Varian Sustainability Report 2015 GRI Index

The Global Reporting Initiative (GRI) is a not-for-profit organization that promotes sustainability. It provides a comprehensive reporting framework that enables companies and organizations to disclose their sustainability performance. Varian's Sustainability Report 2015 has been prepared in reference to the GRI G4 guidelines at core level.

This index contains page references to the Varian Sustainability Report 2015 available at www.varian.com/about-varian/citizenship and also references to the 2014 Annual Report available at: www.varian.com/investor.

GENERAL STA	ANDARD DISCLOSURES	
General Standard Disclosures	Page Number (or Link)	External Assurance
STRATEGY AN	ID ANALYSIS	
<u>G4-1</u>	Welcome, p2 Bridging the Capacity Gap, p4 Our Business, p8 Partner for Life, p9 Environmental Excellence, p30 Dow Wilson, CEO, has approved the whole report, which covers Varian's material issues and includes the commentary around performance; both achievements and failures.	
ORGANIZATIO	NAL PROFILE	
G4-3	Varian Medical Systems, Inc.	
G4-4	About Us, p6 2014 Annual Report: Form 10-K – Item 1: Business, p1–10 http://www.varian.com/us/corporate/our_company/ http://www.varian.com/us/corporate/our_company/businesses.html	
G4-5	Our Locations, p7	
G4-6	Our Locations, p7 http://www.varian.com/us/corporate/our_company/ http://www.varian.com/us/corporate/contact/	
G4-7	2014 Annual Report: Form 10-K – Item 1: Business, p1 http://www.varian.com/us/corporate/our_company/	

G4-8	Bridging the Capacity Gap, p4 About Us, p6 Our Locations, p7 Our Business, p8 2014 Annual Report: Form 10-K – Item 1: Business, p1–10 http://www.varian.com/us/corporate/our_company/ http://www.varian.com/us/corporate/our_company/businesses.html	
G4-9	About Us, p6 Our Locations, p7 2014 Annual Report: Form 10-K – Item 1: Business, p1–13, p18; Item 6: Selected Financial Data, p46; and Item 8: Financial Statements and Supplementary Data, p74 http://www.varian.com/us/corporate/our_company/	
G4-10	Our Locations, p7 2014 Annual Report: Form 10-K – Item 1: Business, p18 Our workforce is made up of 26% women, 74% men. 40% of our executive team are women. We do not report gender breakdown by employment type or employment contract.	
G4-11	2014 Annual Report: Form 10-K – Item 1: Business, p18 None of our employees based in the United States are unionized or subject to collective bargaining agreements. Employees based in some foreign countries may, from time to time, be represented by works councils or unions or subject to collective bargaining agreements.	
G4-12	Welcome, p2 Focusing on Supply Chain Excellence, p21 Employees and Business Partners section of our corporate website: https://www.varian.com/about-varian/citizenship/employees-and-business-partners Varian has a supply chain to support its design and manufacturing of products. Varian has selected business partners throughout the supply chain to supply products and services in countries in which there is no local Varian office.	
G4-13	There have not been any significant changes during the reporting period.	
G4-14	Varian is in the business of helping to save lives; we are a risk-averse business. We therefore adopt the precautionary approach: where there may be threats of serious or irreversible impact but a lack of full scientific certainty, we will not use this as a reason for postponing cost-effective measures to prevent negative or harmful environmental or social impacts.	
G4-15	UICC World Cancer Declaration, Carbon Disclosure Project, Global Reporting Initiative, IAEA PACT Program	

