

Jeremy Chen

UX Designer

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EDUCATION

The University of Texas at Austin

Master of Science, Information Studies | Expected May. 2019 | GPA: 3.8

Specialization: User Experience Design

National Taipei University

Bachelor of Science, Communication Engineering | Jun. 2017 | GPA: 3.49

EXPERIENCE

UX Design Intern

Remotely | Jan. 2019 - Present

ViewSonic

- Redesign B2B web application to improve digital whiteboarding experience for high school teachers with cross-functional product team including product manager and developers
- Prototype mockups of web application that merges the physical and virtual classroom experiences, and lead research by conducting interviews to validate research questions
- Synthesize research findings to provide actionable recommendations and define key features and value proposition for product releases

Experience Design Intern

Watertown, Massachusetts | Jun. 2018 - Aug. 2018

athenahealth

- Collaborated closely with Scrum team in an Agile environment to implement electronic-signature functionality into B2B cloud-based software and ensure technical and business needs are met while maintaining a strong focus on the user experience
- Practiced human-centered design by conducting research and usability tests to validate designed hypotheses with design operations team
- Created customer journey map, UI flow and prototypes to communicate design strategies and detailed interaction behaviors for web experiences of signing payer application form

PROJECTS

HAAM Website Redesign | Information Architecture

- Conducted content audit and card sorting to identify information architecture, and analyzed design quality of HAAM website with heuristic evaluation

AI-powered Public Speaking App | AI Experience Design

- Interviewed 11 public speaking experts, and designed an AI-powered interactive app from the aspects of user experience and artificial intelligence through IBM Design Thinking

SKILLS

Design

Interaction Design
Web Design
Mobile Design
Sketching
Storyboarding
Wireframing
Prototyping
Product Strategy

Research

Interview
Personas
Journey Map
Concept Testing
Usability Testing
Card Sorting
Heuristic Evaluation
Affinity Diagram

Programming

HTML
CSS
JavaScript
Bootstrap
SCSS
PHP
MySQL

Tools

Sketch
Figma
InVision
Photoshop
Adobe XD
Axure
Principle
Arduino