

# Jennifer Mui

10 Comstock Circle Apt 334 ❖ Stanford, CA 94305 ❖ (617) 823-2093 ❖ jenn@mui.io

## WORK EXPERIENCE

### **BOLD**

*Product Data Analyst*

**San Francisco, CA**

*June 2016 – Present*

- Provide data insights to product teams using a variety of tools (ex. SQL, Python, Google Analytics) to optimize the customer experience and company revenue
- Create dashboards for high level executives to monitor KPIs and health of products

### **PTC, Inc.**

*Consultant*

**Traveling Position**

*July 2014 – June 2016*

- Work with Fortune 500 companies to leverage PTC service parts management (SPM) software to improve parts management using demand forecasting, inventory reduction, and fill rates

*Project: Airline Company*

- Supported regression testing effort on test environment during an upgrade project
- Acted as main person of contact onsite and worked closely with the client to resolve technical issues

*Project: Major HVAC Company*

- Assigned as a resource on a highly escalated client to help meet project deadlines
- Received Excellence Award, December 2015 for work done on the Airline and HVAC projects mentioned above

### **Instrumentation Laboratory**

*Project Coordinator Intern*

**Bedford, MA**

*June 2013 – August 2013*

- Ensured that design control requirements were met according to FDA standards
- Developed a Visual Basic code that extracts raw data from quality control testing

### **Medford Health Matters**

*Project Assistant*

**Medford, MA**

*July 2012 – August 2013*

*Teens Against Destructive Decisions Member*

*September 2007 – December 2011*

- Developed texting-based project to decrease underage drinking in local cities that received 1000+ hits
- Expanded project under Substance Abuse and Mental Health Association Services to Sciences grant

### **Tufts University**

*Resident Advisor*

**Medford, MA**

*September 2011 – May 2013*

- Supervised and lived with 30+ underclassmen in a Tufts University dormitory
- Planned and coordinated events for 200+ students to promote a safe and healthy community

## SKILLS

**Programming Languages:** Python, C++

**Software:** Microsoft Office, Informatica, Intellicus

**Technologies:** SQL, HTML/CSS, Google Analytics, MixPanel, Cyfe

## EDUCATION

**Tufts University**

B.S Environmental Engineering, minor in Engineering Management - *cum laude*

**Medford, MA**

May 2014

## LEADERSHIP & ACTIVITIES

**Engineers Without Borders**, *Water Quality Leader*, Fall 2013 – Spring 2014

**American Society of Civil Engineers**, *Planning Coordinator*, Spring 2011 – Spring 2014

**Center of Engineering Education and Outreach**, *Outreach Mentorship Fellow*, Spring 2012 – Spring 2014

**Warner Babcock**, *Green Chemistry Fellow*, Fall 2011 – Spring 2012

## PUBLICATIONS

Suggs, L.S., & Rots, G. Jacques, J., Vong, H., **Mui**, J., Reardon, B. & Team IA2SD, (2011). I'm Allergic to Stupid Decisions. Cases in Public Health Communication & Marketing. 5: 111-135.