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## *SERVICE*



***Re-dish***

: Re-dish is a service that provides rental, pick-up and cleaning of reusable containers to reduce the use of disposable containers when ordering delivery food

# Problem Description

뉴스웍스 | 4일 전

## [핫네임] 일회용품 사용제한 확대

코로나19 유행에 따른 배달 음식 소비가 늘어다는 것을 생각하면 지금은 더 많이 늘어났을 가능성이 높다. 이런데도 뒷짐을 지고 있다면 직무유기다. 규제도 필요하지만 국민들도 일회용품 ...



충청타임즈 | 2022.10.31.

## 일회용품 규제 코앞 ... 자영업자 대응 분주

/정윤채기자 충북 자영업자들이 오는 24일부터 시행되는 일회용품 규제 강화 준비에 바쁘다. 지난해 12월... 플라스틱 빨대나 비닐 캐리어(커피 운반 봉지나 틀)를 종이 재질 빨대나 캐리어...



'일회용 종이컵 못 쓴다' 카페·식당 우려... 이제는 '불편 감수' 일요서울 | 2022.10.31.

뉴스1 | 2020.04.08. | 네이버뉴스

## 집콕 늘어나면서 배달 일회용품 쓰레기 증가

신종 코로나바이러스 감염증(코로나19) 여파로 온라인 쇼핑과 음식 배달 같은 비대면 소비가 늘면서 일회용품 쓰레기 배출량이 증가했다. 8일 오후 서울의 한 아파트 분리수거장에 배달 음...



오마이뉴스 PICK | 1일 전 | 네이버뉴스

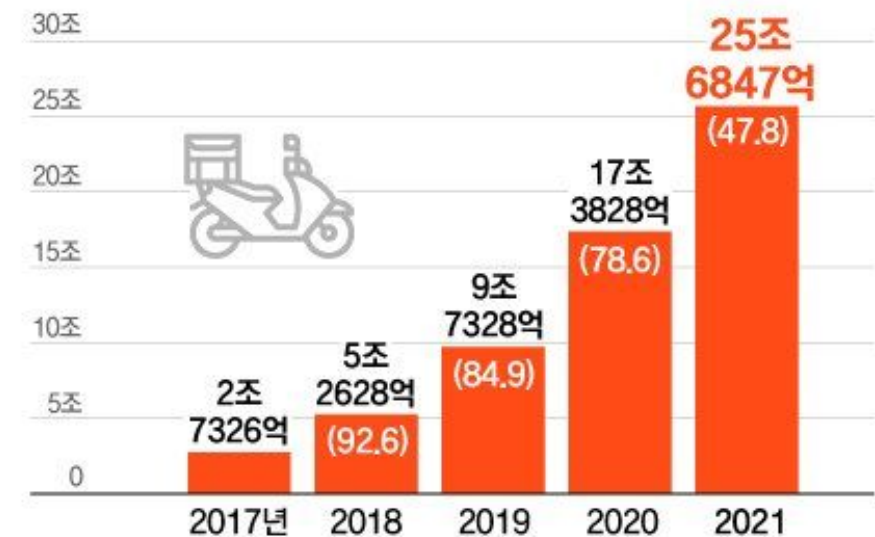
## 이게 힘들 줄이야... 일회용품 끊기 챌린지의 가장 큰 고비

물티슈 대신 행주, 배달도 용기 들고 가 주문... 세밀한 제도보완 필요 ▲ 기자가 3일 동안 배출한... 사용하는 일회용품은 일회용 티슈, 테이크아웃 컵(종이컵), 나무젓가락 순으로 나타났다....



## 음식 배달서비스 연간 거래액

단위: 원, ( )안은 전년대비 증가율(%)



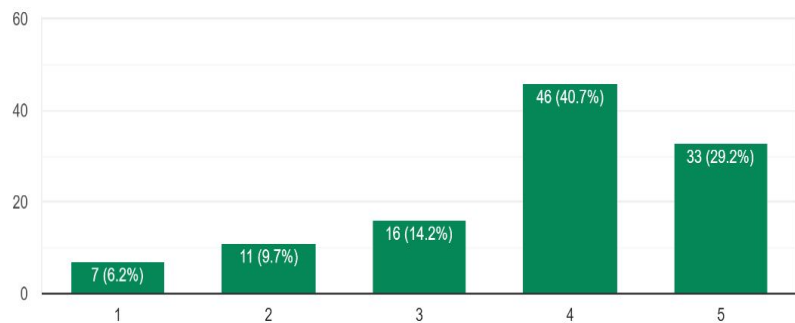
자료: 통계청

The JoongAng

## Results of survey

1. 배달 음식 주문시 일회용기를 사용하며 처리(분리수거)의 불편함이나 많은 일회용기 사용으로 인해 죄책감을 느끼신 적 있으신가요?

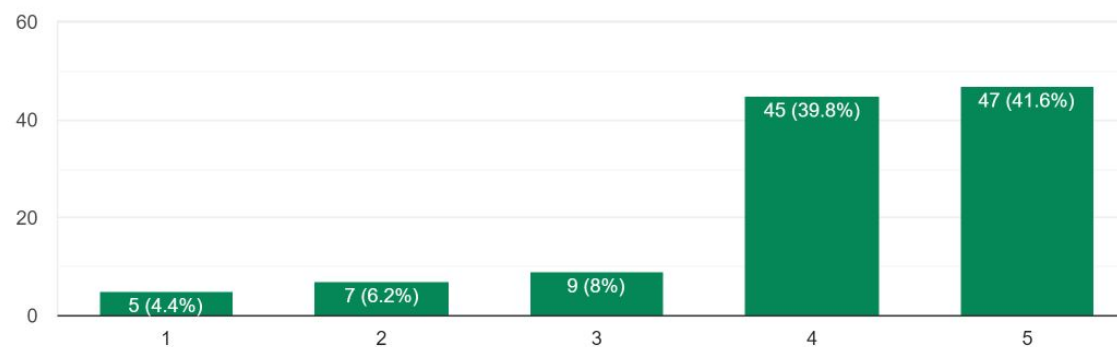
응답 113개



→ 79% of respondents felt guilty about using disposable device

2. 현재 배달로 인한 일회용기 사용량 증가에 대한 심각성을 느끼고 계신가요?

응답 113개



→ 92% of respondents felt the seriousness of the increase in disposable container usage



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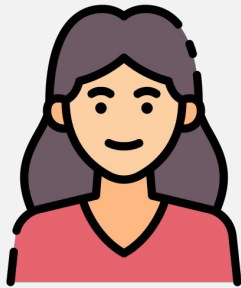


# Current problems & Necessity of 'Re-dish'



The **problem** of using reusable containers for restaurant

- Hassle of cleaning containers
- Long cleaning time
- Increased labor costs



The **problem** of using disposable containers for customer

- many plastic trash is generated
- time-consuming and annoying of cleaning and disposal containers

When using 'Re-dish'

