# Effects of Early Warning Emails on Student Performance

J. Klenke, T. Massing, N. Reckmann, J. Langerbein, B. Otto, M. Goedicke, C. Hanck

 $15^{TH}$  International Conference on Computer Supported Education Prague, 21-23 April, 2023



#### Outline

- 1. Research Idea and Course Description
- 2. Literature on Warning Systems in Education
- 3. Used Model: Regression Discontinuity Design (RDD)
- 4. Empirical Results
- 5. Discussion
- 6. Further Research
- 7. References

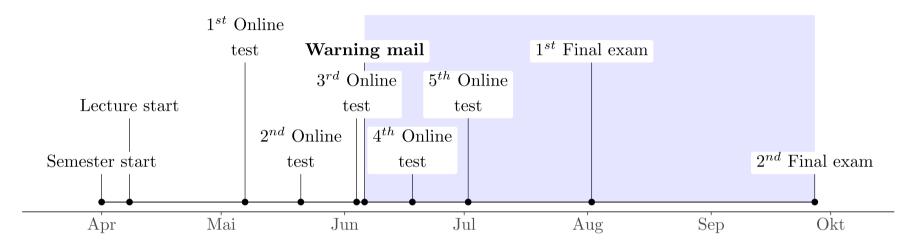
### Research Idea and Course Description

- Research Idea: students should receive objective and motivating feedback through a warning email
- Analyzed Course: Inferential Statistics at the University of Duisburg-Essen
- Compulsory for business and economics
  - Weekly 2-hour lecture
  - Weekly 2-hour exercise
  - Kahoot! games used during classes
  - Homework (formative assessment) and 5 online tests (summative assessment) on the eassessment platform JACK
- 802 students at the beginning of the semester
  - 337 students took an exam at the end of the semester

## **Treatment Assignment**

- The Logit model was used to predict students' probability to pass the exam based on the first 3
  online tests
  - The model was trained with the latest data obtained from the previous edition of the same course
- If predicted probability to pass  $\leq 0.4$  the student got a warning mail

#### Course Timeline Main Events



Timeline for the key events in the 2019 summer term course Inferential Statistics (treatment cohort)

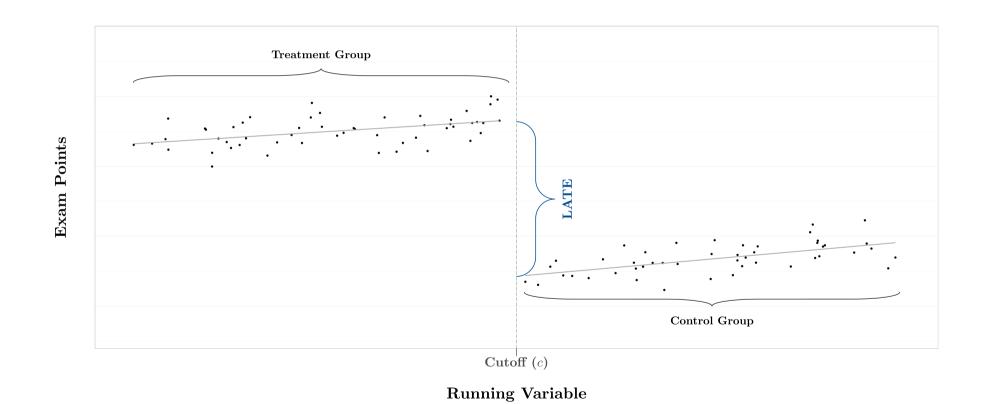
- The shaded area indicates the period after treatment
- 57 days between the warning mail and  $1^{st}$  exam
- 113 days between the warning email and  $2^{nd}$  exam

## Literature on Warning Systems in Education

- Arnold and Pistilli (2012) investigated the effect of the signal light system at Purdue University and found a positive effect on student grades
- Bañeres, Rodríguez, Guerrero-Roldán, and Karadeniz (2020) implemented an early warning system but did not analyze the effect on students' performance
- Şahin and Yurdugül (2019) invented an *Intelligent Intervention System* where students get feedback for each assessment
  - Students emphasized the usefulness of the system
- Mac Iver, Stein, Davis, Balfanz, and Fox (2019) could not find an effect from their early warning system in the ninth grade
- Edmunds and Tancock (2002) analyzed the effects of incentives on third and four-graders' reading motivation and did not find an effect

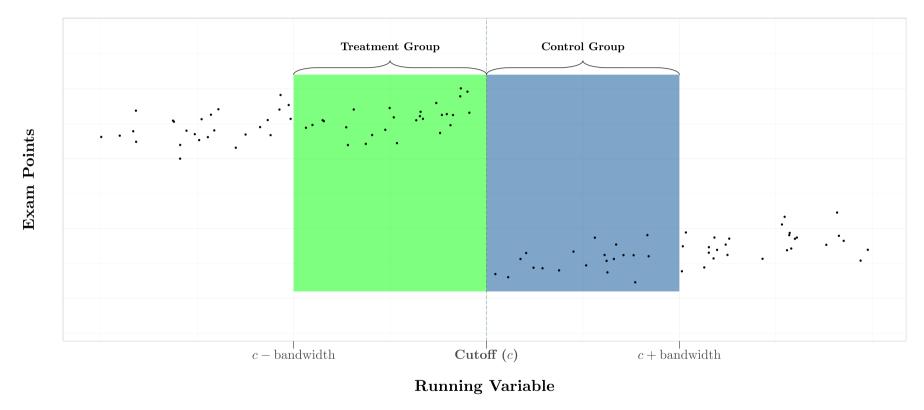
- The literature on the effects of warning system is inconclusive
- Many studies analyzed the system with questionnaires
  - We try to measure the direct effect on students' performance

