

RAISE 2024 Competition Team: Ainsight March 2024

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# Introduction - Our team & Project

# Project Objective

Our project seeks to answer the intriguing question: 'Is the media spreading fear about AI?'.

We delved into this by first preprocessing and exploring a dataset of 10,000 headlines. Our journey continued with a thorough analysis using three sentiment analysis models to assign emotions to these headlines.

We focused on tracking the shift in sentiment in Alrelated articles from May to November 2023.

The culmination of our research not only sheds light on the emotional trends in media but also offers a critical evaluation of the models used and provides insights that could guide the media's narrative around artificial intelligence.

#### Team member



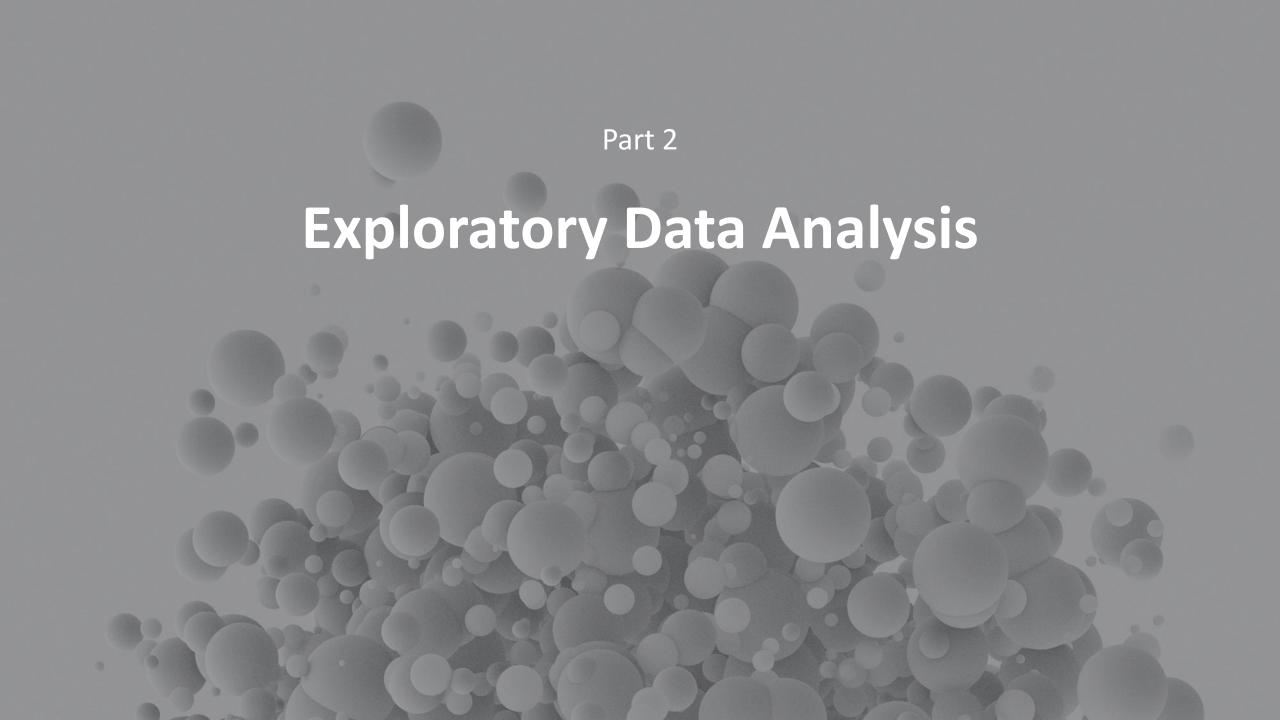
Nayeon Kwak
Bentley University
Master of Business Analytics, candidate

