

JERAN URBAN

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Professional Summary

I am a knowledgeable Software Developer, skilled in data collection, analysis and management. I Work well under pressure and consistently meet deadlines and targets while delivering high quality work.*I promote object-oriented approaches to real-time software development. I am analytical and detail-oriented, skilled at technical leadership, communication and presentations, experienced in full project life cycle from design to implementation to integration, and I possess a strong knowledge of Javascript*programming and I am quickly able to master new software packages and hardware technologies.

Skills

- Advanced problem solving skills
- Innovative
- Data management
- Exceptional time management
- Troubleshooting and debugging
- Performance and scalability optimization

Education

Full Stack Web Development Certification, Web Development: 2017
UT Austin - Austin, Texas

- Learned the incorporation of Node, JavaScript, jQuery, HTML, MySQL, APIs, CSS, React, and many other technologies for full stack development of front and back end programming languages, as well as coding standards, and troubleshooting techniques.
- Learned to include Bootstrap design to have a working visual aid for clients within an hour of the requested service, as well as dynamically programming for quick deployment from local development environments.

Bachelor of Science: Criminal Justice 2015
Texas State University - Round Rock, Texas

Criminal Justice My degree field included a lot of group work, social studies, and an in-depth analysis of the prison systems and legal set ups and laws of multiple countries in comparison to the United States. The research for 30+ page papers every few weeks, taught me to glean the important content from large and difficult-to-read documentation quickly. 3.9 Summa Cum Laude.

Work History

Web Developer Agent 11/2016 to 04/2017
Site 5 Web Hosting – Austin, Texas

- My job description included troubleshooting issues with sites and CMS including, Wordpress, Joomla, and Drupal, HTML, and Django based sites, using programing skills to accomplish needs of the customers, and verifying the DNS path through the DNS cluster to ensure the sites were routing correctly to the proper server.
- I attended meetings, and training classes to learn the tools that each brand supported used, including Host Gator, Site 5, and Arvixe, to help the customers have great support through live messaging, tickets for advanced support, and phones for entry support.

Software Developer Trainee

06/2016 to 11/2016

UT Austin – Austin, Texas

- I learned to incorporate Natural, Python, Django, HTML, and CSS and used the programming skills and standards to accomplish needs of the university, and learned how to implement red light, green light testing and unit testing to maintain coding standards and best practices.
- I learned general office skills including scheduling meetings among multiple department heads and analysts for code reviews and analysis to ensure the standards learned, as well as being the graduation coordinator for the training program, preparing the key note speaker and presenter for the graduation of trainees.

Marketing Representative

02/2016 to 04/2016

LEI Home Enhancements – Austin, Texas

- I was in charge of Door-to-door Appointment setting, training new representatives, office work which included networking, setting up wireless devices for the office, and generating leads with advanced notice information for the sales team, and creating interest and educating customers on the product for the sales team.

Service Manager

01/2015 to 03/2016

Chipotle Mexican Grill – Round Rock, Texas

- My duties included supervising sanitary standards, interviewing, on-boarding and training new employees, quality assurance checks, inventory control, office duties, handling disputes between customers, employees, and managers, and store maintenance.
- I helped the store increase sales through community outreach for schools and local businesses through fundraisers, discounts and catering, helped with a grass roots campaign for newer stores opening up in other cities. I was also in charge of helping multiple areas correlate an educational class for new managers.

Manager

01/2014 to 11/2014

Freddy's – Austin, Texas

- My duties included supervising sanitary standards, interviewing, on-boarding and training new employees, quality assurance checks, taking inventory, office duties, handling disputes between customers, employees, and managers, and store maintenance.
- I helped the store increase sales by instituting community outreach for all events within Pflugerville, reaching out to local stores and schools for fundraisers and discounts, as well as increasing the employee satisfaction through a rewards program.

Sales Representative and Repair Liaison

10/2013 to 02/2014

Jared the Galleria of Jewelry – Cedar Park, Texas

- My duties included helping customers find the best product to meet their needs, placing orders, helping maintain the integrity of the store, completing specialized training for each of the products, and performing inspections for the repairs department.

Customer Service Representative

08/2011 to 11/2012

Nordstrom Rack – Austin, Texas

- I provided help and service to customers, trained new employees, managed my department, and helped to provide a healthy working environment for my coworkers.
- I also presented an idea to increase the customer's experience through an automated system for the rewards program.