E-commerce

where do customers come from

Index

Overview of e-commerce market (e.g. Amazon.com)

product price, ratings, sales growth

Analysis 1: Sales growth

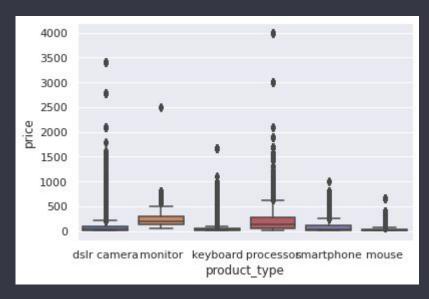
Product analysis: Processors

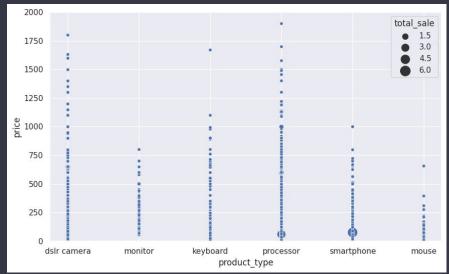
Product analysis: Monitor

Analysis 2: Customer buying pattern

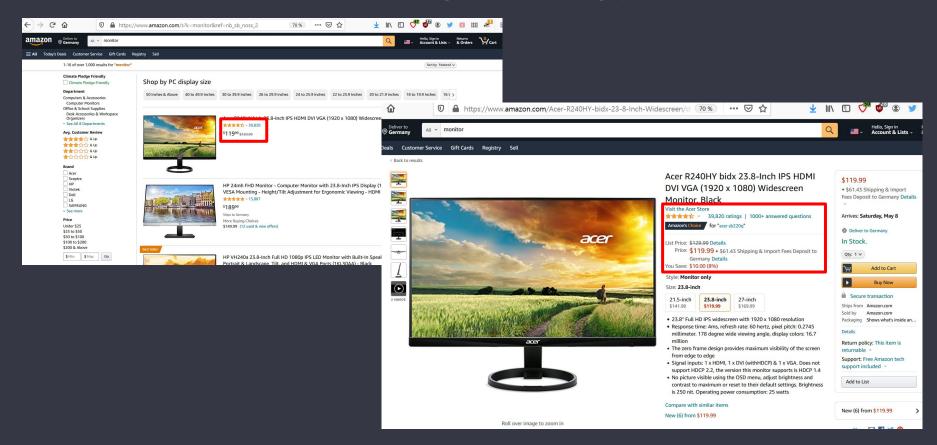
Overview of e-commerce market (e.g. Amazon.com)

Product price in 8 electronic categories



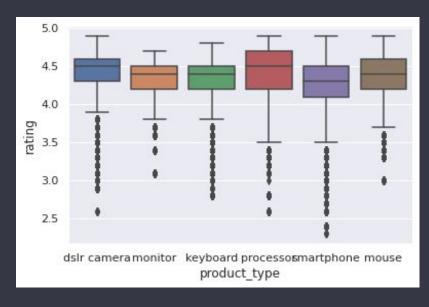


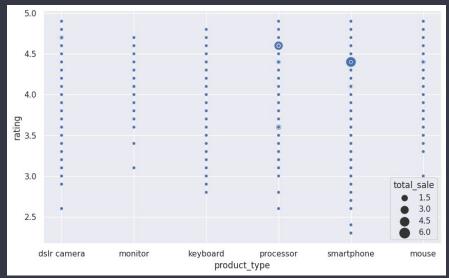
What do customers see when they want to buy products online



Overview of e-commerce market (e.g. Amazon.com)

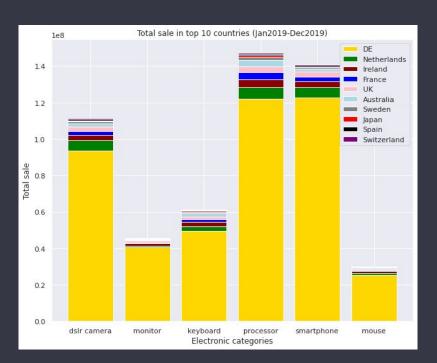
Product ratings in 8 electronic categories





Overview of e-commerce market (e.g. Amazon.com)

