

GENERAL STANDARD DISCLOSURES		
Indicators	Description	Cross-Reference or Answer
<b>Strategy and Analysis</b>		
G4-1	CEO Statement	<a href="#">Corporate responsibility 2014 report</a>
<b>Organizational Profile</b>		
G4-3	Name of the organization.	American Airlines Group
G4-4	Primary brands, products, and services.	<a href="#">Customer experience: Smoothing connections</a>
G4-5	Location of the organization's headquarters.	Fort Worth, Texas
G4-6	Number of countries where the organization operates, and names of countries where either the organization has significant operations.	54 countries  <a href="#">Where we fly</a>
G4-7	Nature of ownership and legal form.	American Airlines Group Inc. (AAG), a Delaware corporation, is a holding company and its principal, wholly-owned subsidiaries are American Airlines, Inc. (American), US Airways Group, Inc. (US Airways Group) and Envoy Aviation Group Inc. (Envoy, formerly known as AMR Eagle Holding Corporation). US Airways Group's principal subsidiary is US Airways, Inc. (US Airways) and its other wholly-owned subsidiaries include Piedmont Airlines, Inc. (Piedmont), and PSA Airlines, Inc. (PSA).
G4-8	Markets served.	American operates two major network carriers through its principal, wholly-owned mainline operating subsidiaries: American and US Airways. Together with our wholly-owned regional airline subsidiaries and third-party regional carriers operating as American Eagle and US Airways Express, our airlines operate an average of nearly 6,700 flights per day to 339 destinations in 54 countries. Our cargo division is one of the largest air cargo operations in the world, providing a wide range of freight and mail services, with facilities and interline connections available across the globe.
G4-9	Scale of the organization.	<a href="#">Investors</a> <a href="#">2014 10-K, pp. 5-8</a>
G4-10	Workforce information.	<a href="#">Our team</a>
G4-11	Percentage of total employees covered by collective bargaining agreements.	Approximately 82% of employees are covered by collective bargaining agreements (CBAs) with various labor unions.
<b>Identified Material Aspects and Boundaries</b>		

G4-17	<p>a. List all entities included in the organization's consolidated financial statements or equivalent documents.</p> <p>b. Report whether any entity included in the organization's consolidated financial statements or equivalent documents is not covered by the report.</p>	<p>a. American Airlines, Inc., US Airways Group, Inc., and Envoy Aviation Group Inc.</p> <p>B. Regional airlines and operations (including our wholly-owned subsidiary Envoy) are not covered in this report, unless otherwise noted.</p>
G4-23	Report significant changes from previous reporting periods in the Scope and Aspect Boundaries.	Unless otherwise indicated, information in this report includes the combined post-merger results of American Airlines (including US Airways) for the year ended December 31, 2014.
<b>Stakeholder Engagement</b>		
G4-24	List of stakeholder groups engaged by the organization.	<p>Investors</p> <p>Customers</p> <p>Employees</p> <p>Communities</p> <p>Industry and Trade Associations</p> <p>Regulators</p>
G4-25	Basis for identification and selection of stakeholders with whom to engage.	As a matter of course, we maintain engagement channels with the stakeholders who we believe may impact, or be impacted by, our business. Their feedback helps shape our efforts to operate responsibly, continually improve our services and be recognized as a desirable employer. In turn, our transparent communications and disclosures help maintain the foundation of trust and integrity that defines our business relationships.

G4-26	Organization's approach to stakeholder engagement.	<p><b>Investors:</b></p> <ul style="list-style-type: none"> <li>• Regulatory filings, annual and quarterly reports</li> <li>• Annual meetings, board interactions</li> <li>• Press releases and online information</li> </ul> <p><b>Customers:</b></p> <ul style="list-style-type: none"> <li>• Customer correspondence</li> <li>• Visits to the corporate website</li> <li>• Personal contact during flight experience with reservations and gate agents, flight crews</li> <li>• AAdvantage® customer service</li> </ul> <p><b>Employees:</b></p> <ul style="list-style-type: none"> <li>• Internal newsletters, emails, and announcements</li> <li>• Labor negotiations updates</li> </ul> <p><b>Communities:</b></p> <ul style="list-style-type: none"> <li>• Briefings to local and state officials</li> <li>• Philanthropic activities and employee outreach to communities (ongoing)</li> </ul> <p><b>Industry and Trade Associations:</b></p> <p>Ongoing participation in trade associations and industry groups including:</p> <ul style="list-style-type: none"> <li>• Airlines for America (A4A)</li> <li>• International Air Transportation Association (IATA)</li> </ul> <p><b>Regulators:</b></p> <ul style="list-style-type: none"> <li>• Ongoing engagement through permitting, compliance and reporting activities</li> <li>• Safety testing, audits and screenings</li> </ul> <p><a href="#">Customer experience</a></p>
<b>Report Profile</b>		
G4-28	Reporting period for information provided.	Calendar year 2014
G4-29	Date of most recent previous report .	May 2013
G4-30	Reporting cycle (such as annual, biennial).	Annual
G4-31	Contact point for questions regarding the report or its contents.	Tom Opderbeck <tom.opderbeck@aa.com>

