

# Jennifer Duff

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## Education

- **Western Governors University – B.S., Software Development**  
SEATTLE, WA | EXPECTED MARCH 2022
- **Pepperdine University – B.A. Biology, Cum Laude**  
MALIBU, CA | MAY 2017

## Work Experience

- **FM Global – Field Engineering Assistant II**  
BELLEVUE, WA | APRIL 2019 – SEPTEMBER 2021
  - Pursued risk improvement and organized loss-prevention site visits and for a team of nine engineers to decrease the likelihood of client property loss.
  - Maintained and reported engineer key performance indicators to organizational leaders.
  - Communicated with internal and external stakeholders to arrange a servicing plan that met client and company needs.
- **Pepperdine University – Researcher**  
MALIBU, CA | SEPTEMBER 2015 – MAY 2017
  - Designed and implemented original research testing pollutant effects on cells, including project scoping, data collection using MATLAB, and statistical analysis.
  - Created report showcasing changes in cellular behavior for scientific board members and presented findings at several international scientific conferences.

## Certifications

- CompTIA A+ Certification
- Google IT Support Certificate
- Cornell University, *Digital Marketing Certificate*
- University of Michigan, *Python Data Structures Certificate*

## Skills

- Experience with Java, JavaScript, Python, SQL, HTML/CSS, C++, and Microsoft Excel.
- Experienced with data analysis and visualization.
- Experienced in research and project management in independent and collaborative settings.