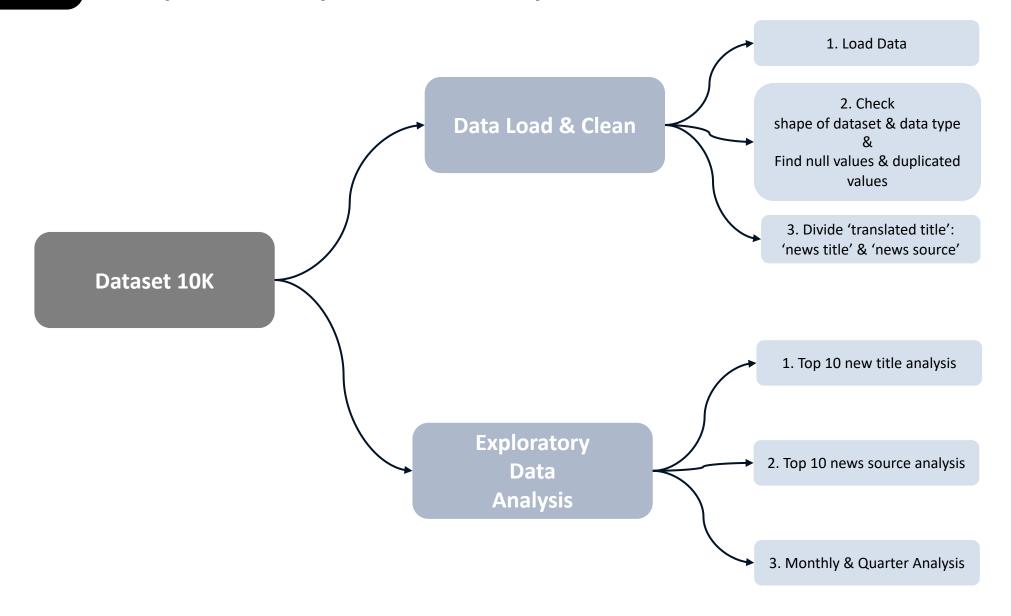


Hyomin Yoo University of Illinois, Urbana-Champaign Master of Statistics, candidate



Kyungjin Kwak Illinois Institute of Technology Master of Data Science, candidate





- Feature Data type check: We changed data type of 'date' column. 'object' -> 'datetime'
- Missing value check: We find that total of 237 article URLs were missing.
   But we primarily focused on the content of the news titles for our main analysis, so the missing URL values were not a significant issue.
- Check if all the 'translated\_title' values are unique.

```
1 #2.Check the shape of the dataset and data types
 3 shape of data = data.shape
 4 data_types = data.dtypes
 6 print(shape_of_data)
 7 print(data_types)
(10000, 23)
title
                              ob.i ect
Link
                              object
                              object
date
source
                              ob.i ect
                              object
country
Language
                              object
translated_title
                              ob.i ect
number_of_characters_title
                               int64
number of words title
                                int64
day_of_week
                               object
month
                                int64
                                int64
year
                                int64
quarter
is_weekend
                                bool
is_holiday
                                bool
source_type
                              object
final_redirected_URL
                              object
domain_of_URL
                              object
subdomain_of_URL
                              ob.i ect
URL depth
                               int64
top_level_domain
                              object
url_length
                                int64
author
                              object
dtype: object
```

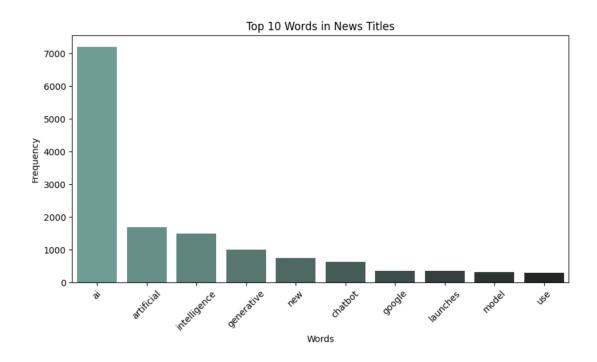
```
1 # 3. Check for any null values
 2 null values = data.isnull().sum()
 3 null_values
title
Link
date
                                0
source
country
Language
translated_title
number_of_characters_title
number of words title
day_of_week
month
vear
quarter
is weekend
is_holiday
source_type
final_redirected_URL
domain of URL
                              237
subdomain_of_URL
                              237
URL_depth
                               0
top_level_domain
                              237
url_length
                                0
author
dtype: int64
```

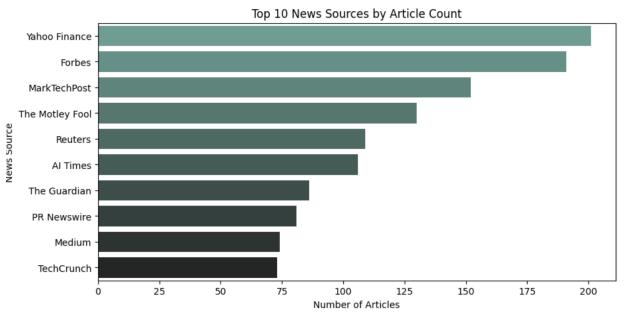
```
1 #3. Check if 'translated_title' has unique values
2 unique_translated_title = data['translated_title'].nunique() == data.shape[0]
3 unique_translated_title

True
```

