

# Jeremy Chen

UX Designer

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[jeremyschen.com](http://jeremyschen.com)

## EDUCATION

### The University of Texas at Austin

Master of Science, Information Studies | May. 2019 | GPA: 3.8

Specialization: User Experience Design

### National Taipei University

Bachelor of Science, Communication Engineering | Jun. 2017 | GPA: 3.49

## EXPERIENCE

### UX Design Intern

Remotely | Jan. 2019 - Present

ViewSonic

- Redesign a B2B web application to improve digital whiteboarding experience for K-12 teachers with cross-functional team including product manager and developers.
- Prototype mockup of web application that merges the physical and virtual classroom experiences. Create reusable components across the entire product ecosystem with Figma.
- Synthesize research findings to provide actionable recommendations with clear objectives. Define key features and value proposition for product releases.

### Experience Design Intern

Watertown, Massachusetts | Jun. 2018 - Aug. 2018

athenahealth

- Collaborated closely with Scrum team in an Agile environment to implement electronic-signature functionality into a B2B cloud-based software and ensure technical and business needs are met while maintaining a strong focus on the user experience.
- Practiced user-centered design by conducting user research and usability testing with 10+ participants to validate designed hypotheses.
- Created journey map, user flows and prototypes to communicate design strategies and detailed interaction behaviors for web experiences of signing payer application form.

## PROJECTS

### HAAM Website Redesign | Information Architecture

- Conducted content audit and card sorting to identify information architecture. Analyzed design quality of HAAM website with heuristic evaluation.

### AI-powered Public Speaking App | AI Experience Design

- Interviewed 11 public speaking experts and designed an AI-powered interactive app from the aspects of user experience and artificial intelligence through IBM Design Thinking.

## SKILLS

### Design

Interaction Design  
Web Design  
Mobile Design  
Sketching  
Storyboarding  
Wireframing  
Prototyping  
Product Strategy

### Research

Interview  
Personas  
Journey Map  
Concept Testing  
Usability Testing  
Card Sorting  
Heuristic Evaluation  
Affinity Diagram

### Programming

HTML  
CSS  
JavaScript  
Bootstrap  
SCSS  
PHP  
MySQL

### Tools

Sketch  
Figma  
InVision  
Photoshop  
Adobe XD  
Axure  
Principle  
Arduino