G4-16	ASTRO – gold membership, ESTRO – gold membership.	
	These are the two leading radiotherapy bodies in the U.S. and Europe respectively and our membership is strategic. We do provide funding beyond membership fees.	
IDENTIFIED MAT	TERIAL ASPECTS AND BOUNDARIES	
<u>G4-17</u>	2014 Annual Report: Form 10-K – Item 1: Business, p1–10	
	The same entities included in Varian's 2014 Annual Report: Form 10-K are covered by this report.	
<u>G4-18</u>	We have undertaken desk-based research involving a review of Varian's communications and stakeholder engagement, as well as peer and media reviews to identify a list of key issues. We then mapped the boundary of each issue based on whether the impact was internal or external.	
	This review helped to inform and determine the content of this report.	
<u>G4-19</u>	Access to healthcare Product safety and quality Innovating solutions Profitable growth Adherence to international regulation Managing hazardous waste Natural resource use Reliable supply chain Conflict minerals GHG emissions Operational health and safety Attracting, retaining and developing talent Educating global practitioners Patient data security	
G4-19, 20 and 21	See table below	

Material issue	GRI aspect	Corresponding G4 indicators answered	Boundary			
			Internal		External	
			Impact	Boundary	Impact	Boundary
Access to healthcare	Indirect economic impacts	G4-EC7	No		Yes	Global communities
Product safety and quality	Customer health and safety	G4-PR2	No		Yes	Customers, practitioners, patients
	Product and service labeling	G4-PR3 G4-PR4	No		Yes	Customers, practitioners
	Product responsibility: Compliance	G4-PR9	Yes	All Varian operations	No	
Innovating solutions	Indirect economic impacts	G4-EC8	Yes	All Varian operations	No	
Profitable growth	Economic performance	G4-EC1	Yes	Varian Medical Systems	No	
Adherence to	Environmental: Compliance	G4-EN29	Yes	All Varian operations	No	
international	Society: Compliance	G4-SO8	Yes	All Varian operations	No	
regulation	Product responsibility: Compliance	G4-PR9	Yes	All Varian operations	No	
Managing hazardous waste	Effluents and waste	G4-EN24	Yes	All Varian operations	Yes	Local environment surrounding our operations
Natural resource	Materials	G4-EN1	Yes	All Varian operations	Yes	Suppliers
use	Energy	G4-EN3	Yes	All Varian operations	Yes	Suppliers
	Water	G4-EN8	Yes	All Varian operations	Yes	Suppliers
	Effluents and waste	G4-EN24	Yes	All Varian operations	Yes	Suppliers
Reliable supply chain	Supplier environmental assessment	G4-EN32	No		Yes	Suppliers
	Supplier assessment for labor practices	G4-LA14	No		Yes	Suppliers
	Supplier human rights assessment	G4-HR10	No		Yes	Suppliers
	Supplier assessment for impacts on society	G4-SO9	No		Yes	Suppliers

Conflict minerals	Supplier human rights assessment	G4-HR10	No		Yes	Suppliers
GHG emissions	Emissions	G4-EN15 G4-EN16 G4-EN17 G4-EN19	Yes	All Varian operations	No	
Operational health and safety	Occupational health and safety	G4-LA6	Yes	All Varian employees	No	
Attracting,	Employment	G4-LA1	Yes	All Varian employees	No	
retaining and developing talent	Training and education	G4-LA9 G4-LA11	Yes	All Varian employees	Yes	Prospective employees
Educating global	Product and service labeling	G4-PR3	Yes	All Varian employees	Yes	Prospective employees
practitioners	Indirect economic impacts	G4-EC7	Yes	All Varian employees	Yes	Prospective employees
Patient data security	Customer privacy	G4-PR8	No		Yes	Customers, patients

General Standard Disclosures	Page Number (or Link)	External Assurance
G4-22	There are no restatements.	
<u>G4-23</u>	There are no significant changes in the scope, boundary, or measurement methods applied.	
STAKEHOLD	ER ENGAGEMENT	l
G4-24	Customers, patients, communities, investors, suppliers, employees, academics/medical research community, regulators, policy-makers.	
<u>G4-25</u>	Stakeholders have been identified on the basis of who Varian as a business affects and engages with the most with respect to financial, social, and environmental matters.	
<u>G4-26</u>	We engage with our stakeholders formally and informally through our business activities. The key stakeholders for Varian's annual Sustainability Report are investors and employees. Varian engages with the growing number of ESG-focused investors, particularly in Europe, through presenting at ESG/CSR financial events, targeting relevant new investors, and communicating regularly with existing ESG-focused investors.	
<u>G4-27</u>	Partner for Life, p9–26. This section covers some of our key engagement with stakeholders, showing how we listened and responded to varying needs.	

