Jenish Radadiya

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LinkedIn | Website

Professional Summary

IT Engineer with hands-on experience in Windows and Linux server administration, desktop support, networking, and cybersecurity. Proven ability to manage IT infrastructure, resolve complex technical issues, and maintain system security and uptime. Skilled in Active Directory, AWS, Azure, and client support.

Work Experience

IT Engineer – Samir Gems India Pvt Ltd, Surat (Apr 2024 – Present)

- Administered Windows servers, including backups, updates, and routine maintenance
- Provided desktop, laptop, and printer support across the organization
- Installed, configured, and troubleshot software applications
- Managed Active Directory and Microsoft Office 365
- Handled daily client servicing and technical issue resolution

Desktop Support Engineer – Garden Silk Mills, Surat (Feb 2024 – Apr 2024)

- Installed and updated software and tested system functionality
- Resolved user queries and support tickets
- Provided end-user training and technical documentation
- Performed printer and peripheral maintenance

Hardware & Network Engineer – Techradix Technology, Surat (Jun 2023 – Feb 2024)

- Configured and maintained routers, switches, and network devices
- Installed and upgraded computer hardware and operating systems
- Administered Linux servers and enforced network security policies
- Implemented and managed Active Directory and server policies

Technical Skills

- **Operating Systems:** Windows Server, Linux, Windows 10/11
- **Networking:** DNS, DHCP, IP Routing, Switching, Subnetting
- **Tools:** Wireshark, PuTTY, Remote Desktop, AnyDesk, Outlook, MS Office 365
- **Cloud Platforms:** AWS EC2, Microsoft Azure
- **Security:** Active Directory, Firewalls, Antivirus Management
- **Support Tools:** Ticketing Systems, Remote Access Tools

Certifications

- Network+ – Techradix Technology (Jul 2022)
- CCNA – Techradix Technology (Jun 2023)
- Microsoft Azure – Techradix Technology (Nov 2023)
- AWS EC2 – Techradix Technology (Aug 2023)
- System Administrator (MCSE) – Techradix Technology (Nov 2023)
- System Administrator (RHCSA) – Techradix Technology (Apr 2023)
- Ethical Hacker – Cisco Networking Academy (Feb 2025)
- Cybersecurity Fundamentals – Palo Alto Networks (Feb 2025)

Education

Bachelor of Computer Application (BCA) – Bhagwan Mahavir University, Surat (May 2022 – May 2025)

Cyber Security Training – Techradix Technology, Surat (Apr 2022 – Mar 2024)

Declaration

I hereby declare that all the information provided above is true and correct to the best of my knowledge.

Jenish Radadiya