

# Jeremy Chen

UX Designer

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[jeremyschen.com](http://jeremyschen.com)

## EDUCATION

### The University of Texas at Austin

Master of Science, Information Studies | May. 2019 | GPA: 3.8

Specialization: User Experience Design

### National Taipei University

Bachelor of Science, Communication Engineering | Jun. 2017 | GPA: 3.49

## EXPERIENCE

### UX Design Intern

Jan. 2019 - Present

ViewSonic

- Redesign web application to improve current digital whiteboarding experience for ViewSonic with a team of product manager and developers
- Execute generative and evaluative research to explore and validate research questions and hypotheses

### Experience Design Intern

Jun. 2018 - Aug. 2018

athenahealth

- Collaborated closely with scrum team to implement electronic-signature functionality into electronic health record software and ensure technical and business needs are met while maintaining a strong focus on the user experience
- Practiced human-centered design by conducting research and usability tests with 30+ stakeholders and incorporating data, customer feedback, and technical constraints
- Created journey map, UI flow and prototypes to communicate design strategies and detailed interaction behaviors for web experiences of signing payer application form

## PROJECTS

### HAAM Website Redesign | Information Architecture

Client: Health Alliance for Austin Musicians

- Conducted content audit and card sorting to identify information architecture, and analyzed design quality of HAAM website with heuristic evaluation

### Medical App Improving Clinician-Patient Visits | UX Research

Client: Dell Medical School

- Interviewed with 9 patients to learn their clinician-patient visits, conducted usability testing with 10 patients and delivered a 60 pages usability report to client

## SKILLS

### Design

Interaction Design  
Web Design  
Mobile Design  
Sketching/Rendering  
Storyboarding  
Wireframing  
Prototyping

### Research

Interview  
Personas  
Journey Map  
Concept Testing  
Card Sorting  
Heuristic Evaluation  
Affinity Diagram  
Usability Testing

### Programming

HTML  
CSS  
JavaScript  
Bootstrap  
SCSS  
PHP  
MySQL

### Tools

Sketch  
InVision  
Photoshop  
Adobe XD  
Axure  
Principle  
Arduino