REPORT PRO	OFILE					
<u>G4-28</u>	October 2013 to September 2014.					
<u>G4-29</u>	The previous report was launched in August 2014: https://www.varian.com/sites/default/files/resource_attachments/VarianCSR2014.pdf					
<u>G4-30</u>	Annual					
<u>G4-31</u>	sustainability@varian.com					
<u>G4-32</u>	This report uses the Core level of reporting and is reference, rather than in accordance, to G4 at Core level.					
<u>G4-33</u>	The report is not externally assured.					
GOVERNANO	CE					
G4-34	Governance and Risk Management, p32					
	Please see the Corporate Governance section of our website: http://investors.varian.com/index.php?s=64					
ETHICS AND	INTEGRITY					
G4-56	Our Business, p8					
	Please see the Corporate Governance section of our website: http://investors.varian.com/index.php?s=64					

SPECIFIC	SPECIFIC STANDARD DISCLOSURES						
DMA and Indicators	Page Number (or Link)	Identified Omission(s)	Reason(s) for Omission(s)	Explanation for Omission(s)	External Assurance		
CATEGOR	Y: ECONOMIC	1	<u>_</u>		I		
MATERIAL	ASPECT: ECONOMIC PERFORMANCE						
G4-DMA	Bridging the Capacity Gap, p4 About Us, p6 Our Business, p8 Working Smarter, p27 Governance and Risk Management, p32						
G4-EC1	Our Locations, p7 2014 Annual Report: Form 10-K, Item 7: Results of Operations, p53–62; and Item 7: Liquidity and Capital Resources, p62–68 2014 Annual Report: Form 10-K, Item 8: Financial Statements and Supplementary Data, p72–76 Partner for Life, p9						
MATERIAL	ASPECT: INDIRECT ECONOMIC IMPACTS		 				
G4-DMA	Bridging the Capacity Gap, p4 About Us, p6 Our Business, p8 Partner for Life, p9–20 Governance and Risk Management, p32 Please see the Giving section of our corporate website: https://www.varian.com/about-varian/citizenship/giving						
<u>G4-EC7</u>	Bridging the Capacity Gap, p4 Partner for Life, p9–20						

CATEGOR	Y: ENVIRONMENTAL				
MATERIAL	ASPECT: MATERIALS				
G4-DMA	Please see the Environment section of our corporate website: https://www.varian.com/about-varian/citizenship/environment Working Smarter, p27, p29–31 Governance and Risk Management, p32 To continue providing life-saving products and services, we rely on finite natural resources. To help reduce our impact on the availability of these resources, we consider the materials we use directly as well as indirectly through our supply chain.				
G4-EN1	We do not report the weight or volume of materials used.	Materials used by weight or volume.	The information is currently unavailable.	The collection of material use data will be an area of consideration in 2015 and reporting as relevant thereafter.	
MATERIAL	ASPECT: ENERGY				
G4-DMA	Working Smarter, p27, p29–31 Governance and Risk Management, p32 Progress Against Key Environmental Goals, p1 Please see the Environment section of our corporate website: https://www.varian.com/about-varian/citizenship/environment				

