Obs	Claim_Number	Date_Received	Incident_Date	Airport_Code	Airport_Name	Claim_Type	Claim_Site	Item_Category	Close_Amount	Disposition	StateName	State	County	City
1	2006081611123	17027	17006			Passenger Property Loss	Checked Baggage	Candles - Decorative and other; Clothing - Shoes, belts, accessories, etc.; Dishes, Pottery, Glassware, Plasticware						
2	2006062108380	16972	16957			Passenger Property Loss	Checkpoint	Jewelry - Fine						
3	2006062008258	16972	16938			Passenger Property Loss	Checked Baggage	Cosmetics - Perfume, toilet articles, medicines, soaps, etc.; Medicines						
4	2006010699056	16831	16793			Passenger Property Loss	Checked Baggage	Other						
5	2006032303625	16880	16861			Property Damage	Checked Baggage	Luggage (all types including footlockers)						
6	2006081511005	17021				Property Damage	Checked Baggage	Locks; Luggage (all types including footlockers)						
7	2006082111318	17029	17015			Property Damage	Checked Baggage	Locks						
8	2006070709101	16988	16979			Passenger Property Loss	Checkpoint	Jewelry - Fine						
9	2006072109924	17003	16996			Passenger Property Loss	Checkpoint	DVD/CD Players; Other						
10	2006041704637	16898				Passenger Property Loss	Checked Baggage	Eyeglasses - (including contact lenses)						
11	2006081010689	17016	16866			Property Damage	Checked Baggage	Luggage (all types including footlockers)						
12	2006042505214	16905	16896			Property Damage	Checkpoint	Cell Phones						
13	2006061408002	16966						Luggage (all types including footlockers)						
14	2006081110819	17022	17014			Passenger Property Loss	Checked Baggage	Other						
15	2006051806567	16937	16924			Property Damage	Checked Baggage	Electrical and Gas Appliances Minor - \$200 or less (humidifiers, tv's, etc)	·					
16	2006040504066	16877	16855			Passenger Property Loss	Checked Baggage	Other						
17	2006073110251	17008	17001			Passenger Property Loss	Checked Baggage	Clothing - Shoes, belts, accessories, etc.						
18	2006042505160	16909	16863			Passenger Property Loss	Checkpoint	Eyeglasses - (including contact lenses)						
19	2006020801205	16834	16828			Passenger Property Loss	Checked Baggage	Cameras - Digital	0	Deny				
20	2006030302477	16859	16829			Passenger Property Loss	Checkpoint							

Claim_Site	Frequency	Percent	Cumulative Frequency	Cumulative Percent
	735	0.33	735	0.33
-	387	0.18	1122	0.51
Bus Station	20	0.01	1142	0.52
Checked Baggage	171504	77.65	172646	78.17
Checkpoint	44748	20.26	217394	98.43
Motor Vehicle	540	0.24	217934	98.68
Not Provided	1	0.00	217935	98.68
Other	2912	1.32	220847	100.00

Claim_Site	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Pre-Check	8	0.00	220855	100.00

Disposition	Frequency	Percent	Cumulative Frequency	Cumulative Percent
	13784	6.24	13784	6.24
*Insufficient	1735	0.79	15519	7.03
-	12766	5.78	28285	12.81
Approve in Full	48956	22.17	77241	34.97
Closed: Canceled	167	0.08	77408	35.05
Closed:Canceled	284	0.13	77692	35.18
Closed:Contractor Claim	115	0.05	77807	35.23
Deny	99600	45.10	177407	80.33
In Review	8938	4.05	186345	84.37
Pending Payment	1	0.00	186346	84.37
Received	14	0.01	186360	84.38
Settle	34422	15.59	220782	99.97
losed: Contractor Claim	73	0.03	220855	100.00

Claim_Type	Frequency	Percent	Cumulative Frequency	Cumulative Percent
	7908	3.58	7908	3.58
-	375	0.17	8283	3.75
Bus Terminal	1	0.00	8284	3.75
Complaint	73	0.03	8357	3.78
Compliment	3	0.00	8360	3.79
Employee Loss (MPCECA)	492	0.22	8852	4.01
Missed Flight	32	0.01	8884	4.02
Motor Vehicle	423	0.19	9307	4.21
Not Provided	2	0.00	9309	4.21
Passenger Property Loss	126795	57.41	136104	61.63
Passenger Property Loss/Personal Injur	8	0.00	136112	61.63
Passenger Property Loss/Personal Injury	13	0.01	136125	61.64
Passenger Theft	479	0.22	136604	61.85
Personal Injury	1613	0.73	138217	62.58
Property Damage	82603	37.40	220820	99.98
Property Damage/Personal Injury	14	0.01	220834	99.99
Property Loss	17	0.01	220851	100.00
Wrongful Death	4	0.00	220855	100.00

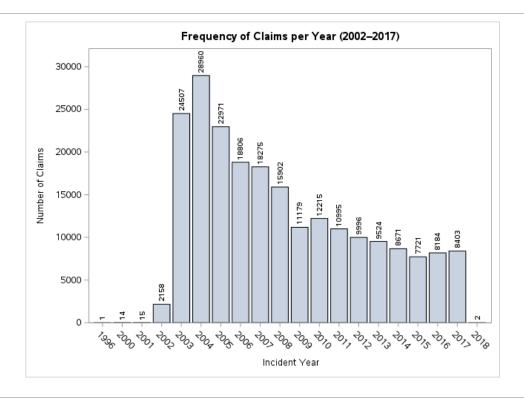
Variable	N	N Miss	Minimum	Maximum
Date_Received	220595	260	15344.00	381978.00
Incident_Date	218526	2329	13277.00	21194.00

Number of Claims per Year

Incident_Year	Frequency	Percent		
1996	1	0.00		
2000	14	0.01		
2001	15	0.01		
2002	2158	0.99		
2003	24507	11.22		
2004	28960	13.25		
2005	22971	10.51		
2006	18806	8.61		
2007	18275	8.36		
2008	15902	7.28		
2009	11179	5.12		
2010	12215	5.59		
2011	10995	5.03		
2012	9996	4.57		
2013	9524	4.36		
2014	8671	3.97		
2015	7721	3.53		
Frequency Missing = 2329				

Results: SPPC TSA Case Study.sas

Incident_Year	Frequency	Percent		
2016	8184	3.75		
2017	8403	3.85		
2018	2	0.00		
Frequency Missing = 2329				



Close_Amount Summary for &state_selected

Date Issues						
Date_Issues Frequency Percent Frequency Percent						
	216624	98.10	216624	98.10		
N	4204	1.90	220828	100.00		

Close_Amount Summary for &state_selected

Incident_Year	Frequency	Percent
1996	1	0.00
2000	14	0.01
2001	15	0.01
2002	2158	0.99
2003	24507	11.22
2004	28960	13.25
2005	22971	10.51
2006	18806	8.61
2007	18275	8.36
2008	15902	7.28
2009	11179	5.12
2010	12215	5.59
2011	10995	5.03
2012	9996	4.57
2013	9524	4.36
2014	8671	3.97
2015	7721	3.53
2016	8184	3.75
2017	8403	3.85
2018	2	0.00

Incident_Year Frequency Percent
Frequency Missing = 2329

