Jeremy Chen

Product Designer

U.S. Citizen
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EDUCATION

The University of Texas at Austin
Master of Science, Information Studies | May. 2019 | GPA: 3.83
Specialization: User Experience Design

National Taipei University
Bachelor of Science, Communication Engineering | Jun. 2017 | GPA: 3.49

EXPERIENCE

UX Design Intern   Remotely | Jan. 2019 - May. 2019
ViewSonic

- Designed a B2B SaaS-Based application from problem solving through detailed UI and visual design with cross-functional teams including product manager and developers.
- Prototyped high-fidelity mockup of web application using Figma. Created reusable UI components across the entire product ecosystem.
- Synthesized research findings to provide actionable recommendations with clear objectives. Held ideation workshop to define key features and value proposition for product releases.

Experience Design Intern   Watertown, Massachusetts | Jun. 2018 - Aug. 2018
athenahealth

- Collaborated closely with a Scrum team in an agile environment to implement electronic-signature functionality into a B2B cloud-based software and ensure technical and business needs are met while maintaining a strong focus on the user experience.
- Practiced user-centered design by conducting user research and usability testing with 10+ participants to validate designed hypotheses.
- Created journey map, user flows and prototypes to communicate design strategies and detailed interaction behaviors for web experiences of signing payer application form.

CLIENT PROJECTS

AI-powered Public Speaking App @SpeckWoW | IBM AI Design Thinking

- Interviewed 11 public speaking experts and designed an AI-powered interactive app from the aspects of user experience and artificial intelligence through IBM Design Thinking.

HAAM Website Redesign @HAAM | Information Architecture

- Conducted content audit and card sorting to identify information architecture. Analyzed design quality of HAAM website with heuristic evaluation.

SKILLS

Design	Research	Programming	Tools
Interaction Design	Interview	HTML	Sketch
Web Design	Personas	CSS	Figma
Mobile Design	Journey Map	JavaScript	InVision
Sketching	Concept Testing	Bootstrap	Photoshop
Storyboarding	Usability Testing	SCSS	Adobe XD
Wireframing	Card Sorting	PHP	Axure
Prototyping	Heuristic Evaluation	MySQL	Principle
Product Strategy	Affinity Diagram		Framer