G4-EN3	Working Smarter, p27, p29–31 CDP Climate Change submission 2015, CC11.2, CC11.3 and CC11.4 For information on standards, methodology and assumptions used please see our CDP Climate Change submission 2015, CC7 Emissions Methodology.		
MATERIAL	ASPECT: WATER		
G4-DMA	Working Smarter, p27, p29–31 Governance and Risk Management, p32 Progress Against Key Environmental Goals, p1 CDP Water submission 2015, W1.1 Please see the Environment section of our corporate website: https://www.varian.com/about-		
0.4 5110	varian/citizenship/environment		
G4-EN8	CDP Water submission 2015, W1.2a For information on standards, methodology and assumptions used please see our CDP Water submission 2015.		
MATERIAL	ASPECT: EMISSIONS		
G4-DMA	Working smarter, p27, p29–31 Governance and Risk Management, p32 Progress Against Key Environmental Goals, p1 CDP Climate Change submission 2015 Please see the Environment section of our corporate website: https://www.varian.com/about-varian/citizenship/environment		

<u>G4-EN15</u>	Environmental Highlights, p29 CDP Climate Change submission 2015, CC8.2		
	For information on standards, methodology and assumptions used please see our CDP Climate Change submission 2015, CC7 Emissions Methodology.		
<u>G4-EN16</u>	Environmental Highlights, p29 CDP Climate Change submission 2015, CC8.3		
	For information on standards, methodology and assumptions used please see our CDP Climate Change submission 2015, CC7 Emissions Methodology.		
<u>G4-EN17</u>	Environmental Highlights, p29 CDP Climate Change submission 2015, CC8.4.		
	For information on standards, methodology and assumptions used please see our CDP Climate Change submission 2015, CC7 Emissions Methodology.		
<u>G4-EN19</u>	Environmental Highlights, p29 Progress Against Key Environmental Goals, p1 CDP Climate Change submission 2015, CC12 Emissions Performance.		
	For information on standards, methodology and assumptions used please see our CDP Climate Change submission 2015, CC7 Emissions Methodology.		

MATERIAL	ASPECT: EFFLUENTS AND WASTE		
G4-DMA	Working Smarter, p27, p29–31 Governance and Risk Management, p32 Progress Against Key Environmental Goals, p1		
	Please see the Environment section of our corporate website: https://www.varian.com/about-varian/citizenship/environment		
<u>G4-EN24</u>	We disclose any material current spills in the company's Annual Report on Form 10-K for the applicable fiscal year. For the reporting period, please see the company's Annual Report on Form 10-K for our fiscal year 2014, Part I "Business." As set forth in our Annual Report on Form 10-K for the company's fiscal year 2014, there have been no significant spills reported.		
MATERIAL	ASPECT: COMPLIANCE		
G4-DMA	Working Smarter, p27, p29–31 Governance and Risk Management, p32 Progress Against Key Environmental Goals, p1		
	Please see the Environment section of our corporate website: https://www.varian.com/about-varian/citizenship/environment		
	2014 Annual Report: Form 10-K, Item 1A: p20–41		

G4-EN29 MATERIAL	We disclose any material current fines and sanctions for non-compliance with environmental laws and regulations in the company's Annual Report on Form 10-K for the applicable fiscal year. As set forth in our Annual Report on Form 10-K for the company's fiscal year 2014, there have been no identified material fines and sanctions for non-compliance with environmental laws and regulations. ASPECT: SUPPLIER ENVIRONMENTAL AS	SESSMENT			
G4-DMA	Focusing on Supply Chain Excellence, p21–22 Governance and Risk Management, p32 Please see the Employees and Business Partners section of our corporate website: https://www.varian.com/about-varian/citizenship/employees-and-business-partners	Systems used to screen suppliers, processes used to identify and assess actual and potential negative impacts, processes to identify and prioritize suppliers for assessment, actions taken to address actual and potential negative impacts identified in the supply chain, processes to establish expectations with suppliers, whether suppliers are incentivized or rewarded for the prevention, mitigation and remediation of impacts, practices for auditing and assessing suppliers, systems in place to assess the potential negative impacts of terminating a relationship with a supplier.	The information is currently unavailable.	Supplier environmental assessment will be an area of consideration in 2015 and reporting as relevant thereafter.	
G4-EN32	We do not report the percentage of new suppliers screened for environmental criteria.	Percentage of new suppliers screened for environmental criteria.	The information is currently unavailable.	Supplier environmental assessment will be an area of consideration in 2015 and reporting as relevant thereafter.	

