Advanced Data Analytics

D213 - Task 2

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Utilizing neural network models and Natural Language Processing (NLP), can an examination of customer review wording be used to deduce their likes or dislikes, so that the organizations can improve their products and services?

A2

The objective of this analysis is to predict how customers feel about a product, allowing the organizations to improve products and address customer concerns. This means that goals will include using various Natural Language Processing (NLP) techniques for processing and transforming customer reviews before using a neural network model to accurately classify based on sentiment, either positive or negative.

A3

For this sentiment classification task, a TensorFlow-based neural network has been identified as an appropriate tool for text classification tasks, making accurate predictions using both the text and sentiment data (Yu & Malan, n.d.).

B1

- a. The code processes the 'sentence' column of the concatenated_data dataframe to remove special characters such as emoji or non-English characters using a regular expression.
 After the removal, the sentences are converted to lowercase to ensure uniformity.
- b. The vocabulary size was identified in the dataset. Sentences were converted to a list-of-lists, flattened, and counted. There were 4780 unique words in the dataset. The most frequently occurring words were examined, with "good" being the most common word, having repeated 178 times, followed by "movie" at 177 words. Additional results can be examined in the provided code.

- c. The embedding dimension is set to 16, as evident from the EMBED_DIM = 16 statement. This means that each word in the vocabulary will be represented by a 16-dimensional vector. Setting the embedding dimension to 16 allows for computationally compact analysis while retaining detailed information.
- d. The sentence column was tokenized in the training and test sets and the sequences were padded with a maximum length of 50. This lets the most important words train the model without it being overly influenced by less predictive data. Only five sequences exceeded the maximum length of 50.

B2

The goal of tokenization is to convert sentences into sequences of integers representing words. It helps in making the textual data understandable for the model. Note, the normalization had removed special characters and converted all text to lowercase. The code uses the Keras Tokenizer to process the sentences into sequences of integers. The Keras pad_sequences function is used to make sure that the tokenized sequences have the same specified maximum length.

B3

The padding standardizes sequence lengths so that text data is uniform for processing.

The sequences are padded to a length of 50 using pad_sequences from TensorFlow after the text sequence, as indicated by 'post' in the padding parameter. If a sequence exceeds the set length, it's truncated. In the below screenshot is a single padded sequence example:

B4

The analysis evaluates customer sentiment, either favorable or unfavorable, which is represented in a binary format as either a 1 or 0, so there are two categories of sentiment: positive and negative. Considering this, the final layer will use a 'sigmoid' activation function to make the distinction between the two outcomes (Tuzsuz, n.d.).

B5

All necessary packages and libraries were imported for data manipulation, calculations, and visualizations. The data was imported and initially examined. It was provided in three datasets: Amazon, IMDB, and Yelp, which were concatenated into a single dataframe with labeling for the source of each review. The data was then checked for null values and examined.

The sentiment distribution was visualized with a histogram. Stopwords were removed from the sentence column, and the prepared data was exported. The data was divided into training and test sets with 80% (2198 values) used for training and 20% (550 values) for testing. The split was chosen to maximize the predictive accuracy of the model.

B6

See attached CSV.

