Jenny Long

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EDUCATION

B.Sc. Computer Science Candidate
Ryerson University, Toronto, ON
(Expected graduation May 2023)
Software Engineering Concentration
CGPA: 3.93

B.A. (Hons) Psychology
York University, Toronto, ON
May 2017
GPA: 7.47

TECHNICAL SKILLS

Languages
HTML, CSS, JavaScript , Python, Java,
PHP, Cantonese (conversational)

Operating Systems
macOS, Windows, Linux

Other Skills
Microsoft Office Suite (Word,
Powerpoint, Excel) , MySQL, SPSS, Git

EXTRACURRICULAR

Note Taker
Ryerson University
Sept 2020 - present
- Transcribed detailed notes for students with accommodations twice a week per semester

Peer Mentor
Tri Mentoring Program
Ryerson University
Mar 2020 - present
- Connected with two first-year computer science students and shared personal experiences and academic advice which helped them transition smoothly into their first year

Event Marketing Associate
Women in Computer Science
Ryerson University
Sept 2020 - present
- Created technology news content for WICS social media platform monthly

PROJECTS

Personal Website
Jan 2021
- Developed a personal website to establish an online presence
- Built on HTML, CSS, JavaScript, and Bootstrap

Race Against Time
Dec 2020
- Collaborated with three peers to create an online escape room that aims to educate and entertain the general public about the coronavirus
- Co-lead the logistics portion of the project by organizing meetings, demo preparations, and task delegations; received 93% on the final grade
- Built using HTML,CSS, JavaScript, jQuery, PHP, MySQL, and bootstrap

Student Registry Simulator
Apr 2020
- Developed a Java-based student registry simulator that creates active courses, enrolls students to courses, drops courses, sets grades, and prints the student's schedule

Poker Hand Recognition
Nov 2019
- Developed a Python program that evaluates and identifies the type of poker hand by a 10-character string

PROFESSIONAL EXPERIENCE

Key Holder | Sales Associate
DalyCarol Fashion | Toronto, ON
Oct 2015 - Nov 2020
- Interacted with approximately 50 customers daily, building a strong customer base by providing personalized product recommendations, resolving issues, and following up on products
- Succeeded in increasing weekly sales by 10% while accomplishing a high level of customer service

Supervisor
Jugo Juice | Vaughan, ON
Oct 2014 - Sept 2015
- Opened and closed store according to company policy and guidelines
- Assisted and trained new associates in all-cash register responsibilities including cash balancing, handling customer purchases, and organizing the cash register
- Established strong rapport with regular customers and employees with an optimistic and engaging attitude
- Investigated and resolved customer inquiries and complaints in a timely and empathetic manner