

# Jennifer Duff

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## Education

### Western Governors University – B.S., Software Development

SEATTLE, WA | EXPECTED MARCH 2022

### Pepperdine University – B.A. Biology, Cum Laude

MALIBU, CA | MAY 2017

## Projects

### Desktop Program – Appointment Scheduling Software

JAVA | SQL | FXML | CSS

- A program for managing customers and their appointments. Login to add new customers and appointments, see employee schedules, and view live dashboard summaries of appointment stats.
- Notable functionalities: authentication with MySQL database, create/read/update/delete capabilities for customer profiles and appointments, language, date, and time localization, and input verification/error-handling.

### Android App – Student Course-Tracking Application

JAVA | FXML

- A mobile application for students to track information pertaining to their terms, courses, and tests.
- Notable functionalities: Create/read/update/delete capabilities for terms/courses/tests/notes, banner notifications for term/course start and end dates, and sharing feature for sending notes via email or SMS.

### Web Application – Ecommerce Website

NODE.JS | JAVASCRIPT | EXPRESS | MONGODB | CSS | HTML

- An eCommerce website built with Express using a MongoDB database of products.
- Notable functionalities: Shopping cart, search feature, and full check-out flow.

## Work Experience

### FM Global – Field Engineering Assistant II

BELLEVUE, WA | APRIL 2019 – SEPTEMBER 2021

- Pursued risk improvement and organized loss-prevention site visits and for a team of nine engineers to decrease the likelihood of client property loss.
- Maintained and reported engineer key performance indicators to organizational leaders, leveraging Visual Basic code snippets to optimize workflows.
- Communicated with internal & external stakeholders to arrange a servicing plan that met client & company needs.

## Certifications

- CompTIA Project+ Certification
- CompTIA A+ Certification

## Skills

- Java, JavaScript, Node.JS, SQL, MongoDB, C++, Express, Visual Basic, and HTML/CSS
- Adobe Creative Suite, InVision