JENNIFER QUIRÓS

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SKILLS

- <u>Problem solving:</u> Ability to identify and resolve technical issues competently.
- <u>Communication and Collaboration</u> - Ability to work effectively with designers, back-end developers, and other stakeholders.
- <u>Avid Learner</u> - Committed to ongoing learning and development.
- <u>Technical Skills</u> - HTML, CSS, JAVASCRIPT, BOOTSTRAP, SASS, REACT, GITHUB

EXPERIENCE

Freelance | remote • Front-end Developer   (07/2022) - Present

- Designed and developed landing pages and portfolio sites using HTML and CSS.
- Implemented responsive design principles to ensure optimal viewing experience on various devices.
- Utilized CSS to enhance the visual appeal and user interface of websites.
- Ensured that designs were executed consistently and in accordance with branding guidelines.

Emerald Kite | remote • Reservations Specialist   (10/2021) - (07/2022)

- Provided advice to clients seeking both short-term and long-term rental properties.
- Maintained regular communication with clients via email, phone, and text messaging.
- Facilitated the reservation process for all parties involved.
- Established a new company record for the quickest reservation made by a new employee.
- Generated over $100,000 in revenue in the first six months

Centro Cultural Costarricense-Norteamericano | remote • Teaching Professional   (09/2020) - (08/2021)

- Created and implemented interactive virtual classes utilizing various online teaching tools.
- Evaluated a new learning management system for seamless integration.
- Developed sample lesson plans on the new LMS for use by other instructors.

Amazon | remote • Customer Service Associate   (10/2018) - (02/2019)

- Addressed customer inquiries and concerns related to orders, subscriptions, and account information.
- Investigated and resolved customer complaints efficiently and effectively.
- Maintained clear communication with customers throughout the resolution process to ensure their satisfaction.

EDUCATION AND CERTIFICATIONS

Universidad de Costa Rica • Bachelor's degree in English as a Foreign Language

freeCodeCamp - JavaScript Algorithms and Data Structures (Jan. 2023)
freeCodeCamp - Responsive Web Design (Sep. 2022)
Udacity - UX/UI Design (Jun. 2022)