CRM APPLICATION FOR JEWEL

MANAGEMENT DEVELOPER

**College Name: SRI KRISHNA ADITHYA COLLEGE OF ARTS AND SCIENCE**

**College Code:**

**TEAM ID:**

**TEAM MEMBERS:**

**Team Leader Name:** JENIFA S

**Email:** [23bsai222jenifas@skacas.ac.in](mailto:23bsai222jenifas@skacas.ac.in)

**Team Member1:** MUKESH P

**Email:** [23bsai236mukeshp@skacas.ac.in](mailto:23bsai236mukeshp@skacas.ac.in)

**Team Member2:** MIRTHUNA SRI B

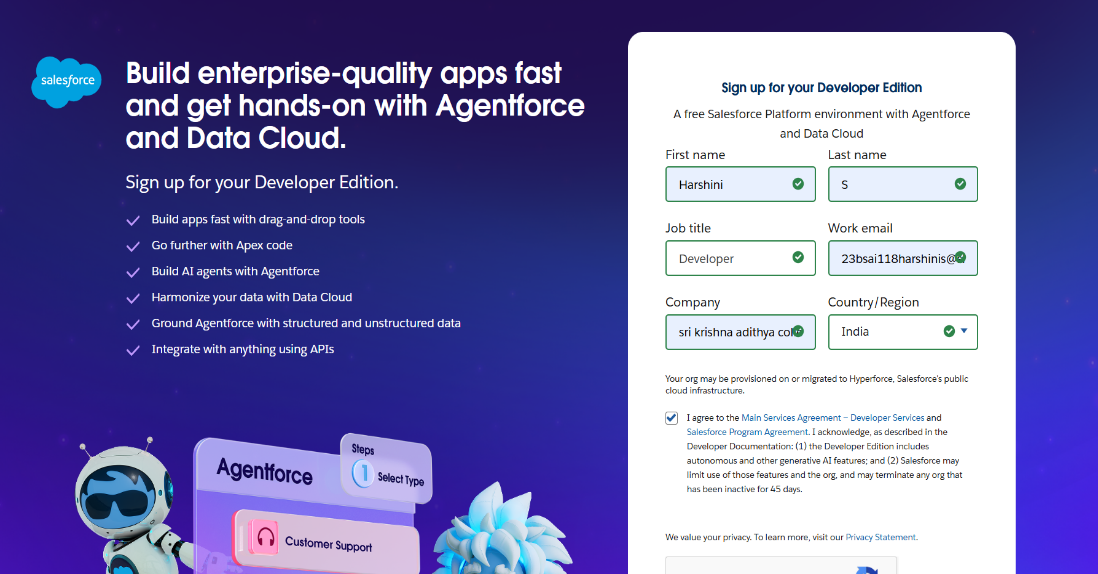
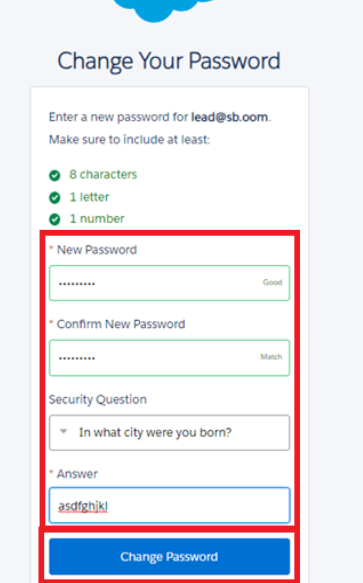
**Email:** [23bsai229mirthunasrib@skacas.ac.in](mailto:23bsai229mirthunasrib@skacas.ac.in)

**Team Member3:** NAVEEDH KHAN N

**Email:** [23bsai238naveedhkann@skacas.ac.in](mailto:23bsai238naveedhkann@skacas.ac.in)

**Salesforce**

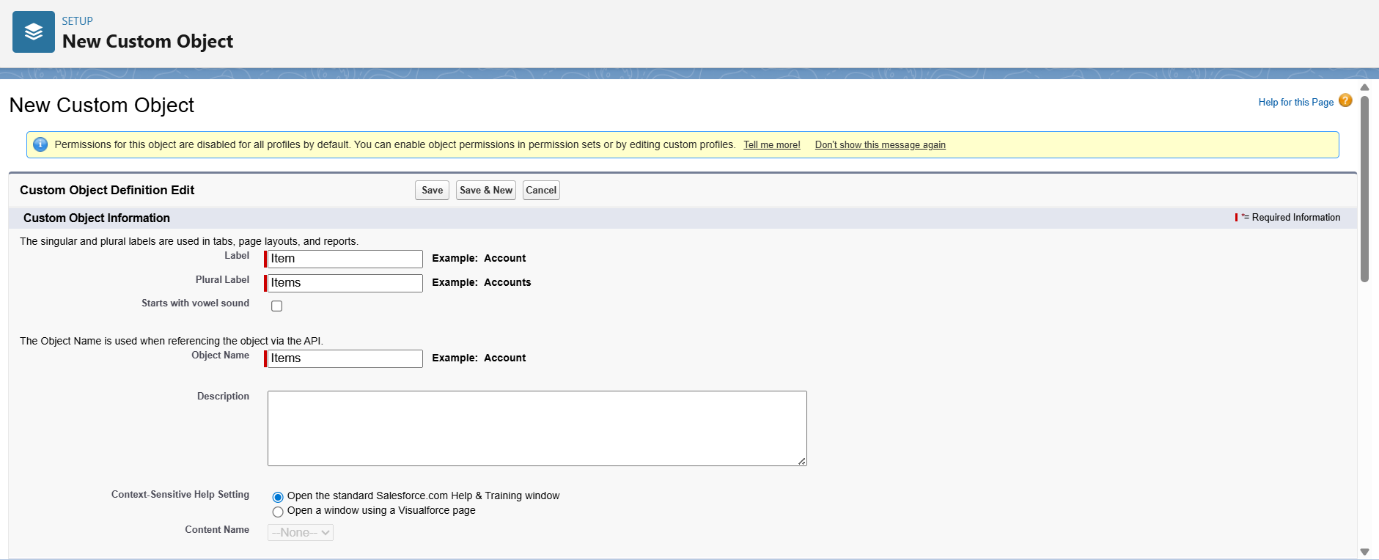
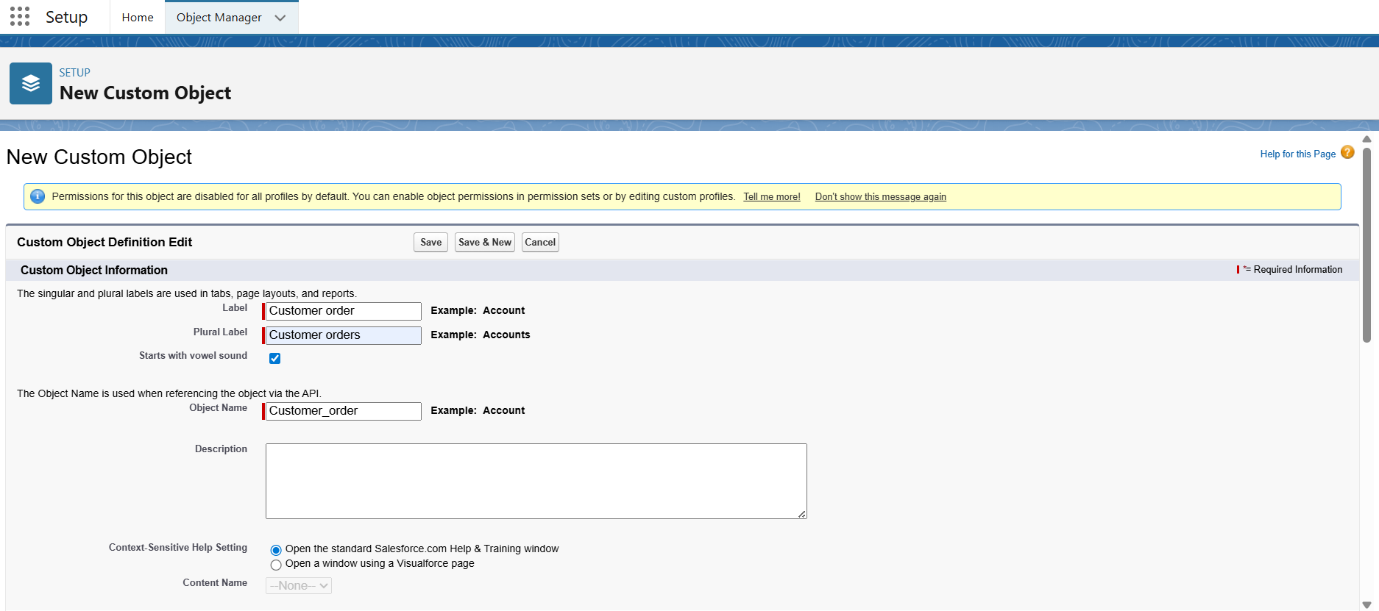
1. **Creating Developer Account**
2. **Account Activation**

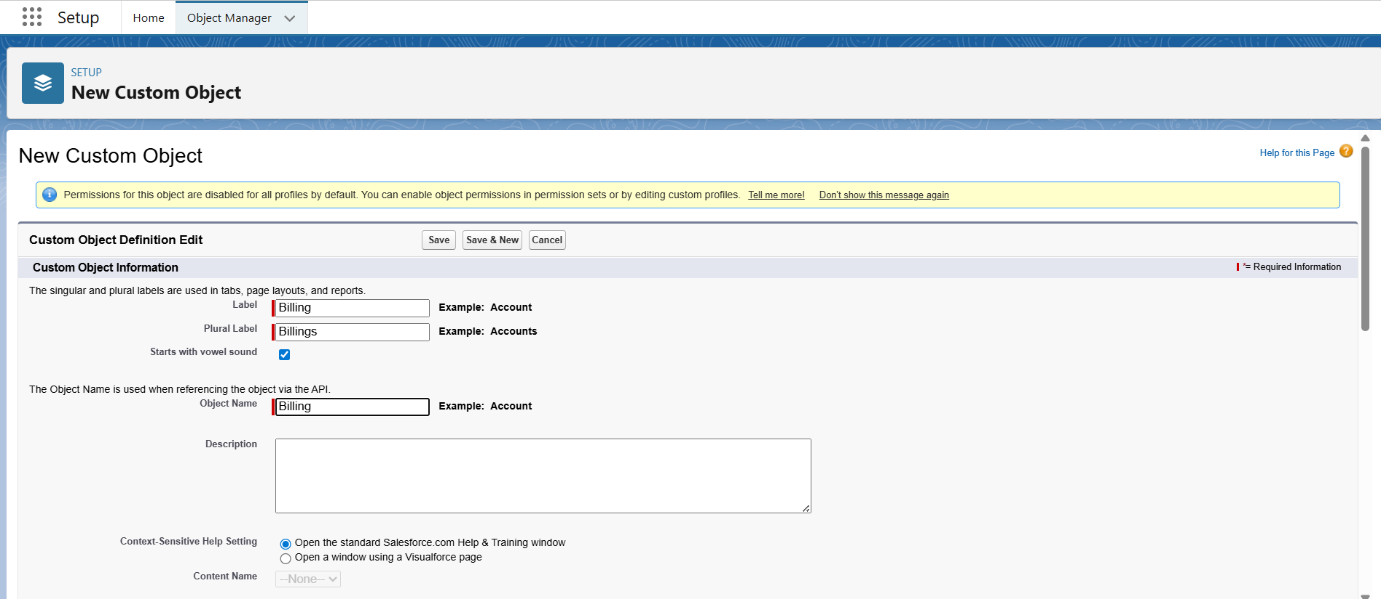
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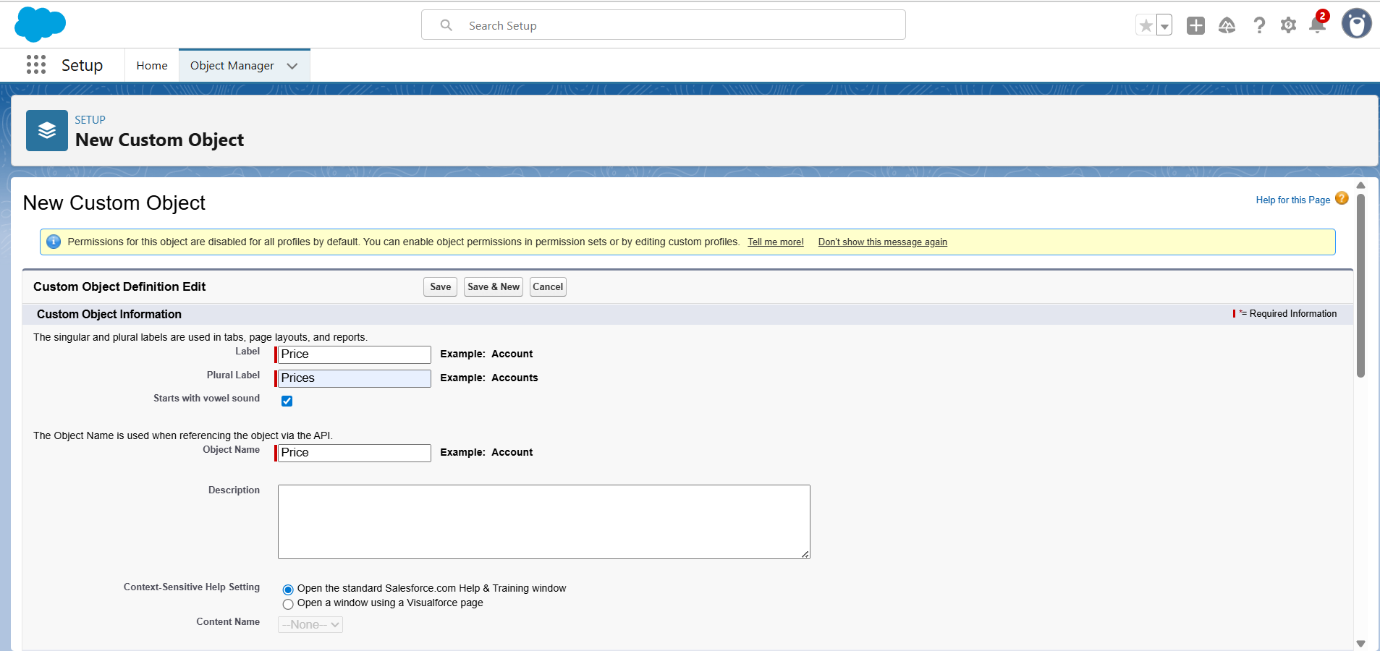
**Object**

