

MR BATANAI HARMONY HOVE
7A Caloola Rd
Constitution hill NSW 2145
Australia

TAX INVOICE
amaysim Australia Pty Ltd

***** CUSTOMER COPY *****

16 Oct 2018

amaysim no: 0466509430

Invoice no: 40069206

Unlimited 10GB \$ 30.00

Total \$ **30.00**

Direct debit Payment \$ -30.00

Total Owing \$ **0.00**
(incl. \$ 2.73 GST)



**Thanks for your
payment**

Payment received on
16.10.2018

No further action required.



**Log in for
more control**

LOG IN TO MY AMAYSIM

CHECK YOUR BALANCE

VIEW YOUR USAGE

How to contact us

amaysim.com.au

Open 24/7, 365 days a year

amaysim

Customer Service

Weekdays: 8am to 7pm AEST
Weekends: 10am to 6pm AEST
Public Holidays: 10am to 6pm AEST

Website:
amaysim.com.au

Manage your account:
amaysim.com.au/myamaysim

Help & Support:
amaysim.com.au/help

Email:
service@amaysim.com.au

Phone:
5 6 7 free from your amaysim mobile in Australia
1300 808 300 (standard call charges apply)

Address:
amaysim, PO Box R567,
Royal Exchange, NSW 1225

Some notes about premium services

It's easy to limit your mobile phone from using Premium Service content.

Just log into My Amaysim and look under the Service settings link to set a limit for Premium SMS. You can also call us on either of the numbers mentioned above and we'll arrange to have a bar put on premium services on your account. Of course, this bar will only apply to Premium Services and won't prevent you from using non-Premium services.

Premium Services generally begin with 19 or a short code, which you typically either dial or send a text message to. Premium Services typically include voting lines, ringtones, wallpapers and pictures.

- **Flat rate:** This is when you pay a flat fixed fee for each SMS sent to and/or received from a Premium Number or a flat fee per phone call made to the Premium Service.
- **Subscription:** Where you opt in to an ongoing subscription with associated charges.
- **Joining fees:** Where you may also be charged an additional joining fee as part of an ongoing subscription.
- **Data volume charge:** Where you are charged according to how many kilobytes of data you are downloading.

If you need to raise a complaint regarding Premium Services you should contact the content provider who supplied you with Premium Service in the first instance. If you are unable to settle your complaint with the content provider please contact amaysim's service team on the numbers shown above. You can also seek assistance from the Telecommunications Industry Ombudsman (TIO). However, the TIO will only investigate complaints if you have already unsuccessfully tried to resolve the complaint with amaysim.