C1

See the TensorFlow model summary below:

```
Layer (type)
                                Output Shape
                                                            Param #
                                (None, 50, 16)
 embedding (Embedding)
                                                             76496
 global_average_pooling1d (G
lobalAveragePooling1D)
                                (None. 16)
                                                             272
                                (None, 16)
 dense_1 (Dense)
                                (None, 1)
Total params: 76,785
      [====
2/100
                                             1s 3ms/step - loss: 0.6923 - accuracy: 0.5173 - val_loss: 0.6957 - val_accuracy: 0.4527
69/69
                                                2ms/step - loss: 0.6890 - accuracy: 0.5182 - val loss: 0.6922 - val accuracy: 0.4527
                                                             loss: 0.6809 - accuracy: 0.5623 - val loss: 0.6856 - val accuracy: 0.5000
69/69
                                                           - loss: 0.6598 - accuracy: 0.7475 - val_loss: 0.6682 - val_accuracy: 0.7255
      5/100
                                                             loss: 0.6170 - accuracy: 0.8367 - val_loss: 0.6446 - val_accuracy: 0.6745
      [====
6/100
                                                             loss: 0.5512 - accuracy: 0.8822 - val_loss: 0.6124 - val_accuracy: 0.6964
      [====:
7/100
                                                             loss: 0.4709 - accuracy: 0.9117 - val_loss: 0.5511 - val_accuracy: 0.7873
      [====
9/100
                                                             loss: 0.3952 - accuracy: 0.9190 - val_loss: 0.5170 - val_accuracy: 0.7836
69/69
                                                 1ms/step - loss: 0.3265 - accuracy: 0.9404 - val_loss: 0.5130 - val_accuracy: 0.7618
69/69
                                                 1ms/step - loss: 0.2768 - accuracy: 0.9422 - val_loss: 0.4787 - val_accuracy: 0.7873
      11/100
                                                 1ms/step - loss: 0.2358 - accuracy: 0.9504 - val loss: 0.4713 - val accuracy: 0.7836
69/69
                                                             loss: 0.2062 - accuracy: 0.9550 - val loss: 0.4955 - val accuracy: 0.7600
Epoch
69/69
       13/100
                                             0s 1ms/step - loss: 0.1802 - accuracy: 0.9604 - val_loss: 0.4617 - val_accuracy: 0.7909
       14/100
                                             Os 1ms/step - loss: 0.1600 - accuracy: 0.9636 - val_loss: 0.4733 - val_accuracy: 0.7745
       15/100
                                             ETA: 0s - loss: 0.1401 - accuracy: 0.9670Restoring model weights from the end of the best 0s 1ms/step - loss: 0.1434 - accuracy: 0.9659 - val_loss: 0.4752 - val_accuracy: 0.7782
                                        =l - 0s 739us/step - loss: 0.4617 - accuracy: 0.7909
```

C2

As observed in the provided screenshot, the model used has four layers: Embedding, GlobalAveragePooling1D layer, and two Dense layers. In total, the model has 76,785 trainable parameters. The Embedding layer converts input sequence of word indices to dense vectors of fixed size of 16 and has 76,496 parameters. The GlobalAveragePooling1D layer averages the feature dimensions, turning the 2D tensors into 1D tensors and has 0 parameters. The first fully connected Dense Layer has 6 nodes and uses 272 parameters while the second Dense layer has a single node with 17 parameters.

C3

a. The 'ReLU' activation function is used in the hidden layer for its non-linearity and efficiency.

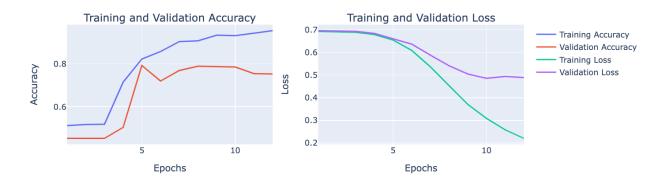
- b. For binary classification, the 'sigmoid' activation function is adopted in the output layer, ensuring outputs between 0 and 1.
- c. The embedding layer uses a 16-dimensional vector for each word, followed by a dense layer with 16 nodes to capture feature relationships; the final layer has one node for binary classification.
- d. The 'binary_crossentropy' loss function was used to measure the difference between true and predicted labels.
- e. The 'adam' optimizer is employed because it is lightweight and efficient, with limited need for manual tuning.
- f. For stopping criteria, to mitigate overfitting, early stopping is applied, monitoring 'val_loss'. If there's no improvement over two epochs, training stops and optimizes for the best weights.
- g. Accuracy is used as the evaluation metric to confirm the model's ability to make accurate predictions.

D1

Using early stopping instead of a fixed epoch number addressed overfitting by halting training when the validation metric stabilizes, the result being that there is more efficient training and fewer unnecessary epochs. One potential issue with this is that it requires additional tuning and can potentially stop prematurely. The final epoch and it's stopping procedure can be examined in the screenshot below:

The model has an embedding layer followed by global average pooling and two dense layers, as discussed and has an accuracy of 79.09%. To address overfitting, early stopping was implemented, and validation loss was monitored. The early stopped halted training if the validation loss did not improve for two consecutive epochs, preventing overfitting or added computational work. The early stopping also can revert to the best weights, using the epoch with the best performance and the model seems reasonably fit.

