

Subject: Letter of Recommendation for Jennie Lim

To Whom It May Concern:

Jennie worked under my supervision as a student web developer from February 14 to May 9, 2022, and she will be returning to work after the summer break in September 2022. Her responsibilities are to help me develop and manage the customized Drupal websites I am responsible for at the University of Minnesota, including updating configurations, HTML, and CSS; managing code changes with GitHub; bug testing; and maintaining content.

Our hiring committee was immediately impressed by Jennie's enthusiasm for learning new technical and design skills and the incisive questions she asked during her interview, and our initial impressions were confirmed. Jennie did not have experience with Drupal, which is infamously hard to learn, or other content management systems, and had limited HTML and CSS experience, but she was able to learn basic concepts and skills quickly by seeing demonstrations from me, taking LinkedIn Learning courses, and asking pertinent questions.

We work remotely and use scaled agile methodologies to manage work, and she quickly adapted to our environment and was diligent about completing her stories and maintaining the Jira board. She even helped uncover an issue with the way we were using Jira so that we were better able to communicate.

In addition, she took responsibility for scheduling meetings with our other student web developer so they could work on some tasks together and learn from each other.

I think she will be able to quickly learn new skills and contribute to software teams. I recommend her for software engineering internships.

Sincerely,

Christina L. Goodland

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Product Owner, <u>Atlas</u> and Coordinator, <u>Accessible U</u> Office of Information Technology University of Minnesota