Jenny Long

647-719-8878 | jenny.long@ryerson.ca | Linkedin.com/in/jenny-long | github.com/jennyislong | jennyislong.github.io

EDUCATION

B.Sc. Computer Science Candidate
(Expected graduation May 2023)
Ryerson University, Toronto, ON
Software Engineering Concentration
CGPA: 3.93

B.A. (Hons) Psychology May 2017
York University, Toronto, ON
GPA: 7.47

TECHNICAL SKILLS

Languages
HTML, CSS, JavaScript , Python, Java,
PHP

Operating Systems
macOS, Windows, Linux

Other Skills
Microsoft Office Suite (Word,
Powerpoint, Excel) , MySQL, SPSS, Git

Spoken Languages
English (Native)
Cantonese (Conversational)

EXTRACURRICULAR

Peer Mentor
Mar 2020 - present
Trimentoring Program
Ryerson University
- Connected with two first-year
  computer science students and
  shared personal experiences and
  academic advice which helped
  them transition smoothly into their
  first year

Event Marketing Associate
Sept 2020 - present
Women in Computer Science
Ryerson University
- Assisted the Director of Social
  Media in creating content for the
  social media plan
- Created technology news content
  for WICS social media platform
  monthly

PROJECTS

Personal Website
Dec 2020 - Jan 2021
- Developed a personal website to establish an online presence
- Built on HTML, CSS, JavaScript, and Bootstrap

Race Against Time
Nov 2020 - Dec 2020
- Collaborated with three peers to create an online escape room
  that aims to educate and entertain the general public about the
  coronavirus
- Co-lead the logistics portion of the project by organizing
  meetings, demo preparations, and task delegations; received
  93% on the final grade
- Built using HTML,CSS, JavaScript, jQuery, PHP, MySQL, and
  bootstrap

Student Registry Simulator
Feb 2020 - Apr 2020
- Developed a Java-based student registry simulator that creates
  active courses, enrolls students to courses, drops courses, sets
  grades, and scheduler which prints the student's schedule

Poker Hand Recognition
Oct 2019 - Nov 2019
- Developed a Python program that evaluates and identifies the
  type of poker hand by a 10-character string

PROFESSIONAL EXPERIENCE

Key Holder
DalyCarol Fashion | Toronto,ON | Oct 2015 - Nov 2020
- Interacted with approximately 50 customers daily, building a
  strong customer base by providing personalized product
  recommendations, resolving issues, and following up on
  products
- Succeeded in increasing weekly sales by 10% while
  accomplishing a high level of customer service

Supervisor
Jugo Juice | Vaughan, ON | Oct 2014 - Sept 2015
- Opened and closed store according to company policy and
  guidelines
- Assisted and trained new associates in all cash register
  responsibilities including cash balancing, handling customer
  purchases, and organizing the cash register
- Established strong rapport with regular customers and
  employees with an optimistic and engaging attitude
- Investigated and resolved customer inquiries and complaints in
  a timely and empathetic manner