JEREMY **NOEL**

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EXPERIENCE

2020 - PRESENT

Z/OS DB2 DATABASE ADMINISTRATOR, IBM

- Prepare incident reports to analyze past issues and prevent them going forward.
- Perform database administration activities such as storage management, backup, recovery, and performance tuning.

2018 - 2020

DB2 DBA MAINFRAME APPRENTICE, IBM

- Recovered several Db2 and IMS applications during three separate disaster recovery exercises.
- Worked with SQL, JCL, and REXX to maintain recoverability, availability, security, and performance of client databases.
- Organized and lead a group of representatives, utilizing agile methodologies, to teach incoming apprentices about the mainframe environment and its service lines. Including database administration and systems programming.

2016 - 2018

OFFICE SUPPORT ASSISTANT, MISSOURI STATE PUBLIC HEALTH LABORATORY

- Redesigned the existing work process for collecting and reporting test results, while complying with HIPAA guidelines. This saved the business unit an average of 96 hours per month
- Collaborated with supervisors to create data entry protocols for all types of test request forms received at the laboratory.

2014 - 2016

CASHIER, PETSMART

- Compiled a daily, weekly, and monthly store maintenance list.
- Selected to support a contracted external company with the audit of the store.

SKILLS

- Strong knowledge of SQL, JCL, and TSO/ISPF.
- Good communication skills and the ability to document while working.
- Proficient in agile methodologies and business acumen.

EDUCATION

MAY 2012

HIGHSCHOOL DIPLOMA, BLAIR OAKS HIGH SCHOOL