


JENNA ANTILLA

SOFTWARE ENGINEER

 [jennantilla.github.io](https://github.com/jennantilla)

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SKILLS/TECH

Languages | Python, JavaScript, Java, HTML/CSS, SQL

Frameworks & Libraries | jQuery, React, Ruby on Rails, Cordova, Flask, Jinja, Bootstrap, SQLAlchemy

Database & Industry Tools | PostgreSQL, Git, GitHub, Command Line, Android Studio, Readme.io

Creative & Productivity Tools | Adobe Creative Cloud Suite, Asana, Zapier

EXPERIENCE

Support Engineer

Dec 2020 - Present

OneSignal, Inc | San Mateo, CA

- Answer customer technical support questions & troubleshoot integration issues
- Maintain company's knowledge base by building and maintaining product's example code and projects
- Work cross-functionally with product and engineering teams to share customer feedback and make recommendations to improve the product, documentation, and video tutorials

Software Developer

Jan 2020 - Dec 2020

Freelance

- Autonomously envisioned, built, deployed, and maintain applications and websites:
 - [Stockit](#): Inventory categorization and tracking implemented with Ruby on Rails framework, Heroku deployed
 - [GRAPES Journal](#): Daily mindset journal with PostgreSQL database, Python backend, JavaScript frontend
 - [Seinfeld Quotes](#): Android mobile app written in Java, generates random lines from sitcom, Google Play Store deployed

Event Coordinator

Aug 2016 - Nov 2019

Asana, Inc. | San Francisco, CA

- Programized internal events by defining policy, process, quarterly goals, success frameworks and strategic roadmapping
- Automated task lists for a team of 8 using event triggers and conditional logic, increasing overall clarity of responsibility and reducing time spent in weekly stakeholder meetings by 25%
- Independently managed a large portfolio of over 50 annual events and projects (20% increase from previous year), with attendance ranging from 15-500 and budgets between 2-6 figures

Office Manager & Executive Administrator

Jan 2015 - Aug 2016

Uphold, Inc. | San Francisco, CA

- Orchestrated special office projects and events, including product launch logistics
- Liaised with overseas engineering team to ensure effective communication of weekly product updates
- Directed complex and confidential affairs of 4 high-level executives, including CEO

Interim Executive Assistant (Contract)

Jul 2014 - Jan 2015

Xamarin, Inc. | San Francisco, CA

- Oversaw executive affairs of SVP Sales/Customer Success, managing complex calendar of 40+ weekly commitments

Family Support Worker

Nov 2011 - Aug 2013

YWCA of Hawaii Island | Hilo, HI

- Supervised a caseload of 25 clients with direct outreach, curriculum development, reporting, and record keeping/audits

EDUCATION

Software Engineering Fellow

Dec 2019

Hackbright Academy | San Francisco, CA

Bachelor of Arts, Anthropology - Highest Honors

May 2011

University of Hawaii | Hilo, HI

ACCOMPLISHMENTS

- National Taiwan University Study Abroad Student - 2010
- El Camino de Santiago de Compostela Pilgrim - 2013
- San Francisco SPCA Cat Socializer - 2018-2019
- San Francisco Marathon Finisher - 2021