

**Portfolio** [justinemond.com](http://justinemond.com)

**LinkedIn** [linkedin.com/in/justinemond](https://linkedin.com/in/justinemond)

**Testimonials** [justinemond.com/testimonials](http://justinemond.com/testimonials)

## Experience

### Creator

*August 2010 – present | Droptor, Washington, DC*

#### Responsibilities

- Create and launch successful web-based tool for managing multiple Drupal sites
- Create all site source code and site design, manage site marketing, and provide customer support

### Creator

*March 2011 – present | Droptopia, Washington, DC*

#### Responsibilities

- Create and launch free web-based tool for finding Drupal shops by city and budget

### Senior Project Manager

*August 2005 – present | Urban Insight, Los Angeles, CA*

#### Achievements

- Demonstrated history of delivering projects on-time and on-budget with high client satisfaction.
- Managed project featured as Drupal.org home page case study.
- Promoted to Senior Project Manager (August 2008).
- Led initiative to increase organization's *Joel Test* score from 3 out of 12 to 12 out of 12.
- Created new employee training program and provided orientation and training for all new hires.
- Launched company technical blog with 400%+ traffic growth since inception.
- Led consolidation initiative to reduce server count by 75%.

#### Responsibilities

- Work with external clients to provide custom web solutions; projects included the creation of new public-facing websites, as well as the development of internal custom web database applications.
- Manage software development projects with budgets ranging from \$10k to over \$350k.
- Manage clients, gather and write requirement documents, prepare project proposals, run all client meetings, and manage project budgets.
- Design interfaces for internal-facing web applications.
- Manage project team of programmers, web developers, testers, database architects, graphic designers, technical consultants, and system administrators on various web application projects.

- Write and maintain technical specification, design database and application architecture, create interface for web application projects, and run hallway usability tests.
- Maintain Urban Insight's public-facing web servers that serve 250+ client web sites (LAMP, RedHat, Plesk).
- Create and conduct training sessions for client end-users and lead help documentation development.

### **Adjunct Faculty**

*Spring 2006 – Spring 2007 | USC Viterbi School of Engineering, Los Angeles*

- Lecturer at top 15 ranked Engineering school
- Courses taught: Web Project Management, Application Web Development and Intermediate Web Development.

### **Online Course Author and Lecturer**

*Spring 2006 – present | Planetizen Courses, Los Angeles*

- Created and teach online course *Tech 125: Technology for Planners*.

### **Manager of Information Technology**

*February 2003 – August 2005 | USC School of Theatre, Los Angeles, CA*

- Responsible for all technology needs of 100+ mixed Windows/Macintosh environment, including equipment purchasing, telecom and facilities management, software and database management, desktop support, server administration, and staff training
- Manage academic design lab and support computer-based stage lighting system.
- Launch new branded website with custom content management system.
- Create and chair first ever USC-wide web developers committee.
- Deploy the first online application for admission to a professional school at USC.

## **Education**

**University of Southern California, Los Angeles, CA**

*Fall 1999 – Spring 2003*

- B.A., Psychology
- Member NCSC: National Society of Collegiate Scholars.
- First place winner, WebFest 2003 (category: Web/Commercial Applications) USC's annual Student Web Design Competition.
- Teaching Assistant (2 semesters, Web Application Development).

## **Writing**

(Book) Practical Project Management by Chris Steins and Justin Emond  
(to be published in Spring 2011 by Planetizen press)

(Personal blog) Usability, interface design, and software development:  
[missingfeatures.com](http://missingfeatures.com)

(Company blog) Urban Insight blog:  
[blog.urbaninsight.com](http://blog.urbaninsight.com)

## **Drupal.org**

[drupal.org/user/186334](http://drupal.org/user/186334)