**1.Create Jewel Customer Object**

**2.Create item object**

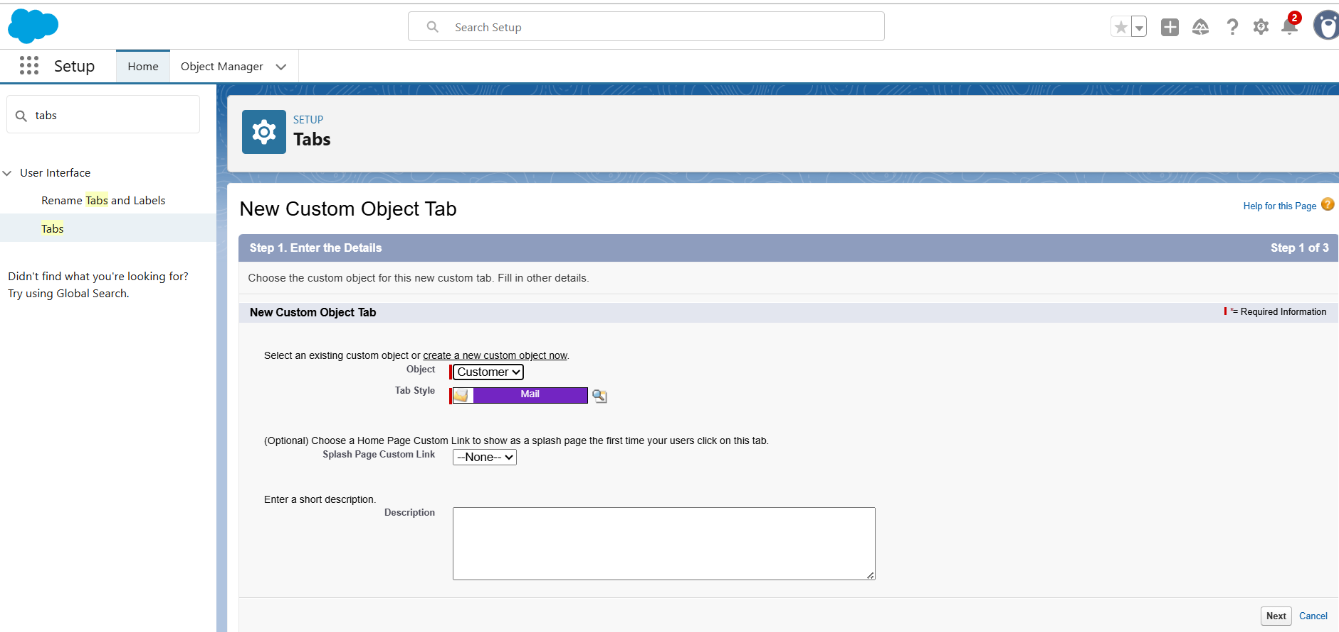
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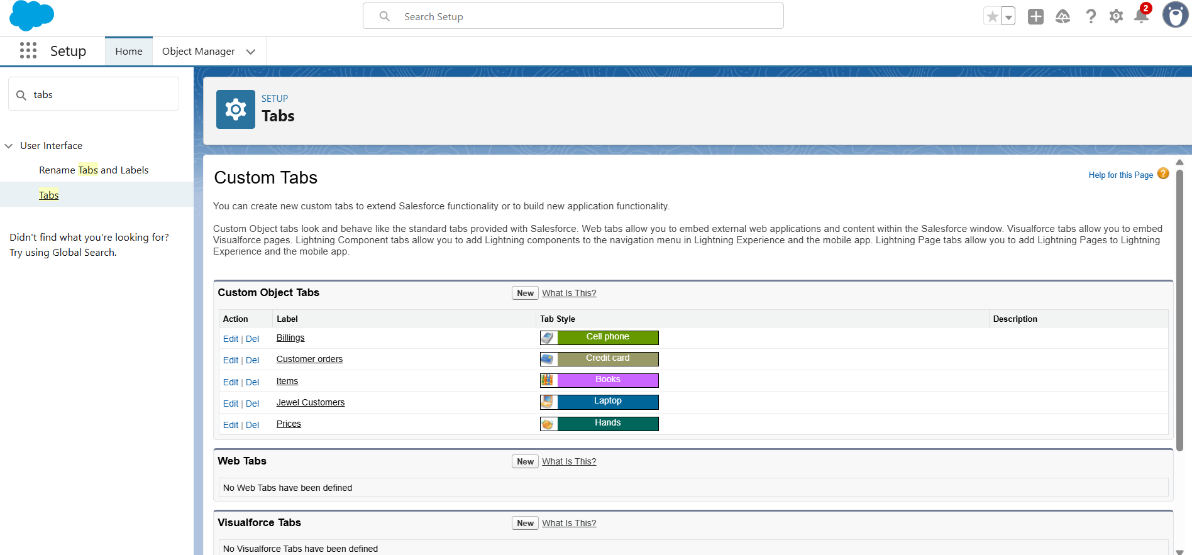
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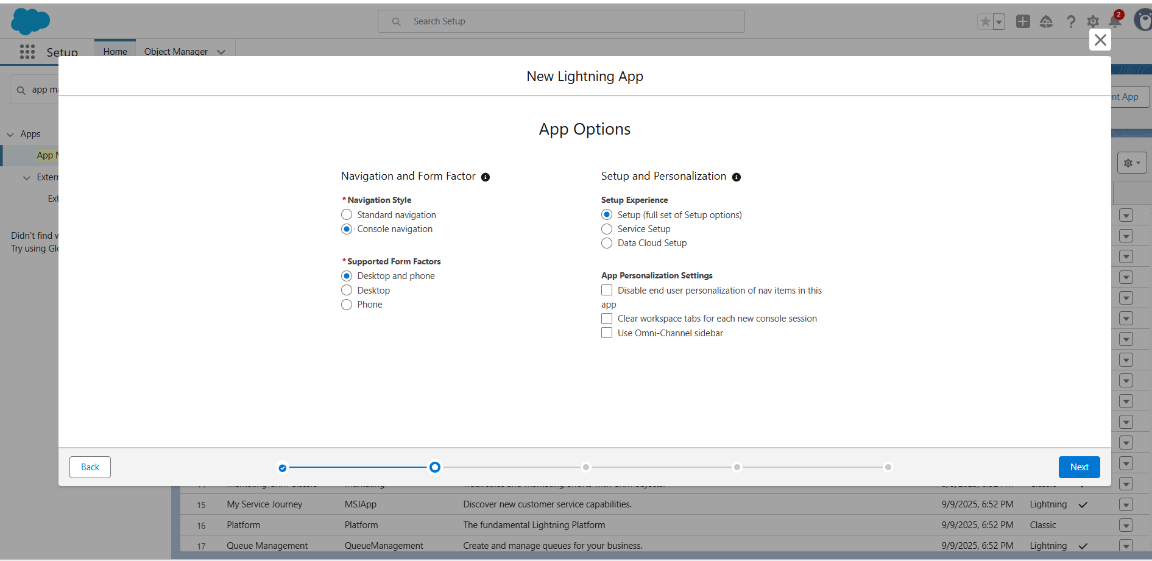
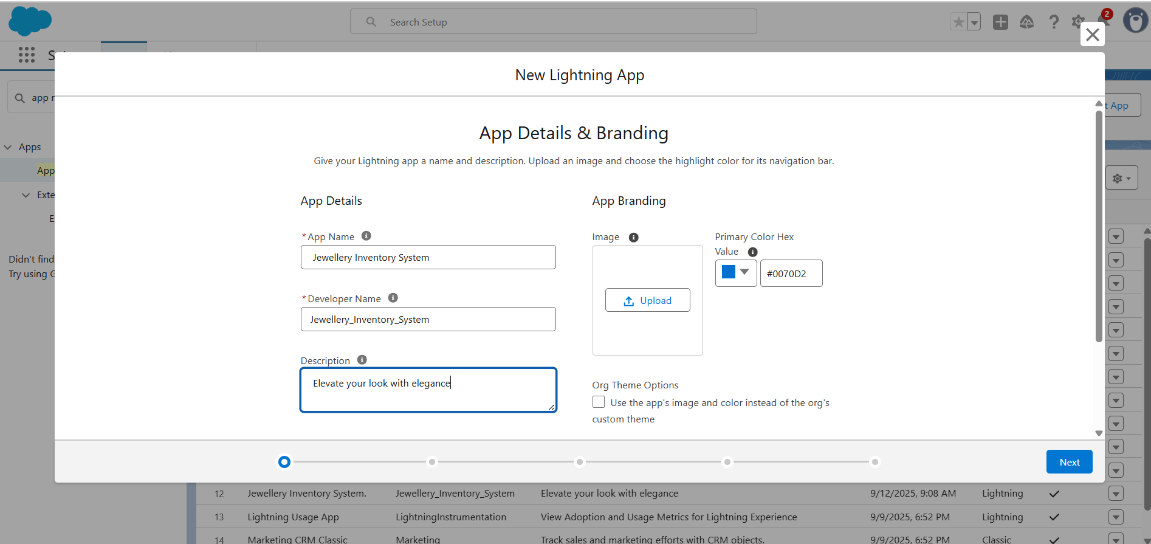
**Tabs**

