Jenny Long

647-719-8878 | jenny.long@ryerson.ca | Linkedin.com/in/jenny-long | github.com/jennyislong | jennyislong.github.io

EDUCATION 🎓

B.Sc. Computer Science Candidate
(Expected graduation May 2023)
Ryerson University, Toronto, ON
Software Engineering Concentration
CGPA: 3.67

B.A. (Hons) Psychology May 2017
York University, Toronto, ON
GPA: 7.47

TECHNICAL SKILLS 🛠

Languages
HTML, CSS, JavaScript , Python, Java, PHP

Operating Systems
macOS, Windows, Linux

Developer Tools
VS Code, Eclipse, Spyder, IDLE

Other Skills
Microsoft Office Suite, MySQL, SPSS, Git

Spoken Languages
English (Native)
Cantonese (Conversational)

EXTRACURRICULAR 👥

Peer Mentor
Mar 2020 - present
Trimentoring Program
Ryerson University
- Connected with two first-year computer science students and shared personal experiences and academic advice which helped them transition smoothly into their first year

Event Marketing Associate
Women in Computer Science
Ryerson University
- Assisted the Director of Social Media in creating content for the social media plan
- Created technology news content for WICS social media platform monthly

PROJECTS 📈

Personal Website
Dec 2020 - Jan 2021
- Developed a personal website to showcase
- Built on HTML, CSS, JavaScript, jQuery and Bootstrap

Race Against Time
Nov 2020 - Dec 2020
- Developed an online escape room that aims to educate and entertain people on the topic of coronavirus with three peers
- Basic structure and design of website was built using HTML and CSS. JavaScript, PHP,jQuery,BootStrap,MySQL

Student Registry Simulator
Feb 2020 - Apr 2020
- Developed a student registry simulator that creates active courses, enrolls students to courses, drops courses, sets grades, and scheduler which prints the student's schedule
- Built using Java

Poker Hand Recognition
Oct 2019 - Nov 2019
- Developed a program that evaluates and Identifies the type of poker hand by a 10-character string
- Built using Python

PROFESSIONAL EXPERIENCE 💼

Key Holder
DalyCarol Fashion | Toronto,ON | Oct 2015 - Nov 2020
- Interacted with approximately 30 customers daily, building a strong customer base by providing personalized product recommendations, resolving issues, and following up on products
- Succeeded in increasing weekly sales by 10% while accomplishing a high level of customer service

Supervisor
Jugo Juice | Vaughan, ON | Oct 2014 - Sept 2015
- Opened and closed store according to company policy and guidelines
- Assisted and trained new associates in all cash register responsibilities including cash balancing, handling customer purchases, and organizing the cash register
- Established strong rapport with regular customers and employees with an optimistic and engaging attitude
- Investigated and resolved customer inquiries and complaints in a timely and empathetic manner