The visualization (below) also indicates good fit; training and validation accuracy increase while training and validation loss decrease, indicating increasing accuracy. Also, training accuracy is higher than validation, so the model doesn't appear to be overfitting.



D3

The test accuracy of the trained model is 79.09%. The trained network was applied on individual test sentences, as demonstrated in the code, it shows that it correctly classifies most of the sentences but also makes several misclassifications.

Precision for negative sentiments (0) is 0.84, meaning 84% of the samples predicted correctly and recall is .77 (77%) for actual negative samples. For positive sentiments (1), precision is 0.68, and recall is 0.88. The confusion matrix shows 231 true negatives along with 45 false negatives, 70 false positives with 204 true positives.

The model appears to ave decent predictive accuracy for the test set but could be tuned further, especially for correcting the high number of false positives and negatives. To summarize, it seems that the code is reasonably accurate but could be enhanced.

F

This network is designed to be both simple and efficient, while remaining accurate in prediction for binary questions. With minimal layers, it's ideal for straightforward training where there are minimal computational resources. The inclusion of embedding and pooling layers means the model can understand longer texts in their entirety. Instead of focusing on specific, individual words, it emphasizes the overall sentiment or themes in the text.

That being said, the network utilizes a comparatively generous number of nodes. This allows it to identify non-specified patterns in the new data. The network is designed to address binary questions, like the positive/negative question in the sentiment data. The network will efficiently analyze the text to make a binary determination.

Η

See attached.

G

Given the achieved test accuracy of 79.09% and the decreasing gap between training and validation accuracy, it suggests relatively good fitting. The limitations of the analysis should be taken into consideration and further data gathering or model tuning should be performed. That said, this model can be used in an organizational setting to make general predictions where a moderately accurate prediction is appropriate.

Ι

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Yu, B., & Malan, D. J. (n.d.). CS50's Introduction to Artificial Intelligence with Python. https://cs50.harvard.edu/ai/2020/notes/5/

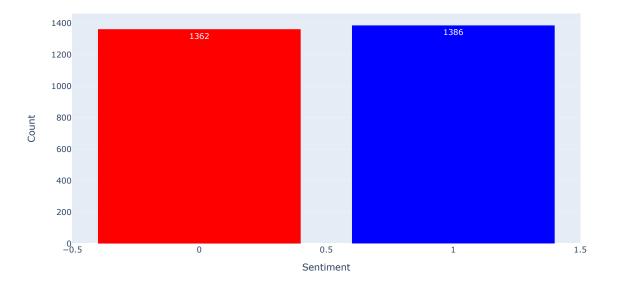
Tuzsuz, D. (n.d.). Sigmoid Function. LearnDataSci.