#### 1) Top10 news title words Analysis

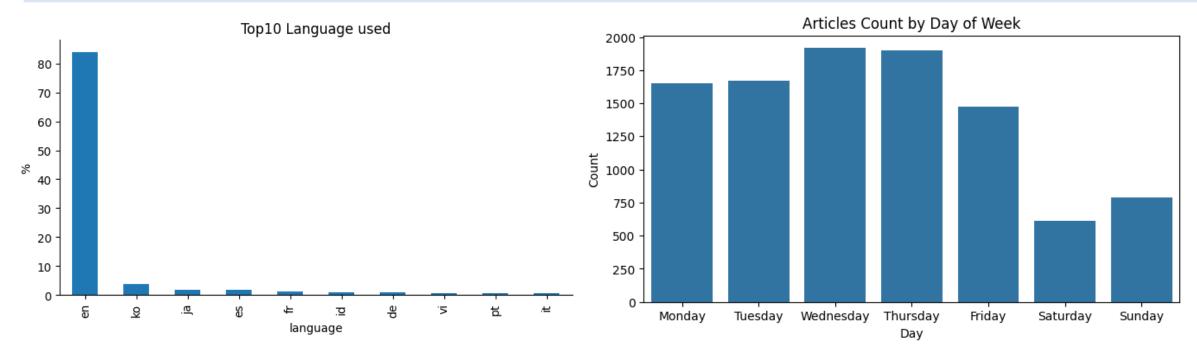
- News Title Word Analysis: The word 'Al' ranked as the most frequent term, exhibiting more than double the frequency of the second most common word, 'artificial.' However, the term 'Al' itself does not convey a fear or negative impression.
- News Source Analysis(1): Yahoo Finance was the top source. However, it represented only 200 out of 10,000 articles, which is 2%, making it challenging to regard it as having a significant influence on the overall media representation of AI.





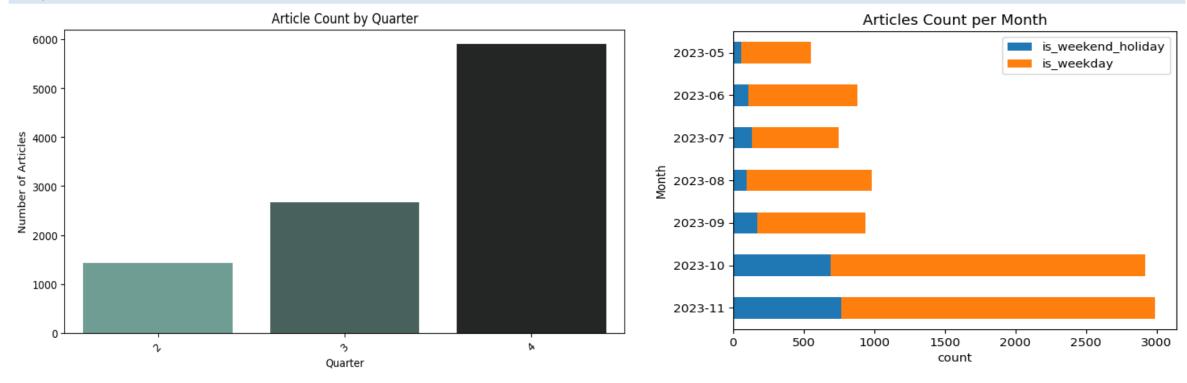
# 2) Top10 New source Analysis

- New Source Analysis(2): In our analysis of the top 10 languages used in news titles, we found that over 80% were in English. Korean and Japanese follow but accounted for less than 5% each, which does not significantly influence the analysis.
- New Source Analysis(3): When examining news release patterns by day, we found that the number of articles is fairly consistent across weekdays. However, the data revealed that significantly fewer articles are published on weekends.

