

JEREKA WASHINGTON

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EDUCATION

Clayton State University
Bachelor of Information Technology
Concentration in Networking and Security

Morrow, GA
Graduation May 2021

TECHNICAL SKILLS

Java, Python, SQL, HTML5, PHP, CSS, XML, data entry, mobile app building, website building, and project generating through Microsoft OS Applications

SOFTWARES

Eclipse, NetBeans, JGrasp, GitHub for Desktop, Notepad++, Android Studio, Microsoft Office, Salesforce (CRM Systems). MySQL, MariaDB, phpMyAdmin

PROJECTS

1. Holographic Communication App TBN In Progress
Currently using Python to create a mobile app that will holographically display information received during communication between two people.
2. Nature's Grid App November 2019-January 2020
<https://play.google.com/store/apps/details?id=com.jereka.hairapp>
Independently utilized Java and XML to create a mobile hair app that gives information on how to care for and style hair ranging from thin, straight to thick, coily textures. The app uses clickable images, scrollable text, and other attributes to detail information.

WORK EXPERIENCE

Jeni's Splendid Ice Creams
Shift Lead

Atlanta, GA
December 2018-October 2019

- Collaborated with management about new ideas and tactics to ensure customer satisfaction.
- Maintained logs of shop inventory, daily record of sales, and the performance of ambassadors.
- Positively led shifts while gaining experience training employees.

Jeni's Splendid Ice Creams
Shift Lead

Atlanta, GA
October 2019-January 2020

- Managed cash and electronic payments with full accuracy.
- Presented a proven knowledge of product while providing world-class customer service.
- Prepped the shop for daily operations and forecasted needed supplies for the next business day.

Georgetown Cupcake
Sales Associate

Atlanta, GA
August 2016-January 2019

- Exemplified new ways to maximize sales.

- Provided employee and business services such as electronic accounts, daily cash logs, and shop records.
 - Worked as a team to ensure customer satisfaction and return business.
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HONORS AND ACTIVITIES

- WIT (Women in Technology)
- Cooking
- Reading