

# Joshua Ellis

Full Stack Developer | Atlanta, GA | 407-416-4541

[joshua.ellis.r@gmail.com](mailto:joshua.ellis.r@gmail.com) | [jellis21.github.io/ellis-portfolio-2022/](https://jellis21.github.io/ellis-portfolio-2022/) | [linkedin.com/in/Joshua-Ellis](https://linkedin.com/in/Joshua-Ellis) | [github.com/jellis21](https://github.com/jellis21)

## EDUCATION

### **DigitalCrafts | Atlanta, GA**

July 2021 – January 2022

26-week full-stack immersive software development program covering HTML, CSS, and JavaScript including an emphasis on cutting-edge frameworks such as React/Redux and server-side technologies including Node.js, Express, and PostgreSQL.

### **The Institutes**

April 2013 – June 2016

Chartered Property Casualty Underwriter (CPCU) professional certification

### **Florida State University | Tallahassee, FL**

August 2008 – April 2012

Bachelor of Science, Business Management and Marketing (double major)

## SOFTWARE DEVELOPMENT PORTFOLIO

### **My Video Game List | [my-video-game-list.herokuapp.com](https://my-video-game-list.herokuapp.com) | [github.com/jellis21/my-videogame-list](https://github.com/jellis21/my-videogame-list)**

January 2022

- Rate your favorite videogames and view other users' lists through this social cataloging application.
- Built with HTML, CSS, Node.js, Express, React, PostgreSQL, Sequelize, and Bootstrap React.
- Login functionality is secured using JSON web tokens and hashing passwords to a PostgreSQL database.

### **Who's That Pokémon? | [whos-that-pokemon-21.netlify.app/](https://whos-that-pokemon-21.netlify.app/) | [github.com/jellis21/whos-that-pokemon](https://github.com/jellis21/whos-that-pokemon)**

December 2021

- Virtual pokédex that lets users search for their favorite Pokémon and create a custom team.
- Built with HTML, CSS, Node.js, React, and Redux.
- Customized React components and CSS create the pokédex in the user interface. The user's searched Pokémon and Pokémon team are saved in the Redux store.

### **Flashcard App | [github.com/jellis21/backend-project-Nov-2021](https://github.com/jellis21/backend-project-Nov-2021)**

November 2021

- Tool for creating study flashcards and saving for review, allowing easy access through any mobile device.
- Built with HTML, CSS, JavaScript, Node.js, Express, PostgreSQL, Sequelize, and Bootstrap.
- Using Express, wrote API endpoints for each CRUD functionality which updates a PostgreSQL database.

## EXPERIENCE

### **Amica Mutual Insurance Co.**

Asst. Sales & Client Services (SCS) Supervisor/SCS Supervisor | Greenville, SC/Atlanta, GA

February 2019 – Present

- Coordinate the operations of the SCS department including interviewing and hiring, onboarding, scheduling, employee engagement, performance reviews, and personnel issues.
- As a member of senior management – lead and mentor the junior management team to successfully meet sales and service metrics while creating a positive, engaging workplace environment.
- Provide supervisory underwriting and binding authority in connection with cases involving high-value Homeowners applications, specialty automobile coverage, personal article floaters, and unique customer inquiries.

Account Manager/Senior Account Manager | Albany, NY/Lincoln, RI

September 2012 – March 2017

- Provide coaching and development to a team of Account Representatives to meet sales and service goals.
- Review and assess Automobile, Homeowners, Umbrella, and Ocean Marine applications for risk selection.
- Lead Account Representatives in the resolution of customer-stated issues and inquiries. Handle escalated customer calls.

### **American Diabetes Association**

Volunteer, Clinical Conference on Diabetes | Maitland, FL

May 2008 – May 2015

- Oversee the onsite registration process for attendees and speakers.
- Assist program faculty in developing PowerPoint presentations. Coordinate smooth transitions between presentations with hotel support staff.

## OTHER

- Dual citizen of the United States and the United Kingdom.
- Avid basketball fan, particularly of the Atlanta Hawks and the Orlando Magic.
- Alumnus of the Alpha Kappa Psi professional co-ed business fraternity.