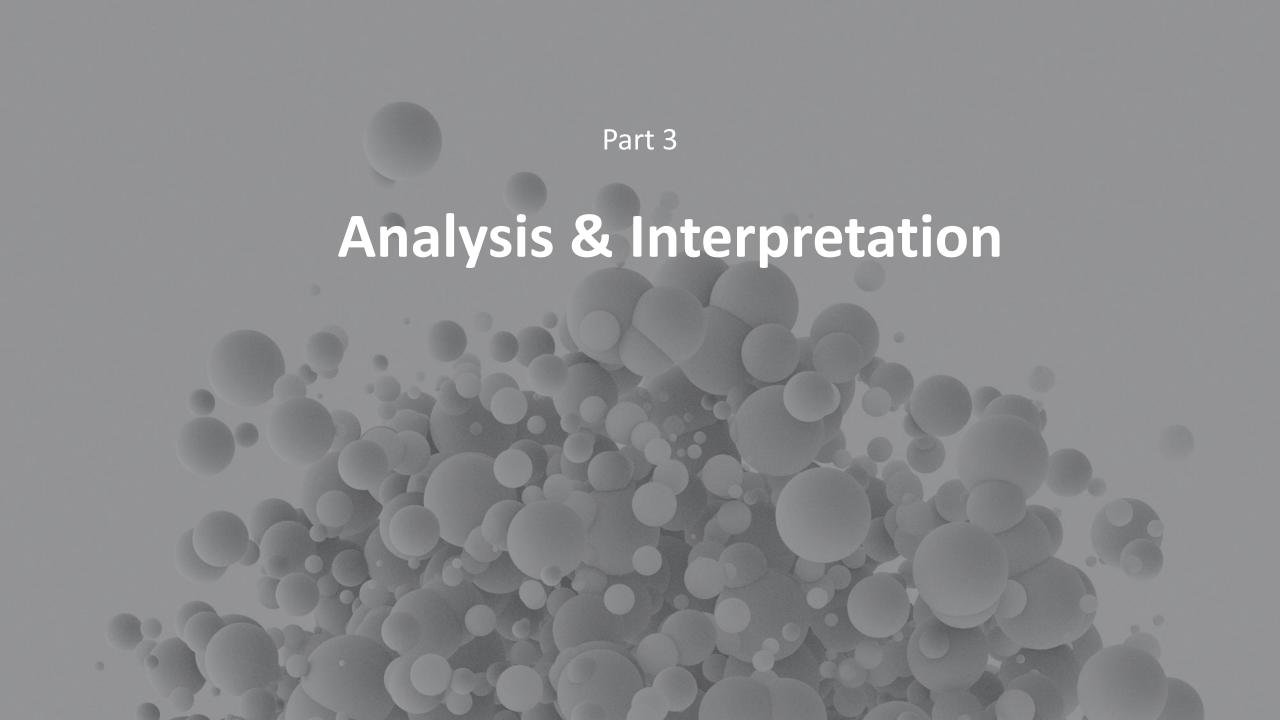


#### 2) Articles by Month & Quarter

- Occurrence of Articles by Quarter: In our dataset of 10K, approximately 6K articles, which constitute around 60%, are concentrated within 4Q. In our forthcoming text analysis, we examine whether there are significant variations in sentiment and emotion by quarter.
- Occurrence of Articles by Month: Similar to the quarterly article occurrence, we observed that around 6K articles are concentrated in October and November over the seven months from May to November. We plan to investigate whether there are pronounced changes in fear and emotion in the headlines of articles published in October and November.



Seeing that the count of articles changes, we became curious about how media might spread fear. So, we're now looking into 'How fear spreads over time.' in the next chapter.



# **Sentiment Analysis**

Figuring out the news title by sentiment, 'Negative', 'Neutral', and 'Positive'



# 1) Sentiment Analysis using 'Textblob'

```
1 from textblob import TextBlob
3 ## Analyzing sentiment of the news titles
 4 data['sentiment'] = data['news title'].apply(lambda title: TextBlob(title).sentiment.polarity)
 5 \text{ data}[\text{sentiment\_category'}] = \text{pd.cut}(\text{data}[\text{sentiment'}], \text{bins}=[-1, -0.01, 0.01, 1]], \text{labels}=[\text{Negative'}, \text{Neutral'}, \text{Positive'}])
 7 ## Map the categorical sentiment labels to numerical values
 8 sentiment_numerical_mapping = {'Neutral': 0, 'Positive': 1, 'Negative': -1}
9 data['sentiment_numerical'] = data['sentiment_category'].map(sentiment_numerical_mapping)
10
11 ## Checking the first few rows to ensure the process went as expected
12 data[['translated_title', 'news_title', 'news_source', 'sentiment', 'sentiment_category', 'sentiment_numerical']].head()
13
                                translated title
                                                                                      news title
                                                                                                          news source sentiment sentiment category sentiment numerical
        Can artificial intelligence replace small talk...
                                                      Can artificial intelligence replace small talk?
                                                                                                                   View
                                                                                                                              -0.425
                                                                                                                                                   Negative
                                                                                                                                                                                   -1
                                                      People trust chatbots more easily. Emotional
   People trust chatbots more easily. Emotional A...
                                                                                                               iDNES.cz
                                                                                                                               0.250
                                                                                                                                                     Positive
                                                                                                                                                                                    1
       How to implement AI in online commerce? -
                                                       How to implement AI in online commerce?
                                                                                                             Digital HR
                                                                                                                               0.000
                                                                                                                                                     Neutral
                                                                                                                                                                                    0
                                              Diai...
                                                                                                           ZEIT ONLINE
      Controlling AI: Be careful, AI! | ZEIT ONLINE ...
                                                       Controlling AI: Be careful, AI! | ZEIT ONLINE
                                                                                                                              -0.125
                                                                                                                                                   Negative
                                                                                                                                                                                   -1
                                                                                                                 English
         Tips to win the Artificial Intelligence lotter...
                                                       Tips to win the Artificial Intelligence lottery
                                                                                                                   C5N
                                                                                                                               0.100
                                                                                                                                                     Positive
```

We categorize original data's 'translated\_title]'into 'news title' and 'news source', to analyze news title.