# RDD Toy Example — I Parametric Estimation



## RDD Toy Example — II

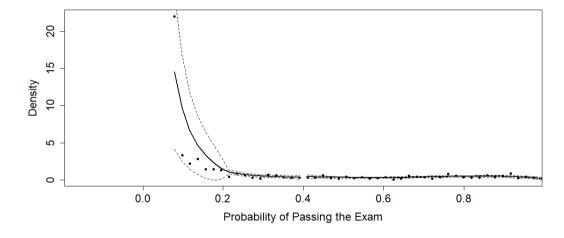
### Non-parametric Estimation



• We used the data-driven approach by Imbens and Kalyanaraman (2009) to determine the bandwidth

## **Model Assumptions**

ullet The running variable W (predicted probability to pass the exam) must not have a jump around the cutoff in the density function

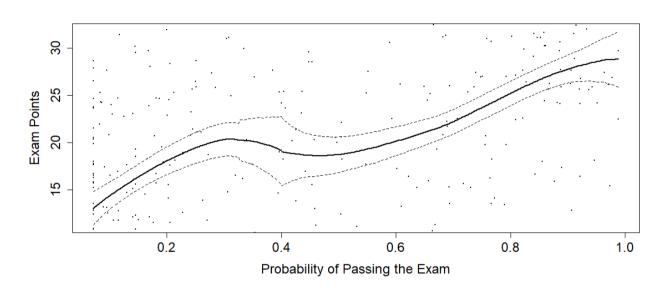


Graphical illustration of the McCrary sorting test

• Also, standard IV estimation assumptions must hold

- There is no jump in the density around the cutoff point of 0.4
- *p*-value: 0.509
- The incentive to manipulate the treatment is quite low

## Empirical Results — I



Graphical illustration of the RDD model

#### **Estimate**

• LATE: 0.193

o SE: 4.889

o *p*-value: 0.968

• Bandwidth: 0.255

• *N*: 126

## Empirical Results — II

- The LATE estimate is positive but not significant
  - $\circ$  An estimate of 0.193 means that students who received the warning email achieved 0.193 points more than comparable students who did not
  - Compared to the 60-point exam, the effect size seems limited
- Bandwidth of 0.255
  - $\circ$  Only students with a predicted probability 0.4 (cutoff)  $\pm~0.255$  (bandwidth), are included in the analysis
- This leads to the effective sample size of 126 students

#### Discussion — I

- Our RDD results do not provide evidence that the warning email has a significant effect on students' results (or behavior)
- The variance around the cutoff is relatively high, which compromises the detection of an effect
- Many individuals are not included in the final analysis for several reasons
  - Students dropping the course
  - Students far away from the cutoff are not providing much information
  - Thus precise estimation of the treatment becomes more difficult

#### Discussion — II

- Students also get feedback through their online tests
- The warning may also lead weak students to postpone participation to a later semester
  - The cost in our program to postpone exams is quite low
- The objective feedback and motivation from one warning email is rather small

#### **Further Research**

- The effect on the dropout rate from such warning emails or systems requires further attention
- An automatic repeatedly feedback system could have a more significant impact on student's motivation
  - Detailed recurring feedback could also be used to guide students

We see the open and transparent communication of the student's performance to the students as a positive aspect of the system

#### References

Arnold, K. E. and M. Pistilli (2012). "Course signals at Purdue: using learning analytics to increase student success". Eng. In: *ACM International Conference Proceeding Series*. LAK '12. ACM, pp. 267-270.

Bañeres, D., M. E. Rodríguez, A. E. Guerrero-Roldán, et al. (2020). "An Early Warning System to Detect At-Risk Students in Online Higher Education". In: *Applied Sciences* 10.13, p. 4427.

Edmunds, K. and S. M. Tancock (2002). "Incentives: The effects on the reading motivation of fourth-grade students". In: *Reading Research and Instruction* 42.2, pp. 17-37.

Imbens, G. and K. Kalyanaraman (2009). "Optimal Bandwidth Choice for the Regression Discontinuity Estimator". In: *National Bureau of Economic Research* 1.14726.

Mac Iver, M. A., M. L. Stein, M. H. Davis, et al. (2019). "An Efficacy Study of a Ninth-Grade Early Warning Indicator Intervention". In: *Journal of Research on Educational Effectiveness* 12.3, pp. 363-390.

Şahin, M. and H. Yurdugül (2019). "An intervention engine design and development based on learning analytics: the intelligent intervention system (In 2 S)". In: *Smart Learning Environments* 6.1, p. 18.