

# Jenny Long

647-719-8878 | jenny.long@ryerson.ca | LinkedIn.com/in/jenny-long | github.com/jennyislong | jennyislong.github.io

## EDUCATION

### **B.Sc. Computer Science Candidate**

*(Expected graduation May 2023)*

*Ryerson University, Toronto, ON*

Software Engineering Concentration

CGPA: 3.93

### **B.A. (Hons) Psychology May 2017**

*York University, Toronto, ON*

GPA: 7.47

## TECHNICAL SKILLS

### **Languages**

HTML, CSS, JavaScript, Python, Java, PHP

### **Operating Systems**

macOS, Windows, Linux

### **Other Skills**

Microsoft Office Suite (Word, Powerpoint, Excel), MySQL, SPSS, Git

### **Spoken Languages**

English (Native)

Cantonese (Conversational)

## PROJECTS

### **Personal Website**

Dec 2020 - Jan 2021

- Developed a personal website to establish an online presence
- Built on HTML, CSS, JavaScript, and Bootstrap

### **Race Against Time**

Nov 2020 - Dec 2020

- Collaborated with three peers to create an online escape room that aims to educate and entertain the general public about the coronavirus
- Co-lead the logistics portion of the project by organizing meetings, demo preparations, and task delegations; received 93% on the final grade
- Built using HTML, CSS, JavaScript, jQuery, PHP, MySQL, and bootstrap

### **Student Registry Simulator**

Feb 2020 - Apr 2020

- Developed a Java-based student registry simulator that creates active courses, enrolls students to courses, drops courses, sets grades, and scheduler which prints the student's schedule

### **Poker Hand Recognition**

Oct 2019 - Nov 2019

- Developed a Python program that evaluates and identifies the type of poker hand by a 10-character string

## EXTRACURRICULAR

### **Peer Mentor**

*Mar 2020 - present*

*Trimentoring Program*

*Ryerson University*

- Connected with two first-year computer science students and shared personal experiences and academic advice which helped them transition smoothly into their first year

### **Event Marketing Associate**

*Women in Computer Science*

*Ryerson University*

- Assisted the Director of Social Media in creating content for the social media plan
- Created technology news content for WICS social media platform monthly

## PROFESSIONAL EXPERIENCE

### **Key Holder**

*DalyCarol Fashion | Toronto, ON | Oct 2015 - Nov 2020*

- Interacted with approximately 50 customers daily, building a strong customer base by providing personalized product recommendations, resolving issues, and following up on products
- Succeeded in increasing weekly sales by 10% while accomplishing a high level of customer service

### **Supervisor**

*Jugo Juice | Vaughan, ON | Oct 2014 - Sept 2015*

- Opened and closed store according to company policy and guidelines
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January 6, 2021

RE: [JR80572], [Summer 2021 Intern – Sales Strategy and Operations]

Dear hiring manager,

It is with great interest that I have applied to your position as a summer 2021 intern in the sales strategy and operations department. I currently hold an Honors Bachelors of Art in Psychology from York University and I am pursuing my second degree in computer science at Ryerson University. I am a self-starter and I am passionate about utilizing data to solve problems as well as creating meaningful contributions to our community. Combined with my academic skills and work experiences, I am confident that my interpersonal skills would qualify me as a strong candidate for consideration.

Salesforce's focus on customer success as well as making technology more accessible and providing greater opportunity and equality aligns with my perspectives. Directedly related to the requirements of the summer 2021 intern role, my studies in all areas of Computer Science and Psychology have prepared me well to analyze critically and solve problems. With some of the courses such as statistical methods and advanced research, I have used and improved my technical skills in Microsoft Office applications such as Excel, Word, and PowerPoint which is an essential skill for many job positions. Through my advanced research course, I have taken part in a quantitative research thesis where I had to collect and record data using SPSS as a method of analyzing and interpreting the results; which resulted in a 90% on the final grade. Additionally, through my computer science courses, I have consistently solved problems in labs and assignments utilizing Python, Java, and C.

As for my work experience, I have worked two jobs consecutively for an average of 50+ hours per week. Working overtime has limited my free time and as a result, I developed excellent time management skills which can be applied to project deadlines, as well as the ability to multitask and work under pressure. Working as a sales associate, I interact with many people on a regular basis and it is my duty to engage in conversation to understand their inquiries. This enabled me to use my problem-solving skills and the ability to resolve any disputes or dissatisfaction with products or services, which is essential when working with clients. I am also known for taking initiative and proactiveness. With any task given, I complete it as fast and to the best of my ability so that I can work on other tasks to ensure client satisfaction. As a supervisor at Jugo Juice, not only have I worked as a team leader but also as a team member. I have trained and supervised coworkers to make sure that the business is run efficiently in a conflict-free environment. All of these positions have helped develop my interpersonal skills and as a co-op student with Salesforce, I would be driven to contribute the same drive.

I strongly believe that I would be a great fit for the summer 2021 intern position. If you have any questions about my application you can contact me by my email at [jenny.long@ryerson.ca](mailto:jenny.long@ryerson.ca) or via phone at 647-719-8878. I look forward to hearing from you in the future!

Sincerely,

Jenny Long

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Dec 2020 - Jan 2021

- Developed a personal website to showcase online presence
- Built on HTML, CSS, JavaScript, jQuery and Bootstrap

### **Race Against Time**

Nov 2020 - Dec 2020

- Collaborated with three peers to create an online escape room that aims to educate and entertain the general public about the coronavirus.
- The basic structure and design of the website were built using HTML, CSS, and Bootstrap.
- PHP was used to retrieve information from players and sent it to the database in MySQL. Javascript and jQuery were used for animation and data validation.

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