

Jane Doe

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Professional Summary

System verification and integration engineer with extensive experience in the IT and telecommunications industries. Accomplishments in full lifecycle software engineering, programming, quality assurance, support, and implementation. A motivational leader with a history of success building diverse, high-performance technical teams. Proactively collaborate with senior-level management and development community to define user requirements and translate into valuable and practical software solutions. Projects include: CBS Activation, CE Expansion, IUB IP Migration, MSMM FFI & RO, PB & LTE SIN, RRT, Shared RAN, WCDMA & LTE, Carrier Aggregation, CSR Handling, FDD-LTE Trial, luCS, PS SIGTRAN, Rehosting, SGSN in Pool, and TDD-LTE Trials.

Technical Profile

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| ▪ LTE including TDD and FDD | ▪ MCSE Certification |
| ▪ WCDMA Radio | ▪ CCNA Certification |
| ▪ Windows, Linux, UNIX , and Ericsson OS | ▪ CCNP Certification (in progress) |
| ▪ Moshell Script | ▪ Certified Technical Radio Operator for On-the-Ground Services |
| ▪ Perl Automation Script | |

Summary of Qualifications

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| ▪ Software Verification and Management | ▪ Service Delivery |
| ▪ Technical Support and Troubleshooting | ▪ Network Administration (Ethernet, LAN, TCP/IP, mobile IP) |
| ▪ Embedded Systems | ▪ Sales Engineering |
| ▪ Telecommunications Product Architecture | ▪ System Configuration |
| ▪ IT Project Leadership | ▪ Customer Service |
| ▪ Network Management | ▪ Bilingual in Japanese and English |
| ▪ Qos and Quality Management | |

Experience

Integration Engineer

December 2007 to Current

CriticMission Japan Company, Ltd./Ericsson Japan K.K. — Yokohama City, Kanagawa Prefecture

CriticMission Japan split from Ericsson Japan in February, 2014. Selected to continue with CriticMission based on proven abilities in software testing, verification, and troubleshooting.

- Verify new LTE L14A software and VoLTE feature implementation for installation on Radio Network Controller (RNC).
- Set up testing environment to confirm function and behavior on a WCDMA project through test planning, cases, scripts, and scenarios. Analyzed test logs to ensure compliance.
- Troubleshoot and debug software issues, and report bugs to Product Design Unit for timely resolution.
- Provide input for task durations and resource requirements for planning estimations, including the need for internal and external resources, subcontractor teams, and tools.
- Ensure necessary training, introduction, and professional development for new hires.
- Support software upgrades to a legacy system and all site integration efforts.
- Provide software verification, customer acceptance tests, and demo of new Ericsson editing software and Linux-based operating system.

Awards:

- Customer Satisfaction Award, Softbank Mobile ICHIGO Activation Project, 2011.
- Customer Satisfaction Award, Softbank Mobile CBS Server Re-hosting Project, 2011.
- Recognition Award for improving operational excellence, 2011.
- Innovation Award for work on RRT Smartlaptop, 2011.