JENNA TATE
UX/UI Designer

EDUCATION

UX Design Certificate, CareerFoundry 2018-2019

Developed several real-world projects during the course spanning from project brief to high fidelity prototyping.

Applied Museum Studies Diploma Algonquin College 2012-2015

Advanced Diploma, graduated with Honours

TOOLS

- Adobe XD, InDesign, Illustrator
- Figma
- Realtime Board
- Balsamiq
- Prott

SKILLS

- User Research
- Data Analysis
- Wireframing
- Information Architecture
- Personas & User Journeys
- Usability Testing
- Prototyping

PROFILE

A project manager turned UX Designer with strong organizational and multi-tasking skills and the ability to empathize with clients and stakeholders. Searching for an opportunity that will provide further growth within the UX/UI field and fulfillment through continued problem-solving.

EXPERIENCE

PROJECT MANAGER, CUSTOMER EXPERIENCE   04/2018 - PRESENT
Data Communications Management, Mississauga ON

- Build and maintain strong client relationships
- Work with clients to understand their needs and provide expert suggestions keeping their end goal, timeline, and budget in mind
- Effectively communicate with multiple teams to complete projects on time and within specifications
- Keep track of the current status for multiple projects from quoting to completion, anticipate possible delays and proactively find solutions

PRINT PRODUCTION COORDINATOR   11/2016 - 04/2018
JAM Direct Inc, Toronto ON

- Coordinate multiple Direct Mail projects concurrently with unique requirements and timelines
- Create and maintain critical paths throughout the life of the project
- Collaborate with internal and external teams to ensure projects are running smoothly and on time
- Act as an account manager, working directly with clients to prepare mailings and exceed expectations

PRODUCTION LABOURER   02/2016 - 11/2016
SystemGraphics Digital Imaging, Markham ON

- Work with a small team to prepare large format graphics for print and installation
- Set up files to laser cut on vinyl
- Maintain clients needs and goals in mind while fulfilling jobs to ensure the end product will be suitable

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