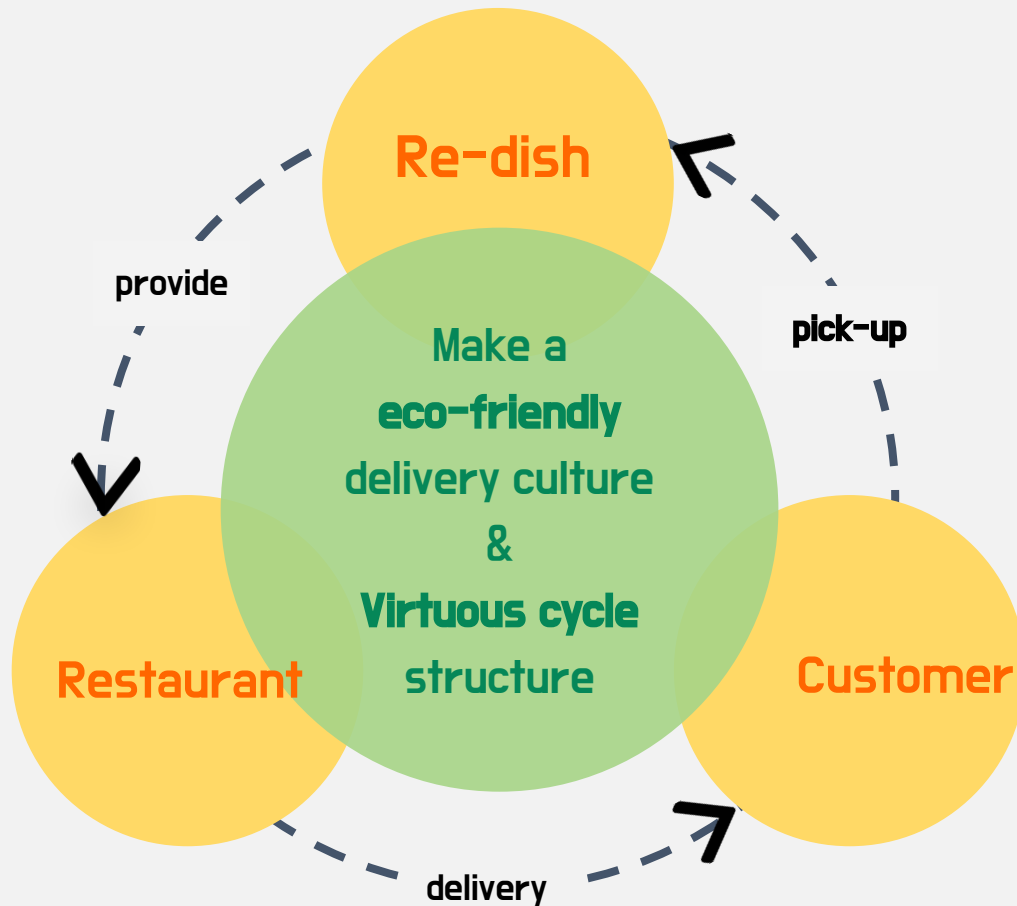
- Get an image of eco-friendly store
- Get delivery food warmer



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## Services of Re-dish



1. **Provide** eco-friendly reusable containers to restaurants
2. **Delivery** reusable container with food to consumers
3. **Pick-up** used containers by Re-dish
4. **Clean** recovered containers in Redish

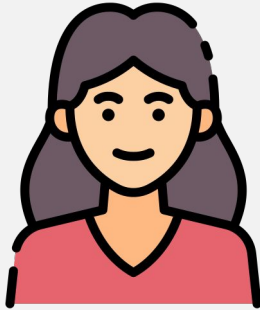
-> reusable containers are **owned by Re-dish**, and stores that use Re-dish services are rented, not purchased containers



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## Services of Re-dish



Customer

- Order food by looking at the list of stores that use reusable containers
- Search, category functionality makes it easy to find the restaurant user wants
- Reusable container pick-up requests
- Each order will earn 0.5% points of the order amount and points will be used as cash on the next order



Restaurant

- Register and modify menu
- When registering a menu, restaurant has to register container info for each menu
- Container order (rent) function
- Container inventory management : Inventory of containers can be determined by past orders and food orders



Re-dish Employee

- Check the store's container order
- Check restaurant return request
- Reflect pick-up and wash status
- Inventory management : The location and status of the container (washing, shipping, storage) and the quantity of the container by status can be checked


  
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# Functional Requirement

Category	Requirement Identifier	Requirement Name
Membership (Mem)	FR – Mem - 1	Customer Sign up
	FR – Mem – 2	Restaurant Sign up
	FR – Mem – 3	Login
	FR – Mem – 4	Logout
	FR – Mem - 5	Withdrawal
Store List (SL) - Customer's Main Page	FR – SL - 1	Search Restaurant
	FR – SL – 2	Show Restaurant List
	FR – SL – 3	Select Food Category
	FR – SL - 4	Filtering Restaurant
Food Order (FO)	FR – FO - 1	Show Menu Information
	FR – FO – 2	Show Restaurant Information
	FR – FO – 3	Customer's Shopping Basket
	FR – FO – 4	Specify Food Order
	FR – FO - 5	Payment for Food Order
	FR – FO - 6	Food Order Reception
	FR – FO - 7	Food Order Cancellation





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# Functional Requirement

Pick – up (PU)	FR – PU - 1	Food Order History
	FR – PU - 2	Pick-up Request
Map (M)	FR – M - 1	Show Food Category on Map
	FR – M - 2	Show Restaurant Information on Map
Post (P) -Restaurant’s Main Page	FR – P - 1	Upload Menu Information
	FR – P – 2	Upload Restaurant Information
	FR – P – 3	Revise Menu Information
	FR – P – 4	Revise Restaurant Information
	FR – P - 5	Review Management
Container Order (CO)	FR – CO - 1	Container Information
	FR – CO – 2	Container Order History
	FR – CO – 3	Restaurant’s Shopping Basket
	FR – CO – 4	Specify Container Order
	FR – CO - 5	Payment for Container Order
	FR – CO - 6	Container Order Cancellation



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# Functional Requirement

My Page – customer (MPC)	FR – MPC - 1	Show Customer Basic Information
	FR – MPC – 2	Revise Customer Basic Information
	FR – MPC – 3	Permission Settings
	FR – MPC – 4	My Review Management
	FR – MPC - 5	Visualize Usage
	FR – MPC - 5	Customer point
My page – restaurant (MPR)	FR – MPR - 1	Show Restaurant Basic Information
	FR – MPR – 2	Revise Restaurant Basic Information
	FR – MPR - 3	Sales History
	FR – MPR - 3	Restaurant point
Notification (N)	FR – N - 1	Pick – up Schedule Alarm
	FR – N – 2	Return Request Alarm
	FR – N – 3	Order Receipt Alarm
	FR – N - 4	Container Delivery Completion Alarm

  
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# Functional Requirement

Administration (A)	FR – A - 1	Container Order Management
	FR - A - 2	Container Pick- up Request
	FR - A - 3	Container Washing and Inventory
	FR - A - 4	Inventory management
	FR - A - 5	Container Location Tracking and Inventory Control