1. **Creating a custom tab**
2. **To create a tab: (Item)**

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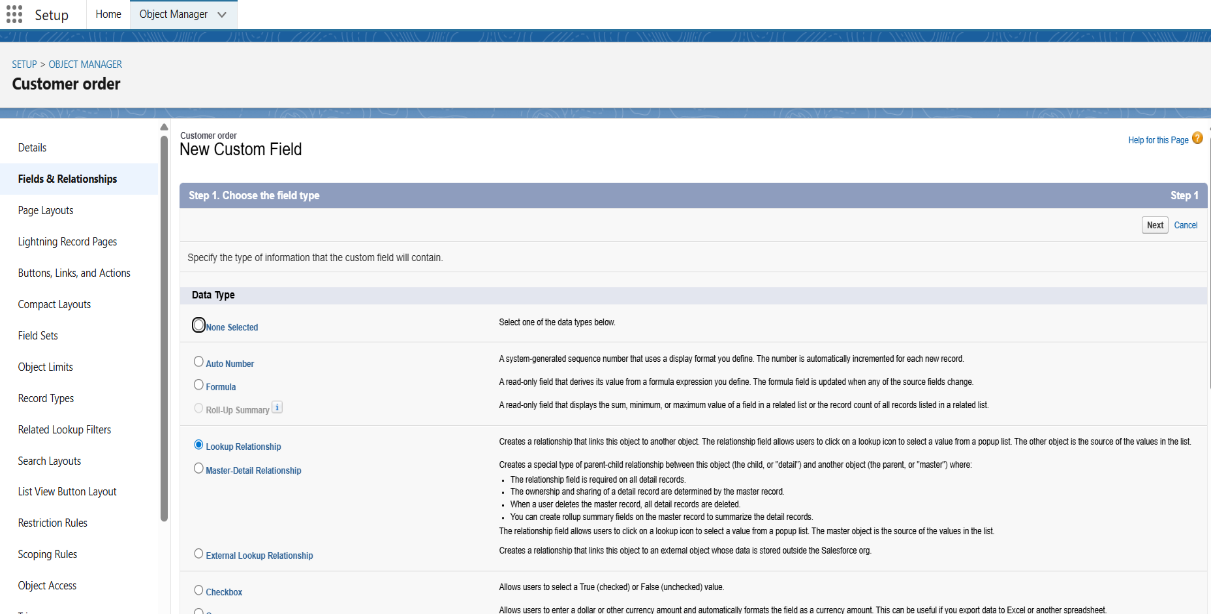
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**Lightening App**

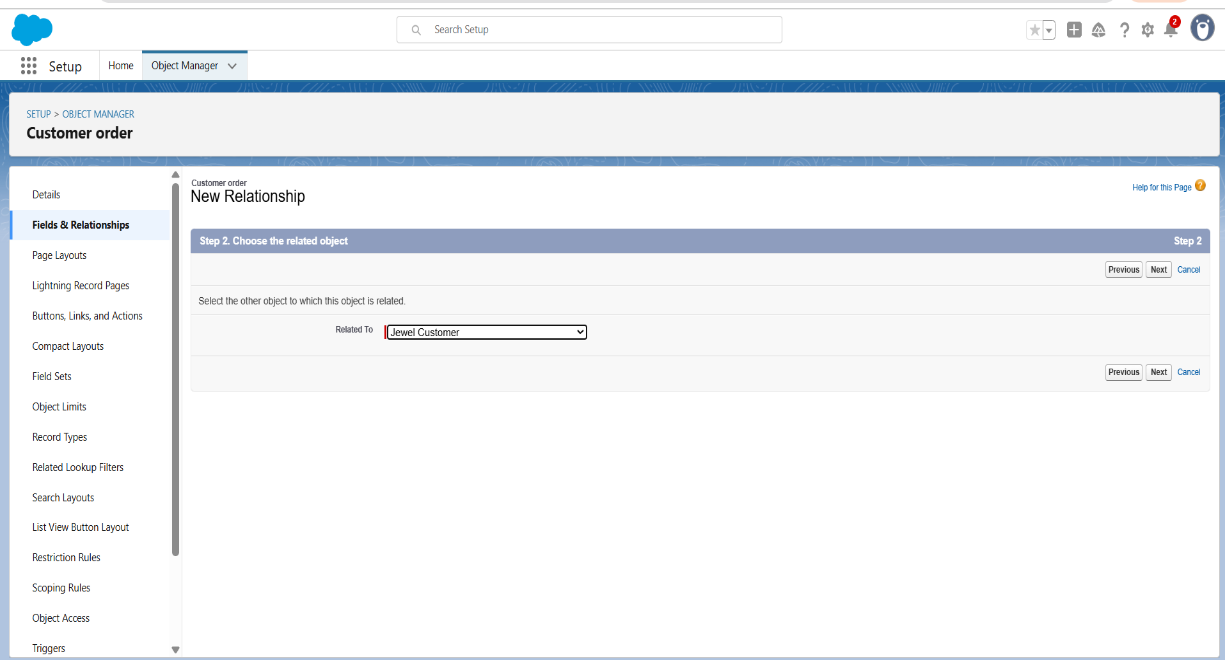
1. **Create a lightening app**

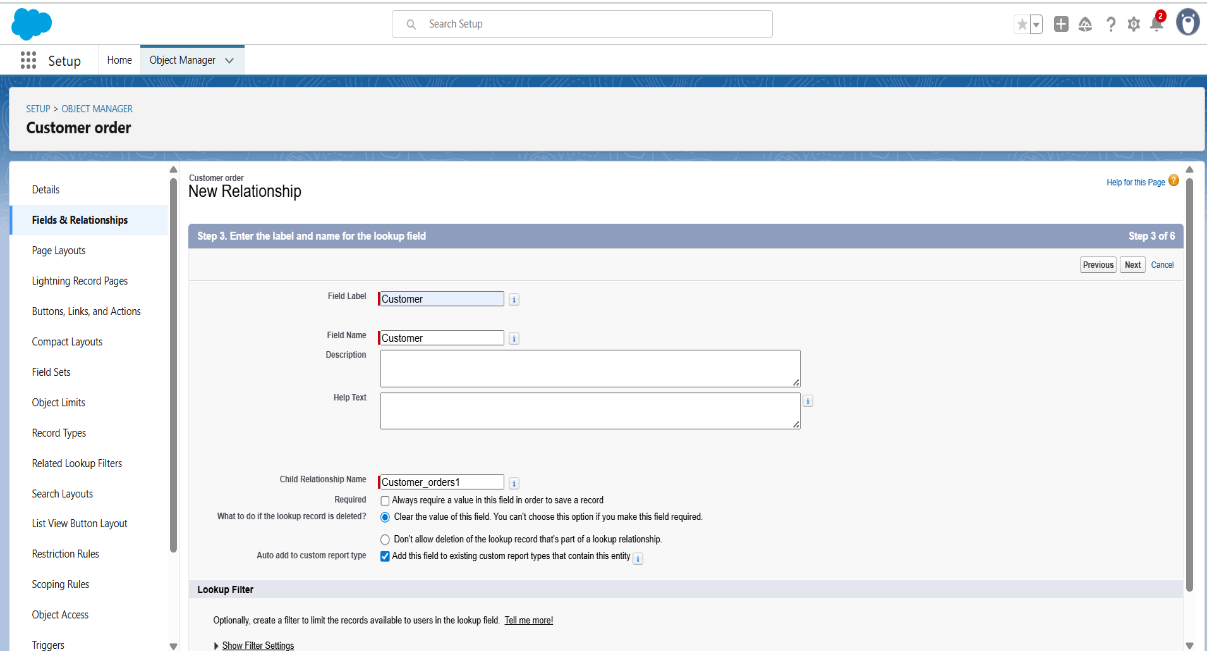
**Fields**

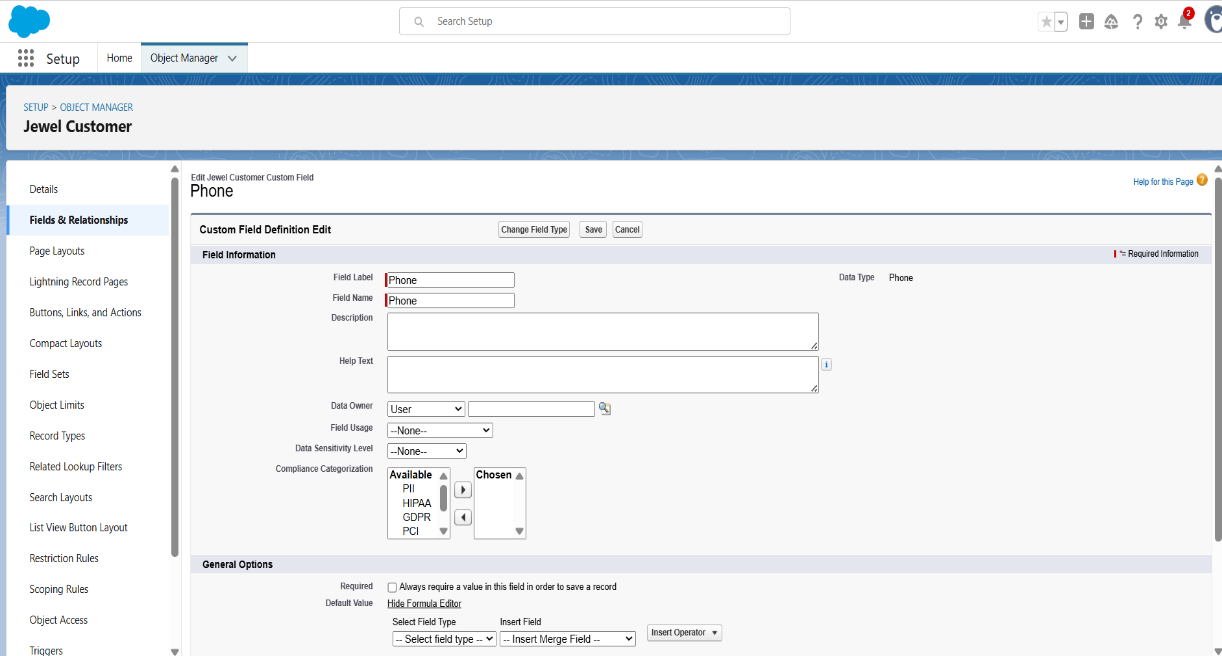
1. **Creating lookup Relationship**

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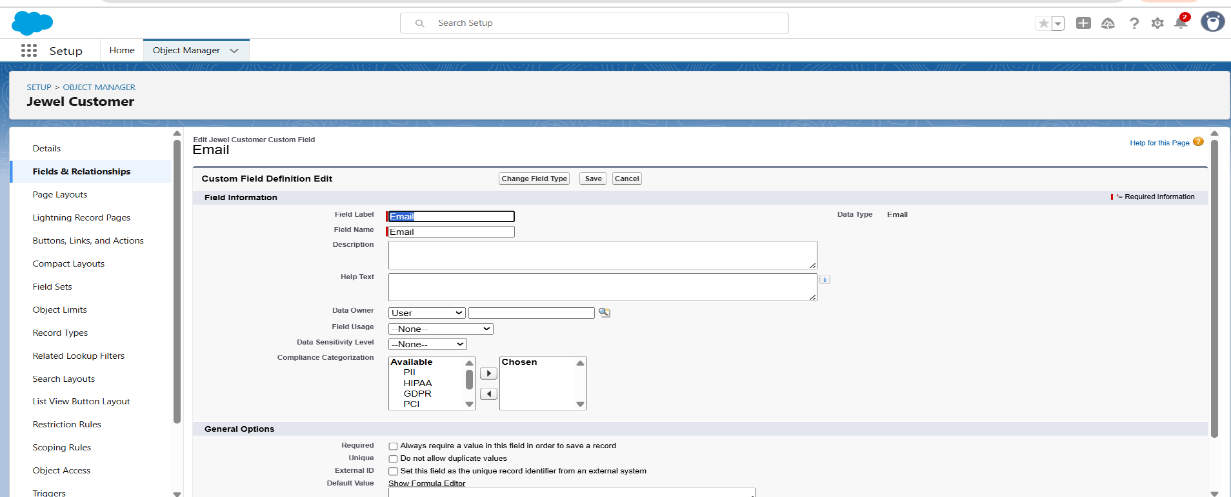
1. **Create a master detail relationship**

