

Joshua Ellis

Full Stack Developer | Atlanta, GA | 407-416-4541
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EDUCATION

DigitalCrafts | Atlanta, GA

26-week full-stack immersive software development program covering HTML, CSS, and JavaScript including an emphasis on cutting-edge frameworks such as React/Redux and server-side technologies including Node.js, Express, and PostgreSQL. July 2021 – January 2022

The Institutes

Chartered Property Casualty Underwriter (CPCU) professional certification

April 2013 – June 2016

Florida State University | Tallahassee, FL

Bachelor of Science, Business Management and Marketing (double major)

August 2008 – April 2012

SOFTWARE DEVELOPMENT PORTFOLIO

My Videogame List | github.com/jellis21/my-videogame-list

January 2022

- Rate your favorite videogames and view other users' lists through this social cataloging application.
- Built with HTML, CSS, Node.js, Express, React, Redux, PostgreSQL, and Sequelize.
- Login functionality is secured using JSON web tokens and hashing passwords to a PostgreSQL database.

Who's That Pokémon? | github.com/jellis21/whos-that-pokemon

December 2021

- Virtual pokédex that lets users search for their favorite Pokémon and create a custom team.
- Built with HTML, CSS, Node.js, React, and Redux.
- Customized React components and CSS create the pokédex in the user interface. The user's searched Pokémon and Pokémon team are saved in the Redux store.

Flashcard App | github.com/jellis21/backend-project-Nov-2021

November 2021

- Tool for creating study flashcards and saving for review, allowing easy access through any mobile device.
- Built with HTML, CSS, JavaScript, Node.js, Express, PostgreSQL, and Sequelize.
- Using Express, wrote API endpoints for each CRUD functionality which updates a PostgreSQL database.

EXPERIENCE

Amica Mutual Insurance Co.

Asst. Sales & Client Services (SCS) Supervisor/SCS Supervisor | Greenville, SC/Atlanta, GA

February 2019 – Present

- Coordinate the operations of the SCS department including interviewing and hiring, onboarding, scheduling, employee engagement, performance reviews, and personnel issues.
- As a member of senior management – lead and mentor the junior management team to successfully meet sales and service metrics while creating a positive, engaging workplace environment.
- Provide supervisory underwriting and binding authority in connection with cases involving high-value Homeowners applications, specialty automobile coverage, personal article floaters, and unique customer inquiries.

Account Manager/Senior Account Manager | Albany, NY/Lincoln, RI

September 2012 – March 2017

- Provide coaching and development to a team of Account Representatives to meet sales and service goals.
- Review and assess Automobile, Homeowners, Umbrella, and Ocean Marine applications for risk selection.
- Lead Account Representatives in the resolution of customer-stated issues and inquiries. Handle escalated customer calls.

American Diabetes Association

Volunteer, Clinical Conference on Diabetes | Maitland, FL

May 2008 – May 2015

- Oversee the onsite registration process for attendees and speakers.
- Assist program faculty in developing PowerPoint presentations. Coordinate smooth transitions between presentations with hotel support staff.

OTHER

- Dual citizen of the United States and the United Kingdom.
- Avid basketball fan, particularly of the Atlanta Hawks and the Orlando Magic.
- Alumnus of the Alpha Kappa Psi professional co-ed business fraternity.