

# JENETH DIESTA

jen6one9@gmail.com | San Diego, CA | 619-829-8984

**LinkedIn:** [www.linkedin.com/in/jeneth-diesta](https://www.linkedin.com/in/jeneth-diesta) **GitHub:** <https://github.com/jen6one9>

**Portfolio:** <https://jen6one9.github.io/that-portfolio-v3/>

---

## SUMMARY

IT Project Manager experienced in leading complex technology migrations, application upgrades and product launches. Excellent leader with strong ability to bring together stakeholders across the enterprise. Leverages solid team building skills and emphasizes a “servant leader” mindset. Effectively communicates project updates to stakeholders while ensuring the successful execution of project goals. Ready to demonstrate experience as an IT Project Manager to positively influence and inspire others.

## SKILLS

**Project Management:** Agile, Scrum, Kanban, and Waterfall methodologies, offshore/onshore management, stakeholder engagement, project scheduling, business/IT roadmap planning, SIT/UAT defect triage and resolution, IT change management, Command center lead during production go-live.

**Tools:** Confluence, Jira, HP Quality Center, MS Project Suite, ServiceNow, Slack, WebEx

## EXPERIENCE

### **IT Project Manager MUFG, San Diego, CA**

**May 2016 - Present**

Responsible for managing multiple concurrent initiatives of medium to high complexity with cross functional enterprise wide impacts. Effectively manages risk associated with projects through proper communication, escalation and mitigation follow through.

#### *Key Accomplishments:*

- Network Segmentation - Led the successful digital channels cutover to the Money Movement Zone (MMZ)
- PCI Compliance - Managed a critical key bank initiative to one of the smoothest deployments to date
- Ping app migration - Brought on as a second IT project manager to migrate over 70 applications from SiteMinder to the Ping product suite
- Mobile NCR Upgrade - Led defect resolution efforts with the dev team, NCR vendor and testing teams to ensure a successful mobile check deposit experience

### **Senior Systems Analyst MUFG, San Diego, CA**

**May 2015 - May 2016**

Managed the internal development of obfuscated test data for CIT/SIT/UAT testing. Responsible for alignment and creation of component integration test scripts and CIT test execution.

#### *Key Accomplishments:*

- Project Wishbone - Member of the key delivery team who assisted in performing production validations to ensure that implementation was completed to satisfaction
- Trained new team members in backend mainframe systems - key functionality and test data creation
- Strong relationship management with stakeholders to effectively communicate and identify operational issues/risks and recommended process improvement strategy to resolve problems and monitor/measure impact

### **Systems Analyst Associate/Systems Analyst MUFG, San Diego, CA**

**May 2012 - May 2015**

Mainframe and digital channels analyst responsible for CIT testing, defect triage support, and production go-live validation.

*Key Accomplishments:*

- Bill Pay Upgrade - Supported the successful validation and deployment of the bill payment solution.
- Santa Barbara Bank Acquisition - Led multiple collaborative working sessions with IT and business stakeholders in preparation for identifying system limitations, risks, issues during testing in preparation for production go-live.

## **EDUCATION & CERTIFICATIONS**

### **University of California, San Diego Extension**

Coding Bootcamp Certificate

June 2020 - Dec 2020

### **Certified Scrum Master (CSM)**

Scrum Alliance

#964825

Oct 2018 - Nov 2022

### **COBIT5 Certified**

ISACA

#2000175289

May 2015 - May 2017

### **San Diego State University**

B.A. Public Administration

Sept 1999 - May 2004

## **VALUE-ADD LEADERSHIP**

### **National Co-Chair for NextGen Leaders ERG (2018-2020)**

MUFG, San Diego, CA

**March 2018 - March 2020**

### **Regional Co-Chair for NextGen Leaders ERG**

MUFG, San Diego, CA

**March 2017 - March 2018**

## **VOLUNTEERISM**

- Junior Achievement
- St. Paul's Senior Center
- Alzheimer Association
- Surf Rider Foundation
- Serving Seniors