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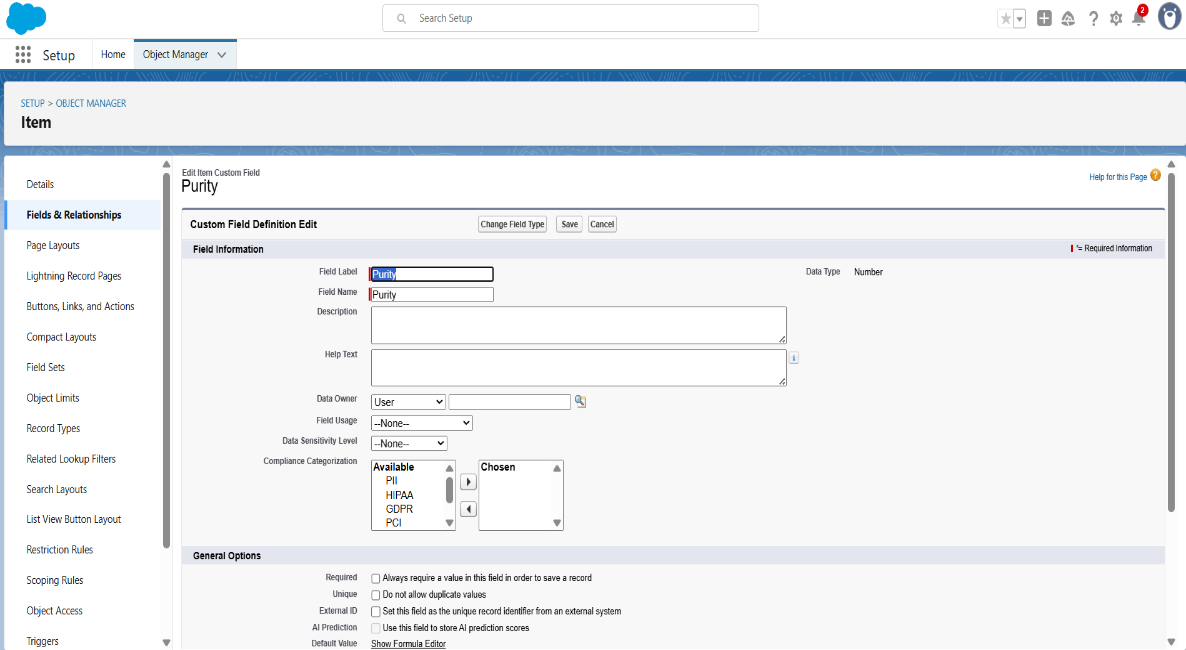
1. **Creating a text field in jewel customer object **
2. **Creating the phone field in object jewel customer**

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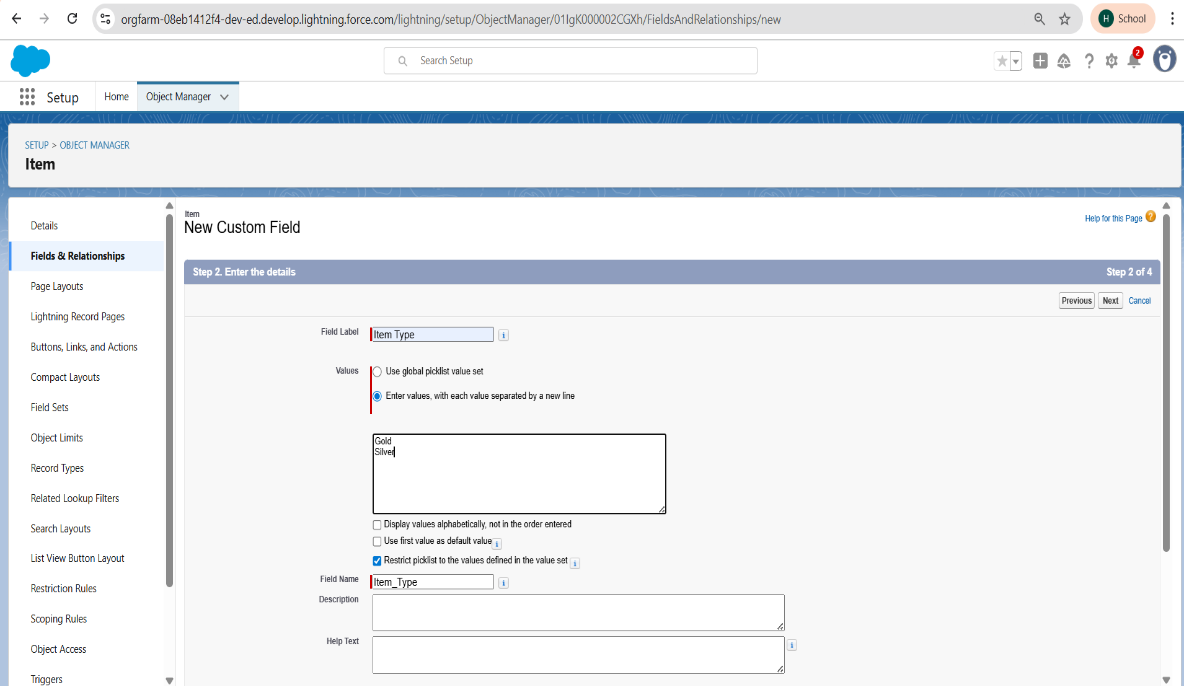
1. **Create the Email Field in object jewel customer**

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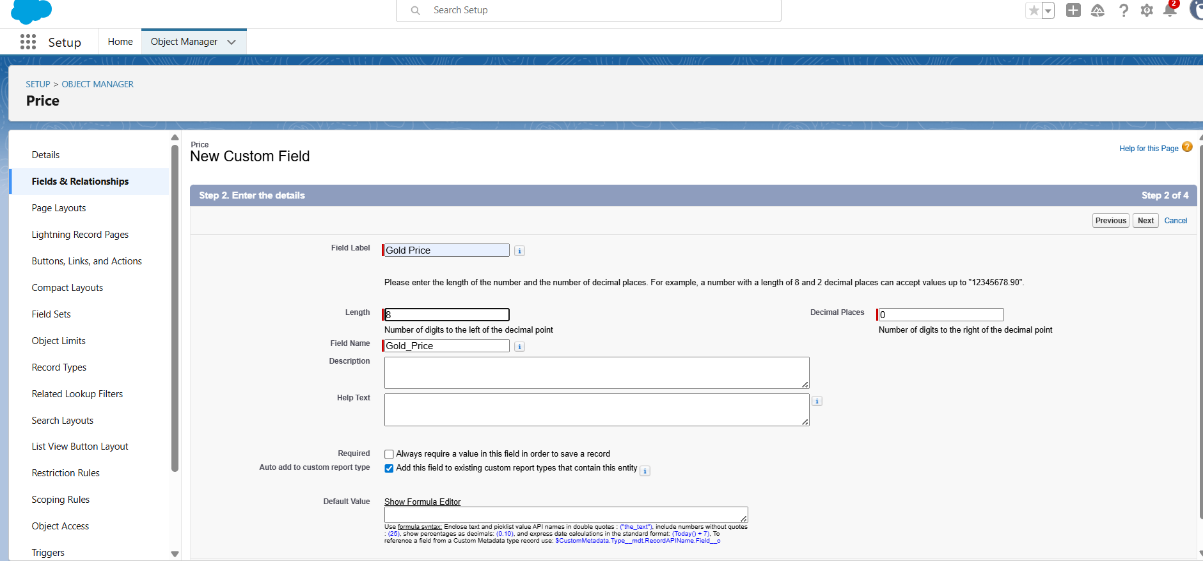
1. **Creating the number field in item object**

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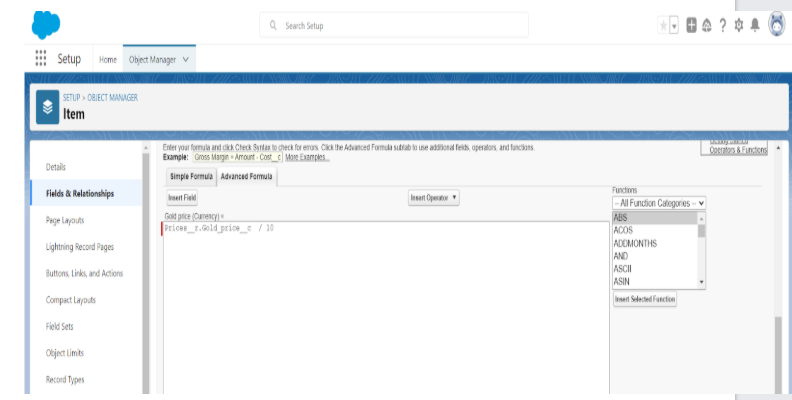
**7.Creating picklist field in Item Object**

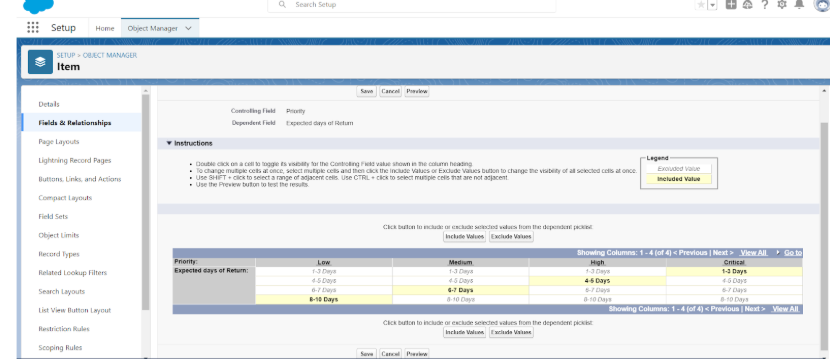
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**8.Creating currency field in price object**

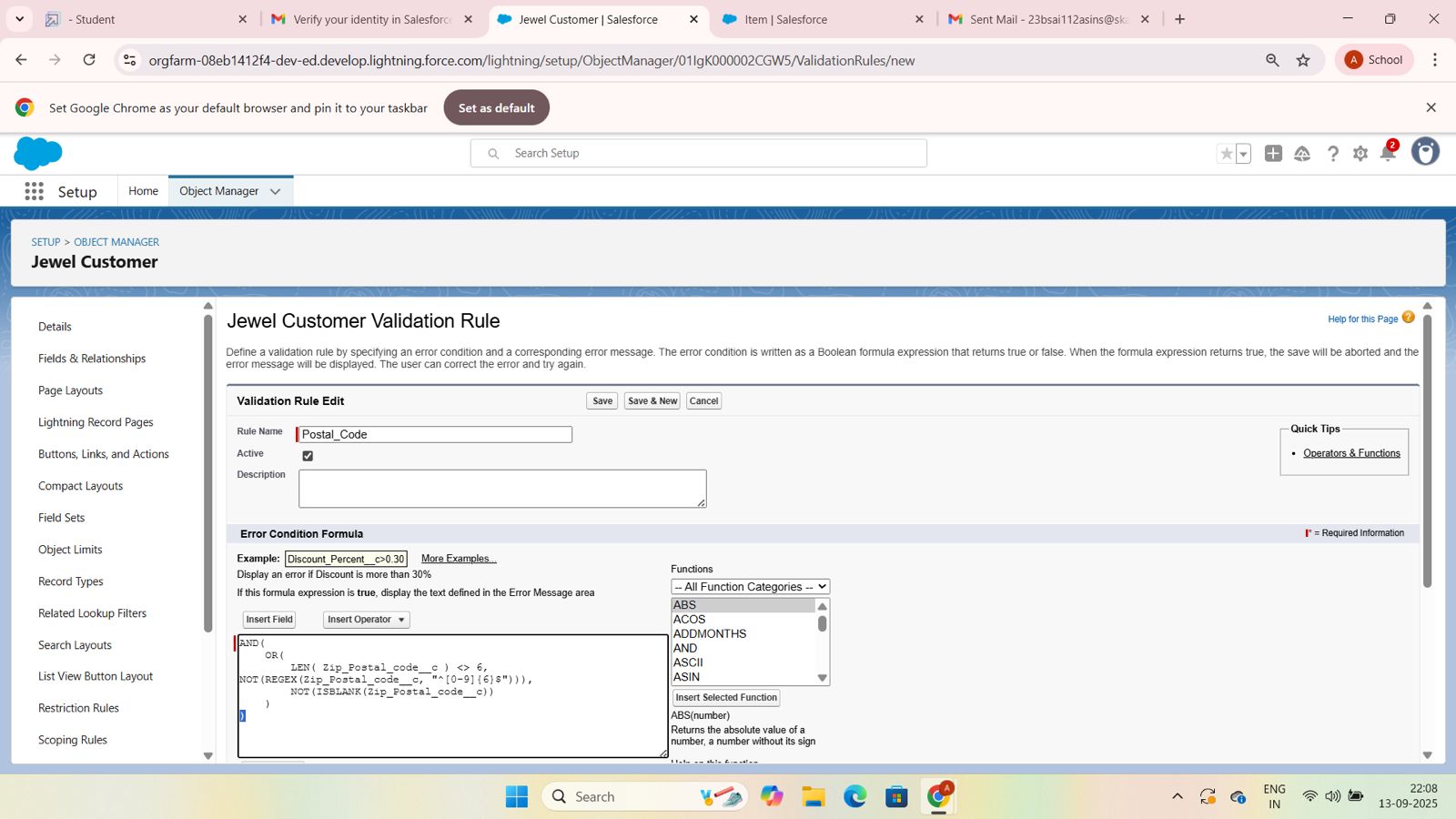
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**9. Creating Formula field in item object**

