JENNIFER A.M. HAJDUK

Portland, OR | jenniferamhajduk@gmail.com | 6308867653
https://www.linkedin.com/in/jenniferamhajduk/ | https://github.com/jenniferamhajduk

Jennifer is a critical thinker and self-starter. From the beginning of her career, she has continued to figure out gaps and unknowns in delivery and tackle new challenges. She will always be searching with the eyes of the customer to develop new solutions that delight customers. She has a proven track record of eagerly going above and beyond to deliver on time under tight deadlines. She tailors solutions to customer needs using her decade of experience in customer delivery and brings back learnings for entire teams to help guide them towards customer success. Jennifer sees opportunity to provide impact and takes on tough challenges to make solutions better. Jennifer believes that in every delivery, quality is the utmost most important feature.

Skills: Cloud Technology and Architecture (Azure), Automation, Leadership, Detail-Oriented, Cloud Development
Current Interests: Machine Learning, Artificial Intelligence, Data Science, Deep Learning, Data Curation

EXPERIENCE

2013 – 2016
ANALYST, AVANADE

Jennifer's first large project was an org wide file rename for a Federal Bank using PowerShell. She authored, tested, and executed the script during deployment to successfully accomplish the goal. She took the lead and developed the script to perform the task and worked with teams in India to test the script for accuracy and ensured that she worked with the customer to ensure requirements were satisfied.

Jennifer built environments for large the same customer, working with director level executives at times to ensure customer satisfaction. She worked with vendors, developed timelines, and authored a process for other associates to use in her absence. Jennifer showed cross functional communication with team members, initiative in reaching out to the customer for requirements and conflict resolving skills when issues arose.

Jennifer was chosen to be a part of the Accenture Hybrid Cloud project while at Avanade. This project included PowerShell development for a cloud deployment tooling. She learned Agile development practices, code best practices, code shipping, time management with Agile sprints and leadership by serving as interim Feature Architect for her team. This involved leadership skills to ensure that the team was unblocked and ran smoothly to deliver features.

Jennifer was promoted from Analyst to Senior Analyst to Consultant during her time at Avanade. This was due to her ability to tackle unknown challenges and embrace change. She learned an array of skills, including Active Directory, Azure, scripting, problem analysis, conflict resolution, coding best practices, Azure Resource Manager, ARM templates, and product delivery. It was here that Jennifer was introduced to Azure.

2016 – 2021

CONSULTANT, 10TH MAGNITUDE

Jennifer was sought after for ARM template skills at 10th Magnitude and was among the first 40 employees at the company.

Jennifer began 10th Magnitude as a Cloud Engineer. Hitting the ground running, she successfully developed scripts for her first customer to move data to Azure cloud storage using the best practice skills learned from projects at Avanade.

Jennifer worked with several large customers to migrate servers to Azure using Azure Site Recovery. This included assessing workloads and implementing Microsoft best practices to securely get servers into Azure. She conducted design sessions and workshops for multiple Azure solutions to ensure that customers understood the value of Azure.

Jennifer saw an opportunity to develop a Log Analytics solution for Windows Servers, as this was a solution that was needed internally by 10th Magnitude Managed Services. She developed customer Log Analytics dashboards for internal use for Managed Services. This dashboard helped the Managed service team to service multiple customers by monitoring for high metrics usage and respond promptly to spikes in usage.

Jennifer provided technical leadership on several large engagements for 10th Magnitude, being trusted that the task would be completed fully and with high customer satisfaction. These engagements included responsibilities of managing junior engineers and conducting 1-1 sessions with junior engineers to ensure they were on track with tasks, being the point of contact for the executive leadership, meeting with customer teams to help solution their requirements, deploying large and complex systems, developing automation to meet customer requirements, though leadership through tackling difficult issues that arose, and conflict resolution between multiple teams. She also helped to managed responses from Managed Service across time zones to ensure that customers had coverage at all hours. Jennifer worked with customers of all sizes and ensured that all customers felt heard.

2021 – PRESENT

CLOUD SOLUTION ARCHITECT, MICROSOFT

Jennifer began at Microsoft and a Corporate Cloud Solution Architect which encompassed four pillars of focus. Customer Success, Depth Feedback, Solution Engineering and Platform Improvement. Through customer engagements, Jennifer became the trusted advisor for companies of all sizes through empathy and the desire to serve the customer with customized content based on their needs. She helped customers learn how to instantiate a footprint in Azure according to Azure Landing Zone best practices.

She designed, authored, and proctored field training for hundreds of CSAs, often developing content for the SAP on Azure YouTube channel. Jennifer's ability to break down the complex into simple tasks and develop content that was easy to understand won her two peer nominated awards in her first year: Microsoft Valuable Contributor Gold and Valuable Contributor Platinum designations.

Jennifer embraced a new technology, SAP, and was chosen to join a specialized workloads team for this effort. She ensured that documentation was held up to date and led several SAP related engagements, ensuring that customer was following best practices and introducing the latest

tooling for success with SAP on Azure. Jennifer brought back learnings from her engagements to ensure that the rest of the team could learn from her experiences and is always willing to lead. S

Jennifer became a tech lead for the Azure Landing Zone "Migration Factory" for the Americas region, a company wide effort to migrate servers into Azure during difficult macro-economic times. She both lead Azure Landing Zone engagements and assigned Azure Landing Zones assessments and deployments to her team.

Jennifer helped write and authored depth feedback that helped to improve the Azure platform based on customer feedback. She liaised with engineering teams on behalf of customers to ensure that the customer had the latest information on product features and roadmaps.

Jennifer contributed to several teams as a corporate CSA, including the Landing Zone accelerators in Bicep and the Azure Portal. She mastered the SAP deployment automation and made the knowledge more accessible to customers with easy-to-understand videos, which have influenced several accounts, large and small. This led to Jennifer being the point-of-contact for SAP Deployment Automation work to the SAP Tech Strategy Team.

EDUCATION

BACHELOR OF SCIENCE, COMPUTER SCIENCE, GOVERNORS STATE UNIVERSITY

Jennifer worked full time while attending GSU and received a final GPA of 3.8 in Computer Science. She became a member of Upsilon Pi Epsilon, an honors society for students in technology, recognized by IEEE.

MASTER OF COMPUTER SCIENCE, UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

Jennifer completed her Master of Computer Science specializing in Data Science and Machine Learning. It was here that Jennifer experienced the theoretical and practical knowledge about the most current topics in Computer Science, including theory and practice of data cleaning, data curation, data mining, and deep learning in healthcare. She also learned machine learning quintessential machine learning algorithms and was exposed to current research on the topic. **Due to academic integrity constraints, access to school repository can be given upon request to GitHub accounts.**

SKILLS

- Azure Native Solutions
- Cloud Automation
- ARM templates
- Content Creation
- Artificial Intelligence
- Machine Learning Algorithms

- Tech Leadership
- Solution Development
- Communication
- Public Speaking
- Team Building
- Critical Thinking

ACTIVITIES

Jennifer loves to read books on machine learning and coding. She also loves to spend weekends on a nice hike followed by downtime watching a movie with family. She loves to travel and from time to time enjoys working somewhere along the miles of Oregon coastline next to the ocean. She also enjoys engaging is growth activities, such as toastmaster. She has achieved a Competent Communicator Award from Toastmasters Michigan Avenue (Chicago).