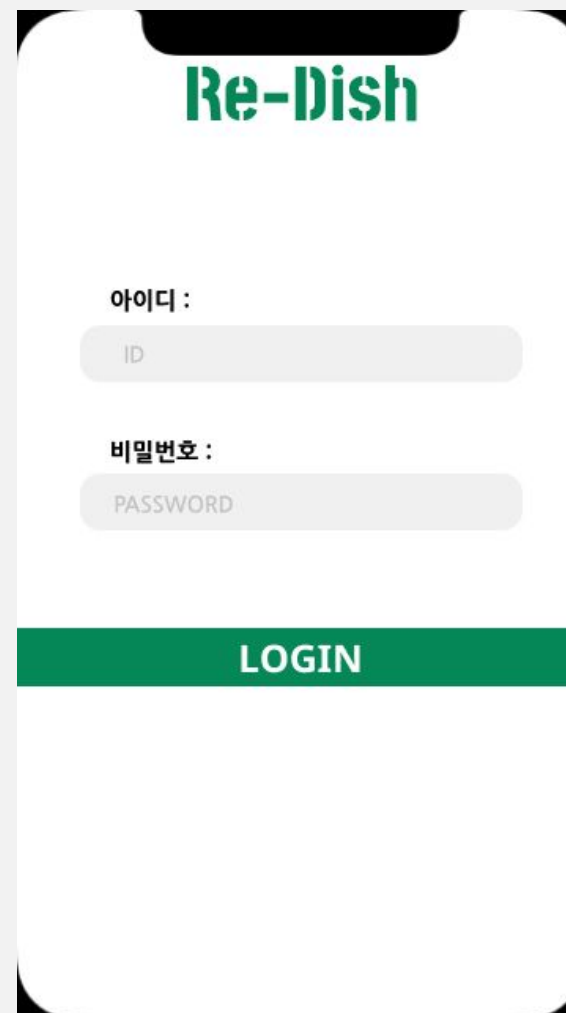
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## Functional Requirement



INTRO PAGE



LOGIN PAGE



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# Functional Requirement

## Re-Dish

CUSTOMER

RESTAURANT

EMPLOYEE

PHONE NUMBER :

PHONE NUMBER

영문 확인

NAME :

NAME

PASSWORD :

PASSWORD

PASSWORD CONFIRM

SIGN UP

SIGNUP PAGE for  
Customer

## Re-Dish

CUSTOMER

RESTAURANT

EMPLOYEE

BUSINESS NUMBER :

BUSINESS NUMBER

영문 확인

PHONE NUMBER :

PHONE NUMBER

영문 확인

NAME :

NAME

PASSWORD :

PASSWORD

PASSWORD CONFIRM

SIGN UP

SIGNUP PAGE  
for Restaurant

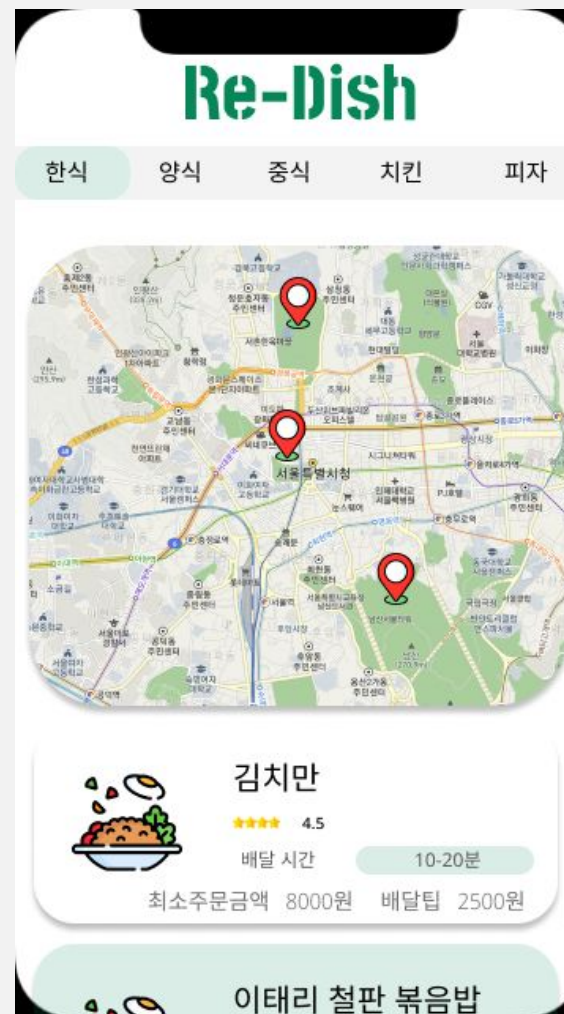


# Functional Requirement



Customer  
main page

- search restaurant
- show restaurant list
- select food category
- filtering restaurant



restaurant list  
on map

- show food category on map
- show restaurant information on map



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## Functional Requirement



Menu Information Page  
for Customer and Restaurant

- specific restaurant info
- show menu list
- customer's shopping basket about food order
- specify food order
- payment for food order



FOOD ORDER HISTORY  
for Customer

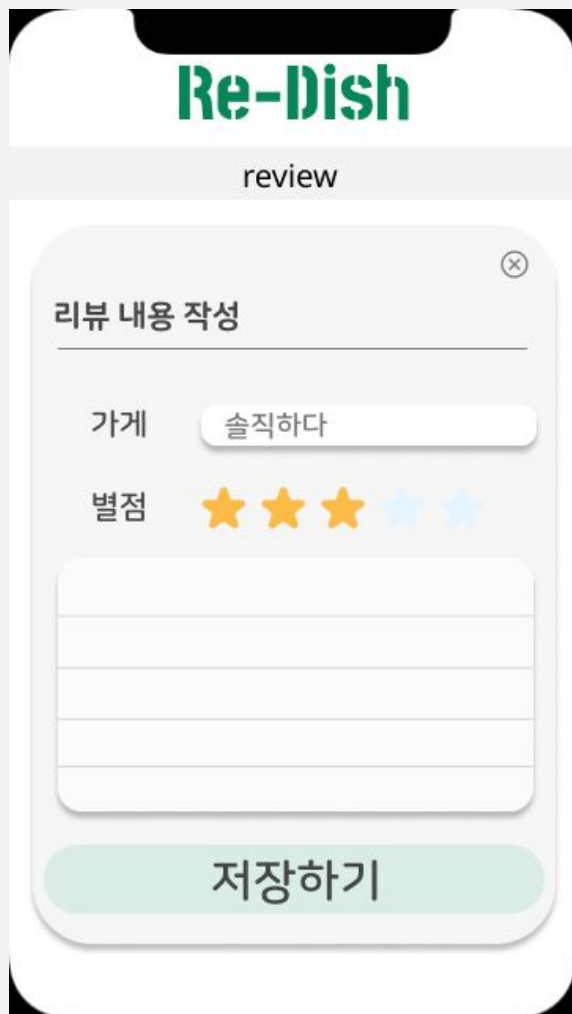
- show food order history
- Customer can request pick-up service
- Customer can write review for each order



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## Functional Requirement



Re-Dish

review

리뷰 내용 작성

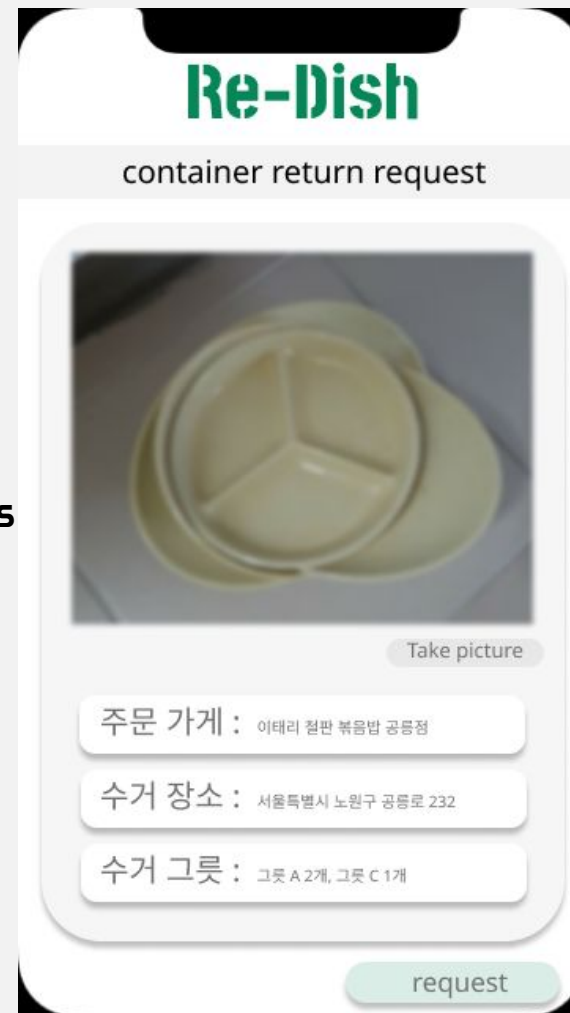
가게 솔직하다

별점 ★★★★★

저장하기

WRITE REVIEW PAGE  
for Customer

- For each specific order, user can write text reviews with start point.



