JENNIFER DINH
SOFTWARE ENGINEER

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A results-oriented and self-motivated software engineer with a medical background. Strengths include critical thinking and adaptability that allows me to thrive in fast paced environments and easily tackle and solve complex challenges. Due to my experience working with various clients and colleagues in different fields, I am able to approach each project with patience, an open mindset, and tenacity.

SKILLS

Languages: Javascript, HTML, CSS, Python, SQL
Frameworks/Libraries: Express.js, Django, React
Tools: MongoDB, PostgreSQL, Git, Node.js, Heroku, Bootstrap

PROJECTS

onTime
- Rideshare app designed to provide easy and accessible transportation for patients to their doctor's appointments
- Full-stack MERN (MongoDB, Express, React, Node) application featuring full CRUD for users to add and update their rides and integrating AWS allowing users to upload profile pictures, deployed on Heroku

fullTank
- Gas price tracking app that aims to give users up-to-date pricing information across a network of user-added gas stations
- Created application using Django and Javascript, stored data on PostgreSQL, used Google Maps API to show location and directions to user's gas stations, deployed on Heroku

Worth the Weight
- Full-stack application that allows a user to log all the details of their gym session and track their progress over time
- Designed and built application using Express, stored data on MongoDB/Mongoose, deployed on Heroku

EXPERIENCE

Sureprep LLC - Tax Data Verification Specialist   *January 2022 - March 2022*
- Oversaw monitoring and compliance for 50 CPA firms using "1040Scan" software for over 700 clients to process tax returns and ensure accuracy and tax compliance
- Utilized "1040Scan" that integrates Optical Character Recognition (OCR) to verify efficiency of the software's operations and facilitate paperless tax workflow for clients

Pacific Eye Care Center - Lead Medical Assistant/Scribe   *June 2020 - September 2021*
- Managed a team of 8 employees in streamlining logistics of patient processing across multiple databases and decreased average wait time of patients by 21%, in addition to validating EMR database of over 80 patients per day to ensure accurate treatment
- Responsible for drafting 40 reports per week on updates of privileged information using industry-standard ERP software and facilitated distribution across multiple points of contact in the EyeMD Electronic Medical Records (EMR) system
- Improved efficacy of physician's examinations and procedures by transcribing diagnoses accurately, compiling comprehensive reports, and data entry while allowing physician to see twice the amount of patients per day
- Implemented utilization of electronic database to consolidate proprietary transactional and prescriptional information, improving overall office organization and expediting fetching of data by 10% while ensuring data accuracy
- Reconciled patient conflicts by collaborating and communicating with individuals internally and externally, increasing overall patient satisfaction and fostering stronger relations within the community
- Liaised for pharmaceutical representatives from over 10 different vendors of ophthalmic devices and medications by compiling information on patient feedback and usage of current medications

Crisis Text Line - Volunteer   *May 2020 - Present*
- Facilitated conversations with over 50 online users to foster habits of healthier coping mechanisms and act as a therapeutic outlet for those in need. Improved overall system workflow by decreasing user wait time by 6% and increasing user satisfaction by 11%

Scripps Memorial Hospital - Volunteer   *August 2019 - April 2020*
- Responsible for overseeing communication efforts amongst 40 cardiovascular patients' alongside 20 on-call healthcare professionals in real-time using the industry-specific enterprise communication system

EDUCATION

General Assembly Software Engineering Immersive   *March 2022 - May 2022*
Certificate in Full-Stack Development (500+ Hours of Web Development Training)

University of California, San Diego - B.S. Human Biology   *September 2016 - June 2020*