

Extended Work History

Technology Specialist — Initial.IT: Aug 2018 - Nov 2018

on-site desktop, server, and network support for multiple Denver-based engineering firms

On-Site Systems Administrator — Lewan Technology: May 2018 - Aug 2018

short-term IT staff and on-site desktop, server, and network support for Denver-based businesses

Computer Technician — **PC Medics of NJ**: Nov 2013 – Mar 2014

in-store and on-site computer, peripheral, and network repair and support for residential and SMB customers

Dell Certified Onsite Repair Technician — **Unisys**: Sept 2013 – Nov 2013

on-site hardware diagnostics and repair of Dell branded devices across greater Philadelphia, PA

Computer Hardware Technician — CompuCom: June 2013 - Sept 2013

testing, diagnosis, repair, and inventory processing of assorted computer and point-of-sale hardware

Network Engineer — **Alpha Technologies**: *Apr 2012 - May 2013*

field-based configuration, deployment, cabling, and troubleshooting of network, VoIP, and digital PBX equipment

Counter Intelligence Agent — Best Buy / Geek Squad: Sept 2011 - Apr 2012

troubleshooting, repair, and sales experience with consumer electronics and relevant repair services