Re-Dish

container return request

Take picture

주문 가게 : 이태리 칠판 볶음밥 공동점

수거 장소 : 서울특별시 노원구 공릉로 232

수거 그릇 : 그릇 A 2개, 그릇 C 1개

request

WRITING REVIEW PAGE  
for Customer

- Insert container picture
- Check pick-up location
- Check container information
- After requesting, user receive pick-up schedule alarm





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# Functional Requirement



container pick-up  
request



completed  
pick-up request

- page for employee (administrator)
- container washing and inventory
- container location tracking and inventory control



# Functional Requirement



Restaurant  
main page

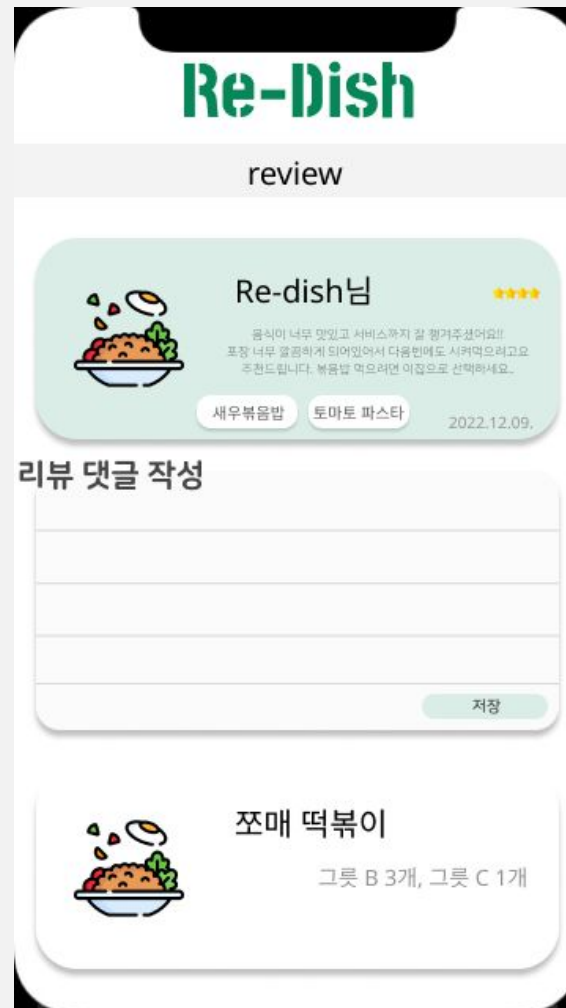
- upload and revise menu & container by menu information
- upload and revise restaurant information
- review management

# Functional Requirement



**SALES HISTORY  
for Restaurant**

- Food order reception
- Food order cancellation
- Restaurant check food orders
- Only restaurant owner can cancel the order



**REVIEW MANAGEMENT PAGE  
for Restaurant**

- Restaurant owner can check and reply to customer's review



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# Functional Requirement



**SPECIFY CONTAINER ORDER  
PAGE for Restaurant**

- Container information with name, size, type, price
- Set the number of containers
- Restaurant's shopping basket
- specify container order
- payment for container order



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## Functional Requirement



**CONTAINER ORDER HISTORY  
for Restaurant**

- Cancel container order before or after delivery in container order history
- Check container order information like date, container types, quantity, and total price
- order with same information of specific order history



**CONTAINER ORDER CANCELLATION  
PAGE for Restaurant**

- Set the type and the number of containers with reasons
- Choose cancel or change



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# Functional Requirement

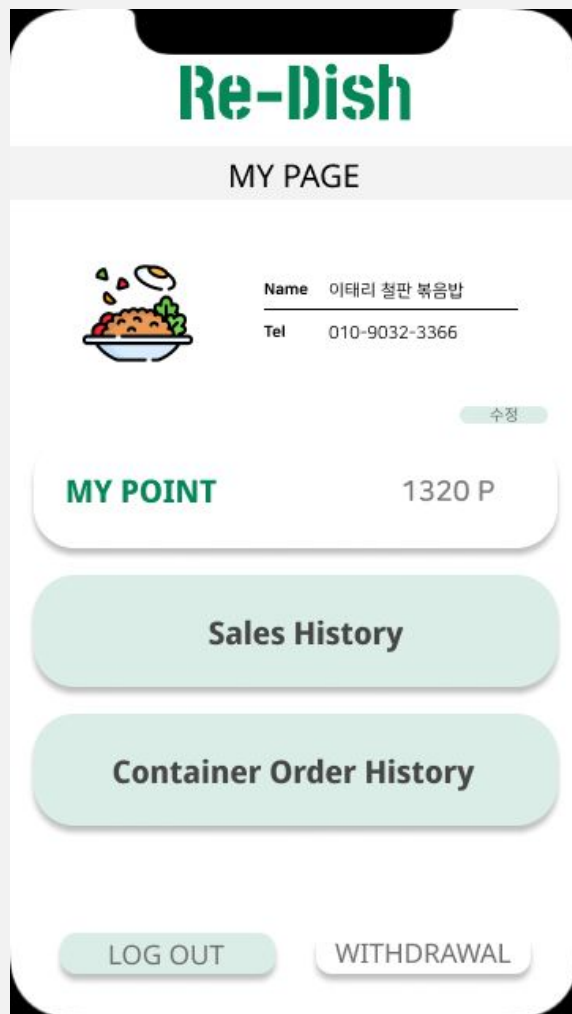


container order  
management

- page for employee (administrator)
- container order management depending on container inventory
- container location tracking and inventory control

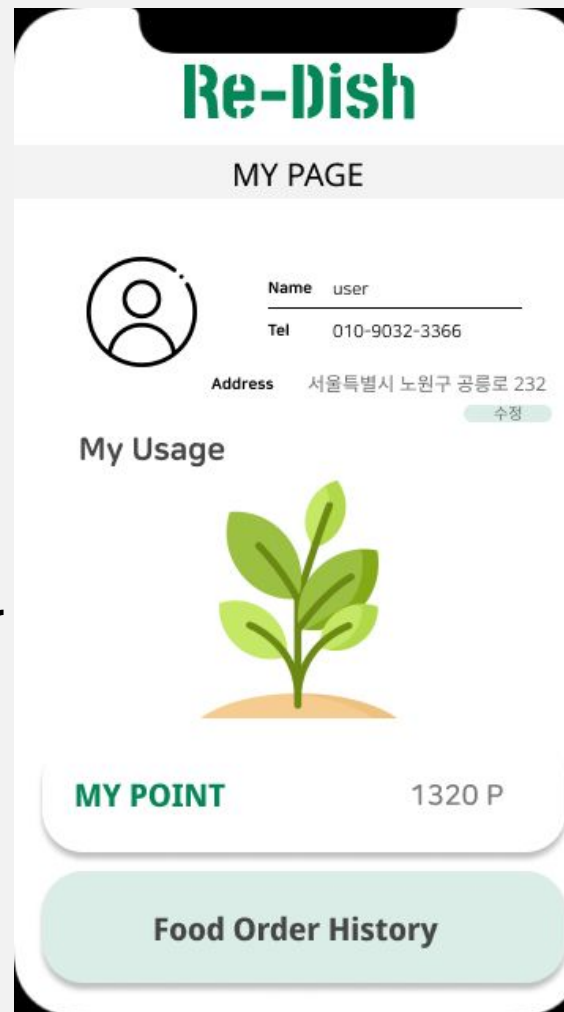


## Functional Requirement



Restaurant  
MY PAGE

- show and revise basic information
- show sales history
- point earned from container order
- Logout and Withdrawal



