JENNIFER FITCH

(707) 631-6934 jen@studio1062.com studio1062.com

EDUCATION

BACHELOR OF FINE ARTS WEB DESIGN + NEW MEDIA

Academy of Art University

San Francisco, CA

Graduated 2015

The Academy of Art provided me with a solid foundation in web design, information architecture, user experience design, usability testing, general design thinking and HTML/CSS/PHP. Additionally, it included graphic design, font design, motion graphics, digital imaging/photography, screen printing and art history.

TECHNOLOGY LEADERSHIP

eCornell - Online
To be complete Dec **2024**

This certificate will help me improve my work performance, communication strategy, collaboration skills, time management and provide me with advanced techniques for delivering projects and delegating tasks. Currently attending.

WORK EXPERIENCE

WEB DESIGNER

(Front-end Developer & Project Management)

2015-Present
Cal Poly Humboldt
Arcata, CA

Since 2015, I have been a key member of the Marketing & Communications web team. I co-administer our Drupal 7 codebase (upstream) which includes a portfolio of 200+ websites. Currently, I am project managing our transition from Drupal 7 to Drupal 10. Before taking on this role, I planned, designed and launched many high traffic campus websites and have built roughly 1/3 of the current Drupal 7 portfolio.

During the course of each website project I do initial planning, run discovery meetings, organize research tasks, do research, conceptualize with wireframes, create content inventories, build information architecture, organize complex sitemaps, design interactive Figma prototypes, assign tasks to clients and editorial, collaborate with the campus photographer, and copyedit text to make content more user friendly.

My other responsibilities include conceptualizing marketing emails, building emails in MJML, offering ongoing technical maintenance and support to our clients, completing complex site redesigns, and organizing in person (or zoom) training sessions. My other responsibilities include user training, Drupal security maintenance, email marketing and general University web strategy. Working here has given me a love for higher education and a greater respect for the creative process.

WEB & GRAPHIC DESIGN

Studio 1062 2008–Present Humboldt County I run a freelance business that does web & graphic design for non-profits and small businesses. My work here has given me collaboration skills, WordPress theming, client management, project management, branding, print marketing and non-profit business structure.

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SKILLS & EXPERTISE

	RSONAL	COLLABORATION	INFO ARCHITECTURE	WEB DESIGN	USER EXPERIENCE
<u> </u>	ry organized	Presentation skills	Content strategy	Adobe Creative Suite	Prototyping
C	oblem solver	Meeting etiquette	Content inventories	Figma (6 years)	Usability testing
5	etail oriented	Google suite	Sitemap building	Design research	User research
ηj	joy collaboration	Trello & Slack	Analytics analysis	Concept sketching	Journey mapping
į	iendly & outgoing	Asana	Card sorting	Wireframing	Presentation
8 (OJECT MANAGEMENT	HIGHER EDUCATION	WEB DEVELOPMENT (1)	WEB DEVELOPMENT (2)	MOTION GRAPHICS
·C	oposal creation	ADA compliance	HTML/CSS/PHP	Lando/WP Local	Story boarding
n	meline setting	Brand compliance	Drupal/WordPress	Theming (PHP/Twig)	AfterEffects
9	elegating tasks	Governance/hierarchy	Version control (git)	DrusAh/WP-CLI	Illustrator
·E	esenting projects	Policies/procedures	VSCode/PHPStorm	Pantheon/Terminus	Media Encoder
ال	inning meetings	University structure	Database (SQL)	React/next.js	Logo animation
e i	oblem solver etail oriented lijoy collaboration liendly & outgoing COJECT MANAGEMENT oposal creation meline setting elegating tasks esenting projects	Meeting etiquette Google suite Trello & Slack Asana HIGHER EDUCATION ADA compliance Brand compliance Governance/hierarchy Policies/procedures	Content inventories Sitemap building Analytics analysis Card sorting WEB DEVELOPMENT (1) HTML/CSS/PHP Drupal/WordPress Version control (git) VSCode/PHPStorm	Figma (6 years) Design research Concept sketching Wireframing WEB DEVELOPMENT (2) Lando/WP Local Theming (PHP/Twig) DrusAh/WP-CLI Pantheon/Terminus	Usability testing User research Journey mapping Presentation MOTION GRAPHIC Story boarding AfterEffects Illustrator Media Encoder