Jennifer Duff

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Education

Western Governors University — B.S., Software Development
SEATTLE, WA | APRIL 2022

Pepperdine University — B.A. Biology, Cum Laude
MALIBU, CA | MAY 2017

Projects

Desktop Program — Appointment Scheduling Software
JAVA | SQL | FXML | CSS

— A program for managing customers and their appointments. Login to add new customers and appointments, see employee schedules, and view live dashboard summaries of appointment stats.

— Notable functionalities: authentication with MySQL database, create/read/update/delete capabilities for customer profiles and appointments, language, date, and time localization, and input verification/error-handling.

Android App — Student Course-Tracking Application
JAVA | SQL | XML

— A mobile application for students to track information pertaining to their terms, courses, and tests.

— Notable functionalities: Create/read/update/delete capabilities for terms/courses/tests/notes, banner notifications for term/course start and end dates, and sharing feature for sending notes via email or SMS.

Web Application — Ecommerce Website
NODE.JS | JAVASCRIPT | EXPRESS | MONGODB | EJS | CSS | HTML

— An eCommerce website built with Express using a MongoDB product database.

— Notable functionalities: Shopping cart, search feature, and full check-out flow.

Work Experience

FM Global — Field Engineering Assistant II
BELLEVUE, WA | APRIL 2019 — SEPTEMBER 2021

— Pursued risk improvement and organized loss-prevention site visits and for a team of nine engineers to decrease the likelihood of client property loss.

— Maintained and reported engineer key performance indicators to organizational leaders, leveraging Visual Basic code snippets to optimize workflows.

— Communicated with internal & external stakeholders to arrange a servicing plan that met client & company needs.

Certifications

— CompTIA Project+ Certification

— CompTIA A+ Certification

Skills

— Java, JavaScript, Node.JS, React, SQL, MongoDB, C++, Express, Visual Basic, EJS, and HTML/CSS

— Adobe Creative Suite, InVision