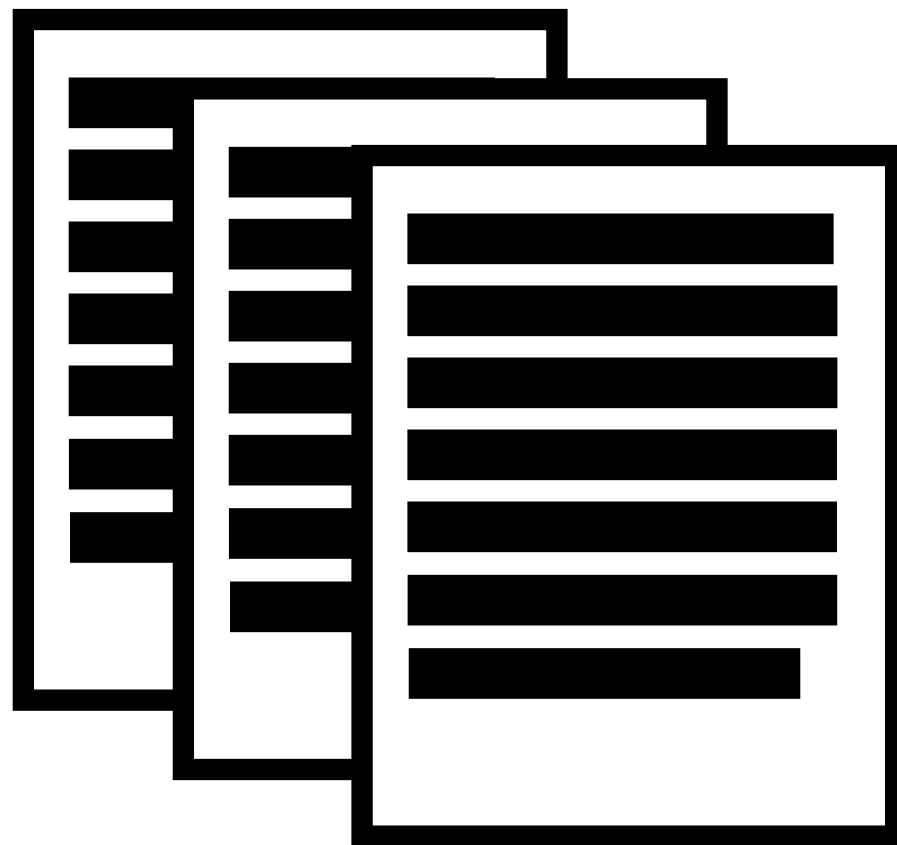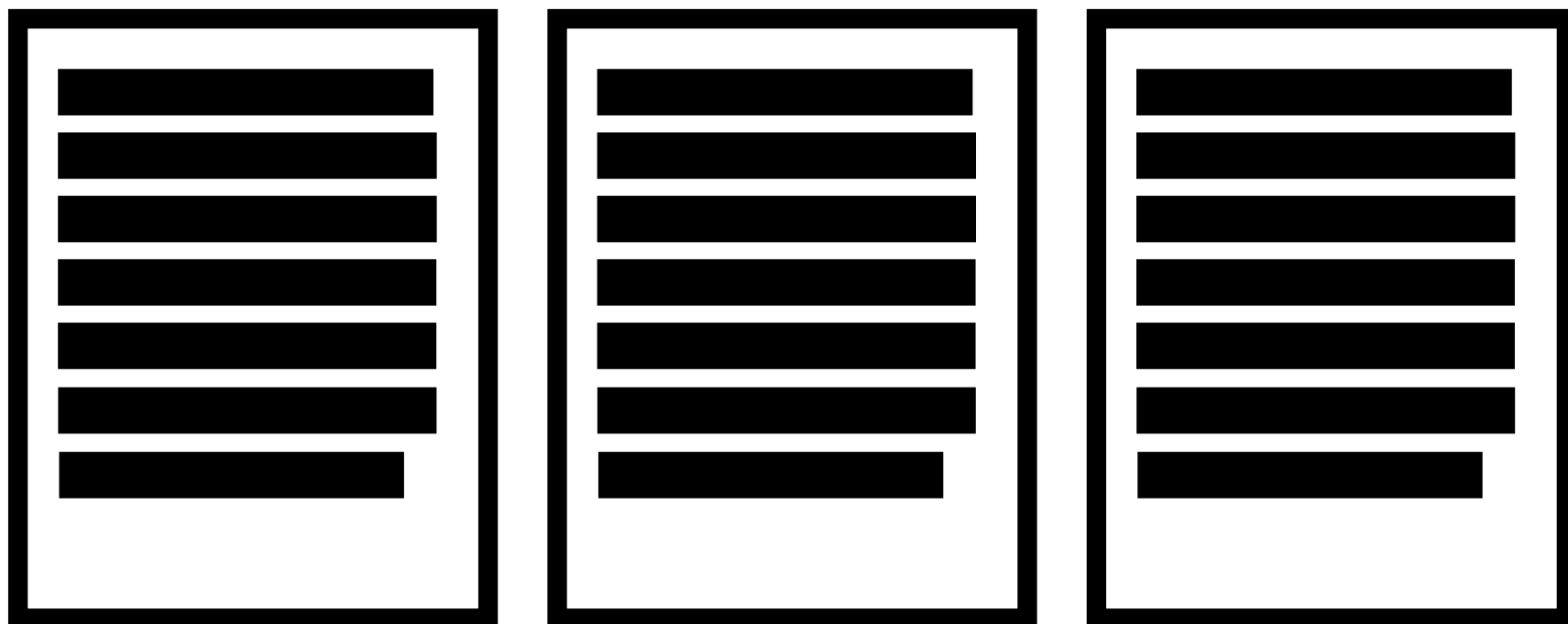# **Watson** Immigration

Smarter Immigration For a Smarter Future

IBM

Watson Immigration simplifies the US Citizenship Process by providing relevant resources and responding naturally to users in their language

IBM

Today, the citizenship process is convoluted with esoteric instructions and legal jargon

This complexity is an unnecessary barrier to citizenship

Watson Immigration

Provides agency and clarity for prospective citizens

Facilitates application processes

Watson Immigration

Provides a natural interface that uses conversation to:

- Collect information on behalf of users to fill out forms

- Answers questions about the application process

Extensive language support: English, Spanish, Arabic, Portuguese, French, Italian

IBM

Watson Immigration Demo

Watson Immigration

Accessibility built on responsive web design

Can be leveraged by users in:

- Developing countries whose infrastructure is built around mobile technologies
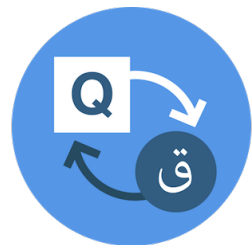- Institutions that provide access to open computers

Allows users to start and leave the conversation between any device with full persistence

IBM

Watson Immigration Demo

Technologies

Watson Conversation

Watson Language Translator

IBM **Cloudant**

IBM **Bluemix**

Business Strategy

Mission:
1. Open doors and eliminate bureaucracy
2. Share the applicant's burden

Funding:
1. Free for consumers
2. Philanthropic sponsorships
3. Government contracts

Audience:
1. Prospective US citizens from other countries
2. Non-native English speakers
3. People of all education levels

IBM

Future Development

- Integrated document converter that completes in real time
- Fully natural dialogue from beginning to end
- Multiple instances for a plethora of situations:
    - Green Card
    - Visas
    - Citizenship
- Ability to provide resources at every level that responds to dynamic questions

Thank You