https://www.learndatasci.com/glossary/sigmoid-function/

```
In [1]: import pandas as pd
        import zipfile
        import io
        import nltk
        from nltk.corpus import stopwords
        from nltk.tokenize import word_tokenize
        import plotly.graph_objects as go
        from plotly.subplots import make_subplots
        from collections import Counter
        import numpy as np
        import tensorflow as tf
        from tensorflow.keras.models import Sequential
        from tensorflow.keras.layers import Embedding, Flatten, Dense, GlobalAveragePooling1D
        from tensorflow.keras.preprocessing.text import Tokenizer
        from tensorflow.keras.preprocessing.sequence import pad_sequences
        from keras.callbacks import EarlyStopping
        from tensorflow.keras.models import load_model
        from sklearn.metrics import classification_report, confusion_matrix
       2023-09-18 16:01:40.416360: I tensorflow/core/platform/cpu_feature_guard.cc:182] This TensorFlow binary is optimized to us
       e available CPU instructions in performance-critical operations.
       To enable the following instructions: SSE4.1 SSE4.2, in other operations, rebuild TensorFlow with the appropriate compiler
       flags.
In [2]: # Import
        zip_path = "sentiment_labelled_sentences.zip"
        zipped_txts = {
            "sentiment labelled sentences/amazon_cells_labelled.txt": "amzn",
            "sentiment labelled sentences/imdb_labelled.txt": "imdb",
            "sentiment labelled sentences/yelp_labelled.txt": "yelp"
        # Dictionary to hold dataframes
        dfs = \{\}
        with zipfile.ZipFile(zip_path, 'r') as z:
            for file_path, df_name in zipped_txts.items():
                with z.open(file_path) as f:
                    dfs[df_name] = pd.read_csv(io.TextIOWrapper(f), sep="\t", header=None, names=["sentence", "label"])
        print(dfs['amzn'].head())
print(dfs['imdb'].head())
        print(dfs['yelp'].head())
                                                   sentence label
       0 So there is no way for me to plug it in here i...
       1
                                Good case, Excellent value.
                                                                 1
                                     Great for the jawbone.
       3 Tied to charger for conversations lasting more...
                                          The mic is great.
                                                                 1
                                                   sentence label
       0 A very, very, very slow-moving, aimless movie ...
                                                                  0
       1 Not sure who was more lost - the flat characte...
                                                                  0
       2 Attempting artiness with black & white and cle...
               Very little music or anything to speak of.
                                                                  0
       4 The best scene in the movie was when Gerardo i...
                                                                 1
                                                   sentence label
                                   Wow... Loved this place.
       0
                                        Crust is not good.
                                                                  0
       1
                  Not tasty and the texture was just nasty.
                                                                  a
       3 Stopped by during the late May bank holiday of...
                                                                  1
       4 The selection on the menu was great and so wer...
In [3]: # Map source to value
        source_mapping = {
            "amzn": 1,
            "imdb": 2,
            "yelp": 3
        # List to insert source value
        dfs_list = []
        # Insert source value
        for df_name, source_value in source_mapping.items():
            df = dfs[df_name].copy()
            df["source"] = source_value
```

```
dfs_list.append(df)
        # Concatenate into one combined df
        concatenated_data = pd.concat(dfs_list, ignore_index=True)
        print(concatenated_data.head())
                                                   sentence label source
       0 So there is no way for me to plug it in here i...
                                Good case, Excellent value.
                                                                1
                                                                         1
                                    Great for the jawbone.
                                                                1
                                                                         1
       3 Tied to charger for conversations lasting more...
                                                                 0
                                                                         1
                                         The mic is great.
                                                                         1
                                                                1
In [4]: # Check for nulls
        concatenated_data.isna().any()
Out[4]: sentence
                    False
        label
                    False
        source
                    False
        dtype: bool
In [5]: # View unmodified sentences
        print("Before removing special characters and casing:\n")
        print(concatenated_data['sentence'].head())
        # Strip special characters (w3resource, 2022)
        concatenated_data['sentence'] = concatenated_data['sentence'].str.replace(r'[^a-zA-Z0-9\s]', '', regex=True)
        # Change to lowercase
        concatenated_data['sentence'] = concatenated_data['sentence'].str.lower()
        # Verify
        print("\nAfter removing special characters and casing:\n")
        print(concatenated_data['sentence'].head())
       Before removing special characters and casing:
            So there is no way for me to plug it in here i...
       0
       1
                                 Good case, Excellent value.
                                       Great for the jawbone.
            Tied to charger for conversations lasting more...
                                           The mic is great.
       4
       Name: sentence, dtype: object
       After removing special characters and casing:
       0
            so there is no way for me to plug it in here i...
       1
                                    good case excellent value
                                        great for the jawbone
            tied to charger for conversations lasting more...
                                            the mic is great
       Name: sentence, dtype: object
In [6]: # Get counts
        label_counts = concatenated_data['label'].value_counts()
        # Colors
        colors = ['blue', 'red']
        # Plot
        fig = go.Figure(data=[
            go.Bar(x=label_counts.index, y=label_counts.values, text=label_counts.values, textposition='auto', marker_color=colors
        ])
        # Label
        fig.update_layout(
            title='Sentiment Distribution',
            xaxis_title='Sentiment',
            yaxis_title='Count'
        # Show
        fig.show()
```