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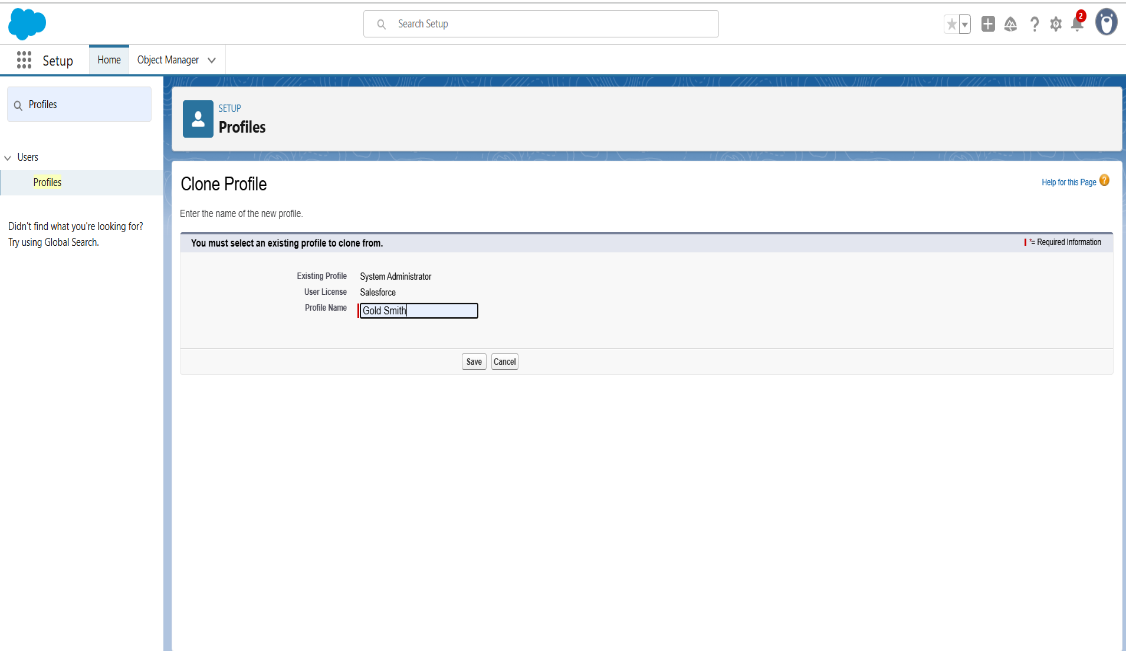
**10.Creating the field dependencies** ****

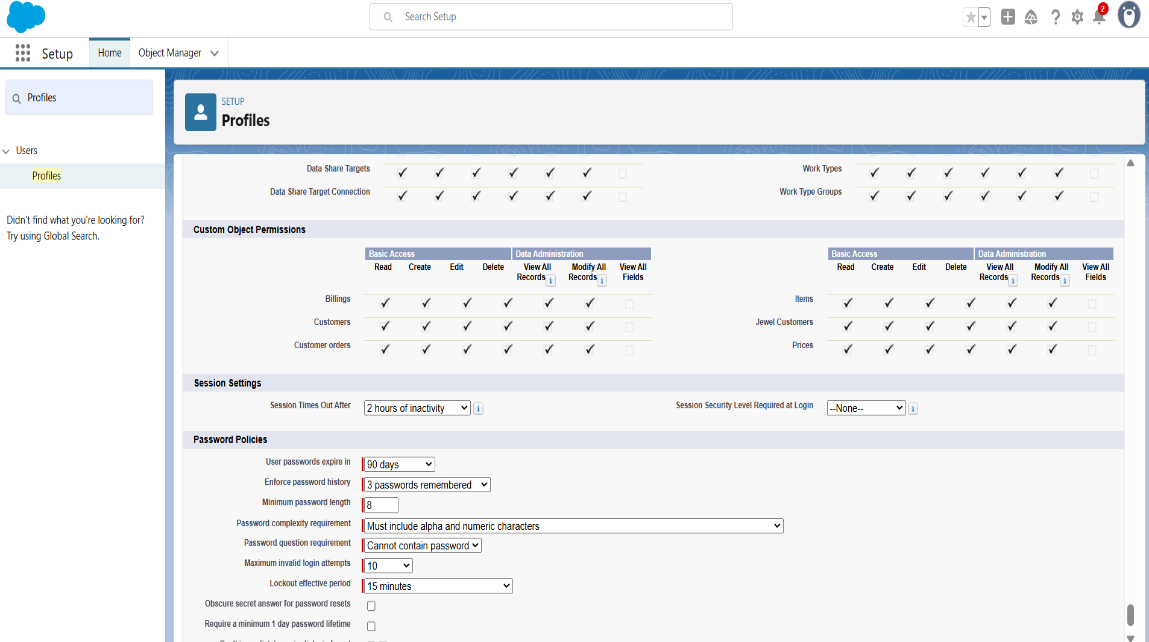
**11.Creating the validation rule**

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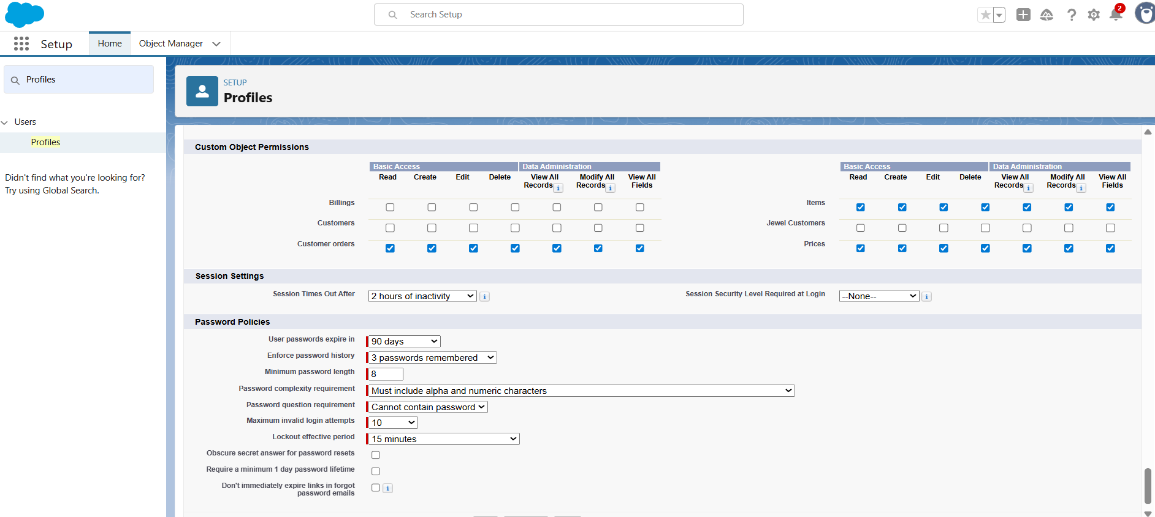
**Profiles**

1. **Gold smith profile**

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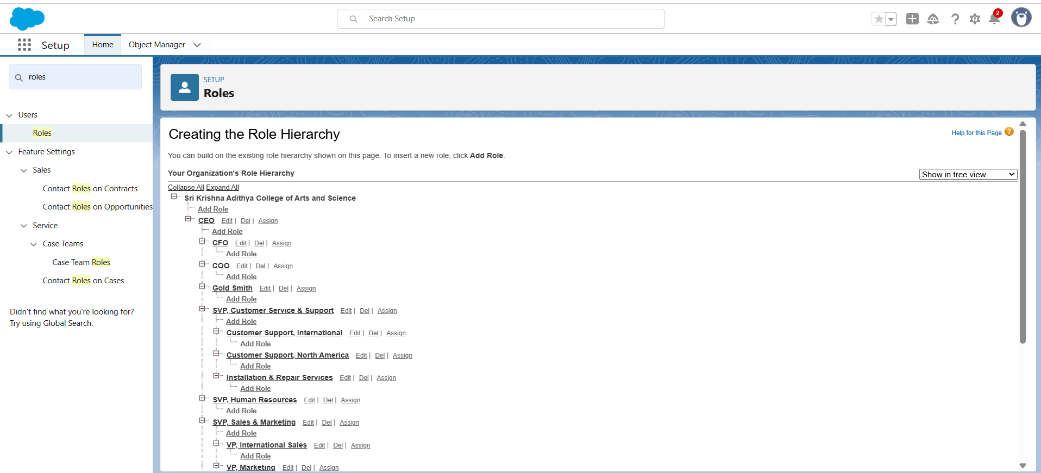
1. **Worker profile**

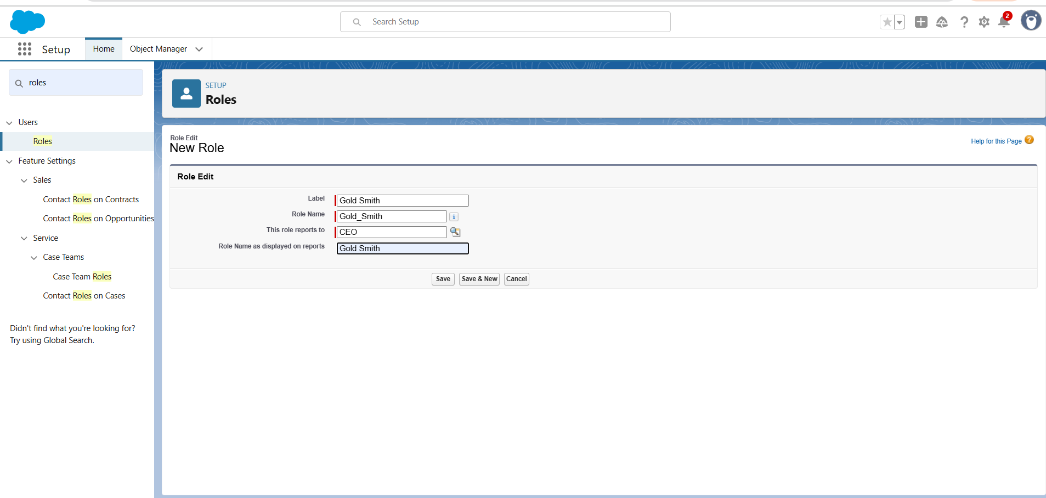
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**Roles**

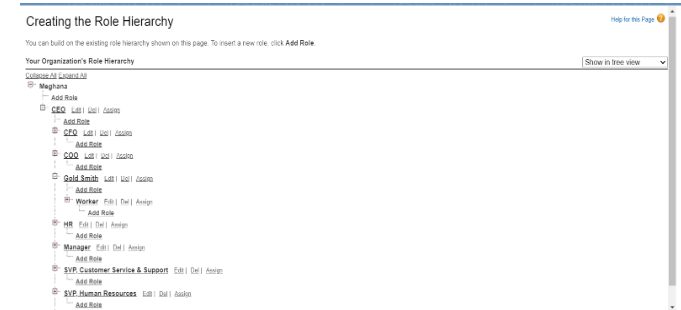
1. **Creating Gold smith role**

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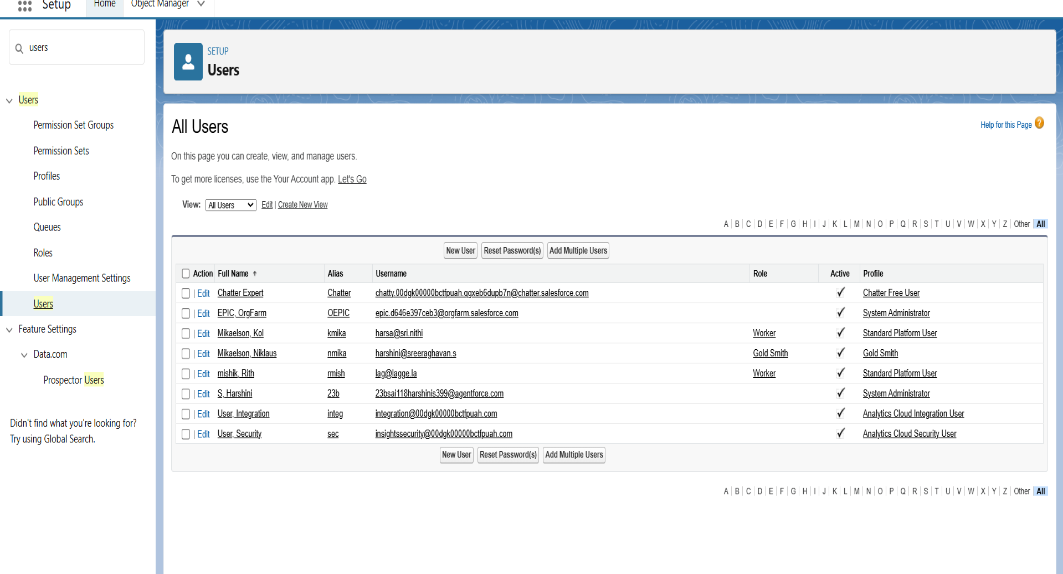
1. **Create one more role as worker which reports to gold smith**

