

Jeremy Chen

UX Designer

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jeremyschen.com

EDUCATION

The University of Texas at Austin

Master of Science, Information Studies | May. 2019 | GPA: 3.78

Specialization: User Experience Design

National Taipei University

Bachelor of Science, Communication Engineering | Jun. 2017 | GPA: 3.49

EXPERIENCE

Experience Design Intern

Boston, Massachusetts | Jun. 2018 - Aug. 2018

athenahealth

- Collaborated closely with scrum team to implement electronic-signature functionality into electronic health record software and ensure technical and business needs are met while maintaining a strong focus on the user experience
- Practiced human-centered design by conducting research and usability tests with 30+ stakeholders and incorporating data, customer feedback, and technical constraints
- Created journey map, UI flow and prototypes to communicate design strategies and detailed interaction behaviors for web experiences of signing payer application form
- Brought successful metrics to PM team and executives by designing survey and concept video to validate design concepts

PROJECTS

HAAM Website Redesign | Information Architecture

Client: Health Alliance for Austin Musicians

- Conducted content audit and card sorting to identify information architecture, and analyzed design quality of HAAM website with heuristic evaluation

Medical App Improving Clinician-Patient Visits | UX Research

Client: Dell Medical School

- Interviewed with 9 patients to learn their clinician-patient visits, conducted usability testing with 10 patients and delivered a 60 pages usability report to client

Burn Victim's Confidence Rebuilding App | Mobile Design

- Conducted in-depth interviews with 7 burn patients and identified 4 design insights with affinity diagram to prototype an easy to use and pixel-perfect interface with Adobe XD

SKILLS

Design

Interaction Design
Web Design
Mobile Design
Sketching/Rendering
Storyboarding
Wireframing
Prototyping

Research

Interview
Personas
Journey Map
Concept Testing
Card Sorting
Heuristic Evaluation
Affinity Diagram
Usability Testing

Programming

HTML
CSS
JavaScript
Bootstrap
SCSS
PHP
MySQL

Tools

Sketch
InVision
Photoshop
Adobe XD
Axure
Principle
Arduino