Utilizing the 'textblob' library, we analyze the sentiment of the news title and categorize it into 'Negative,' 'Neutral,' and 'Positive.'

Based on the sentiment category, we assigned a sentiment numerical value of -1 for 'negative,' 0 for 'neutral,' and 1 for 'positive.

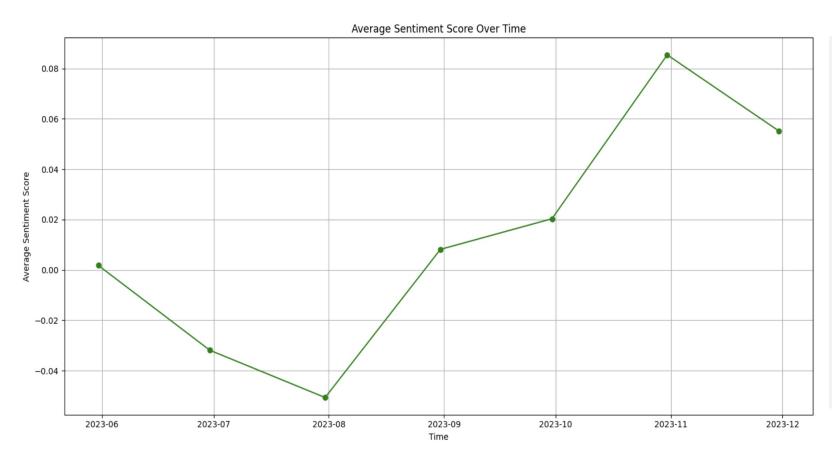
# 1) Analyzing Average Sentiment Score by Month

We aimed to examine clear emotional differences in news titles on a monthly basis. Each month's average sentiment for news titles, characterized by -1 for Negative, 0 for Neutral, and 1 for Positive, is presented alongside.

- May 2023: The sentiment is slightly positive, almost neutral.
- June 2023: The sentiment turned slightly negative.
- **July 2023**: July experienced a more pronounced negative sentiment compared to June.
- **August 2023**: The sentiment in August shifted back towards positive, though still close to neutral.
- **September 2023**: September witnessed a positive sentiment, marking an improvement from August.
- October 2023: October displayed a significantly positive sentiment, the most substantial within this period.
- **November 2023**: The sentiment in November remained positive but was less pronounced than in October.

Date	Average Sentiment
2023-05-31	0.001818
2023-06-30	-0.031891
2023-07-31	-0.050667
2023-08-31	0.008172
2023-09-30	0.020343
2023-10-31	0.085420
2023-11-30	0.055221

# 1) Analyzing Average Sentiment Score by Month

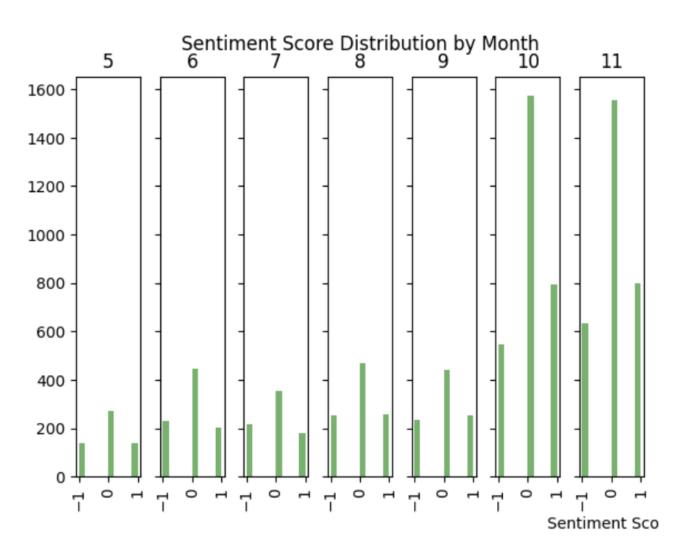


Overall, this sentiment analysis reveals a trend. Initially, media reporting about AI started with a generally <u>neutral to slightly positive tone.</u>

Mid-year, there was a dip towards a more negative sentiment, which then improved over time.

This pattern informs us that, while the media's portrayal of AI has been largely neutral, there is a gradual shift towards a more positive portrayal as time progresses.