CATEGOR	Y: SOCIAL GORY: LABOR PRACTICES AND DECENT V	NORK		
	ASPECT: EMPLOYMENT	WORK		
G4-DMA	Partner for Life, p9, p23–25 Focusing on Supply Chain Excellence, p21–22 Governance and Risk Management, p32 Please see the Employees and Business Partners section of our corporate website: https://www.varian.com/about-varian/citizenship/employees-and-business-partners 2014 Annual Report: Form 10K, Item 1: Business, p18	Actions taken to determine and address situations where work undertaken within the organization's supply chain does not take place within appropriate institutional and legal frameworks, situations where persons working for suppliers are not provided the social and labor protection that they are entitled to, situations where working conditions in the organization's supply chain did not meet international labor standards or national labor law, situations where work undertaken within the organization's supply chain is inadequately remunerated, situations of disguised employment relationships, situations where work undertaken within the organization's supply chain performed at home is not performed subject to a legally recognized contract.	The information is currently unavailable.	Actions to address employment standards throughout Varian's supply chain will be an area of consideration in 2015 and reporting as relevant thereafter.
G4-LA1	Varian's turnover for FY2014 is 7%, with 83% voluntary and 17% involuntary. The average age of employees is 44 and the average length of service is 8.8 years.	Total number and rate of new employee hires during the reporting period, by age group, gender, and region.	The information is currently unavailable.	Number and rate of employee hires by age group, gender, and region will be an area of consideration in 2015 and reporting as relevant thereafter.

MATERIAL	ASPECT: OCCUPATIONAL HEALTH AND S	SAFETY		
G4-DMA	Working Smarter, p27 Health and Safety, p28 Stories from HQ, p25 Environmental Highlights, p29 Governance and Risk Management, p32 In FY2014, the Employee Assistance Program was only available in the U.S. and Canada. In FY2015 we will expand the scope to 14 additional countries in Europe and Asia.	Programs related to assisting workforce members, their families, or community members regarding serious diseases.	The information is currently unavailable.	Programs to assist workforce members, their family, and community members will be an area of consideration in 2015 and reporting as relevant thereafter.
G4-LA6	Health and Safety, p28	Type of injury, occupational diseases, absenteeism, and total number of work-related fatalities, by region and by gender. Rates of injury by gender and region.	The information is currently unavailable.	The collection of further occupational health and safety data will be an area of consideration in 2015 and reporting as relevant thereafter.
MATERIAL	ASPECT: TRAINING AND EDUCATION			
G4-DMA	Bridging the Capacity Gap, p4 Partner for Life, p9, p23 Focusing on Supply Chain Excellence, p21 Health and Safety, p28 Governance and Risk Management, p32 Please see the Employees and Business Partners section of our corporate website: https://www.varian.com/about- varian/citizenship/employees-and-business- partners			

G4-LA9	Varian employees receive on average approximately 40 hours of training per year. Varian encourages employees to attend external courses or degree programs related to their job or a role they aspire to within the company and provides up to 100% reimbursement for registration, tuition, books, and fees for work-related courses, up to \$7,500 per calendar year in the U.S. (outside the policy varies based on local custom and tax treatment).	Training by gender and employee category.	The information is currently unavailable.	The breakdown of training data by gender and region will be an area of consideration in 2015 and reporting as relevant thereafter.	
G4-LA11	We do not report the percentage of employees receiving regular performance and career development reviews. In 2012, Varian eliminated formal performance reviews, opting instead to engage in a process of goal cascading and coaching under which managers and reports meet at least four times per year to discuss progress against goals, development needs and personal improvement.	Percentage of employees receiving regular performance and career development reviews, by gender, and by employee category.	The information is currently unavailable.	In FY15, we will be monitoring the percentage of employees and managers who are meeting to discuss goal progress and development.	
	In 2014, over 90% of our employees had agreed upon and established work goals with their managers which were recorded and tracked in Compass, our human capital management system. In FY15, we will be monitoring the percentage of employees and managers who are meeting to discuss goal progress and development.				