Customer  
MY PAGE

- show and revise basic information
- permission settings
- my review management
- visualize order amounts
- point depending on usage of food order
- Logout and Withdrawal



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# Functional Requirement



administrator  
main page



pop up  
container management

- page for employee (administrator)
- inventory management
- container inventory control  
in administrator(employee) page



  
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# NON Functional Requirement

Number	Category	Non - Functional Requirements	
NFR-1	Product requirements	Usability requirements	
NFR-2		Efficiency requirements	Performance requirements
NFR-3			Space requirements
NFR-4		Reliability requirements	
NFR-5		Portability requirements	
NFR-6	Organizational requirements	Delivery requirements	
NFR-7		Implementation requirements	
NFR-8		Standards requirements	
NFR-9	External requirements	Interoperability requirements	
NFR-10		Ethical requirements	
NFR-11		Legislative requirements	Privacy requirements
NFR-12			Safety requirements



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# Scenarios

Pick-up	
Actors	Customer user
Initial condition	<ul style="list-style-type: none"><li>- The customer user must have a container that hasn't been returned yet among the foods he ordered</li><li>- The user's camera function and internet connection for photo upload should be possible</li></ul>
Final condition	The container pick up request is sent to the administrator.
Exceptional case	<ul style="list-style-type: none"><li>- When the user posts a picture other than a picture of a bowl</li><li>- If the user selects a place that does not correspond to the pick-up area as the pick-up location</li></ul>
Process	<ol style="list-style-type: none"><li>1. User clicks specific order in 'Order History'</li><li>2. User confirms the restaurant information and pick-up location(take-out users enters a location) based on the specific order</li><li>3. User Permits to use camera and albums utilization.</li><li>4. The user takes a picture of the container and uploads it.</li><li>5. The user clicks the Pickup Request button</li><li>6. Administrator receives the message “그릇 회수 요청이 업로드 되었습니다.” (pick up schedule alarm)</li><li>7. Customers receives the message when the next 'pick-up' time (pick up schedule alarm)</li><li>8. If customer does not request pick-up service within 3 hours after ordering, customer will get message “그릇 수거 요청을 해주세요.” (return request alarm) 3 times for each order. (After 3 hours, 1 day, 3days)</li><li>9. The delivery man goes to retrieve the container, checks the type and quantity of the container, and then clicks the confirmation button.</li><li>10. The position of the container (state) is changed during recovery and is responsible for the container to him</li></ol>








# Interface & Detailed Design

NO.	Function (method)	parameter	return	process
5	changeContainerStatus	String	void	Get the ID which changes the position of the container and reflects the information in the Re-dish database.
		FoodOrderID, ContainerOrderID, PickupRequestID	-	

Class name	SpecificRestaurant		
Function	changeContainerStatus	Process	Store container status in Re-dish DB.
Input	FoodOrderID, ContainerOrderID,PickupRequestID	Output	-
Logic	Getting the current information of containers through orderID, reflect the status to the RedishCenter.  UPDATE ContainerInfo SET Current == "FoodOrderID" OR "ContainerOrderID" OR "PickupRequestID".		








# Interface & Detailed Design

NO.	Function (method)	parameter	return	process
6	changeInventoryStatus	Dictionary	List	The changed container inventory is received as a parameter and reflected in the inventory list.
		Container	ContainerInventoryInfo	

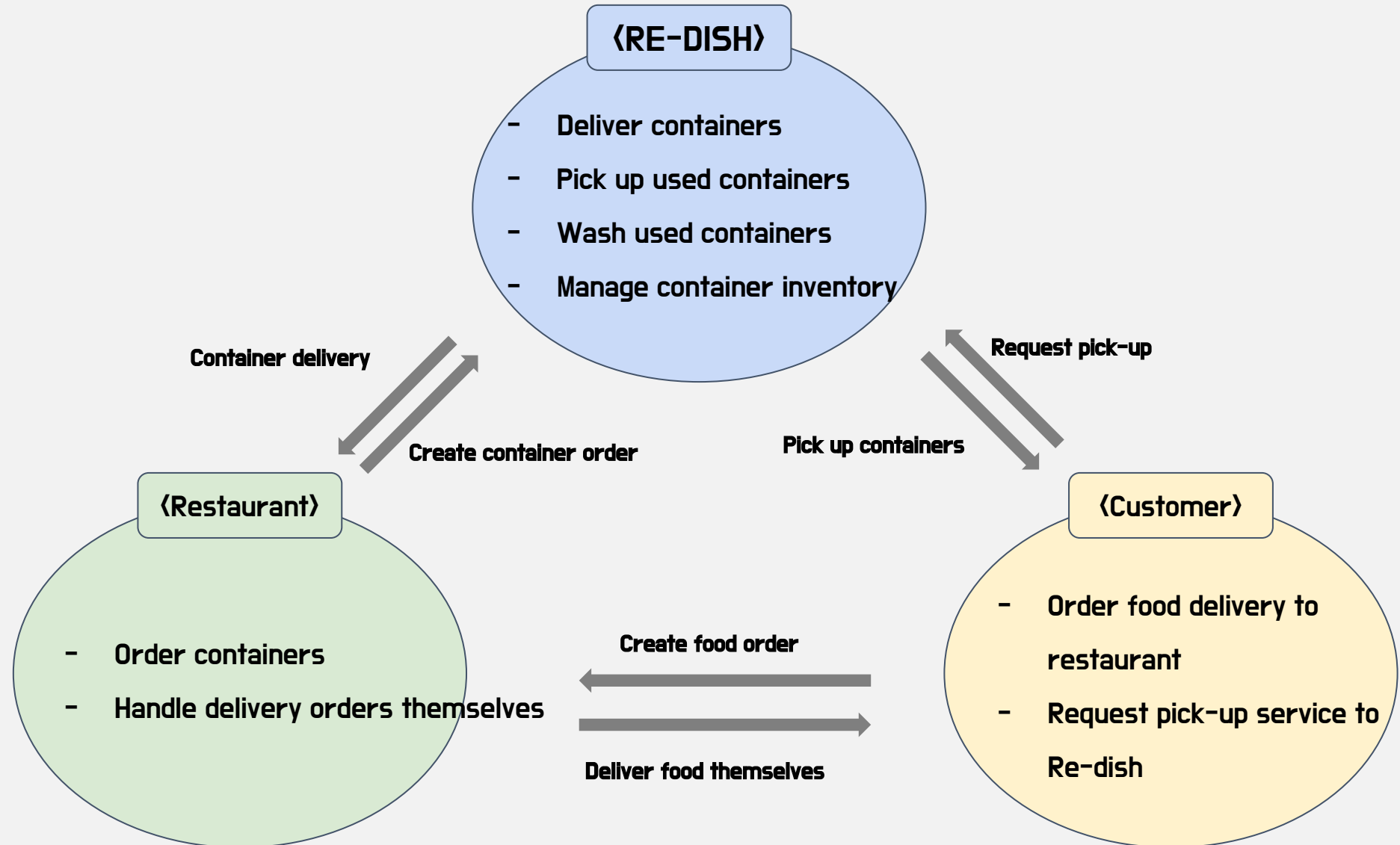
Class name	SpecificRestaurant		
Function	changeInventoryStatus	Process	Reflect container add, delete, modification in Re-dish DB.
Input	Container Info	Output	-
Logic	Getting the addition or deletion information and reflecting the current inventory.  INSERT CONTAINER(containerID, containerType, containerAmount) VALUES ( #{containerID}, #{containerType}, #{containerAmount}) or DELETE CONTAINER(containerID, containerType, containerAmount) VALUES ( #{containerID}, #{containerType}, #{containerAmount}) FROM REDISHCENTER		



