

TERMS AND CONDITIONS

JenusSign Digital Signing Platform
Effective Date: January 1, 2026

1. ACCEPTANCE OF TERMS

By accessing or using the JenusSign digital signing platform ('Service'), you agree to be bound by these Terms and Conditions. If you do not agree to these terms, please do not use our Service. These terms constitute a legally binding agreement between you and JenusSign Ltd.

2. DESCRIPTION OF SERVICE

JenusSign provides an electronic signature platform that enables users to sign documents digitally in compliance with the eIDAS Regulation (EU) No 910/2014. Our Service includes document preparation, electronic signature capture, identity verification, timestamping, and secure document storage.

3. USER REGISTRATION AND ACCOUNT

To use certain features of the Service, you must register for an account. You agree to provide accurate, current, and complete information during registration and to update such information to keep it accurate. You are responsible for safeguarding your account credentials and for all activities that occur under your account.

4. ELECTRONIC SIGNATURES

By using our Service to sign documents electronically, you acknowledge that: (a) your electronic signature has the same legal validity as a handwritten signature; (b) you intend to sign the document; (c) you have reviewed the document before signing; (d) you consent to conduct business electronically.

5. IDENTITY VERIFICATION

JenusSign may require identity verification before allowing you to sign documents. This may include verification of your email address, mobile phone number, government-issued ID, or other methods. You consent to these verification processes and agree to provide accurate information.

6. DATA PROTECTION AND PRIVACY

Your use of the Service is also governed by our Privacy Policy. We process personal data in accordance with the General Data Protection Regulation (GDPR) and applicable Cyprus data protection laws. We implement appropriate technical and organizational measures to protect your data.

7. DOCUMENT RETENTION

Signed documents and audit trails are retained in accordance with legal requirements and our data retention policy. You are responsible for maintaining your own copies of signed documents. JenusSign provides download options for all completed documents.

8. INTELLECTUAL PROPERTY

The Service and its original content, features, and functionality are owned by JenusSign Ltd and are protected by international copyright, trademark, and other intellectual property laws. You may not copy, modify, or distribute any part of the Service without prior written consent.

9. LIMITATION OF LIABILITY

To the maximum extent permitted by law, JenusSign shall not be liable for any indirect, incidental, special, consequential, or punitive damages resulting from your use of or inability to use the Service. Our total liability shall not exceed the amount paid by you for the Service in the twelve months preceding the claim.

10. GOVERNING LAW

These Terms shall be governed by and construed in accordance with the laws of the Republic of Cyprus, without regard to its conflict of law provisions. Any disputes arising from these Terms shall be subject to the exclusive jurisdiction of the courts of Cyprus.