

Jenny Long

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EDUCATION

B.Sc. Computer Science Candidate

(Expected graduation May 2023)

Ryerson University, Toronto, ON

Software Engineering Concentration

CGPA: 3.67

B.A. (Hons) Psychology May 2017

York University, Toronto, ON

GPA: 7.47

TECHNICAL SKILLS

Languages

HTML, CSS, JavaScript, Python, Java, PHP

Operating Systems

macOS, Windows, Linux

Other Skills

Microsoft Office Suite, MySQL, SPSS, Git

Spoken Languages

English (Native)

Cantonese (Conversational)

PROJECTS

Personal Website

Dec 2020 - Jan 2021

- Developed a personal website to establish an online presence
- Built on HTML, CSS, JavaScript, and Bootstrap

Race Against Time

Nov 2020 - Dec 2020

- Collaborated with three peers to create an online escape room that aims to educate and entertain the general public about the coronavirus
- Co-lead the logistics portion of the project by organizing meetings, demo preparations, and task delegations; received 93% on the final grade
- Built using HTML, CSS, JavaScript, jQuery, PHP, MySQL, and bootstrap

Student Registry Simulator

Feb 2020 - Apr 2020

- Developed a Java-based student registry simulator that creates active courses, enrolls students to courses, drops courses, sets grades, and scheduler which prints the student's schedule

Poker Hand Recognition

Oct 2019 - Nov 2019

- Developed a Python program that evaluates and identifies the type of poker hand by a 10-character string

EXTRACURRICULAR

Peer Mentor

Mar 2020 - present

Trimentoring Program

Ryerson University

- Connected with two first-year computer science students and shared personal experiences and academic advice which helped them transition smoothly into their first year

Event Marketing Associate

Women in Computer Science

Ryerson University

- Assisted the Director of Social Media in creating content for the social media plan
- Created technology news content for WICS social media platform monthly

PROFESSIONAL EXPERIENCE

Key Holder

DalyCarol Fashion | Toronto, ON | Oct 2015 - Nov 2020

- Interacted with approximately 50 customers daily, building a strong customer base by providing personalized product recommendations, resolving issues, and following up on products
- Succeeded in increasing weekly sales by 10% while accomplishing a high level of customer service

Supervisor

Jugo Juice | Vaughan, ON | Oct 2014 - Sept 2015

- Opened and closed store according to company policy and guidelines
- Assisted and trained new associates in all cash register responsibilities including cash balancing, handling customer purchases, and organizing the cash register
- Established strong rapport with regular customers and employees with an optimistic and engaging attitude
- Investigated and resolved customer inquiries and complaints in a timely and empathetic manner