

# Jennilyn S. Maniago

## Senior QA Engineer | Manual & Automation Testing | AI-Assisted Test Automation

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Portfolio: [https://jennilynmaniago-beep.github.io/jsm\\_portfolio/](https://jennilynmaniago-beep.github.io/jsm_portfolio/)

### PROFESSIONAL SUMMARY

Senior QA Engineer with 10+ years of experience delivering high-quality, reliable, and user-friendly software across Insurance, Banking, HR, Media, and Learning Management Systems.

- Expertise in manual testing, exploratory testing, regression, UAT, and API testing with a risk-based approach.
- Skilled in AI/codeless automation tools (Tricentis Testim, TestProject) and foundational code automation (Playwright, Selenium).
- Strong collaborator with developers, product owners, and SDETs, improving test coverage and product quality.
- Experienced in Agile and Waterfall environments, consistently reducing defects and accelerating release cycles.

### PROFESSIONAL EXPERIENCE

#### Software Quality Assurance Specialist

##### Kinetic Innovative Staffing Inc.

Client: **Workerbee.tv Inc**

May 2022– November 2024, Winnipeg, Canada(WFH)

- Led manual testing for web and mobile applications, uncovering critical edge cases pre-release.
- Automated end-to-end regression tests using Tricentis Testim, reducing regression effort by ~40%.
- Reviewed UI/UX designs in Figma to identify usability issues early.
- Collaborated with teams to log, track, and resolve defects, improving release quality.
- Participated in Agile ceremonies, providing test coverage and risk updates.

#### Quality Assurance Engineer

##### Metropolitan Bank and Trust Company

September 2019 – April 2022, Makati Philippines

- Executed manual and exploratory testing for web and mobile applications.
- Automated regression suites using TestProject, improving efficiency and reliability.
- Performed API testing and basic database validation to support functional workflows.
- Partnered with developers and stakeholders to clarify requirements and resolve defects.

#### Software Test Analyst

##### Safeway Philtech Inc.

November 16, 2015 – August 15, 2019, Taguig Philippines

- Verified data generated by workforce management system to identify and resolve incorrect data and mapping issues
- Performed ETL analysis to migrate data from legacy systems to new systems
- Performed data-driven and exploratory testing, preparing test data as needed.
- Monitored automation scripts using HP UFT and Excel Macros.
- Logged and tracked defects via HP ALM, collaborating with developers for timely resolution.

#### Rate Programmer

##### Quadrant Information Services Inc.

February 17, 2012 – June 3, 2015, Makati Philippines

- Conducted manual validation and insurance rules analysis.
- Coding, unit testing and defect resolution, supporting stable software releases.

### SKILLS & TOOLS

- **Manual Testing:** Functional, Regression, UAT, Exploratory, Risk-Based
- **Automation / AI Tools:** Tricentis Testim, TestProject, Playwright, Selenium (basic), ChatGPT, Copiloti
- **Version Control:** Git, GitHub
- **API & Database Testing:** Postman, Swagger, SQL (basic validation)
- **Web & Mobile Testing:** Cross-Browser, Cross-Platform, iOS & Android
- **Collaboration & Methodologies:** Agile, Scrum, Waterfall; Jira, Azure DevOps, HP ALM
- **Web Development Basics:** HTML, CSS, JavaScript