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# Container tracking

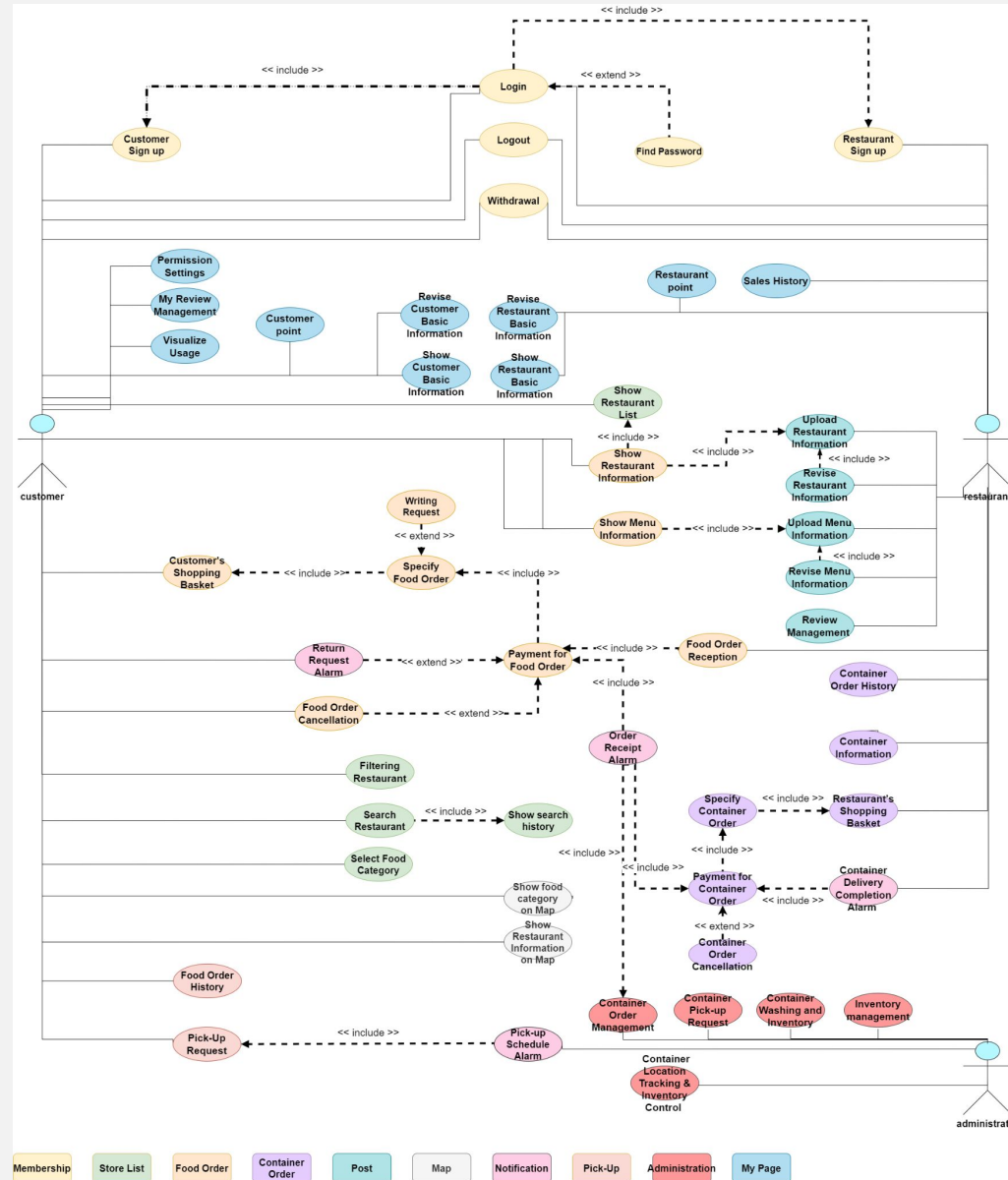




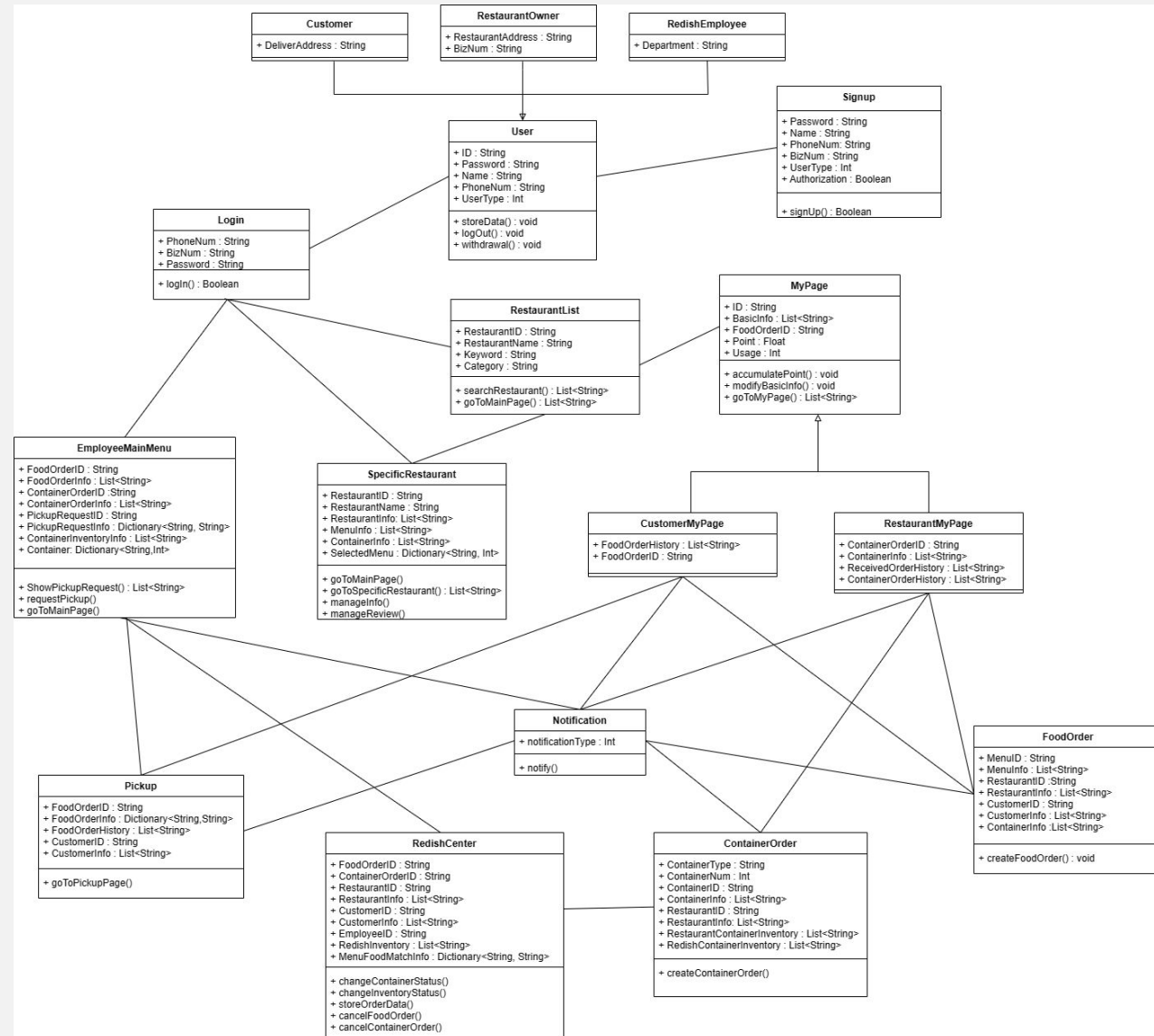
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# Use-case Diagram



