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## JENNA MURPHY

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## OBJECTIVE

Become an Implementation Consultant, Customer Success Specialist, Sales Engineer, or Data Analyst as well as a Volunteer Coordinator at a tech company.

## EXPERIENCE

### **Oracle, Burlington MA** - *Technical Solutions Engineer*

JULY 2015 - MARCH 2016

- Worked with Business Development Consultants to sell Oracle IT monitoring software.
- Answer technical questions, do product demonstrations and presentations as well as weekly technical trainings for the Business Development Consultants.
- Collect customer information to build out business analysis for Oracle products.

### **Mindbody, San Luis Obispo CA** - *Database Administration Intern*

SEPTEMBER 2014 - AUGUST 2015

- Handled internal requests to resolve database incidents.
- Projects to improve the SAAS website and database structure
- Worked with other IT teams to monitor the health of our IT infrastructure.

### **NASA JPL, Pasadena CA** - *Student Teacher and Researcher Intern*

JUNE 2012 - AUGUST 2012

- Within a multi-disciplinary engineering team, I planned and documented test procedures for a future Mars mission. In addition, worked on a systems engineering research project.
- Meet with teachers to discuss combining scientific research with the classroom.

### **NASA JPL, Pasadena CA** - *Workshop Attendee*

JANUARY 2010 - APRIL 2011

- Worked on a logistics Mars mission & entered a competition for a chance to go to JPL.
- Awarded the chance to extend ideas on location for a 3 day workshop.

### **Cañada College & Self Employed, Redwood City CA** - *Mathematics Tutor*

AUGUST 2009 - AUGUST 2011

- Tutored four children through 7th & 8th grade math and tutored college math.

## EDUCATION

### **Cal Poly University, SLO CA** - *B.S. Applied Mathematics* FALL '11 - SPRING '15

## RELEVANT SKILLS

Database Administration, IT teamwork, SQL, Microsoft SQL Server, Technical Consulting, Cloud, Sales, Product Presentation and Demonstrations, Business Analysis, Product Training Leadership, Mathematical Modeling, Math & Physics, Programming, Volunteering, and Proactive Work Ethic.

*References upon request*