Sentiment Distribution



```
In [7]: # Drop stopwords (GeeksforGeeks, 2023)
         nltk.download('stopwords')
         stop_words = set(stopwords.words('english'))
         concatenated_data['sentence'] = concatenated_data['sentence'].apply(lambda x: ' '.join([word for word in x.split() if word
         print(concatenated_data.head())
                                                    sentence label source
                             way plug us unless go converter
                                                                  0
                                                                          1
                                   good case excellent value
                                                                          1
                                               great jawbone
                                                                  1
                                                                          1
       3 tied charger conversations lasting 45 minutesm...
                                                                  0
                                                                          1
                                                   mic great
                                                                  1
                                                                          1
        [nltk\_data] \ \ Downloading \ package \ stopwords \ to
        [nltk_data]
                       /Users/jeremydorrough/nltk_data...
        [nltk_data] Package stopwords is already up-to-date!
In [8]: # Export CSV
         csv_path = "prepared_data.csv"
         concatenated_data.to_csv(csv_path, index=False)
In [9]: # Train/test split
         split = int(len(concatenated_data) * .8)
         train = concatenated_data[:split]
         test = concatenated_data[split:]
         print('Training:', len(train), 'values')
         print('Test:', len(test), 'values')
        Training: 2198 values
        Test: 550 values
In [10]: # Convert to list-of-lists, flatten, count, and verify
         word_lists = train['sentence'].str.split().tolist()
         all_words = [word for sublist in word_lists for word in sublist]
         unique_words = set(all_words)
         num_unique_words = len(unique_words)
         print(f"Unique word count: {num_unique_words}")
        Unique word count: 4780
In [11]: # Get frequency and show top words
         word_freq = Counter(all_words)
         top_words = word_freq.most_common(100)
         print("Top frequent words:")
         for word, count in top_words:
             print(f"{word}: {count}")
```

