MARKETING & SALES EXECUTIVE

QUALIFICATIONS PROFILE

Innovative *Marketing & Sales Executive* with demonstrated track record for developing/implementing marketing and communications plans, crafting marketing communications, and advancing brand market presence and market share. Technology-savvy strategist experienced with leading brand development and insourced design initiatives, negotiating cost-saving print solutions, and maximizing market impact and profit margins. Resourceful, insightful, and versatile marketer and visionary with capacity for authoring, designing, and producing creative marketing materials, writing/creating compelling website content, and presenting/leveraging value-added sales opportunities. Interpersonally-skilled leader and motivator with emphasis on quality, accountability, and performance excellence.

CORE COMPETENCIES

- □ Project & Event Management, New Product Launches
- □ Sales & Marketing Plan Development & Execution
- Marketing Communications, Web Design, Content Management
- Social Media & Internet Marketing, Brand Development
- Media Buying, Web/Print Media Design
- Database Management, Public Relations, Customer Service/Relationship Management
- □ Budget Planning/Administration
- Adobe Indesign, Illustrator, Photoshop, Dreamweaver
- □ MS Word, MS Excel, MS Access MS PowerPoint, Exact Target, Google Analytics

PROFESSIONAL EXPERIENCE

GEORGE STREET PHOTO & VIDEO, Minneapolis, Minnesota, 2012 - Present Wedding Consultant

- Consulting with prospective clients, identified customer needs and preferences, presenting/marketing \$460,000 in high-end product and service offerings, and surpassing targeted sales performance objectives.
- Managing *Metro-Area* sales territory, representing company in eight local trade shows, establishing customer contacts, and *advancing brand visibility and market presence*.
- Utilizing Salesforce.com, developing/managing client database and profiles, and translating new business and sales opportunities into profitable sales results.

CAT AUCTION SERVICES, Eagan, Minnesota, 2008 - 2012

Field Relations Manager, 2011 - 2012

- Cultivated and sustained long-term, trusting relationships with new *US*-based *Caterpillar* dealers, and facilitated the efficient onboarding of *17* new dealer accounts for a new *Caterpillar* start-up division.
- Served as primary account contact, responded to dealer inquiries, provided marketing and promotional materials, and supported new dealer implementation process.
- Developed industry-related trade association partnerships and alliances, attended non-profit and philanthropic events, and substantially expanded networking opportunities and market potential.
- Oversaw the successful launch and promotion of *Equipment Yard Online-Only Auction*, and *created a new profit center*.

Jennifer Phelps Page Two

PROFESSIONAL EXPERIENCE

CAT AUCTION SERVICES, Eagan, Minnesota, 2008 - 2012

Marketing Coordinator, 2008 - 2011

Developed/executed national and international marketing plans and strategy, administered marketing budgets, promoted \$5-million to \$20-million auction events, attracted 500 to 1000 guests, and delivered equipment revenue that consistently exceeded market value.

- Personally managed outsourced-to-insourced creative design transition, designed brochures, billboards, magazine ads, auction catalogs, and web banners, created/published e-mail blasts, facilitated print production processes, and saved \$100,000+ in annual design cost.
- Created budget and auction-specific marketing plans, strategically purchased trade publication, radio, and multi-media advertising, and *maximized auction marketing impact and profitability*.
- □ Leveraged *HTML*, *CSS*, content management, and tracking tools, wrote, edited, and revised website content, updated product and advertising content, and *optimized the online consumer experience*.
- Created a 400,000-entry Access database, developed auction-specific potential customer lists, yielded substantial print cost savings, and *increased event attendance and sales*.

COMCAST, Minneapolis, Minnesota, 2007

Production Assistant

- Collaborated with eight producers, wrote and co-wrote commercial scripts, attended client meetings, proposed commercial concepts, and *earned customer commitment and engagement*.
- □ Taped, edited, and produced commercial advertising and created three business-class commercials that were aired on daily television for 12 consecutive months.

EDUCATION

UNIVERSITY OF MINNESOTA, Minneapolis, Minnesota

- Bachelor of Arts Degree, Communications Studies
- □ Dean's List, Four Semesters
- Areas of Focus: Organizational Communication, Public Speaking, Public Relations, Mass Media