



Victus™ Simulation v2.3.8.2 Release Notes

Welcome to Victus™ Simulation v2.3.8.2. This version of Victus™ Simulation contains several new features and enhancements, as well as some bug fixes. For a full list of the updates in v2.3.8.2, refer to the sections below.

In addition, installation and upgrade guides for Victus™ Simulation v2.3.8.2 may be downloaded from the [Software Solutions Site](#)

Note

If you currently have Victus™ Simulation v 2.1.4 or older installed, you must uninstall the existing version of Victus™ Simulation before installing Victus™ Simulation v2.3.8.2. All previously stored data will be lost. If you need to retain your existing data, contact the Victus™ Simulation Support Team for assistance prior to installing Victus™ Simulation v2.3.8.2. See "Reporting problems" on page 2.

What's new

The features in this section are new for Victus™ Simulation v2.3.8.2. For additional information about any of these features, please refer to the Victus™ Simulation user guide. You can open the user guide by pressing the **F1** key when you are using Victus™ Simulation.

- Added an option for 3-inch Cortec CXP3 chokes to the list of choke models in the **MPD Manifold** properties on the **Setup > Surface Equipment > Piping and Instrumentation** tab.

Bugs fixed

The critical issues in this section have been fixed in Victus™ Simulation v2.3.8.2.

- When the main flow-in source is a high-pressure flow meter, the high limit will no longer be affected by pump stroke counter failures. WISE 1092819
- When the main flow-in source is the stroke counter, and the auxiliary flow-in source is high-pressure flow meter, the auxiliary flow rate should no longer get added to the main flow rate. WISE 1092337
- Fixed an issue that prevented the HPFM totalizer calculations from resetting when you clicked the Reset Expression button (⌚) on the **Setup > OneClick™** page. WISE 1092477



Notes to consider

The issues in this section are known issues for Victus™ Simulation v2.3.8.2.

- When you drag a curve in a time-based graph from one track to another track, the curve data may get corrupted and show abnormal spikes in the data.
- **Bit to Surface** time under the **Counters** menu does not consider booster flow when the bit is above the booster.
- When Victus™ Simulation is in **Player** mode and a loss is detected, the **System Virtual Trip Tank** window does not appear.

Reporting problems

Before you submit a support ticket, it's a good idea to check for known issues and solutions. The knowledge base is included in the Victus™ Simulation user guide and contains workarounds for several known issues. The knowledge base is available in the **Welcome** section of the user guide. You can open the user guide by pressing the **F1** key when you are using Victus™ Simulation.

Submitting a support ticket

You can submit requests for technical support, report bugs, and make suggestions for improvements to Victus™ Simulation v.2.3.8.2. Refer to the next section for details applicable to internal and external users.

Weatherford Internal Users

To submit a WISE query:

1. Log into the [WISE website](#).
2. In the top right corner, select the **Managed Pressure Drilling** product line.
3. Click the **Submit Query** button next to the product line menu.
4. In the **Summary** field, enter a description of the type of support you are requesting.
 - o If you are requesting a new license, enter **New License**.
 - o If you are requesting technical support, enter **Technical Support**.
 - o If you are reporting a bug, enter **Bug**.
 - o If you are making a suggestion for improvements, enter **Suggestion**.
5. In the **Description** field, enter a detailed description of your request.
6. Enter the optional details to provide additional information.
7. Upload any files or screenshots related to the request.



8. Click the **Submit Query** button.

Your ticket will be submitted to the Victus™ Support Team. To check the status of your request, go to the **Reported By Me** section on the [WISE website](#). To check all opened WISE tickets, please visit the [MPD WISE Dashboard](#).

External Users

For any additional support requirements, please contact your Weatherford local representative. If you do not have any Weatherford local representative contact in your country, please send an email to DLMPDSoftwareLicense@weatherford.com with the information needed.