Top frequent words: good: 178 movie: 177 great: 169 phone: 162 film: 155 0: 138 one: 128 1: 126 like: 104 time: 90 bad: 88 really: 83 well: 77 dont: 70 would: 66 service: 63 best: 62 even: 62 ever: 62 quality: 59 also: 57 place: 56 product: 56 food: 56 works: 52 ive: 52 work: 52 made: 51 love: 49 sound: 48 use: 48 excellent: 47 headset: 47 could: 46 battery: 45 better: 45 never: 44 recommend: 43 im: 42 get: 41 back: 41 acting: 41 go: 40 see: 40 much: 38 make: 37 first: 37 didnt: 36 think: 36 characters: 36 ear: 35 nice: 35 still: 35 way: 34 worst: 32 case: 31 waste: 31 little: 31 2: 31 every: 31 right: 30 people: 30 pretty: 30 everything: 30 price: 30 got: 30 real: 30 movies: 30 enough: 29 look: 29 two: 28 doesnt: 28 thing: 28 story: 28 money: 27 plot: 27 films: 27 know: 26 seen: 26 say: 25 new: 25 disappointed: 25 piece: 25

```
used: 25
        10: 25
        cant: 25
        worth: 24
        terrible: 24
       many: 24
        nothing: 24
        script: 24
        wonderful: 24
        far: 23
        vears: 23
        life: 23
        poor: 23
        definitely: 23
        going: 22
       minutes: 22
       anyone: 22
In [12]: # (TensorFlow, 2023)
         # Tokenize
         tokenizer = Tokenizer()
         tokenizer.fit_on_texts(train['sentence'])
         train_sequences = tokenizer.texts_to_sequences(train['sentence'])
         test_sequences = tokenizer.texts_to_sequences(test['sentence'])
         maxlen = 50
         train_padded = pad_sequences(train_sequences, maxlen=maxlen, padding='post', truncating='post')
         test_padded = pad_sequences(test_sequences, maxlen=maxlen, padding='post', truncating='post')
         long_train_sequences = sum([1 for seq in train_sequences if len(seq) > maxlen])
         long_test_sequences = sum([1 for seq in test_sequences if len(seq) > maxlen])
         print(f"Number of sequences in train data exceeding maxlen: {long_train_sequences}")
         print(f"Number of sequences in test data exceeding maxlen: {long_test_sequences}")
       Number of sequences in train data exceeding maxlen: 5
       Number of sequences in test data exceeding maxlen: 0
In [21]: # Show single padded
        print("Original:", train['sentence'].iloc[0])
print("Tokenized:", train_sequences[0])
         print("Padded:", train_padded[0])
        Original: way plug us unless go converter
        Tokenized: [54, 220, 174, 437, 43, 1842]
        Padded: [ 54 220 174 437 43 1842
                                                0
                                                      0
                                                          0
                                                               0
                                                                    0
                                                                         0
                                                                               0
                                                                                    0
           0 0 0 0 0 0 0
                                                  0
                                                       0
                                                           0
                                                                      0
                                                                0
                                                                           0
           0
                0
                     0
                          0
                               0
                                    0
                                         0
                                              0
                                                   0
                                                        0
           0
                0
                     0
                          0
                               0
                                    0
                                         0
                                              0]
In [14]: # (Brownlee, 2016)
         # Parameters
         VOCAB_SIZE = len(tokenizer.word_index) + 1
         EMBED_DIM = 16
         # Define
         model = Sequential([
             Embedding(VOCAB_SIZE, EMBED_DIM, input_length=maxlen),
             GlobalAveragePooling1D(),
             Dense(16, activation='relu'),
             Dense(1, activation='sigmoid')
         ])
         model.compile(optimizer='adam', loss='binary_crossentropy', metrics=['accuracy'])
         # Summary
         model.summary()
         # Define early stopping criteria
         early_stopping = EarlyStopping(monitor='val_loss', patience=2, verbose=1, restore_best_weights=True)
         # Train with early stopping
         history = model.fit(
             train_padded,
             train['label'].values,
             epochs=100,
             validation_data=(test_padded, test['label'].values),
             verbose=1,
             callbacks=[early_stopping]
```

```
# Evaluate
       loss, accuracy = model.evaluate(test_padded, test['label'].values, verbose=1)
       print(f"Test Accuracy: {accuracy*100:.2f}%")
      Model: "sequential"
      Layer (type)
                             Output Shape
                                                 Param #
       embedding (Embedding)
                                                 76496
                             (None. 50. 16)
       global_average_pooling1d (G (None, 16)
                                                 0
       lobalAveragePooling1D)
       dense (Dense)
                             (None, 16)
                                                 272
       dense_1 (Dense)
                             (None, 1)
                                                 17
      Total params: 76,785
      Trainable params: 76,785
      Non-trainable params: 0
      Epoch 1/100
      69/69 [=====
                 0.4527
      Epoch 2/100
      69/69 [====
                        ==========] - 0s 1ms/step - loss: 0.6916 - accuracy: 0.5173 - val_loss: 0.6953 - val_accuracy:
      0.4527
      Epoch 3/100
      69/69 [=====
                    :==================== - 0s 1ms/step - loss: 0.6887 - accuracy: 0.5182 - val_loss: 0.6929 - val_accuracy:
      0.4527
      Epoch 4/100
      69/69 [===
                    0.5036
      Epoch 5/100
      69/69 [===
                      ==========] - 0s 1ms/step - loss: 0.6545 - accuracy: 0.8226 - val_loss: 0.6611 - val_accuracy:
      0.7927
      Epoch 6/100
      69/69 [======
                    ==========] - 0s 1ms/step - loss: 0.6087 - accuracy: 0.8576 - val_loss: 0.6365 - val_accuracy:
      0.7200
      Epoch 7/100
                     69/69 [=====
      0.7691
      Epoch 8/100
      69/69 [====
                       0.7891
      Epoch 9/100
      69/69 [=====
                    ==================== ] - 0s 1ms/step - loss: 0.3705 - accuracy: 0.9336 - val_loss: 0.5047 - val_accuracy:
      0.7873
      Epoch 10/100
      69/69 [====
                    0.7855
      Epoch 11/100
      69/69 [===
                        =========] - 0s 2ms/step - loss: 0.2582 - accuracy: 0.9431 - val_loss: 0.4939 - val_accuracy:
      0.7545
      Epoch 12/100
      the best epoch: 10.
      69/69 [============] - 0s 1ms/step - loss: 0.2205 - accuracy: 0.9550 - val_loss: 0.4889 - val_accuracy:
      0.7527
      Epoch 12: early stopping
      18/18 [====
                        ========] - 0s 725us/step - loss: 0.4855 - accuracy: 0.7855
      Test Accuracy: 78.55%
In [15]: # (Amaratunga, 2020)
       # Get training values
       acc = history.history['accuracy']
       val_acc = history.history['val_accuracy']
       loss = history.history['loss']
       val_loss = history.history['val_loss']
       epochs = range(1, len(acc) + 1)
       # Subplot
       fig = make_subplots(rows=1, cols=2,
                      subplot_titles=('Training and Validation Accuracy', 'Training and Validation Loss'))
       # Accuracy plots
       fig.add_trace(go.Scatter(x=list(epochs), y=acc, mode='lines', name='Training Accuracy'), row=1, col=1)
       fig.add_trace(go.Scatter(x=list(epochs), y=val_acc, mode='lines', name='Validation Accuracy'), row=1, col=1)
       fig.add_trace(go.Scatter(x=list(epochs), y=loss, mode='lines', name='Training Loss'), row=1, col=2)
       fig.add_trace(go.Scatter(x=list(epochs), y=val_loss, mode='lines', name='Validation Loss'), row=1, col=2)
```