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**Users**

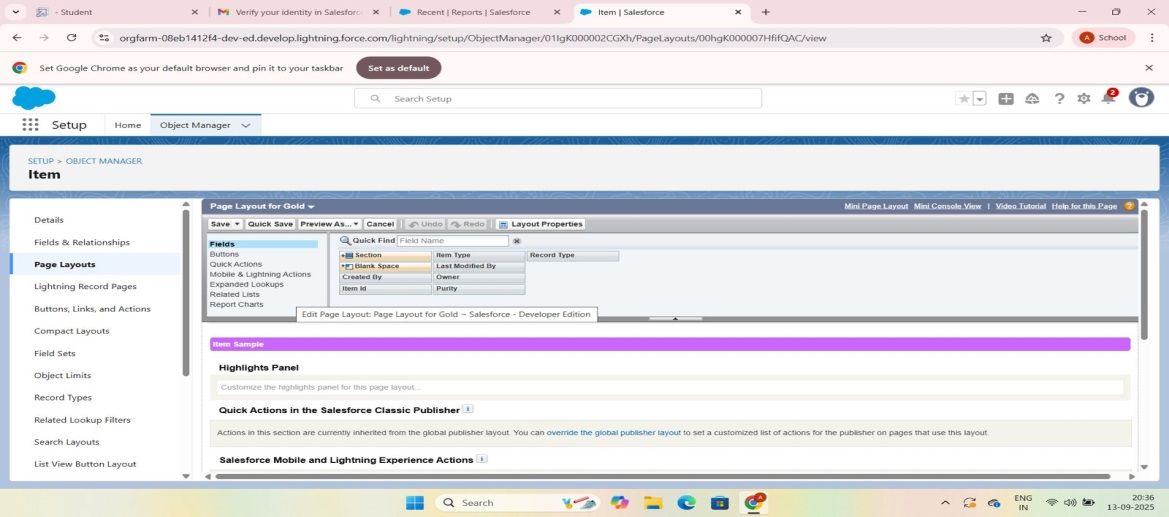
1. **Create user**

**2.Create user**

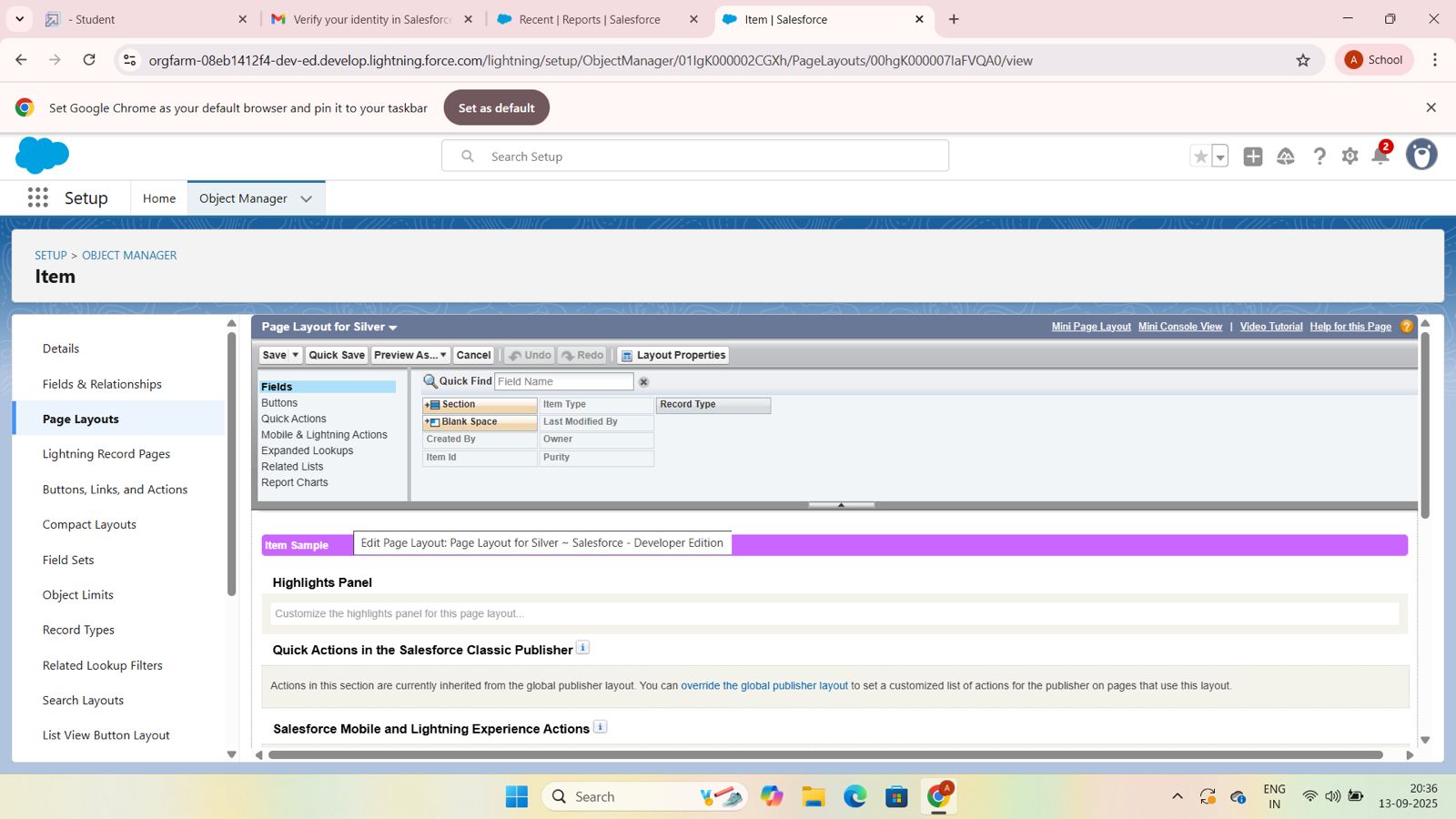
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**Page layouts**

1. **To create a gold page layout**

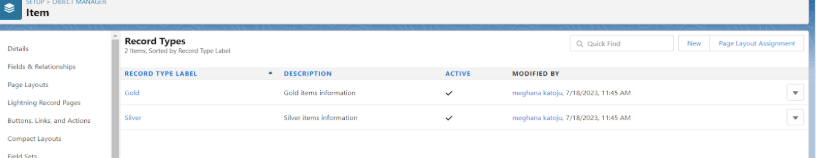
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1. **To create a silver Page layout**

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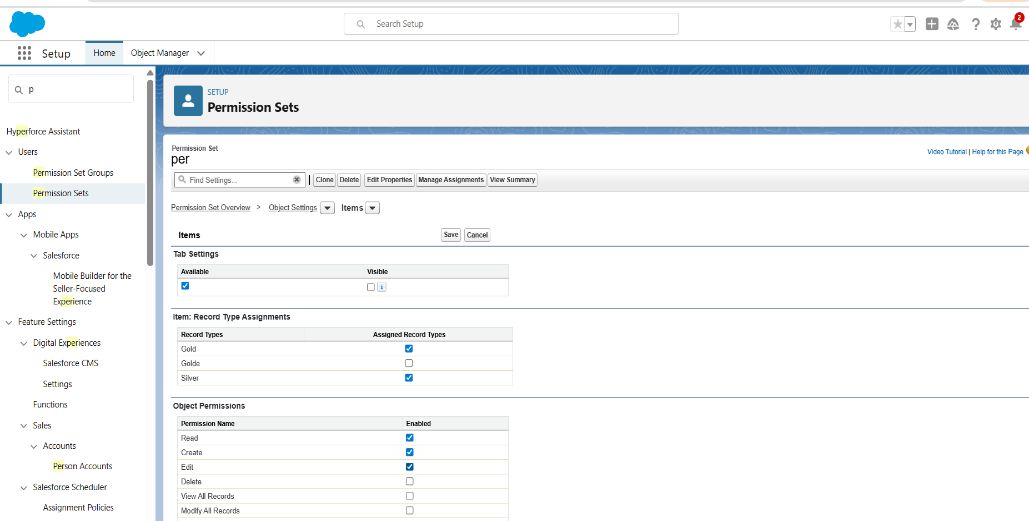
**Record types**

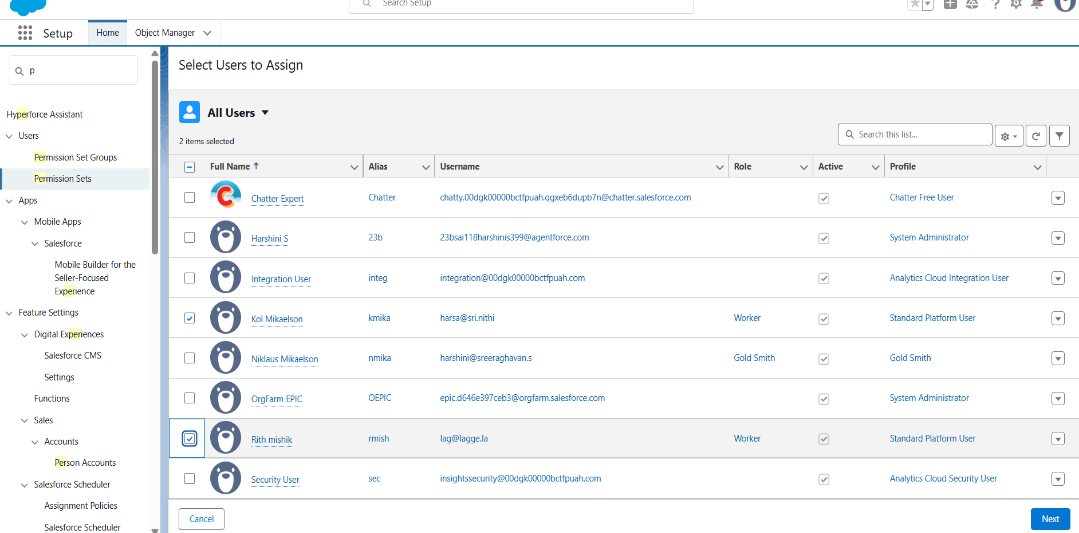
1. **To create a Record type**

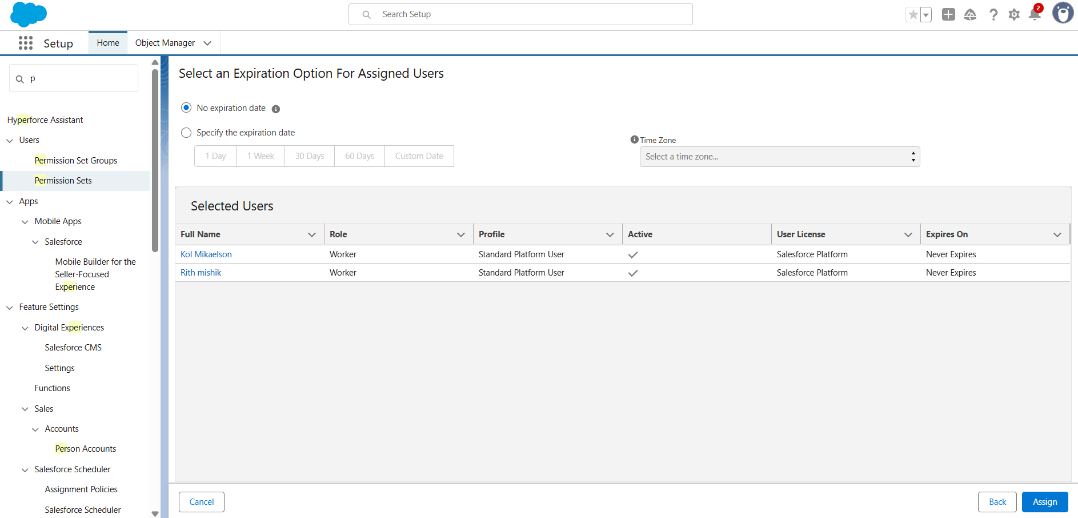
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**Permission sets**