# Class Diagram

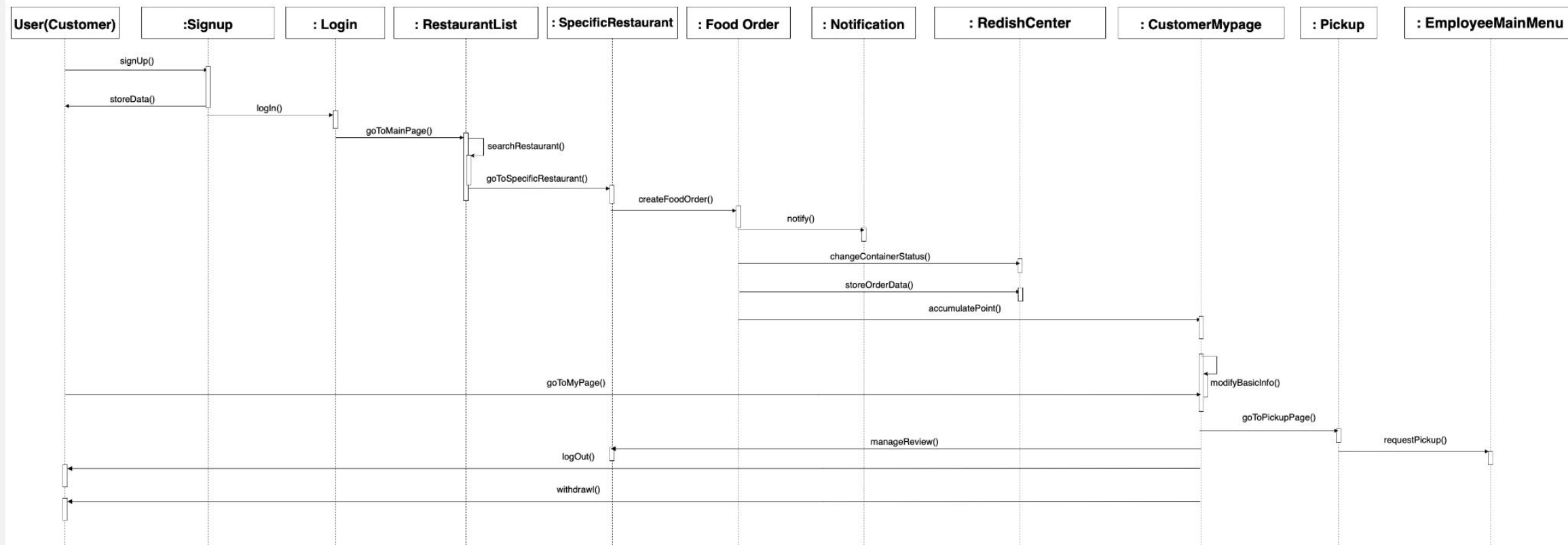


  
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# Sequence Diagram

< customer >



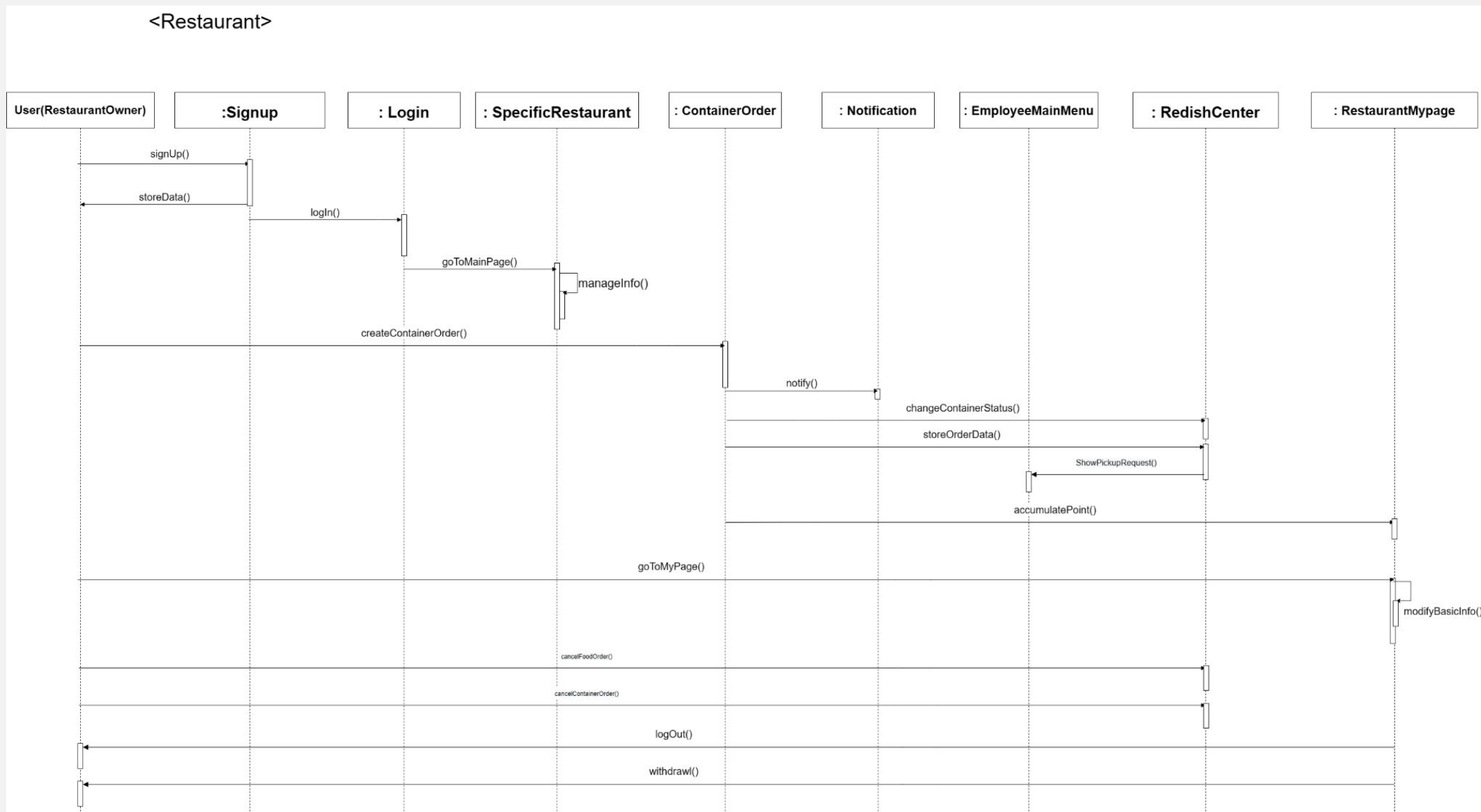




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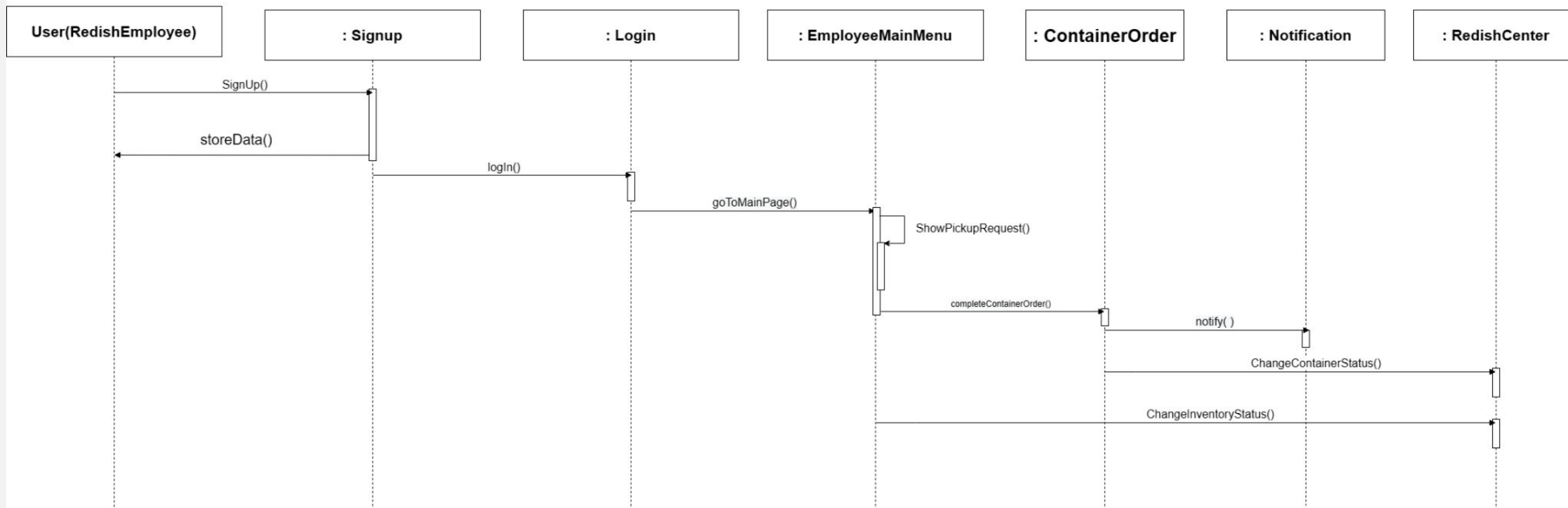
# Sequence Diagram



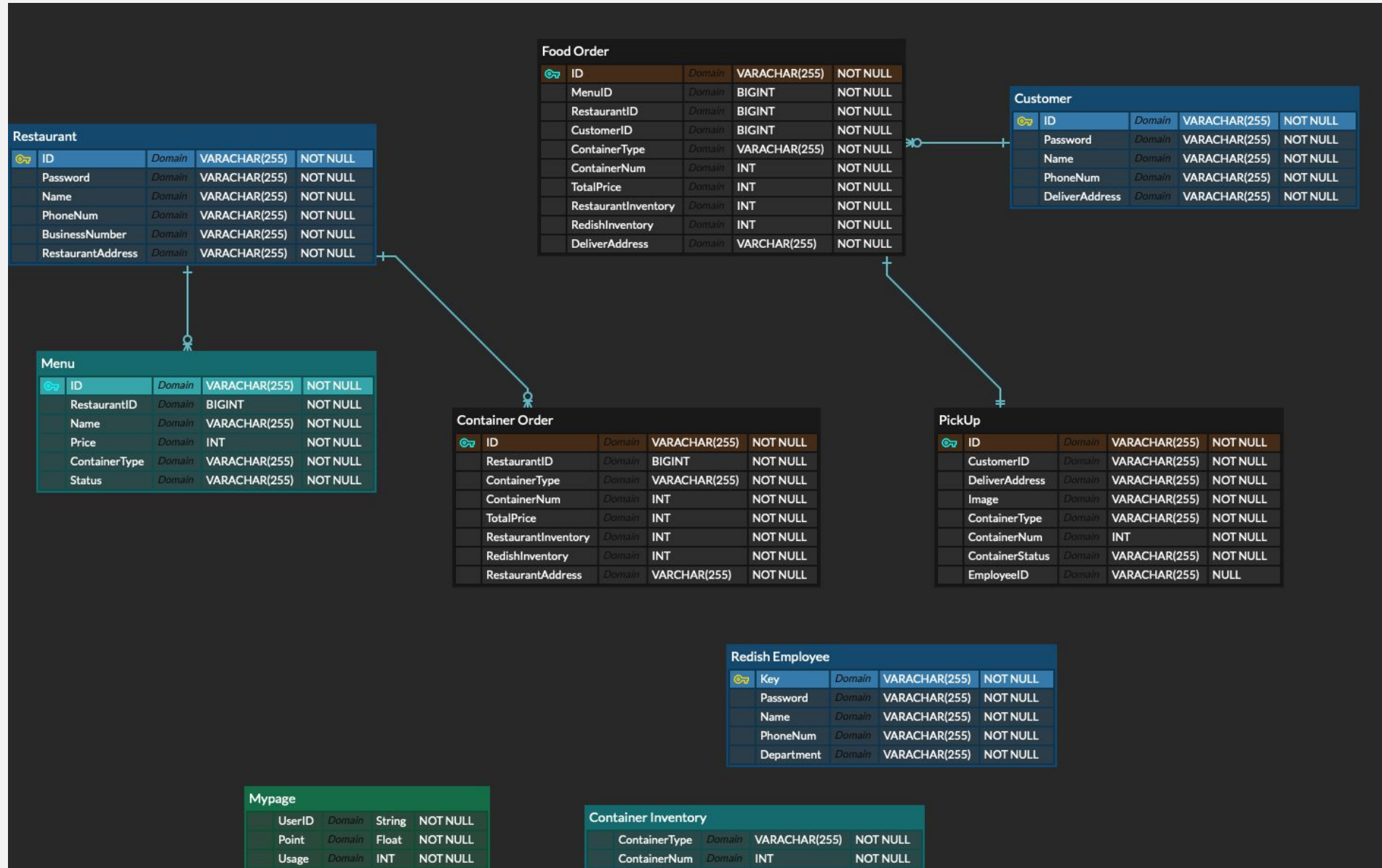
  
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# Sequence Diagram

< RedishEmployee >



# Entity Relationship Diagram





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## Goal



**Disposable Waste Reduction**



**easy way to participate in  
environmental protection**



**Stabilize small business owners  
(stabilize brokerage fees)**

**Thank you**