)

```
# Formatting
fig.update_xaxes(title_text='Epochs', row=1, col=1)
fig.update_yaxes(title_text='Accuracy', row=1, col=1)
fig.update_xaxes(title_text='Epochs', row=1, col=2)
fig.update_yaxes(title_text='Loss', row=1, col=2)
# Show
fig.show()
```



```
In [16]: #(Mulani, 2020)
# Predict on Test Data
predictions = model.predict(test_padded)

# Classify Predictions
predicted_labels = [1 if p > 0.5 else 0 for p in predictions]

# Preview
for sentence, label, predicted_label in zip(test['sentence'].head(10), test['label'].head(10), predicted_labels[:10]):
        print(f"Sentence: {sentence}")
        print(f"Actual Label: {label}")
        print(f"Predicted Label: {predicted_label}")
        print("-----\n")

# Analyze Predictions

print(classification_report(test['label'], predicted_labels))
print(confusion_matrix(test['label'], predicted_labels))
```

```
18/18 [=======] - 0s 540us/step
       Sentence: dont think well going back anytime soon
       Actual Label: 0
       Predicted Label: 0
       Sentence: food gooodd
       Actual Label: 1
       Predicted Label: 0
       Sentence: far sushi connoisseur definitely tell difference good food bad food certainly bad food
       Actual Label: 0
       Predicted Label: 1
       Sentence: insulted
        Actual Label: 0
       Predicted Label: 0
       Sentence: last 3 times lunch bad
       Actual Label: 0
       Predicted Label: 0
       Sentence: chicken wings contained driest chicken meat ever eaten
        Actual Label: 0
       Predicted Label: 0
       Sentence: food good enjoyed every mouthful enjoyable relaxed venue couples small family groups etc
        Actual Label: 1
       Predicted Label: 1
       Sentence: nargile think great
       Actual Label: 1
       Predicted Label: 1
       Sentence: best tater tots southwest
       Actual Label: 1
       Predicted Label: 1
       Sentence: loved place
       Actual Label: 1
       Predicted Label: 1
                     precision recall f1-score support
                          0.83
                                   0.77
                                             0.80
                                                        301
                          0.74
                                   0.81
                                             0.77
                                                        249
           accuracy
                                             0.79
                                                        550
                          0.78
                                   0.79
          macro avg
                                             0.78
                                                        550
       weighted avg
                          0.79
                                   0.79
                                             0.79
                                                        550
        [[231 70]
        [ 48 201]]
In [17]: # Save model
        model.save('sentiment_analysis_model.h5')
```

In [18]: # Load model

load = load_model('sentiment_analysis_model.h5')