MATERIAL	. ASPECT: SUPPLIER ASSESSMENT FOR LA	ABOR PRACTICES		
G4-DMA	Focusing on Supply Chain Excellence, p21–22 Governance and Risk Management, p32 Please see the Employees and business partners section of our corporate website: https://www.varian.com/about-varian/citizenship/employees-and-business-partners	Systems used to screen suppliers, processes used to identify and assess actual and potential negative impacts, processes to identify and prioritize suppliers for assessment, actions taken to address actual and potential negative impacts identified in the supply chain, processes to establish expectations with suppliers, whether suppliers are incentivized or rewarded for the prevention, mitigation and remediation of impacts, practices for auditing and assessing suppliers, systems in place to assess the potential negative impacts of terminating a relationship with a supplier.	The information is currently unavailable.	Supplier labor practices assessment will be an area of consideration in 2015 and reporting as relevant thereafter.
<u>G4-LA14</u>	We do not report the percentage of new suppliers screened for labor practices criteria.	Percentage of new suppliers screened for labor practices criteria.	The information is currently unavailable.	Supplier labor practices assessment will be an area of consideration in 2015 and reporting as relevant thereafter.
	GORY: HUMAN RIGHTS			
MATERIAL	. ASPECT: SUPPLIER HUMAN RIGHTS ASSE	ESSMENT		
G4-DMA	Focusing on Supply Chain Excellence, p21–22 Governance and Risk Management, p32 Please see the Employees and Business Partners section of our corporate website: https://www.varian.com/about-varian/citizenship/employees-and-business-partners	Systems used to screen suppliers, processes used to identify and assess actual and potential negative impacts, processes to identify and prioritize suppliers for assessment, actions taken to address actual and potential negative impacts identified in the supply chain, processes to establish expectations with suppliers, whether suppliers are incentivized or rewarded for the prevention, mitigation and remediation of impacts, practices for auditing and assessing suppliers, systems in place to assess the potential negative impacts of	The information is currently unavailable.	Supplier human rights assessment will be an area of consideration in 2015 and reporting as relevant thereafter.

		terminating a relationship with a supplier.		
<u>G4-HR10</u>	We do not report the percentage of new suppliers screened for human rights criteria.	Percentage of new suppliers screened for human rights criteria.	The information is currently unavailable.	Supplier human rights assessment will be an area of consideration in 2015 and reporting as relevant thereafter.
SUB-CATE	EGORY: SOCIETY			
MATERIAL	L ASPECT: COMPLIANCE			
G4-DMA	Partner for Life, p9 Working Smarter, p27, p30 Governance and Risk Management, p32 2014 Annual Report: Form 10-K, Item 1: Business, p14–17			
<u>G4-SO8</u>	We disclose any material current fines and sanctions in the company's Annual Report on Form 10-K for the applicable fiscal year. For the reporting period, please see the company's Annual Report on Form 10-K for our fiscal year 2014, Part I "Business" and Note 9 "Commitments and Contingencies" of the Notes to the Consolidated Financial Statements, pages 96–99.			