1. **Creating a permission set**

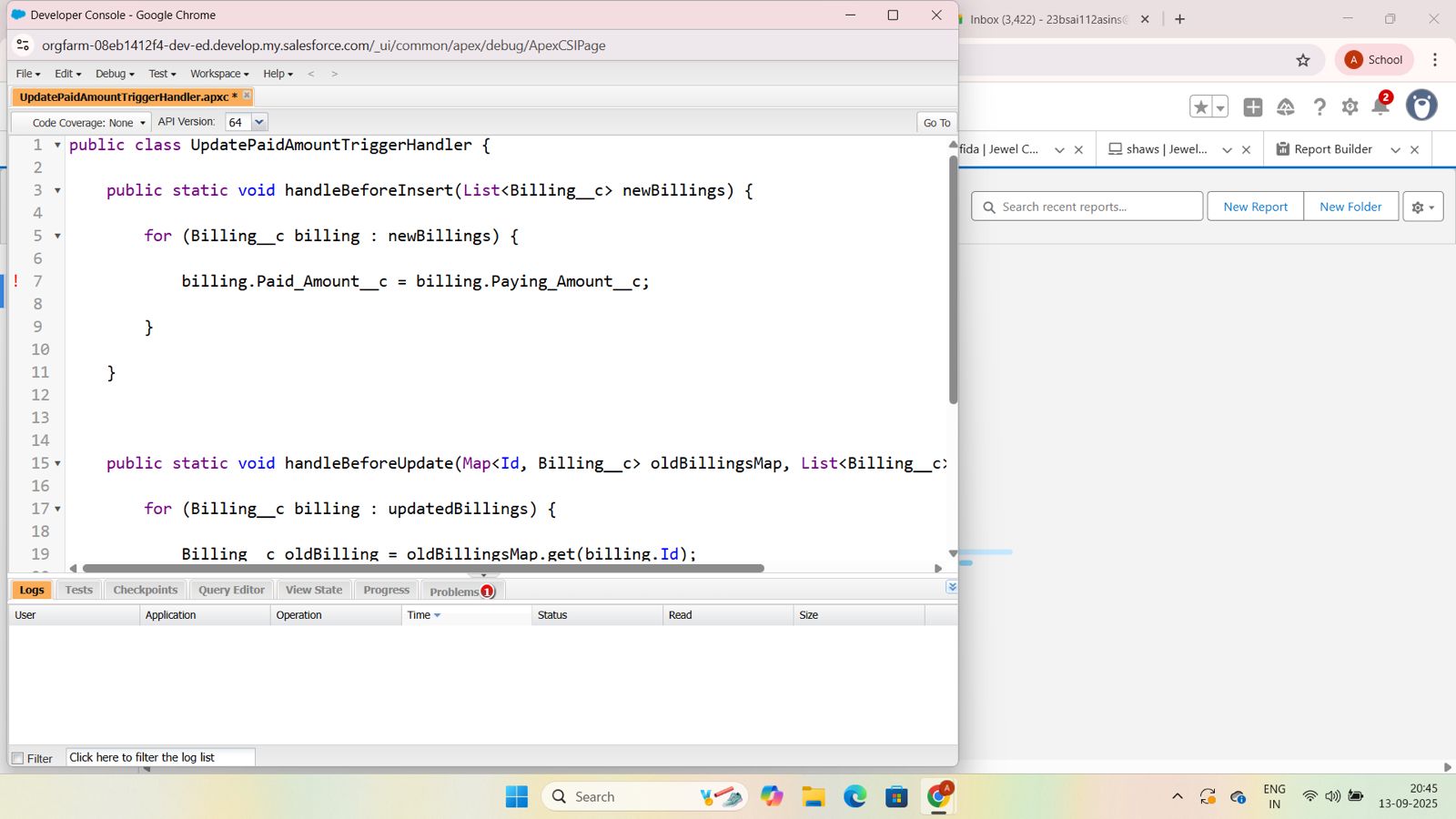
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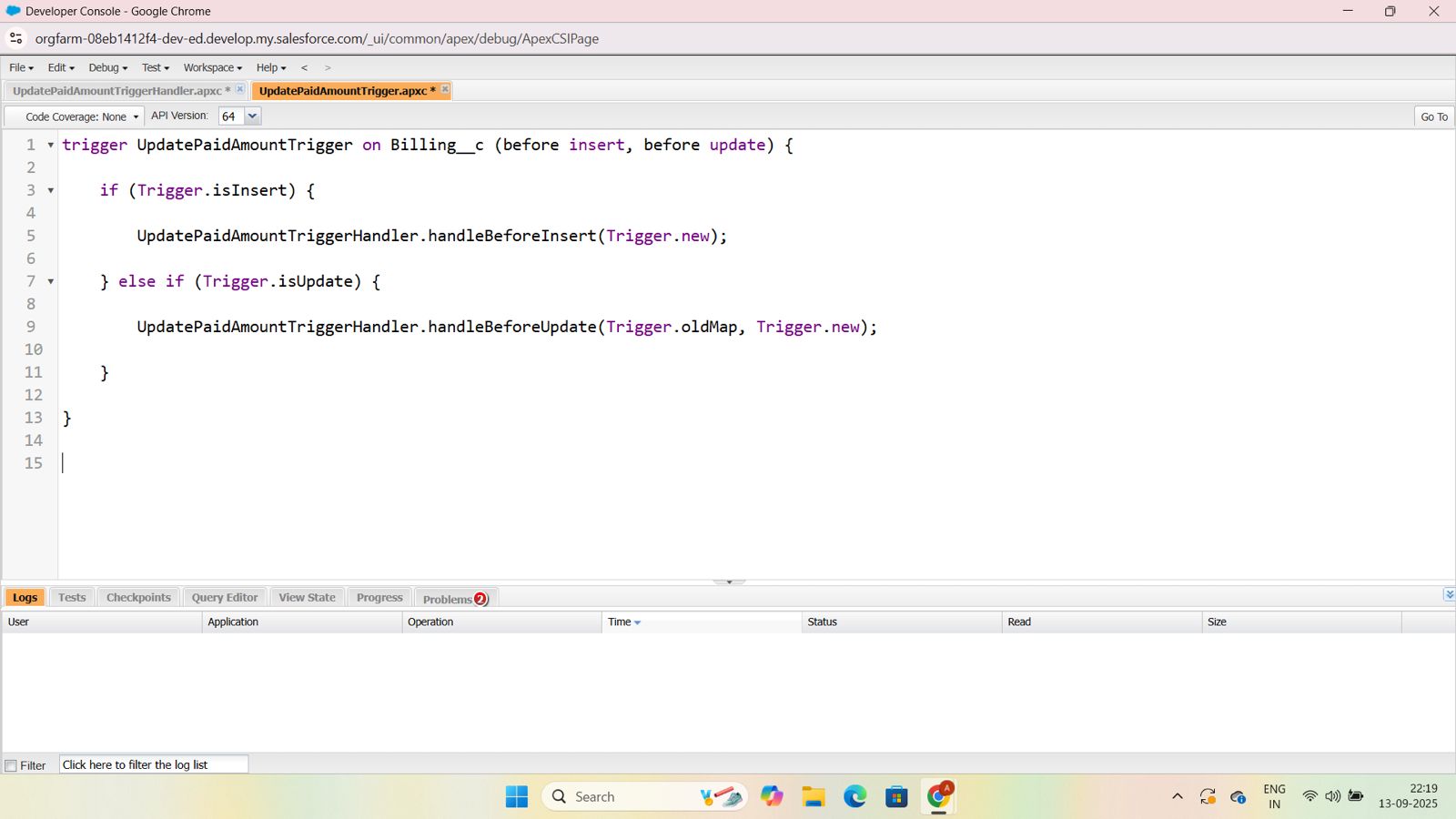
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**Trigger**

**1.Create a trigger handler class**

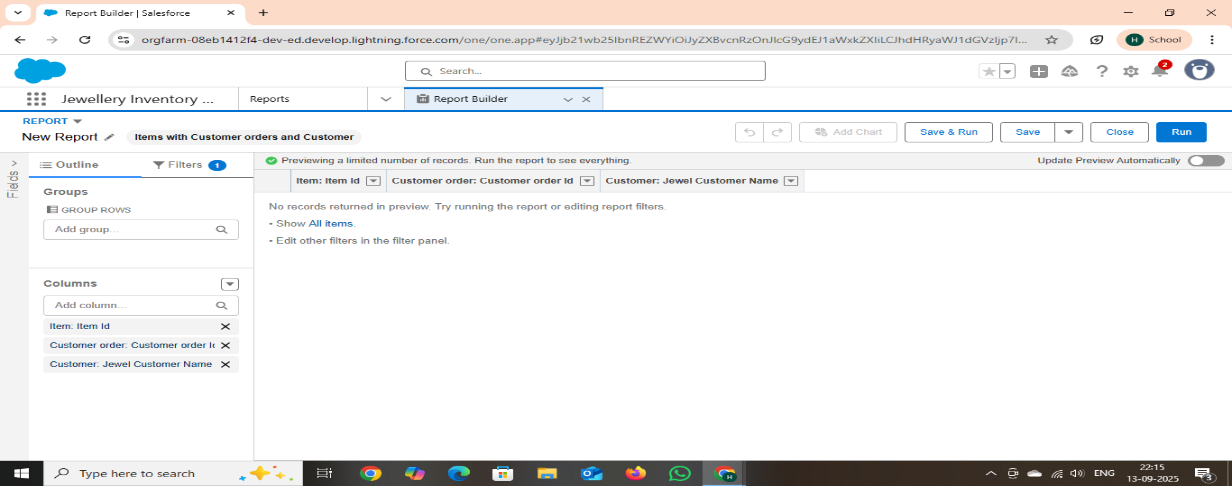
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**2.Create the trigger**

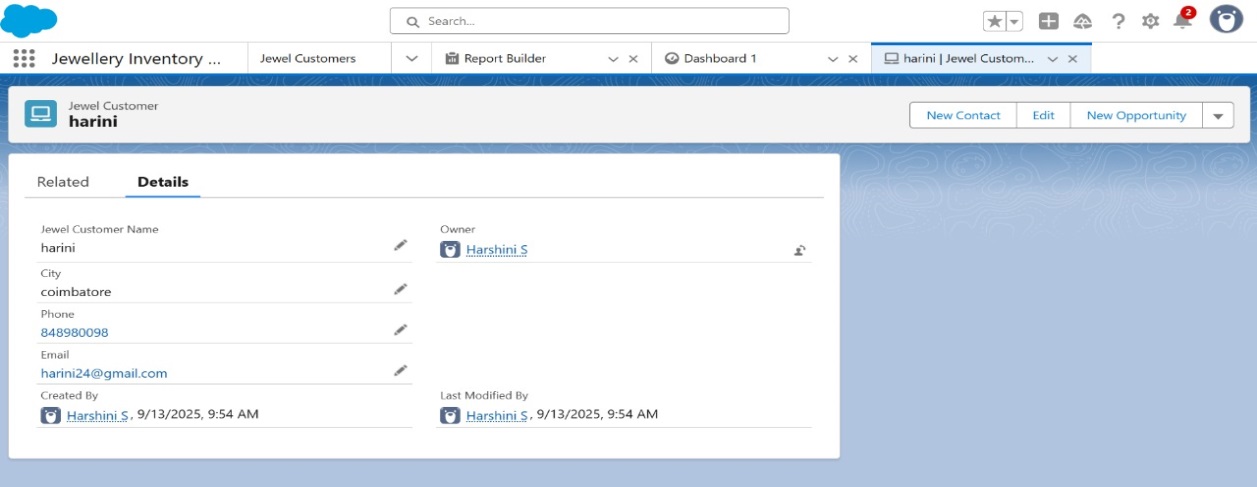
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**User Adoption**