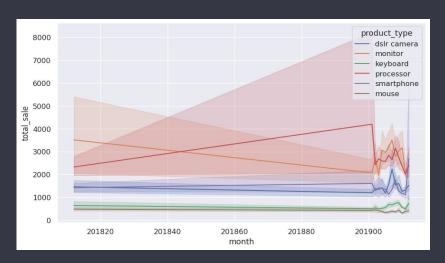
Sales growth in 8 electronic categories



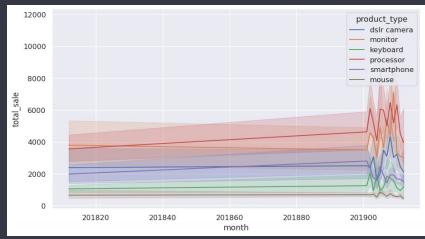


Sales analysis: Sales growth in 8 electronic categories

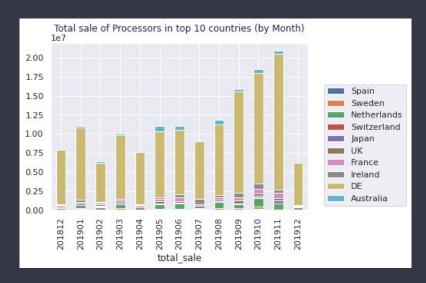
Sales growth of products in Germany

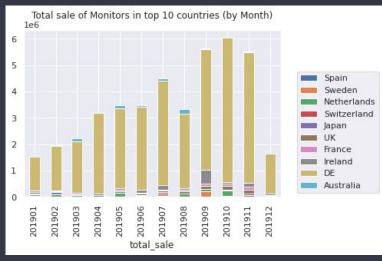


Sales growth of products in other countries

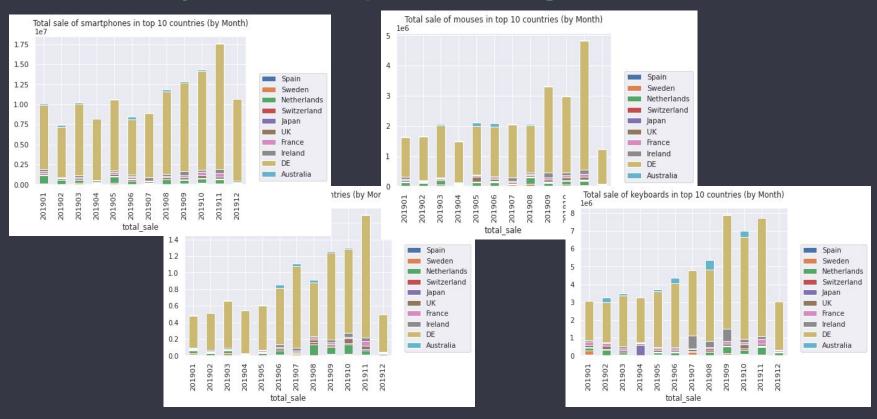


Product analysis: Processor & Monitor

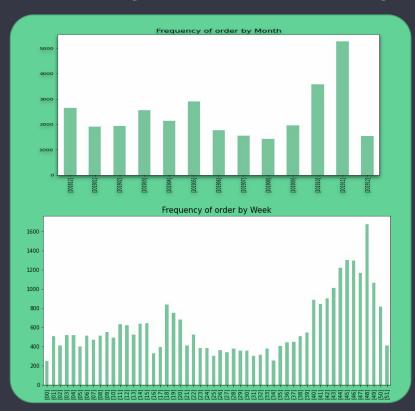


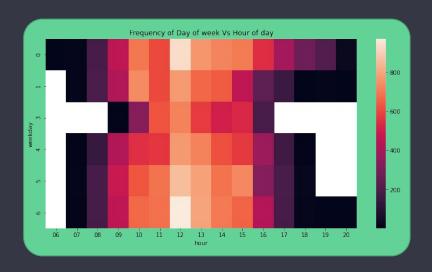


Product analysis: Other 4 product categories



Sales analysis: Customer buying pattern





More to consider

- Role of customer feedbacks : number of ratings, review counts & contents
- Suggestion services
 - e.g. "frequently bought items", "more items to explore", "Customers who viewed this item also viewed"

