROJECTS & EXPERIENCES**

## **SOFTWARE DEVELOPER 2 & UI DESIGNER**

Apr 2016 - Present

The Boeing Company: Boeing Commercial Airplane Analytics - Tukwila, WA

- Develop web application to aggregate analytics data using Angular 2
- Design web interface to visualize aircraft data
- · Validate feature design by conducting user interviews

#### STUDENT UX RESEARCHER

Sept 2015 - Jun 2016

University of Washington – Seattle, WA

- Surveyed university students on their emailing and project collaboration behavior
- · Designed screener survey and recruited students on campus
- Designed usability study and tested the Outlook mobile application with students
- Investigated the needs of pet owners aged 60+ using these methodologies: surveys, interviews, and guided tours of senior homes
- Prototyped a service to help seniors address their pet needs based on user research data

## **SOFTWARE DEVELOPER**

Aug 2014 - Apr 2016

The Boeing Company: Aviation Services Integration Center - Tukwila, WA

- Developed simulation software for airline operations in C++
- Prototyped a mobile single page application with Node.js to demonstrate to airline customers at a fleet conference
- · Designed and implemented web UI to display real-time generated data
- · Led team in agile development process as Scrum Master

SOFTWARE INTERN Summer 2013

General Electric Aviation Systems - Grand Rapids, MI

- Developed software for the KC-46 aircraft in C++
- Worked in IBM Rational DOORS and with DXL scripts

# **UNDERGRADUATE RESEARCHER**

Mar 2013 - May 2013

RPI Computer Science Department - Troy, NY

- · Parsed web pages for Jeopardy! questions using Python
- · Wrote database from the gathered information using SQLite

## **COMPUTER SCIENCE I LAB TEACHING ASSISTANT**

Feb 2012 - May 2012

RPI Computer Science Department - Troy, NY

- · Helped students work out basic algorithms
- Assisted students with programming issues in C++

## **VICE PRESIDENT & CO-FOUNDER**

Nov 2012 - May 2014

RPI Computing Club - Troy, NY

- Organized club activities and reached out to technology companies to bring in speakers
- Wrote proposal for club founding

**LANGUAGES** 

Javascript (Typescript, ¡Query, Bootstrap), HTML, CSS, Angular 2, C++, Python, SQL

ENVIRONMENTS Visual Studio, Git (GitHub and GitLab), Photoshop, Balsamiq, JIRA