MATERIAL	ASPECT: SUPPLIER ASSESSMENT FOR IN	IPACTS ON SOCIETY		
G4-DMA	Focusing on Supply Chain Excellence, p21–22 Governance and Risk Management, p32 Please see the Employees and Business Partners section of our corporate website: https://www.varian.com/about-varian/citizenship/employees-and-business-partners	Systems used to screen suppliers, processes used to identify and assess actual and potential negative impacts, processes to identify and prioritize suppliers for assessment, actions taken to address actual and potential negative impacts identified in the supply chain, processes to establish expectations with suppliers, whether suppliers are incentivized or rewarded for the prevention, mitigation and remediation of impacts, practices for auditing and assessing suppliers, systems in place to assess the potential negative impacts of terminating a relationship with a supplier.	The information is currently unavailable.	Supplier assessment for impacts on society will be an area of consideration in 2015 and reporting as relevant thereafter.
<u>G4-SO9</u>	We do not report the percentage of new suppliers screened for criteria on impacts on society.	Percentage of new suppliers screened for criteria on impacts on society.	The information is currently unavailable.	Supplier assessment for impacts on society will be an area of consideration in 2015 and reporting as relevant thereafter.
SUB-CATE	EGORY: PRODUCT RESPONSIBILITY			
MATERIAL	ASPECT: CUSTOMER HEALTH AND SAFE	ТҮ		
G4-DMA	Our Approach, p3 Bridging the Capacity Gap, p4 Our Business, p8 Partner for Life, p9, 11–18 Governance and Risk Management, p32	Assessment of health and safety impacts of products and services for improvement in each stage of the life cycle.	The information is currently unavailable.	Health and safety assessment throughout the life cycle of our products will be an area of consideration for 2015 and reporting thereafter.

G4-PR2	There have been no incidents of noncompliance with regulation and voluntary codes concerning health and safety impacts of Varian's products and services. We disclose any material current incidents of non-compliance in the company's Annual Report on Form 10-K for the applicable fiscal year. As set forth in our Annual Report on Form 10-K for the company's fiscal year 2014, there have been no identified reported incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of our services. ASPECT: PRODUCT AND SERVICE LABEL	ING			
			The information is	Departing mare information	
G4-DMA	Our Approach, p3 Governance and Risk Management, p32 2014 Annual Report: Form 10-K, Item 1: Business, p14–17, and Item 1A: p20–41 Ensuring that our products are of the highest quality and safety is imperative to meet our core value of putting customers first. To achieve this we must provide clear and accessible product and service information to our global practitioners.	Organizational-wide practices in place to assess and maintain customer satisfaction.	The information is currently unavailable.	Reporting more information on customer satisfaction will be an area of consideration for 2015 and reporting thereafter.	
G4-PR3	2014 Annual Report: Form 10-K, Item 1: Business, p14–17, and Item 1A: p20–41				
G4-PR4	We disclose any material current incidents of non-compliance in the company's Annual Report on Form 10-K for the applicable fiscal year. As set forth in our Annual Report on Form 10-K for the company's fiscal year 2014, there have been no identified material incidents of non-compliance with regulations and voluntary codes concerning product and service information.				

MATERIAL ASPECT: CUSTOMER PRIVACY					
G4-DMA	Governance and Risk Management, p32				
	2014 Annual Report: Form 10-K, Item 1A: p20–41				
	Keeping customer data secure is central to being a responsible business. We do our utmost to ensure we maintain customer privacy.				
G4-PR8	We disclose any material current substantiated complaints in the company's Annual Report on Form 10-K for the applicable fiscal year. As set forth in our Annual Report on Form 10-K for the company's fiscal year 2014, there have been no identified material substantiated complaints regarding breaches of customer privacy and losses of customer data.				
MATERIA	L ASPECT: COMPLIANCE				
G4-DMA	Our Approach, p3 Governance and Risk Management, p32 2014 Annual Report: Form 10-K, Item 1: Business, p14–17, and Item 1A: p20–41				
G4-PR9	We disclose any material current fines in the company's Annual Report on Form 10-K for the applicable fiscal year. As set forth in our Annual Report on Form 10-K for the company's fiscal year 2014, there have been no identified material fines for noncompliance with regulations concerning the products and use of products and services.				