Jenish Radadiya

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DOB: 16-07-2004

Professional Summary

IT Engineer with hands-on experience in Windows/Linux server administration, desktop support, networking, and cybersecurity. Proven track record of managing technical systems and resolving complex IT issues efficiently. Skilled in Active Directory, cloud platforms (AWS & Azure), and client servicing with a focus on security and uptime.

Technical Skills

- **Operating Systems:** Windows Server, Linux, Windows 10/11

- **Networking:** DNS, DHCP, IP Routing, Switching, Subnetting

- **Tools:** Wireshark, Putty, Remote Desktop, AnyDesk, Outlook, MS Office 365, etc.

- **Cloud Platforms:** AWS EC2, Microsoft Azure

- **Security:** Active Directory, Firewalls, Antivirus Management

- **Support Tools:** Ticketing Systems, Remote Access Tools

Work Experience

IT Engineer
Samir Gems India Pvt Ltd, Surat
April 2024 – Present

- Administered Windows servers and performed routine backups and updates

- Provided desktop/laptop/printer support across the organization

- Installed and troubleshooted software applications

- Managed client servicing and daily technical issues

- Configured and maintained Active Directory and Office 365

Desktop Support Engineer
Garden Silk Mills, Surat
Feb 2024 – April 2024

- Installed and updated software and tested system functionality

- Handled user queries and resolved support tickets

- Provided end-user training and technical documentation

- Performed printer and peripheral device maintenance

Hardware & Network Engineer
Techradix Technology, Surat
Jun 2023 – Feb 2024

- Maintained and configured routers, switches, and network devices

- Installed and upgraded computer hardware and OS (Windows/Linux)

- Administered Linux servers and ensured network security

- Implemented and maintained Active Directory and server policies

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Certifications

- Hardware+ – Techradix Technology (Jun 2022)

- Network+ – Techradix Technology (Jul 2022)

- CCNA – Techradix Technology (Jun 2023)

- Microsoft Azure – Techradix Technology (Nov 2023)

- AWS EC2 – Techradix Technology (Aug 2023)

- System Administrator (MCSE) – Techradix Technology (Nov 2023)

- System Administrator (RHCSA) – Techradix Technology (Apr 2023)

- Ethical Hacker – Cisco Network Academy (Feb 2025)

- Cybersecurity Fundamentals – Palo Alto Networks (Feb 2025)

- Cybersecurity Analyst Job Simulation – Forage (Feb 2025)

Education

Bachelor of Computer Application (BCA)
Bhagwan Mahavir University, Surat
May 2022 – May 2025

Cyber Security Training
Techradix Technology, Surat
Apr 2022 – Mar 2024

Languages

- Gujarati – Native

- Hindi – Fluent

- English – Intermediate (Working Knowledge)

I hereby declare that all the information provided above is true and correct to the best of my knowledge.

Jenish Radadiya