# 1) Analyzing Average Sentiment Score by Month



As shown in the sentiment score distribution, the most dominant sentiment for all months is neutral. This is consistent with the analysis of average sentiment scores, which showed an increasing number of positive news titles as we moved into October and November.

Thus, through sentiment analysis, we have concluded that:

- 1. The overall impression of Al-related news titles is predominantly neutral.
- 2. Over time, the general trend in Al-related news titles is shifting towards a more positive tone.

To analyze the news titles in greater detail and to understand the nuances of public sentiment towards AI, we have begun emotion analysis.

# **Emotion Analysis**

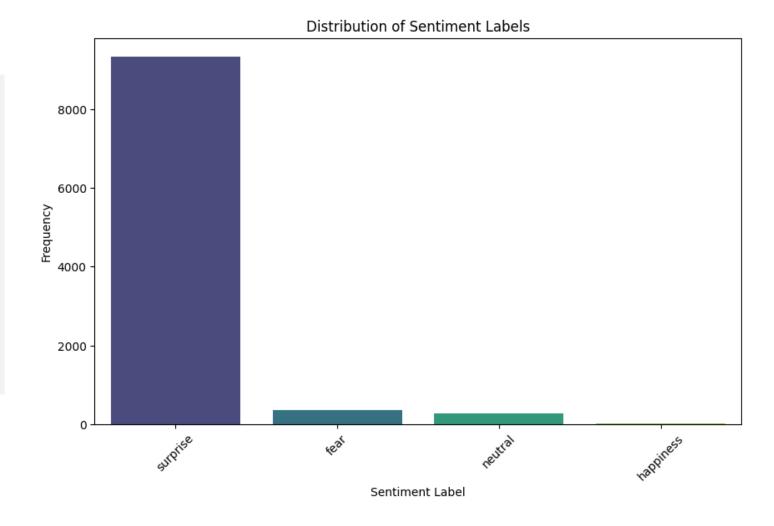
Figuring out the news title in dept level of Emotion;

- 1) Bart-large-mnli with Zero shot classification and Text Blob
  - 2) Emotion-English-distilRoBERTa

### 1) Bart-large-mnli with Zero shot classification & Text Blob

We applied the Zero-shot classification to Bart-large-mnli model to determine the emotions in the headlines. The classification labels were set as Surprise, Fear, Neutral, and Happiness.

The results revealed that <u>Surprise is</u> <u>predominant emotion</u> of the headlines among four emotions. Following that, Fear and Neutral appeared in a similar frequency, ranked as the second and third most common categories, respectively.

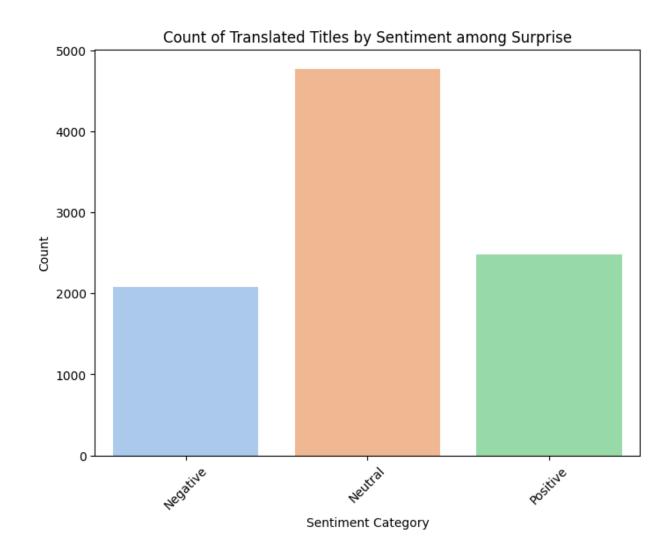


#### 1) Bart-large-mnli with Zero shot classification & Text Blob

To further analyze the titles previously classified as expressing 'Surprise,' we isolated these specific titles and conducted a sentiment analysis to determine whether they were Negative, Neutral, or Positive.

As the figure indicates, 'Neutral' is the most common sentiment associated with 'Surprise.' The counts for Negative and Positive titles are similar, with Positive titles being slightly more numerous.

