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# jennifer godley

Web Developer | Boston, MA

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## experience

*General Assembly, Boston, MA*

**Software Engineering Immersive** - June 2019 - October 2019

- Completed a 12-week, full-time, full-stack software engineering program.

**Tic Tac Toe** - A tic tac toe game playable against either a friend or the computer.  
Created using JavaScript, jQuery, AJAX, HTML, Bootstrap, and CSS.

**Bad Kitty Word Match** - A full-stack hangman-style game vs a bad kitty.  
Created using Ruby on Rails, PostgreSQL, JavaScript, jQuery, AJAX, HTML, Bootstrap, SASS.

**Photonix** - A full-stack photo sharing app, created in a team with three other developers.  
Created using Express, MongoDB, Amazon Web Services, JavaScript, jQuery, AJAX, HTML, Bootstrap, Handlebars, CSS.

**Garden Party** - A garden planning app, showing when flowers will be in bloom.  
Created using Express, MongoDB, React, Bootstrap, SASS.

*Workable, Boston, MA*

**Senior Customer Support Specialist** - July 2018 - June 2019

**Customer Support Specialist** - Nov 2016 - July 2018

- Provided excellent customer support for a SaaS application via chat, email, and phone.
- Investigated and reported and resolved issues for customers, by providing workarounds, finding bugs, and escalating issues to the development team as appropriate.
- Mentored and trained new hires in support, helped develop training curriculum.
- \* Provided ongoing support for team members, conducted QA on their interactions.

*Whole Foods Market, Cambridge and Medford, MA*

**Cash-Up Team Member** - September 2015 - November 2016

**Payroll and Benefits Specialist** - June 2013 - September 2015

**In-Store Educator** - September 2012 - June 2013

**Bakery Team Member** - September 2011 - September 2012

## skills

JavaScript

Express

React

jQuery

AJAX

Bootstrap

AWS

CSS

SASS

HTML

Ruby

Ruby on Rails

Git

Confluence

Jira

Zendesk

## education

Lesley

University

Fine Arts

2002-2005

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