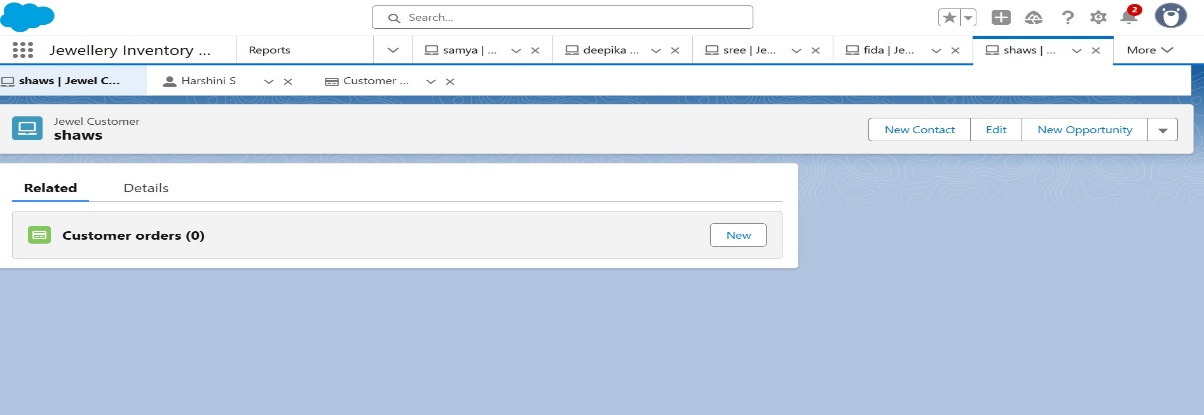
**1.Create a record(jewel customer)**

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**2.View a record(jewel customer)**

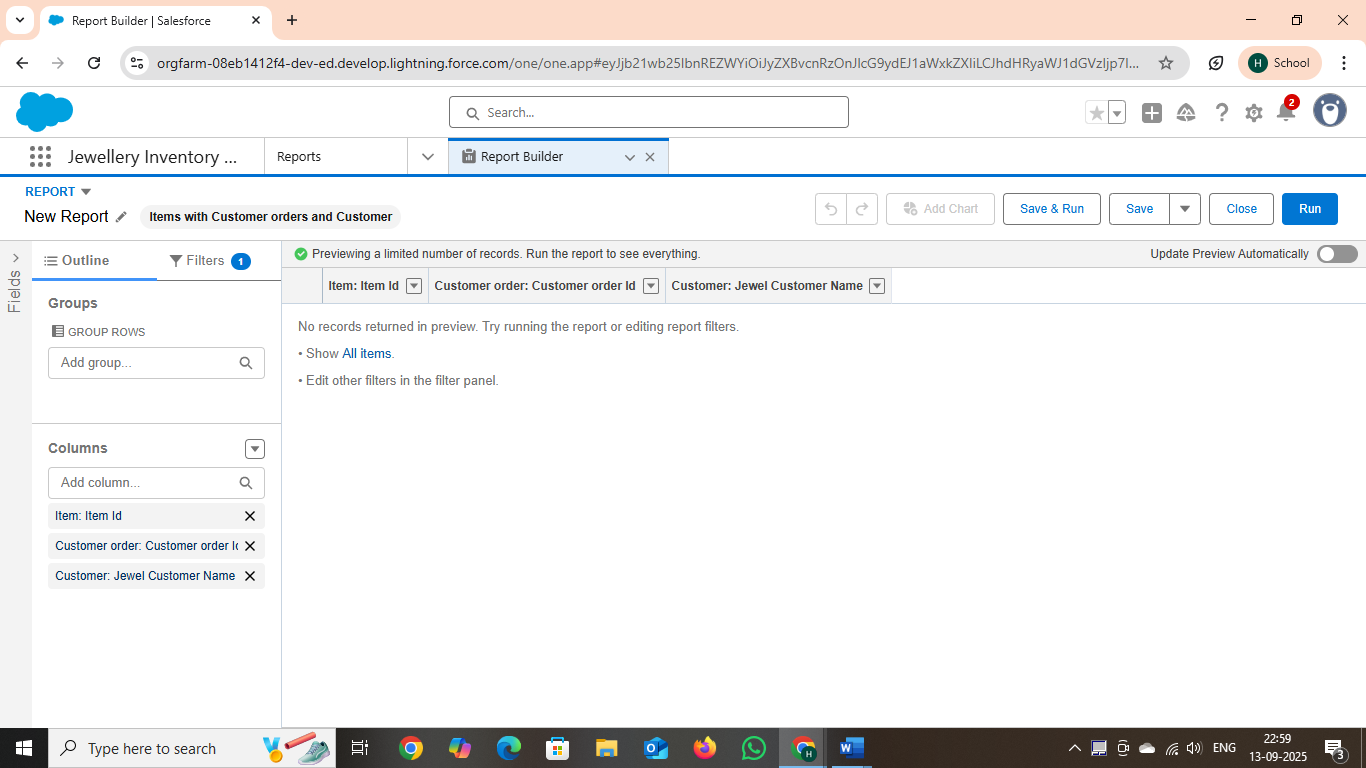
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**3.Delete a record(jewel customer)**

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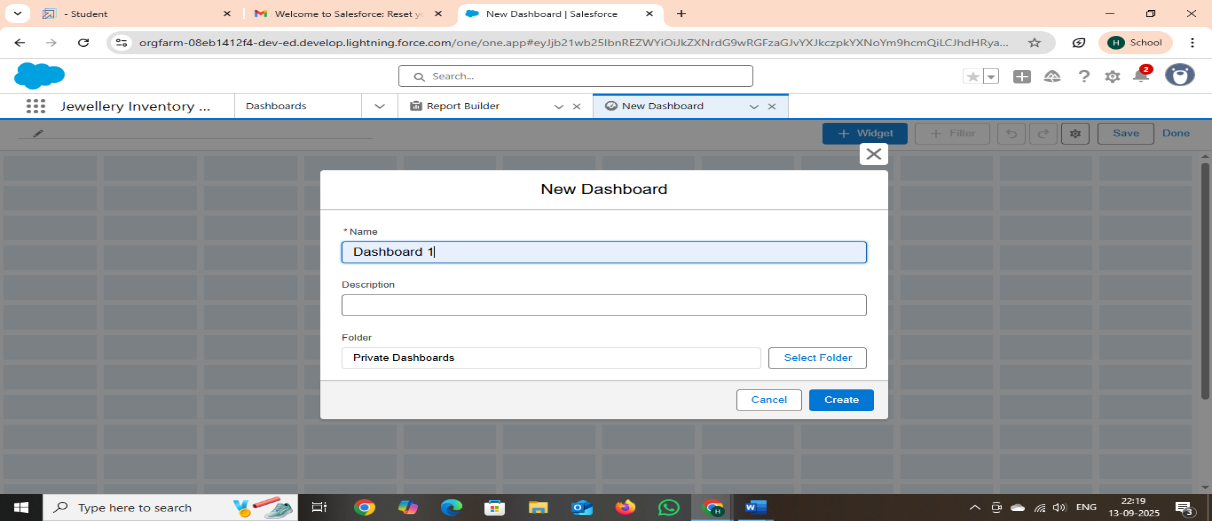
**Reports**

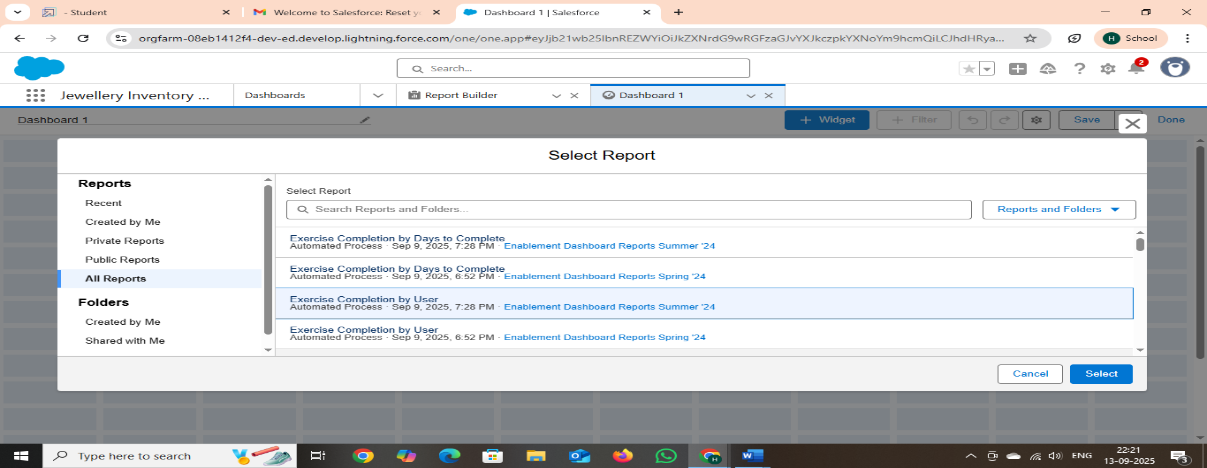
1. **Create Report**

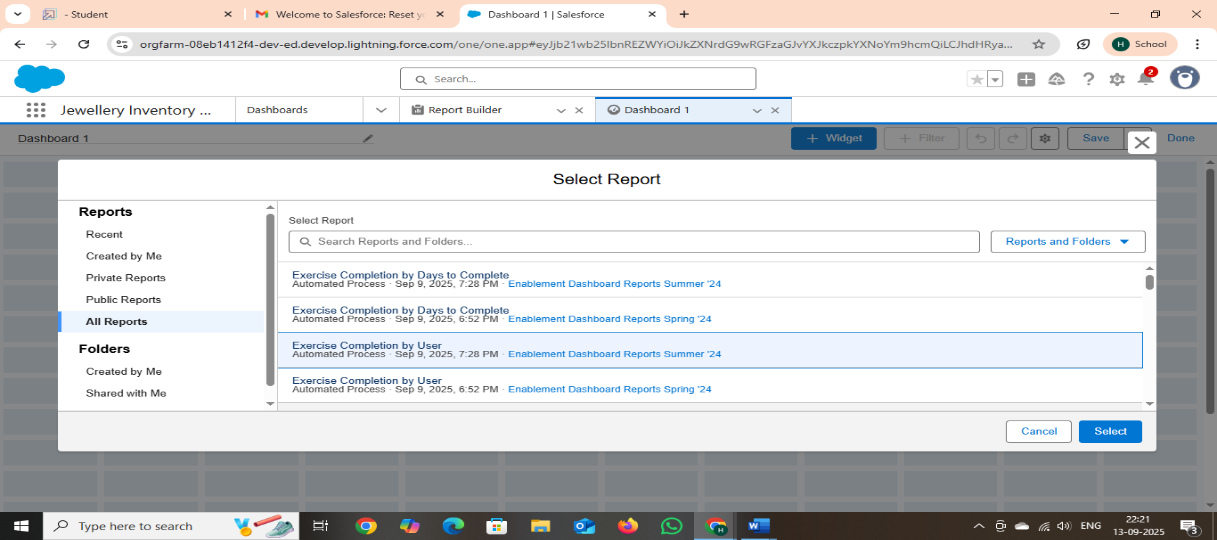
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**Dashboards**

**1.Create a dashboard**

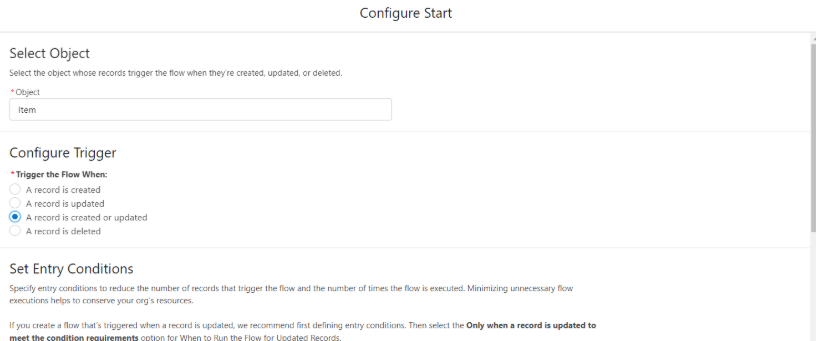
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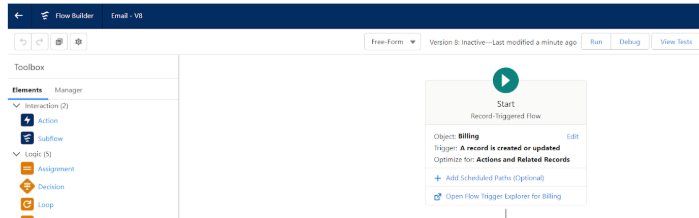
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**Flows**

**1.Create a flow**

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