Based on these results, we concluded that the Bart-large-mnli model indicates that the number of titles with <u>Negative emotions overall is comparatively low.</u>

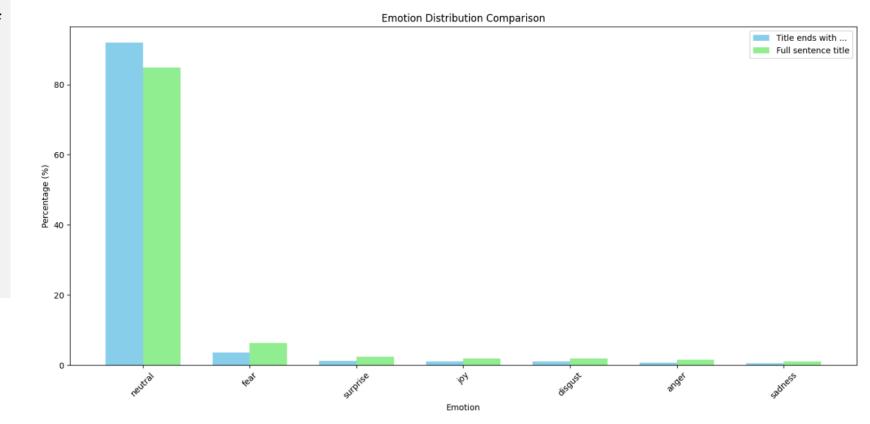


#### 2) Emotion-English-DistilRoBERTa-base Model

We compared incomplete titles, those ending with '...', to those with complete sentences to ascertain if the lack of completion affected the model's output.

The analysis revealed a trend where titles not ending in a full sentence were more often categorized as neutral. Consequently, we decided to conduct further analysis using the 7309 headlines where the entire sentence was provided.

Туре	Title Example
Full sentence title	Can artificial intelligence replace small talk?
Title that ends with ''	Emotional AI will also help doctors

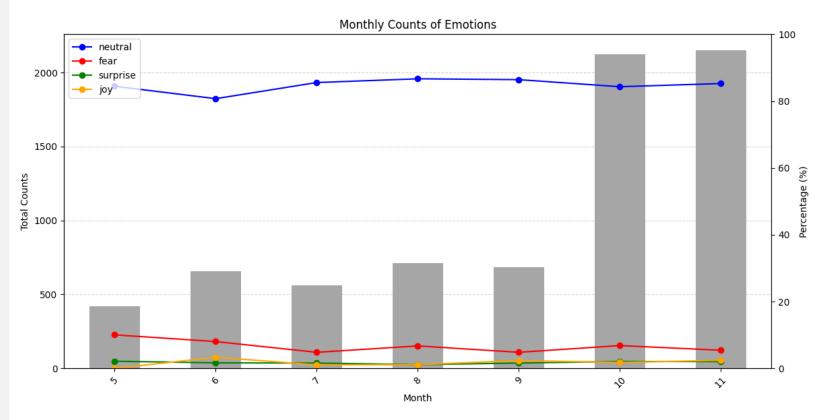


#### 2) Emotion-English-DistilRoBERTa-base Model

This figure shows the proportion of the four emotions (Neutral, Fear, Surprise, Joy) and the number of new media grouped by month.

Neutral accounts for more than 80% in every month. The red line which indicates fear, decreases from May to July, followed by small fluctuations. In October, when there was a sharp increase in the number of news media, fear only showed a slight increase. Throughout the entire period, Surprise and Joy maintained percentages close to zero.

From this, we conclude that news media titles are predominantly neutral and that the variations in fear, surprise, and joy have not been significantly influenced by the changes in news media numbers.



- 3) Emotion-English-DistilRoBERTa-base Model (w/Human Scoring)
- 1. A sample of 385 headlines was chosen based on the Central Limit Theorem to represent the original dataset.

$$n=rac{Z^2 imes p imes (1-p)}{E^2}$$

- n = sample size
- Z = Z-score (1.96 for 95% confidence)
- p = estimated proportion (0.5 used for maximum sample size)
- E = margin of error (e.g., 0.05 for 5%)
- 2. Tokenizer max length: 512 (max length of 10,000 headlines is significantly smaller than 512)
- 3. Hyperparameter: learning rates(2e-5, 3e-5, 5e-5), number of epoch = 8, batch size = 8
- 4. For this analysis, we chose to include headlines ending with '...' as we intended to apply our selected fine-tuned model to the original dataset of 10,000 headlines.

#### \* Inherent assumption

We conducted Model Training with human scoring based on our assumption that:

- 1) The perception of AI can evoke varied emotions across people depending on personal background, and
- 2) The base model, already fine-tuned, is generally known to yield favorable results. Yet, it's also prone to discrepancies, such as interpreting an emotion as positive when a human might perceive it as fear.

# 3) Emotion-English-DistilRoBERTa-base Model (w/Human Scoring)

- We aimed at enhancing emotion analysis from the previous model using a rigorous hyperparameter.
- Achieving high accuracy, F1 scores, precision, and recall proved challenging due to the imbalanced emotion of the dataset in the first place.
- After tuning the hyperparameters, <u>we opted for a model with a learning rate of '5e-5'</u>. Although the performance metrics were similar across different parameters, the model with a learning rate of '5e-5' demonstrated a <u>lower validation loss compared to the</u> others.