G4-33	Organization's policy and current practice with regard to seeking external assurance for the report.	We did not seek external assurance for the information provided in this report.
<b>Governance</b>		
G4-34	Governance structure of the organization, including committees of the highest governance body.	<a href="#">Corporate Governance on AA.com</a>
<b>Ethics and Integrity</b>		
G4-56	Describe the organization's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics.	<a href="#">Code of Business Conduct</a>

SPECIFIC STANDARD DISCLOSURES					
GRI G4 Aspects	Indicators	Indicator Description	Indicator Cross-Reference	Partially/Fully Answered	DMA Cross-Reference
<b>Economic</b>					
<b>Economic Performance</b>	G4-EC1	Direct economic value generated and distributed.	<a href="#">Investors: Financial performance table</a>	Partially	<a href="#">Investors</a>
	G4-EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.		Partially	<a href="#">2014 10-K, pp. 14-15</a> <a href="#">Environment</a>
<b>Indirect Economic Impacts</b>	G4-EC7	Development and impact of infrastructure investments and services supported.		Partially	<a href="#">Investors: Investing in infrastructure growth</a>
	G4-EC8	Significant indirect economic impacts, including the extent of impacts.		Partially	<a href="#">Investors: Stimulating local and global economies</a>
<b>Environmental</b>					
<b>Energy</b>	G4-EN3	Energy consumption within the organization.	<a href="#">Environment: Energy table</a>	Partially	<a href="#">Environment</a>
	G4-EN5	Energy intensity.	<a href="#">Environment: Energy table</a>	Partially	<a href="#">Environment</a>
	G4-EN6	Reduction of energy consumption.			<a href="#">Environment: Shrinking our carbon footprint</a>
	G4-EN7	Reduction in energy requirements of products and services.			<a href="#">Environment: Aircraft upgrades &amp; Shrinking our carbon footprint</a>
<b>Water</b>	G4-EN8	Total water withdrawal by source.	<a href="#">Environment: Water table</a>	Partially	<a href="#">Environment</a>
<b>Emissions</b>	G4-EN15	Direct greenhouse gas emissions (scope 1).	<a href="#">Environment: Greenhouse gas emissions table</a>	Fully	<a href="#">Environment</a>
	G4-EN16	Energy indirect greenhouse gas emissions (scope 2).	<a href="#">Environment: Greenhouse gas emissions table</a>	Fully	<a href="#">Environment</a>
	G4-EN17	Other indirect greenhouse gas emissions (scope 3).	<a href="#">Environment: Greenhouse gas emissions table</a>	Partially	<a href="#">Environment</a>
	G4-EN18	Greenhouse gas emissions intensity.	<a href="#">Environment: Greenhouse gas emissions table</a>	Fully	<a href="#">Environment</a>
	G4-EN19	Reduction of greenhouse gas emissions.		Partially	<a href="#">Environment</a>
	G4-EN21	Nox, Sox, and other significant air emissions.	<a href="#">Environment: Greenhouse gas emissions table</a>	Fully	<a href="#">Environment</a>
<b>Effluents and Waste</b>	G4-EN23	Total weight of waste by type and disposal method.	<a href="#">Environment: Waste table</a>	Partially	<a href="#">Environment</a>

<b>Compliance</b>	G4-EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	<a href="#">Environment: Environmental performance table</a>	Partially	<a href="#">Environment</a>
<b>Social - Labor Practices and Decent Work</b>					
<b>Employment</b>	G4-LA1	Total number and rates of new employee hires and employee turnover by age group, gender, and region.	<a href="#">Our team: Welcoming new employees</a>	Partially	<a href="#">Our team</a>
	G4-LA2	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation.	<a href="#">Our team: Benefits and beyond</a>	Partially	<a href="#">Our team</a>
<b>Occupational Health and Safety</b>	G4-LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender.	<a href="#">Safety and reliability: Safety performance table</a>	Partially	<a href="#">Safety and reliability</a>
<b>Training and Education</b>	G4-LA10	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.		Partially	<a href="#">Our team: Training and development</a>
<b>Diversity and Equal Opportunity</b>	G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	<a href="#">Our team: Global Workforce and Diversity table</a>	Partially	<a href="#">Our team: Diversity and inclusion</a>
<b>Social - Human Rights</b>					
<b>Investment</b>	G4-HR2	Total hours of employee training on human rights policies or procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.		Partially	<a href="#">Investors: Our beliefs</a>
<b>Social - Society</b>					
<b>Local Communities</b>	G4-SO1	Percentage of operations with implemented local community engagement, impact assessments, and development programs.		Partially	<a href="#">Our team: Community connection</a>

Social - Product Responsibility					
Customer Health and Safety	G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement.	100%	Partially	<a href="#">Safety and reliability</a>
Product and Service Labeling	G4-PR5	Results of surveys measuring customer satisfaction.		Partially	<a href="#">Customer experience: Perfecting our customers' experience</a>
Customer Privacy	G4-PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.		Partially	<a href="#">Investors: Managing risk - Personal data</a>