JENNA KUPFERSCHMID

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EDUCATION

University of Pittsburgh, Pittsburgh, PA

August 2020 – Present

- Major: Communications with Certificates in Digital Media and Public and Professional Writing
- GPA: 3.96
- Honors College
- Dean's List (Fall 2020, Spring 2021, and Fall 2022)

EXPERIENCE

Pathfinders, University of Pittsburgh, Pittsburgh, PA

January 2021 - Present

Tour Guide

- Conduct individual and group campus tours for prospective students and their families;
- Liaison between the tour guides and the Pathfinders' officers team to facilitate and improve strategies of communication and training;
- Recruit and engage prospective students through Pathfinder social media platforms by managing team members' posts and developing unique graphics for tailored student outreach.
- Represent the University in an official capacity.

Social Media Summer Intern

May – August 2021

 Utilized marketing and communications strategies to effectively enhance the Pathfinders' organizational brand.

Recruitment, Hiring, and Training Committee Member

May – August 2021

- Developed and implemented effective strategies to enhance student recruitment, hiring, and training process within the Pathfinder organization.
- Compiled and synthesized strategies to integrate new ideas into the organization.

Bethesda Big Train Baseball, Bethesda, MD

2013-2020

Head Mascot

- Managed, trained, and mentored student mascots;
- Created and implemented mascot training program;
- Entertained and engaged fans during games and events;
- Represented Big Train in an official capacity at community events and fundraisers.

Team Store Manager

- Managed store (only high school student given this responsibility);
- Marketed team merchandise.

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Stay Dry, Potomac, MD

2014 - 2020

Founder/President

- Created club and led executive board;
- Raised money to purchase new heavy-duty raincoats for persons who were homeless so that they could stay dry while outside;
- Donated 127 raincoats to local homeless shelters and provided 2,304 homemade brownies to their residents.

HONORS

Phi Eta Sigma National Honor Society 2021 John Ourisman Honor Roll for Community Service 2019 National Field Hockey Coaches Association Scholar of Distinction 2018 State of Maryland's Department of Education Certificate of Meritorious Service Award 2016