#### Metrics results (learning rate: 2e-5, epoch = 8, batch size=8)

```
{'anger': 0, 'fear': 1, 'joy': 2, 'neutral': 3, 'sadness': 4, 'surprise': 5, 'disgust': 6}
              precision
                           recall f1-score support
                   0.00
                             0.00
                                       0.00
                   0.35
                             0.30
                                       0.33
                                                   23
                   0.45
                                       0.44
                                                   41
                             0.44
                   0.00
                             0.00
                                       0.00
                                       0.09
                   0.08
                             0.11
```

#### Metrics results (learning rate: 5e-5, epoch = 8, batch size=8)

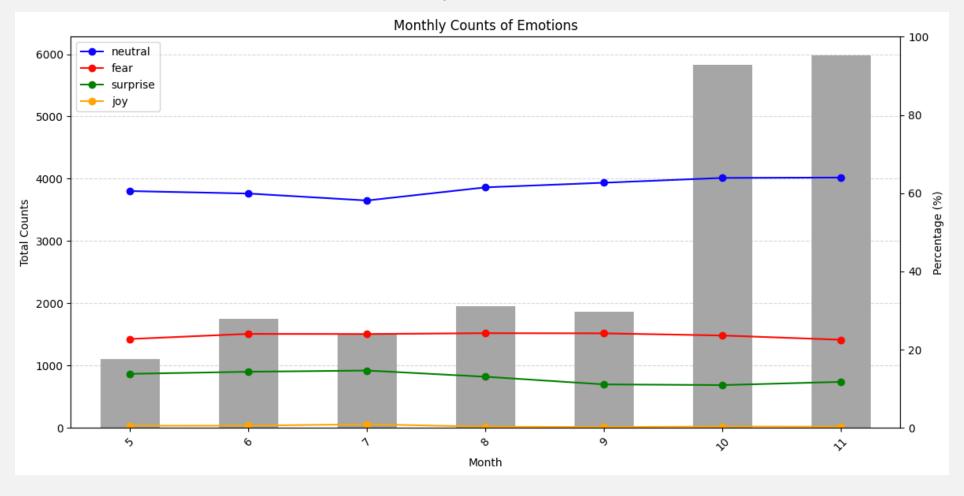
```
{'anger': 0, 'fear': 1, 'joy': 2, 'neutral': 3, 'sadness': 4, 'surprise': 5, 'disgust': 6}
                          recall f1-score
             precision
                                             support
                             0.00
                   0.00
                                       0.00
                   0.30
                             0.26
                                       0.28
                                                   23
                             0.41
                                       0.43
                                                   41
                   0.45
                   0.00
                             0.00
                                       0.00
                   0.07
                             0.11
                                       0.09
```

#### \* notes

- This outcome was not entirely unexpected.
- We tried two different sets of human scoring from two individuals.
- However, given the overlapping nature of emotions such as anger, fear, sadness, and disgust, it was quite hard to give emotion scores even for our team due to their subtle differences.

### 3) Emotion-English-DistilRoBERTa-base Model (w/Human Scoring)

■ When focusing solely on the most frequently occurring emotions—neutral, fear, and surprise, we can see that majority of the articles are neutral toned, fear is 20~25%, and surprise is 15~20%





#### Conclusion - Key Takeaways

#### <Key Takeaways and our Final Thoughts>

From the model we used, we have found that,

- The sentiment of 'neutral' predominates, accounting for 60-65% of the emotions,
- Using the fine-tuned 'emotion-English-distilroberta-base' model, the proportion of fear detected was under 10%. But after tuning the hyperparameters, it went up to about 20%. This suggests that the way humans and machines understand fear in the development of AI is different.
- To the question 'Is the media spreading fear of AI?', the answer seems to be 'not quite'. We see that as the number of articles grows in October and November, the emotion of fear decreases or remains the same.
- While this analysis gives us good insights on news media's impact to the public, to get a more complete picture, we should also look at social media, YouTube, podcasts, and other forms of media, since they also shape public perception. Broader analysis across these platforms would provide a more accurate reflection of sentiment towards AI.



#### Media's Portrayal of Al

Given the fact that headlines are generally neutral, focusing on AI advancements, but possibly leading to a more positive public perception, it is important for media to also address the challenges associated with AI, including ethical concerns, potential job displacement, and privacy issues.

Therefore, our recommendation for media is to continue providing a balanced narrative that includes the benefits and challenges of AI to ensure a comprehensive public understanding.