Victus™ Operation v2.3.8.3 Release Notes

Welcome to Victus™ Operation v2.3.8.3. This version of Victus™ Operation contains several new features and enhancements, as well as some bug fixes. For a full list of the updates in v2.3.8.3, refer to the sections below.

In addition, installation and upgrade guides for Victus™ Operation v2.3.8.3 may be downloaded from the Software Solutions Site

Note
If you currently have Victus™ Operation v 2.1.4 or older installed, you must uninstall the existing version of Victus™ Operation before installing Victus™ Operation v2.3.8.3. All previously stored data will be lost. If you need to retain your existing data, contact the Victus™ Operation Support Team for assistance prior to installing Victus™ Operation v2.3.8.3. See "Reporting problems" on page 2.

What's new

The features in this section are new for Victus™ Operation v2.3.8.3. For additional information about any of these features, please refer to the Victus™ Operation user guide. You can open the user guide by pressing the **F1** key when you are using Victus™ Operation.

- Updated the firmware for Victus™ RCD to support the Advantec HCS.

Notes to consider

The issues in this section are known issues for Victus™ Operation v2.3.8.3.

- When you drag a curve in a time-based graph from one track to another track, the curve data may get corrupted and show abnormal spikes in the data.
- *Bit to Surface* time under the *Counters* menu does not consider booster flow when the bit is above the booster.
- If a choke is in calibration mode, it will not open when surface backpressure reaches 98% of the high limit. The choke will only open when it is out of calibration mode.
- When communication with the high pressure flow meter fails, Victus™ Operation keeps the last known good values. Additionally, HPFM totalizers continue counting and do not stop due to the loss of communication.
- If any active chokes are switched to *Manual* mode when Victus™ Operation switches to *SBP* mode, the SBP setpoint will update, according to the current pressure. If any chokes are switched back to *Auto* mode, and the surface backpressure does not exceed the threshold selected in the *System goes to SBP mode at* field on the *Setup* > *Control Algorithms* > *Limits* tab, the SBP setpoint will be set to the current pressure at the time the chokes were switched to *Auto* mode.

Reporting problems

Before you submit a support ticket, it's a good idea to check for known issues and solutions. The knowledge base is included in the Victus™ Operation user guide and contains workarounds for several known issues. The knowledge base is available in the *Welcome* section of the user guide. You can open the user guide by pressing the **F1** key when you are using Victus™ Operation.

Submitting a support ticket

You can submit requests for technical support, report bugs, and make suggestions for improvements to Victus™ Operation v.2.3.8.3. Refer to the next section for details applicable to internal and external users.

Weatherford Internal Users

To submit a WISE query:

1. Log into the WISE website.
2. In the top right corner, select the **Managed Pressure Drilling** product line.
3. Click the **Submit Query** button next to the product line menu.
4. On the **Enter Query Details** screen, go to the **Category** field.

   o If you are requesting a new license, select **Eng -> Technical Clarification - Victus License.**
   o If you are requesting a new feature, select **New Feature -> Software - Victus**.
   o If you are reporting a bug, select **Operations/Troubleshooting -> Victus Software / UPI / WITS**.
   o If you are requesting a technical clarification, select **Eng -> Technical Clarification - Victus Software & Communication**.

5. In the **Summary** field, enter a description of the type of support you are requesting.

   o If you are requesting a new license, enter **New License**.
   o If you are requesting technical support, enter **Technical Support**.
   o If you are reporting a bug, enter **Bug**.
   o If you are making a suggestion for improvements, enter **Suggestion**.

6. In the **Description** field, enter a detailed description of your request.
7. Enter the optional details to provide additional information.
8. Upload any files or screenshots related to the request.
9. Click the **Submit Query** button.

Your ticket will be submitted to the Victus™ Support Team. To check the status of your request, go to the **Reported By Me** section on the WISE website. To check all opened WISE tickets, please visit the MPD WISE Dashboard.

External Users

For any additional support requirements, please contact your Weatherford local representative. If you do not have any Weatherford local representative contact in your country, please send an email to DLMPDSoftwareLicense@weatherford.com with the information needed.